

# 2013

## Washington State Emergency Domestic Violence Shelter and Advocacy Services

Washington State Department of Social and Health Services

The Department of Social and Health Services (DSHS) domestic violence program provides significant state and federal funding dedicated to providing emergency shelter and supportive services for victims of domestic violence and their dependent children. In state fiscal year 2013, DSHS disbursed \$9,679,879 to the 43 emergency domestic violence shelters across the state of Washington, 52 percent of which was from state funds. Local domestic violence programs served 21,314 victims of domestic violence and their children in 2013, 5,599 of whom received emergency shelter. Domestic violence programs consistently report that DSHS funding is critical to keeping their doors open and providing life-saving services to members of their communities.

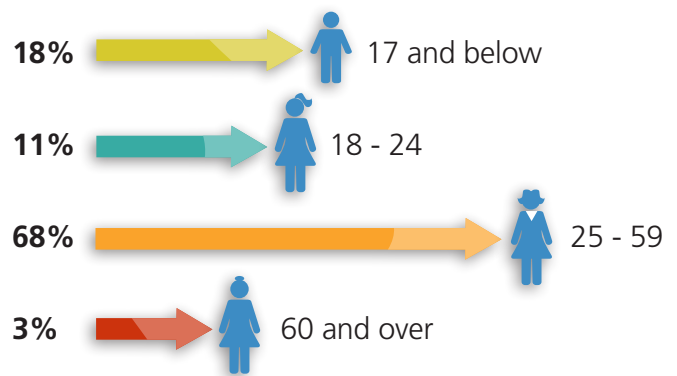
### State Fiscal Year 2013

July 1, 2012 – June 30, 2013

Calls received by the state domestic violence hotline .....	<b>6,755</b>
Crisis hotline and information/referral calls received by emergency domestic violence shelter programs .....	<b>79,334</b>
Adult survivors and children receiving emergency domestic violence shelter .....	<b>5,599</b>
<i>Total bednights for new and returning .....</i>	<b>192,663</b>
<i>Number of unmet requests for emergency shelter .....</i>	<b>11,754</b>
Adult survivors and children receiving nonresidential domestic violence advocacy services .....	<b>15,715</b>
Domestic violence programs provided the following:	
<i>Hours of individual support and advocacy to adults .....</i>	<b>122,430</b>
<i>Hours of support group advocacy to adults .....</i>	<b>36,949</b>
<i>Hours of individual and group support/activities for children .....</i>	<b>27,733</b>
<i>Training, presentations and outreach to this many individuals .....</i>	<b>52,932</b>
Hours of service donated by volunteers .....	<b>111,462</b>

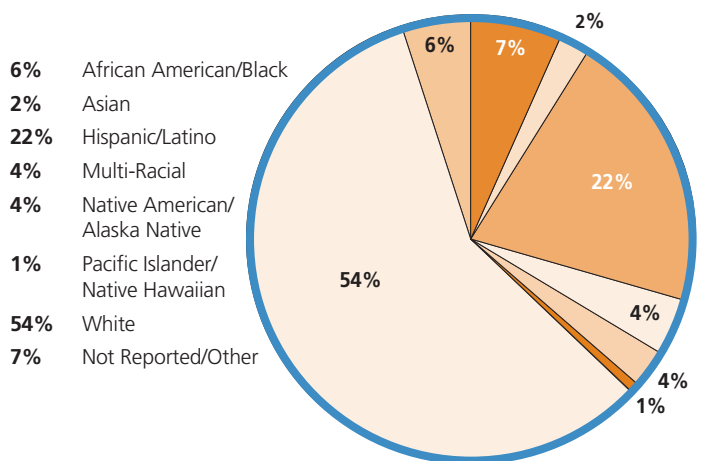
**79,334 crisis and information/referral calls were answered by local domestic violence programs**

### Demographics Chart - AGE



Local domestic violence programs offer community education and training opportunities to organizations and the public about domestic violence. This could be a training or presentation to a local faith based leaders, teachers, or hosting an information table at a community event. In 2013 domestic violence programs provided training and presentations to 52,932 individuals.

### Demographics Chart - RACE / ETHNICITY



### Washington State Domestic Violence Hotline

**1-800-562-6025**  
(Voice and TTY)



\*Data is collected from 43 domestic violence shelter/safe home agencies in 39 counties that contract with the Department of Social and Health Services/Children's Administration. Contractors provide emergency domestic violence shelter and advocacy services.

\*Service numbers include all data reported into the statewide InfoNet data collection system during state fiscal year 2013. Data for this report was pulled in February 2014.

\*This data reflects only the emergency domestic violence shelter and advocacy services provided by DSHS contracted agencies and does not reflect the full range of services provided by contractors.

\*In August 2012 the state domestic violence hotline reduced its hours of operation.

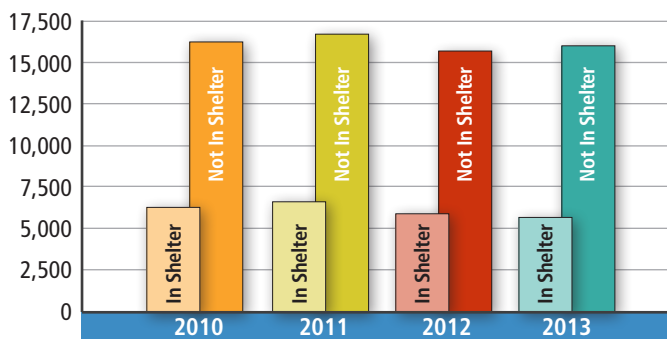
# 2013

## Washington State Emergency Domestic Violence Shelter and Advocacy Services

Washington State Department  
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**Shelter and Supportive Services** Local domestic violence programs provide emergency domestic violence shelter to victims of domestic violence and their dependent children. In addition to shelter, residents receive supportive services such as advocacy, legal assistance, access to support groups, and other specialized services based on each person's unique needs. The majority of service recipients, however, receive non-shelter based services such as advocacy, assistance with protection orders and other legal issues, and access to support groups. In 2013, the 43 domestic violence shelter programs provided 192,663 shelter nights to victims and their families. The average number of nights victims stay in shelter increased from 30 in 2010 to 34 in 2013.

Services Chart - ADULTS AND CHILDREN PROVIDED SHELTER OR NON-SHELTER BASED SERVICES



### Meeting Survivors' Needs

Beginning in July 2008, survivors receiving services at domestic violence programs funded by DSHS had the opportunity to provide confidential feedback on the services they received. In response to two questions answered by 5,734 survivors in 2013:

**5,401 (94%)** responded that as a result of receiving services, they know more ways to plan for their safety

**5,284 (92%)** responded that as a result of receiving services, they know more about community resources

These outcomes are consistent with the findings from the first national multi-state study (10/2008) that documents the experiences of survivors that received emergency shelter and advocacy services from domestic violence programs.

### National Domestic Violence Census

The National Network to End Domestic Violence conducts the National Census of Domestic Violence Services. On September 17, 2013, 54 domestic violence programs in Washington State participated in the 2013 National Census (nnedv.org). The following figures represent information provided by Washington State domestic violence programs about services they provided during the 24-hour survey period.

- 2,082** victims served in one day
- 1,051** survivors housed in emergency domestic violence shelter or transitional housing
- 1,031** adult survivors and children received nonresidential advocacy services
- 382** unmet requests for services, including 339 (90%) requests from victims seeking emergency shelter or transitional housing
- 837** crisis hotline/helpline calls were answered

The average shelter stay was 34 nights

*"You have no idea how much I appreciate how you were there for me and I want you to know that I really believe you saved my life."*

— Survivor



**Questions** should be directed to the DSHS Program Manager at (206) 923-4910.

Information about individual agencies can be obtained from:

[www.dshs.wa.gov/ca/dvservices/index.asp](http://www.dshs.wa.gov/ca/dvservices/index.asp)