

2009

Washington State Emergency Domestic Violence Shelter and Advocacy Services

Washington State Department of Social and Health Services

State Fiscal Year 2009

July 1, 2008 – June 30, 2009

Calls received by the state domestic violence hotline	14,901
Crisis hotline and information/referral calls received by emergency domestic violence shelter programs	69,441
New adult survivors and children receiving emergency domestic violence shelter for the 1st time	4,701
<i>Total bednights for new and continuing</i>	171,071
<i>Number of unmet requests for emergency shelter</i>	8,617
New adult survivors and children receiving nonresidential domestic violence advocacy services for the 1st time	12,045
Domestic violence programs provided the following:	
<i>Hours of individual support and advocacy to adults</i>	95,838
<i>Hours of support group advocacy</i>	31,336
<i>Hours of individual and group support/activities for children</i>	24,017
<i>Training and presentations to this many individuals</i>	27,403
Hours of service donated by volunteers	131,497

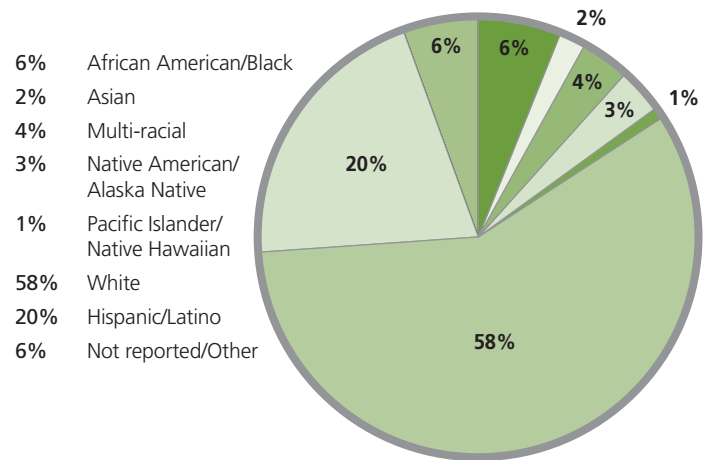
National Domestic Violence Census

The National Network to End Domestic Violence conducts the National Census of Domestic Violence Services. On September 15, 2009, 46 domestic violence programs in Washington State participated in the 2009 National Census. The following figures represent information provided by Washington State domestic violence programs about services they provided during the 24-hour survey period.

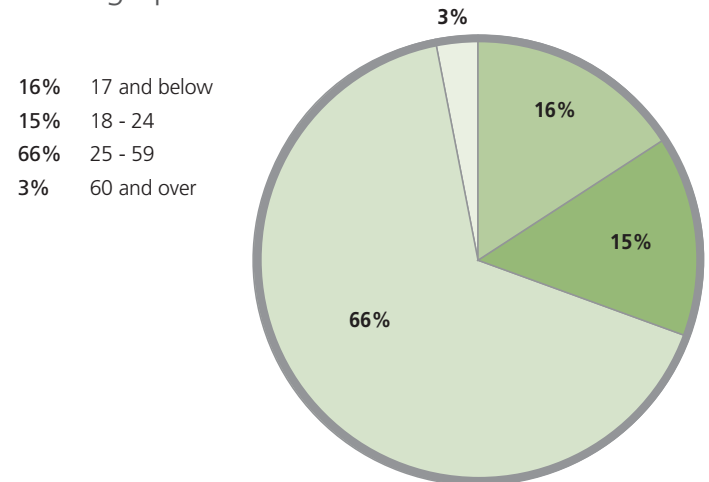
1,591	victims served in one day
912	survivors housed in emergency domestic violence shelter or transitional housing
679	adult survivors and children received nonresidential advocacy services
563	crisis hotline/helpline calls were answered
141	individuals received education or training on domestic violence

There are approximately 887 emergency domestic violence shelter/safe home beds in Washington State.

Demographics Chart - ETHNICITY



Demographics Chart - AGE



State Domestic Violence Hotline

1-800-562-6025

(Voice and TTY)

*Data is collected from 43 domestic violence shelter/safe home programs in 39 counties that contract with the Department of Social and Health Services/Children's Administration. Contractors provide emergency domestic violence shelter and advocacy services.

*Service numbers include all data reported into the statewide InfoNet data collection system during state fiscal year 2009. Data for this report was pulled in November 2009.

*This data reflects only the emergency domestic violence shelter and advocacy services provided by DSHS contracted agencies and does not reflect the full range of services provided by contractors.

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Meeting Survivors' Needs

Beginning in July 2008, survivors receiving services at domestic violence shelters funded by DSHS had the opportunity to provide confidential feedback on the services they received. In response to two questions answered by 4,146 survivors

3,676 (88.6%) responded that as a result of receiving services, they know more ways to plan for their safety

3,834 (92.4%) responded that as a result of receiving services, they know more about community resources

These outcomes are consistent with the findings from the first national multi-state study (10/2008) that documents the experiences of survivors that received emergency shelter and advocacy services from domestic violence programs.

Questions should be directed to the DSHS Program Manager at (206) 923-4910.

Information about individual programs can be obtained from the Washington Violence Against Women Network www.wavawnet.org or www.dshs.wa.gov/ca/dvservices/index.asp



CA Children's Administration

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