2010

Washington State Emergency Domestic Violence Shelter and Advocacy Services

Washington State Department of Social and Health Services

State Fiscal Year 2010

July 1, 2009 - June 30, 2010

Calls received by the state domestic violence hotline	19,052
Crisis hotline and information/referral calls received by emergency domestic violence shelter programs	78,848
New adult survivors and children receiving emergency domestic violence shelter for the 1st time	5,421
Total bednights for new and continuing Number of unmet requests for emergency shelter	186,529 11,925
New adult survivors and children receiving nonresidential domestic violence advocacy services for the 1st time	11,291
Domestic violence programs provided the following:	
Hours of individual support and advocacy to adults Hours of support group advocacy to adults Hours of individual and group support/activities for children Training and presentations to this many individuals	109,776 30,829 14,122 34,670
Hours of service donated by volunteers	138,565

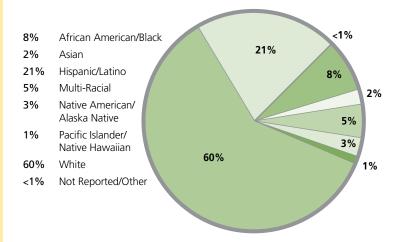
National Domestic Violence Census

The National Network to End Domestic Violence conducts the National Census of Domestic Violence Services. On September 15, 2010, 46 domestic violence programs in Washington State participated in the 2010 National Census. The following figures represent information provided by Washington State domestic violence programs about services they provided during the 24-hour survey period.

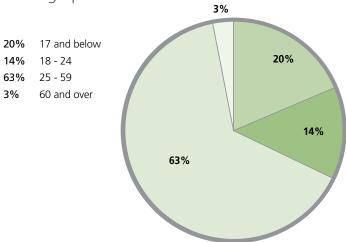
- 1,896 victims served in one day
 - **950** survivors housed in emergency domestic violence shelter or transitional housing
 - **946** adult survivors and children received nonresidential advocacy services
 - 862 unmet requests for services, including 556 (65%) requests from victims seeking emergency shelter or transitional housing
 - 760 crisis hotline/helpline calls were answered

There are approximately 919 emergency domestic violence shelter/safe home beds in Washington State

Demographics Chart - RACE / ETHNICITY







State Domestic Violence Hotline 1-800-562-6025

(Voice and TTY)

^{*}Data is collected from 43 domestic violence shelter/safe home programs in 39 counties that contract with the Department of Social and Health Services/Children's Administration. Contractors provide emergency domestic violence shelter and advocacy services.

Service numbers include all data reported into the statewide InfoNet data collection system during state fiscal year 2010. Data for this report was pulled in December 2010.

^{*}This data reflects only the emergency domestic violence shelter and advocacy services provided by DSHS contracted agencies and does not reflect the full range of services provided by contractors.

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Meeting Survivors' Needs

Beginning in July 2008, survivors receiving services at domestic violence shelters funded by DSHS had the opportunity to provide confidential feedback on the services they received. In response to two questions answered by 3,811 survivors in 2010

3,398 (89.16%) responded that as a result of receiving services, they know more ways to plan for their safety

3,286 (86.22%) responded that as a result of receiving services, they know more about community resources

These outcomes are consistent with the findings from the first national multi-state study (10/2008) that documents the experiences of survivors that received emergency shelter and advocacy services from domestic violence programs.

Questions should be directed to the DSHS Program Manager at (206) 923-4910.

Information about individual programs can be obtained from:

www.dshs.wa.gov/ca/dvservices/index.asp



Department of Social and Health Services Children's Administration Domestic Violence Program

> 4045 Delridge Way SW, #200 Seattle, WA 98106

> > 206.923.4910 206.923.4899 / Fax