

2012

Washington State Emergency Domestic Violence Shelter and Advocacy Services

Washington State Department of Social and Health Services

State Fiscal Year 2012

July 1, 2011 – June 30, 2012

Calls received by the state domestic violence hotline	18,481
Crisis hotline and information/referral calls received by emergency domestic violence shelter agencies	87,809
New adult survivors and children receiving emergency domestic violence shelter for the 1st time	4,651
<i>Total bednights for new and continuing</i>	196,433
<i>Number of unmet requests for emergency shelter</i>	11,090
New adult survivors and children receiving nonresidential domestic violence advocacy services for the 1st time	10,149
Domestic violence agencies provided the following:	
<i>Hours of individual support and advocacy to adults</i>	119,213
<i>Hours of support group advocacy to adults</i>	29,740
<i>Hours of individual and group support/activities for children</i>	29,274
<i>Training, presentations and outreach to this many individuals</i>	53,334
Hours of service donated by volunteers	250,565

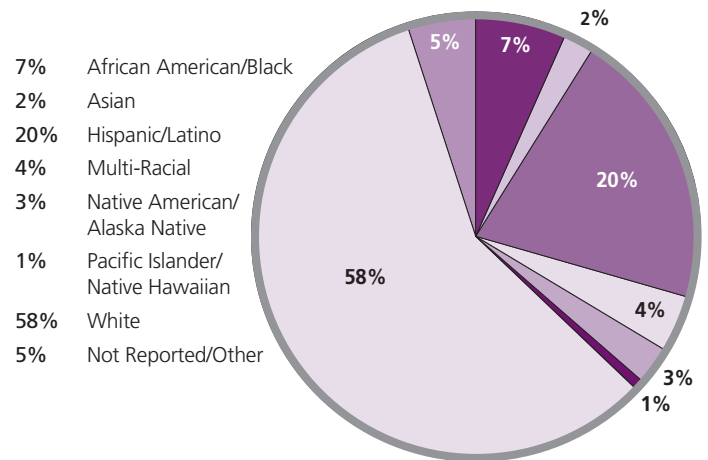
National Domestic Violence Census

The National Network to End Domestic Violence conducts the National Census of Domestic Violence Services. On September 15, 2012, 55 domestic violence agencies in Washington State participated in the 2012 National Census (2012 report pending publication). The following figures represent information provided by Washington State domestic violence agencies about services they provided during the 24-hour survey period.

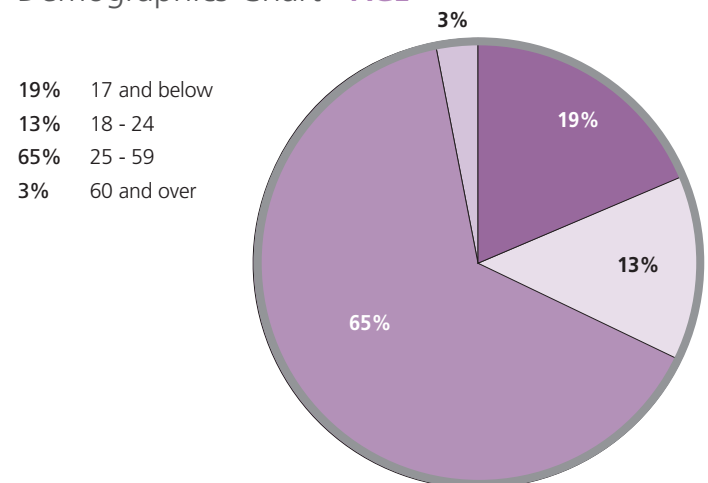
- 1,825** victims served in one day
- 1,143** survivors housed in emergency domestic violence shelter or transitional housing
- 682** adult survivors and children received nonresidential advocacy services
- 377** unmet requests for services, including 339 (90%) requests from victims seeking emergency shelter or transitional housing
- 561** crisis hotline/helpline calls were answered

There are approximately 916 emergency domestic violence shelter/safe home beds in Washington State

Demographics Chart - RACE / ETHNICITY



Demographics Chart - AGE



State Domestic Violence Hotline

1-800-562-6025

(Voice and TTY)

*Data is collected from 43 domestic violence shelter/safe home agencies in 39 counties that contract with the Department of Social and Health Services/Children's Administration. Contractors provide emergency domestic violence shelter and advocacy services.

*Service numbers include all data reported into the statewide InfoNet data collection system during state fiscal year 2012. Data for this report was pulled in December 2012.

*This data reflects only the emergency domestic violence shelter and advocacy services provided by DSHS contracted agencies and does not reflect the full range of services provided by contractors.

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Meeting Survivors' Needs

Beginning in July 2008, survivors receiving services at domestic violence shelters funded by DSHS had the opportunity to provide confidential feedback on the services they received. In response to two questions answered by 7,103 survivors in 2012:

6,565 (92.43%) responded that as a result of receiving services, they know more ways to plan for their safety

6,331 (89.13%) responded that as a result of receiving services, they know more about community resources

These outcomes are consistent with the findings from the first national multi-state study (10/2008) that documents the experiences of survivors that received emergency shelter and advocacy services from domestic violence agencies.

Questions should be directed to the DSHS Program Manager at (206) 923-4910.

Information about individual agencies can be obtained from:

www.dshs.wa.gov/ca/dvservices/index.asp



CA Children's Administration
DSHS 22-1451 (Rev. 2/13)

Domestic Violence Program
4045 Delridge Way SW, #200
Seattle, WA 98106
206.923.4910
206.923.4899 / Fax



"This program saved my life. I had no place to go, no money. I now have a job, apartment, and I am learning how to get over my fears. I don't have nightmares anymore."



"When you think of asking for help, [you think] you're the only one in that situation and that they are going to laugh at you. But when you arrive everything is different. They respect you as a person, as a woman, like a mother, and above all they let you know that you have a lot of options and that you don't have to live in a situation you don't want to ... They are all understanding and very respectful and above all they listen and don't judge you."

Meeting Survivors' Need Through Non-Residential Domestic Violence Services & Supports: Results of a Multi-State Study, E. Lyon, Lane S. and Menard, A. (2011); Meeting Survivors' Needs: A Multi-State Study of Domestic Violence Experiences, E. Lyon, Lane S. and Menard, A. (2008)