### 2017-2018 Access and Visitation (AV) Providers and Services

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<th>Provider</th>
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| Dispute Resolution Center of Thurston County  
www.mediatethurston.org  
312 E 4th  
P. O. Box 6184  
Olympia, WA 98507  
(360) 956-1155 | Mediation, Development of Parenting Plans, Parent Education, Guidelines |
| Whatcom Dispute Resolution Center  
www.whatcomdrc.org  
13 Prospect Street, Suite 201  
Bellingham, WA 98901  
(360) 676-0122 | Mediation, Development of Parenting Plans, Parent Education, Visitation, Guidelines |
| Dispute Resolution Center for Yakima/Kittitas Counties  
www.drckyakima.org  
303 East D Street, Suite 4  
Yakima, WA 98901-2300  
(509) 453-8949 – Yakima  
(509) 925-5123 – Ellensburg | Mediation, Development of Parenting Plans, Parent Education |
| Fulcrum Institute Dispute Resolution Clinic  
www.fulcrumdispute.com  
211 West Augusta  
Spokane, WA 99205  
(509) 838-2799 | Mediation, Development of Parenting Plans, Visitation |
| Volunteers of America Western Washington Dispute Resolution Center  
www.voaww.org  
2802 Broadway  
Everett, WA 98201  
(425) 259-3191 | Mediation, Development of Parenting Plans, Parent Education, Counseling, Guidelines |
| Innovative Services Northwest  
www.innovativeservicesnw.org  
9414 NE Fourth Plain Road  
Vancouver, WA 98662  
(360) 892-5142 | Mediation, Development of Parenting Plans, Parent Education, Counseling, Visitation, Guidelines |

**Mediation** could include, but is not limited to court-connected or community-based services involving professionals (certified and trained as family mediators) who meet with both parents to resolve parenting disputes and develop a parenting plan and visitation agreement with the goal of increasing non-custodial parenting time with children. Under the AV grant program, mediation may be voluntary or mandatory. Mediation must focus on AV issues only. For example, mediation must focus on parenting time issues rather than divorce issues such as property division, financial asset division, etc.
Counseling could include, but is not limited to professional advice or guidance provided to parents by a licensed or certified mental health professional. This provision of service is intended to help parents work through their interpersonal conflicts by focusing on the best interests of the child. Counseling must focus on the issues pertaining to AV. Counseling cannot focus on mental health issues, such as drug/alcohol addiction, drug testing and/or other issues generally addressed in child welfare case plans, etc. Counseling must not focus on domestic violence/batterer’s intervention/anger management issues. Job/employment counseling and services cannot be funded by the AV grant. Psychological/mental health evaluations cannot be funded by the AV grant.

Development of Parenting Plans could include, but is not limited to the development of formal or informal parenting plans or parenting agreements through services other than formal, court-ordered mediation which increase non-custodial parenting time with their children. These plans may or may not be filed with the court, dependent upon the wishes of the parents. The plans should focus on AV issues only rather than other issues that may arise between conflicted parents (financial, property division, etc).

Parent Education could include, but is not limited to an educational workshop, class or seminar that provides non-custodial and custodial parents with information on a range of issues such as the effects of separation and divorce on children and families, impact of parental conflict on children, how to develop a parenting agreement, court procedures for filing a motion for visitation, and custody and visitation compliance issues. Parenting classes regarding discipline, child development, and basic child care should not be included in AV parent education services.

Visitation Services could include, but is not limited to:

- **Monitored/Therapeutic/Supervised Visitation** services for non-custodial parents, court-ordered or voluntary, who would otherwise be denied access to their children. Visitation services might be offered through visitation centers or public settings, such as park facilities and offices. Whatever the location, the focus should be on trained staff supervising the visitations in a safe setting appropriate to the particular issues experienced by the family.

  Note: If a program is offering “therapeutic visitation” to parents who have had their children removed by child welfare, the AV grant cannot pay for the cost of the therapist to address such issues as anger management, appropriate discipline techniques, general family therapy and/or other issues identified by social services. Only AV issues can be addressed.

- **Neutral Drop-Off/Pickup** services for high conflict parents and their children in a neutral environment for the safe exchange of a child from the custodial parent to the non-custodial parent or vice versa. These services are often available through community and faith-based organizations and/or supervised visitation centers.

  Note: A transporter retrieving a child from a grandparent/legal guardian and taking a child to a supervised visitation with parents is not considered an AV service to the grandparent/legal guardian. It is only an AV service if the conflict between the grandparent/legal guardian and the parent(s) is so high that the visit would not occur without the “Neutral Drop-Off/Pick-Up” service.
Visitation Compliance Monitoring includes, but is not limited to services – usually court-connected – designed to monitor parental compliance of a court order for visitation and/or custody, or parenting plan agreement, and/or to resolve disputes over non-compliance. For example, parenting coordinators are trained professionals often used to fulfill this role.

- Guidelines for visitation and alternative custody arrangements.