

Policy 7.01 Implementation Plan
Tribe: Skokomish Tribe
CSO: Shelton CSO
2014-2015 Time Frame

Final 7.01 Plan pending Tribal/Council approval

Implementation Plan

Progress Report

Goals/Objectives

Activities

Expected Outcome

Lead Staff

Progress

(1)
 Prepare and disseminate pertinent statistics and other relevant data about the Skokomish Tribe and Tribal members participating in public assistance programs. This information will be provided quarterly per Tribal request.

The Shelton CSO will provide reports to the Skokomish Tribe as requested in regard to their population.

The Skokomish Tribe will become familiar with how their population is served by the Shelton CSO and have the ability to make data driven decisions.

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- The quarterly data continues to be provided to the Tribe
- The following details most current annual data.

Shelton CSO

	2014	2015
SNAP	100	99
Medical	268	299
TANF	4	2
ABD	2	4

(The above numbers may not be complete due to Self-declaration and coding errors and also please note the 60-month time limit and means testing did have an effect on TANF.)

Statewide Numbers

	2014	2015
SNAP	131	122
Medical	318	351
TANF	6	3
ABD	2	4

Goals/Objectives	Activities	Expected Outcome	Lead Staff	Progress
<p>(2) The Shelton CSO will work with the Skokomish Tribe to determine the need to implement or modify local Tribal-State agreements, protocols, MOU's, contracts, and processes.</p>	<p>a) The Skokomish Tribe will identify needs of their Tribal population and determine whether current programs and policies meet their needs.</p>	<p>The expected outcome is a strengthening of the collaboration between the Skokomish Tribe and the Shelton CSO, and ensuring that Tribal member's needs are adequately met.</p>	<p>Yvonne Rivera, CSOA 360-432-2023</p> <p>Heather Kennedy, Financial Supervisor 360-432-291</p>	<p>We will continue to provide support and up to date information of program changes.</p> <p>MOU with the Outreach Financial Service Specialist 3 will continue.</p> <div style="display: flex; justify-content: space-around;">   </div> <p>3801639197-35927- MOA_Skokomish-Shelton_070115.pdf 18579-138-1.pdf</p>
	<p>b) Skokomish tribe has requested for outreach on SSI facilitation. The Shelton CSO will develop a plan to meet this need.</p>	<p>The Shelton CSO will work in conjunction with the Skokomish Tribe to develop a plan to meet this need.</p>	<p>gloria Marshall-Perez Deputy Regional Administrator 360-725-4814</p>	<p>Presentation is being developed and currently working on dates to provide the presentation.</p>

Goals/Objectives	Activities	Expected Outcome	Lead Staff	Progress
<p>(3) Continue to openly communicate with the Skokomish Tribe for information sharing, joint planning, problem solving, and job postings.</p>	<p>a) Identify outstanding issues/gaps in service and develop performance expectations, which can be implemented, monitored and evaluated.</p>	<p>Better service coordination for Tribal workers, including consistent messaging regarding programs and effectiveness among staff.</p>	<p>Yvonne Rivera, CSOA gloria Marshall-Perez, Deputy Regional Administrator</p>	<p>DSHS, Yvonne Rivera or Heather Kennedy will continue to communicate and share available trainings, postings or changes that occur in our programs with Tribal representatives Yvonne Oberly and Rosetta LaClair.</p>
	<p>b) The Skokomish Tribe has agreed to meet once a year for the 7.01 plan</p>	<p>DSHS will schedule meetings to improve coordination and communication as requested by the Tribe.</p>	<p>Yvonne Oberly, CEO of Skokomish Tribe</p>	<p>Met with Skokomish Tribe on 2/19/16  2-19 sign in sheet Skokomish.pdf</p>
	<p>c) Statewide Customer Service Contact Center 1-877-501-2233 360-584-3150</p>	<p>Enhance customer service to tribal members.</p>	<p>Ron Thomas, Northwest Administrator to CSCC thomaR@dshs.wa.gov Joey Anderson, Southwest Administrator to CSCC andersJ@dshs.wa.gov</p>	<p>The shared a list for all programs administered and provides the contacts center update.  DSHS Customer Connections.pdf</p>
	<p>d) Office of Indian Policy (OIP) website https://www.dshs.wa.gov/sesa/office-indian-policy</p>	<p>Enhance Indian policy</p>	<p>Larry Lamebull, Tribal Liaison OIP 253-625-6687 lamebullL@dshs.wa.gov</p>	

	e) DSHS Tribal Relation Program Administrator for TANF 712 Pearl St, Olympia	Improve Service Delivery to Tribal members	Martin C. Bohl Tribal Relations Program Administrator for TANF Martin.bohl@dshs.wa.gov 360-725-4656	The CSD Tribal Relations and TANF Program Administrator presented information on Washington Connection as a resource available to the tribe, and provided an update and additional information on Tribal Eligibility and sources of unearned income, and application of the Indian Country Disregard and the American Indian Labor Force Report published by the Dept. of Interior.
	f) Community Service Group of Mason County	Enhance Community awareness and leverage resources	Yvonne Rivera, CSOA 360-432-2023	The Local Planning Area (LPA) meets once a month on the Community Service Group meeting held the second Tuesday at 2:00pm at the Public Works building: 100 W Public Works Dr, Shelton WA 98584

Goals/Objectives	Activities	Expected Outcome	Lead Staff	Progress
<p>(4) Ensure CSO staff are aware of Tribal events and trainings to enhance staff knowledge of Tribal activities</p>	<p>a) The Shelton CSO supports staff participation in Tribal events and activities whenever possible.</p>	<p>Provide onsite support and program awareness.</p>	<p>Yvonne Rivera, CSOA Heather Kennedy, Financial Supervisor</p>	<p>The Shelton CSO is committed to continuing to provide two state employees to participate at the Skokomish Health Fair in the Summer.</p>
	<p>b) The Tribal online newsletter is printed monthly and shared with staff. www.Skokomish/Sounder.com</p>	<p>Increase awareness of Tribal activities for CSO staff. The online newsletter keeps us apprised of tribal activities.</p>		<p>We continue to review the Skokomish Sounder Online News and share tribal events and updates with CSO staff.</p>
	<p>c) Government to Government training</p>	<p>Make sure that all staff are familiar with the rules and responsibilities when involved with government to government issues.</p>		<p>Government to Government training has been completed by the majority of the staff. We continue to provide appropriate training such as Turning the Tide to Unconscious Bias.</p>

Resources available

<p>Transforming Lives WA Connections www.dshs.wa.gov</p>	<p>Provide onsite service of applying and reporting changes the same day.</p>	<p>Alec Brian Access Accountant 253-476-7040</p>	<p>New appointment as of 3/1/2016.</p>
<p>Employment Pipeline</p>		<p>Bo Sotelo Cell 360-515-8903</p>	
<p>Affordable Care Act www.wahealthplanfinder.org</p>	<p>Applying or renewing health care coverage.</p>		
<p>Mobile CSO http://csd.esa.dshs.wa.lcl/MobileCSO/Lists/Mobile%20CSO%20East/calendar.aspx</p>	<p>Enhanced services available to the Tribe upon request.</p>	<p>Jan Eglund West Mobile CSO/Program Specialist Cell (360) 628-6647</p>	<p> MCSO_Skokomish 12-27.pdf</p>
<p>Local IT</p>		<p>James McNamara Shelton IT – support 360-432-2001</p>	<p>We will notify Tribal Health Clinic when he makes an office visit.</p>
<p> Get Connected. Get Answers.</p>	<p>211 is a centralized location for area residents to access health and human services. This service is available 24 hours a day, 7 days a week, 365 days a year.</p>	<p>211 is available by: Dialing 211 or 1-877-211-5253 or http://www.call-211.org/ Cory Derenburger</p>	<p>The 211 Call Center has a very extensive database of available programs and services located in Mason County, as well as, regionally, state wide and nationally.</p>

<p>Housing and Essential Needs (HEN) Coordinator</p>		<p>Sandra Koch Community Action Council 360-426-9726 x3110</p>	<p>Housing and Essential Needs (HEN) program. To get additional information on this program and availability, please call Sandra to schedule an apt. You must be active on the Medical Care Services (CSC) program. Seen by apt. only</p>
<p>Kinship Navigator</p>  <p>kinship2015-02-02-1 24552.pdf</p>	<p>The Kinship Navigator provides Limited family financial support, family education and support groups at Head Start located in the Pacific Calvary Chapel. The Navigator also assists people who desire to apply for DSHS programs on behalf of their grandchild or relative child.</p>	<p>Kinship Navigator Lynn Urvina 360-754-7629 KinNavigator@qwestoffice.net</p>	<p>Mason County</p> <p>Meetings are held first Tuesdays at the Shelton Head Start Facility, 2412 Railroad Avenue, Shelton 98584. Participants will discuss a schedule and topics for future meetings. To download a PDF brochure for the Mason Kinship Conversation flyer, click here: MC Kinship 2014</p> <p>Olympia</p> <p>The Olympia Kinship Conversations meets weekly on Tuesdays at the Hands on Children's Museum 414 Jefferson St SE Olympia, WA 98501. Please contact us to register – free child care is available!</p>
<p>Free Government Internet FCC.gov Lifeline Internet</p>	<p>http://www.freegovernmentcellphones.net/lifeline-expanding-to-include-free-internet-access</p>	<p>http://www.usa.gov/</p>	

Historical Events

PROGRAM	DATE	ISSUE	RESOLUTION
Adult Protected Services	11/3/2015	Skokomish Tribe requested program support for individuals that need to be in adult protected services.	<p>Shelton CSOA was contacted as a liaison for DSHS. I coordinated the meeting between AL TSA/HCS and the Skokomish Tribe.</p> <p>The Tribe asked that I be present for support in this meeting.</p> <p>AL TSA/HCS, David Beachamp – subject matter expert on Adult Protective Services was invited.</p> <p>Yvonne Rivera and David Beachamp met with Yvonne Oberly and her team, Leslie MacMillan, Tom Strong, Lazetta LaClair, Tiffany Eklund, Earl Lees, and Jared Langton.</p> <p>They felt David was well informed and resourceful.</p>

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