

Policy 7.01 Plan
Region 1 Community Services Division
2016-2017 Annual Plan and Progress Report

Fiscal Year Timeframe: July 1, 2016 to June 30, 2017

Plan Due Dates: April 2 (Regional Plan submitted to Assistant Secretary) and April 30 (Assistant Secretary Plan submitted to IPSS) of each year.

Progress Report Due Dates: April 2 (Regional Plan submitted to Assistant Secretary) and April 30 (Assistant Secretary Plan submitted to IPSS) of each year.

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| To keep open lines of communication with Yakama Nation Tribal Council, Administrators, and Programs. | The Toppenish CSOA meets with the Yakama Nation HEW Committee Chairperson when necessary or requested. | Keep open positive communication lines to best serve clients | Toppenish CSOA and Yakama Nation HEW Committee Chairperson | The Toppenish CSOA will send the Yakama Nation HEW Committee updates. |
| | The Toppenish CSOA meets With the Deputy Director of Human Services | Meet monthly to keep communication open | Toppenish CSOA and the Deputy Director of Human Services | Monthly meetings will be held. |
| | The Region 1 CSO staff work Cordially with the NakNuWe Sha Program, Commodity Foods/LIHEAP Program, Contract Care, AAOA to provide services | To alleviate any problems, questions, Or concerns on the application/benefits To clients | Region 1 Staff and Yakama Nation staff | The staff will work together on a daily basis so client benefits can be processed quickly. |
| | The Toppenish CSO houses the Indian Policy Liaison, which helps coordinate DSHS services, and consult on program and policy issues. | Allows quicker response time to solve Tribal members issues | Toppenish CSOA and OIP Regional Manager | The Indian Policy and Liaison is housed in Toppenish. |

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| To keep open lines of communication (cont.) | The Toppenish CSOA meets with the Yakama Deputy Director and Program Managers to discuss eligibility, policies/procedures and special income limits. | To enhance services through knowledge of DSHS programs and how they effect clients | Toppenish CSOA and Yakama Nation Deputy Director and Program Managers | Quarterly updates will be given during Tribal All Staff meeting. (This was not accomplished in 2015)) |
| | The Toppenish CSO shares employment and training opportunities with Yakama Nation | To share information with Yakama Nation to enhance opportunities | Toppenish CSOA and Yakama Nation Personnel Office/members | Job announcements will be sent to Yakama Nation Personnel Office, HSD, and members. Training opportunities are sent to HSD and Personnel Office also. |
| To share data and information with the Yakama Nation. | Share data regarding Yakama Nation and Native American participation, sanction rate, and other aggregate data to help Yakama Nation plan and provide coordinated services. | Collaboration and coordination for services and support services for clients | Region One CSOs, DVR, CA, BIA Social Services and Yakama Nation Deputy Director of Human Services. | This year Yakama Nation WIA Program and BIA Social Services Program began fully participating in the Local Planning Area meetings to help with collaboration and coordination of services. |

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| To share data and information (cont.) | The Region One CSOs and Yakama Nation Commodity Food Program work together on Yakama client eligibility. | Assist clients to get food assistance quickly. | Region One CSO staff and Commodity Food Program staff | Staff will work together on a daily basis to make sure there is no duplication and eligibility for client is timely and accurate. |
| | The Toppenish CSO works with the Cultural Program to help Yakama members and other Native clients in Workfirst. | Assist Natives in participating with Workfirst activities by allowing them to go to class with the Cultural Program. | Toppenish CSO staff and the Program Manager of the Cultural Program. | Will meet with Cultural Program to setup placements. (This was not accomplished this year due to low case numbers of Yakama members in Workfirst.) |
| | The Toppenish CSO works with the Yakama Nation Business Tech Centers. Region One will also update Centers with WA Connect. | Assist Yakama members access services and to help overcome transportation and child care barriers. | Yakama Nation Business Tech Center Managers and Wapato CSOA | Region One WA Connection Coordinator and staff will work with the Yakama Nation Business Tech Centers. (Three workshops were given at the Tech Centers) |

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| To share resources (cont.) | The Toppenish CSO works with Yakama Nation Housing Authority and Noah's Ark to assist with housing needs. | Assist Yakama members with housing issues and refer homeless clients to Noah's Ark shelter or Transitional housing. | Toppenish CSOA and Yakama Nation Housing Authority. | The Toppenish CSO will work with Yakama Nation Housing Authority and Noah's Ark Homeless shelter in Wapato. |
| | The Toppenish CSO works with Casey Family Program, NakNuWeSha, and DCFS to help children, relative caregivers, and assist with projects for foster children. | To assist with the care of children placed in relative/foster care. | Toppenish Staff, Casey Family, NakNuWeSha, and CA | We will continue working with the agencies and the Tribal Navigator to assist Yakama families in need. |
| Work together with the Yakama Nation and assist Yakama members access to DSHS programs and supports. | The Toppenish CSO and the Yakama Nation Diabetes Program work together to inform Toppenish Staff and clients about Diabetes. | To inform staff and clients about Diabetes, healthy foods and cooking, exercise. | Yakama Nation Diabetes Program and Toppenish CSO staff | Diabetes info and activities will be updated on a regular basis. (This did not happen in 2015)) |

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| Work together... (cont.) | The Region One CSOs participate in Yakama Nation Treaty Day activities. Go to parade and setup info booth. | To assist with community outreach efforts and awareness to Yakama member. | Region One CSOs and Yakama Nation Treaty Day Parade organizers and Cultural Center. | Will attend Treaty Day Parade—DSHS will have a float and info booth. |
| | The Toppenish CSO will participate in Fall Fest and Spring Jam held at White Swan. | To assist members with access to DSHS programs and supports, enhance awareness. | Wapato staff and Yakama Nation Alcoholism Program and White Swan School. | Will set up info booth at Spring Jam and Fall Fest held in White Swan to increase community awareness and access to DSHS programs. |
| | Presentation at Yakama Headstart. | Increase awareness for teachers, so they access and make referrals for families and students in need of DSHS services. | Toppenish CSOA and Yakama Headstart | Will meet with All-Staff of Yakama Headstart to explain DSHS programs and encourage staff to refer families and students in need to DSHS for assistance. (This did not happen in 2015)) |

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| To work together (cont.) | The Toppenish CSO participates with the schools, YN Alcohol Program, YN Housing, and community coalitions to assist with underage drinking, substance abuse, and gang interventions | Work as community partners to bring health and wellness to all communities on the Yakama Nation Reservation | Toppenish CSOA, staff, schools, Yakama Nation members and staff, community coalitions | We will setup at Crime Night Out functions and the Health/Career Fair. |
| | The Toppenish CSO invites Tribal liaison from DCFS to sit in on Non-Compliance Sanction meetings. | Assist Yakama member understand Workfirst requirements and make sure we are all understanding responsibilities of each other. | Toppenish CSO staff, DCFS staff, Yakama members | At the Non-Compliance/Sanction meetings the Liaison will be called. |
| | The Region 1 CSOs will schedule CSD/DSHS presentations to Headstart staff/parents and Yakama Nation Programs. | Give Yakama Nation members and employees an overview of programs and services to help access and referral. | Region One CSO staff, Yakama members and programs—begin scheduling now. | We will meet this upcoming year. (This did not happen in 2015) |

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| To assist Yakama Nation members who are homeless with access and communication. | Work with Yakama Nation on a method of communication to assist homeless individuals in receiving DSHS letters. | Reduce the number of Yakama Nation homeless clients cut from service due to loss of contact; increase communication | Toppenish CSOA, Yakama Nation, homeless clients | We have setup mail boxes at shelter and homeless individuals can get their mail there when they check in. Will work with BIA Social Services. |
| Explore ways to improve access to programs and services | Work with Yakama Nation and area partners to improve CD access for fathers. | Increase the number of Yakama Nation “fathers” accessing CD treatment | Toppenish CSOA, Yakama Nation Alcohol Program, partner agencies. | We will work with the Yakama Alcohol Program. (Less referrals because no in-house Alcohol Counselor at CSO) |
| | Expedite SSI approval process for Yakama Nation members that are diagnosed with cancer. | Increase the number of Yakama members approved for SSI that are diagnosed with cancer, | Region 1 Management, SSI Management, and Yakama Nation | We will continue to have dialog around this issue for the upcoming year. |

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| Improving access for Yakama members | Working with WA Connection and Yakama Program to assist programs get CHIRPA grant | Increase Yakama Nation members access to services of DSHS/Health Benefits. | WA Conn, Yakama Program Mgrs. | We will meet and follow-up with Contract Care, Behavioral Health, Headstart, YN Business Tech Centers, CHR, MCH, I.H.S. Public Health, and Alcohol Program. (This project completed in 2015) |
| | Working with Yakama Nation Law and Justice to setup Diversion/Rehab Counseling/GED | To assist Tribal members with assistance while incarcerated | Reg. 1 staff, Indian Policy, Yakama Nation Law and Justice staff | Will continue with assisting Yakama Nation. (This project completed in 2015) |
| | Working with Yakama Nation Radio Station to provide updates and explain program services. | Increase Yakama members knowledge of DSHS program and services | Region One staff, Yakama Nation radio staff | We will begin dialog on trying to get a monthly spot on the Yakama Nation radio. (This did not happen in 2015) |

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| Improving access for Yakama members | Working with Yakama Nation Review (Tribal newspaper) to provide information on DSHS programs and services | Increase the knowledge and service delivery of DSHS programs to Yakama members | Region One staff, Yakama Nation review staff. | We will begin dialog with newspaper staff to see if we can get articles into the Tribal Newspaper. (Articles were submitted about DSHS move from Wapato to Toppenish) |
| | The Region One CSOs will send staff to Yakama Nation Health Fair to setup information table | The info table will allow Yakama members to get updates and information about DSHS program and services | Region One CSOAs and Yakama Nation Health Fair coordinators | We will begin making plans to attend the Health Fair |
| | Working to improve access to Yakama Nation members—the Mobile CSO will visit the rural areas of the reservation. | Yakama members who live in rural areas will receive front door access to DSHS services | Region One Mobile CSO unit | The Mobile CSO, when possible, will visit White Swan, Mt. Adams View Housing units, attend Community Night Out events, Treaty Day event, and any other event deemed important by Yakama Nation leadership. |

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| Requests by HEW Committee/Law and Order Committee for report out 2016 | 1) Contact Youth Activities | Youth Activities Program involved in some community ventures | CSOA and Youth Activities Program | Made contact—staff will attend meeting March 4 th . Suicide Awareness |
| | 2) Set up meeting to discuss Homeless | Will look at options: Housing, Employment, Training, Treatment | CSOA and Yakama Nation Program | Meeting set for March 11 th , YN Housing Authority, 10:00am |
| | 3) Housing and Yakama members | Increase resources to assist Yakama members | CSOA and NCAC | 223 Natives applied for all services. 105 Qualified: 61 for housing assistance, 15 for housing vouchers, 29 for rental assistance. 118 qualified for other services-LIHEAP/Food. |
| | 4) State employment opportunities for Tribal members | More Tribal members become employed in State Agencies | CSOA, Human Resource Mgr., Tribal Personnel | Quarterly meetings in Eagle Seelatsee Auditorium. |

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| Request by HEW Committee/Law and Order Committee for report out in 2016 | 5) Relicensing-assist Tribal members regain driver's license | Tribal members regain license become more employable | CSOA and Tribal members | Yakima County Program sent to YCCS, a collection agency in Yakima at 2021 S. 3 rd Ave.; phone number 509-248-1610. They setup payment plan, client gets license back as long as payments are made. |