

DCS Quick Help Guide

General DCS Information: on paying or receiving child support; public disclosure; how to apply for DCS services; Forms; Brochures.

<http://www.dshs.wa.gov/dcs> or www.childsupportonline.wa.gov

Child Support Internet Payment Service: at <https://secure.dshs.wa.gov/home/>

- Noncustodial Parent or Employer can access this site to make payments.
- Custodial Parent or Noncustodial Parent can view recent payment history.

Information About Child Support for Victims or Survivors of Family Violence (Domestic Violence): Questions and Answers (Q&A) about how DV issues can impact a child support case; how to claim “good cause” not to cooperate with DCS if you believe that child support enforcement might be dangerous for you or a child on your TANF grant.

https://www.dshs.wa.gov/esa/faq/field_topic_value%3Dchildviolence%26%3Dapply?field_topic_value=childviolence&=Apply

Forms on the Web:

For DCS forms: <http://www.dshs.wa.gov/dcs/Resources/Forms.asp>

For Court forms: <http://www.courts.wa.gov/forms/>

For packets and forms: <http://www.washingtonlawhelp.org>

Worksheets and calculator: <https://fortress.wa.gov/dshs/dcs/SSGen/Home>. Child support calculator with help links; performs basic calculations for child support worksheets.

Community Relations Unit (CRU): for complaints/concerns about your DCS case, or for general information if you don't have a case. Call **1-800-457-6202** and ask for CRU or send an email to dcs-cru@dshs.wa.gov.

KIDS Line: 1-800-442-KIDS (5437) is an automated phone system for all kind of information, including case-specific payment information. It can connect you to the office which handles your child support case.

Child Support Brochures: DCS publishes brochures which help explain the services DCS offers. You can view the brochures on-line through the [Publications Library](#). If you need help, contact June Johnson at 360-664-5446 or johnsjc1@dshs.wa.gov.

Public Assistance or Not?

The state **must** sign off on a child support order if the child/children receive or have received public assistance. Parties can use the [Declaration Regarding Public Assistance](#) to advise the court of their status.

Income Information

Parties can use the [Request for Income Information for Purposes of Entering a Child Support Order](#), (DSHS 18-701), to request the other party's income information. If the parties do not already have a case with DCS, the party can request “locate services” for the purpose of obtaining income information:

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