DCS Quick Help Guide

General DCS Information: on paying or receiving child support; public disclosure; how to apply for DCS services; Forms; Brochures.  
http://www.dshs.wa.gov/dcs or www.childsupportonline.wa.gov

Child Support Internet Payment Service: at https://secure.dshs.wa.gov/home/  
• Noncustodial Parent or Employer can access this site to make payments.  
• Custodial Parent or Noncustodial Parent can view recent payment history.

Information About Child Support for Victims or Survivors of Family Violence (Domestic Violence): Questions and Answers (Q&A) about how DV issues can impact a child support case; how to claim “good cause” not to cooperate with DCS if you believe that child support enforcement might be dangerous for you or a child on your TANF grant.  
https://www.dshs.wa.gov/esa/faq/field_topic_value%3Dchildviolence%26%3Dapply?field_topic_value=childviolence&=Apply

Forms on the Web:  
For DCS forms: http://www.dshs.wa.gov/dcs/Resources/Forms.asp  
For Court forms: http://www.courts.wa.gov/forms/  
For packets and forms: http://www.washingtonlawhelp.org  

Community Relations Unit (CRU): for complaints/concerns about your DCS case, or for general information if you don’t have a case. Call 1-800-457-6202 and ask for CRU or send an email to dcs-cru@dshs.wa.gov.

KIDS Line: 1-800-442-KIDS (5437) is an automated phone system for all kind of information, including case-specific payment information. It can connect you to the office which handles your child support case.

Child Support Brochures: DCS publishes brochures which help explain the services DCS offers. You can view the brochures on-line through the Publications Library.

Public Assistance or Not?  
The state must sign off on a child support order if the child/children receive or have received public assistance. Parties can use the Declaration Regarding Public Assistance to advise the court of their status.

Income Information  
Parties can use the Request for Income Information for Purposes of Entering a Child Support Order, (DSHS 18-701), to request the other party’s income information. If the parties do not already have a case with DCS, the party can request “locate services” for the purpose of obtaining income information:

DSHS Division of Child Support  
PO BOX 11520  
TACOMA, WA 98411