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Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Confederated Tribes of the Colville Reservation
and
Region 1 Community Services Division—Spokane Maple CSO, Okanogan CSO, and Tri-County/Colville CSO
March 19, 2014

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
Work with the Confederated Tribes of the Colville Reservation to review progress, issues, concerns and needs as they relate to tribal members and their communities.	Continue the FQHC outstation agreement to promote higher utilization of health services to Native Americans.	Identify and develop a plan to resolve issues cooperatively.	Carol Lee, Region 1 Regional Administrator leeca@dshs.wa.gov 509-227-2868 Mark Dillon CSO Administrator Okanogan CSO dillomd@dshs.wa.gov 509-8452006 Dennette Woodiwiss Acting CSO Administrator,	Interaction with the Tribes has been on an informal, case-by-case basis. FQHC staffing levels have decreased and full time presence at Native Health Centers continues to be challenging. Region 1 Administrator has committed to continue to staffing as funding allows.

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			Wenatchee CSO woodida@dshs.wa.gov 509-665-5240 Susan Huck CSO Administrator, Tri-County/Colville CSO hucksd@dshs.wa.gov 509-685-5602 Tribal Representatives	
Work together to maintain open	Describe efforts to facilitate positive	Identify and develop a plan to	Carol Lee, Mark Dillon	The Okanogan and Wenatchee CSOAs has ensured a sustained relationship with the

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communication with the Confederated Tribes of the Colville Reservation to identify issues/gaps in service; recognize needs of Native American clients and communities; and, determine if the current programs and policies meet the needs.	working relationships to define needs. Make use of surveys and research completed by tribal staff to make program enhancements, where possible, to improve services to Native American clients.	resolve issues cooperatively	Dennette Woodiwiss Susan Huck Tribal Representatives	Confederated Tribes of the Colville Reservation through the following services and/or interactions: <ul style="list-style-type: none">▪ FQHC outstation services on the Confederated Tribes of the Colville Reservation at Nespelem.▪ We have established an excellent relationship with the Statewide Health Insurance Benefits Advisors (SHIBA) volunteers who serve the Confederated Tribes of the Colville Reservation; we participate in a number of health fairs in Nespelem, Keller and Grand Coulee. Our staff person has also established good

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				<p>working relationships Tribal TANF, Child Protective Services and Aging and Adult Services.</p> <ul style="list-style-type: none">CSOA attends the developing “Wrap-Around” program for Okanogan and surrounding area. Team consists of agencies such as DSHS (CSD, DDD, DCFS, JRA) and juvenile court; along with community and tribal representatives to identify families needing wrap-around services. The tribal members attending this forum track/monitor truancy for the Tribe.Wenatchee CSOA provides meeting space in the Wenatchee DSHS office

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				<p>approximately twice per month for Colville Tribal TANF workers to meet with tribal members living in the Wenatchee area.</p> <p>The Tri-County CSOA ensured a sustained relationship with the Confederated Tribes of the Colville Reservation through the following activities and interactions:</p> <ul style="list-style-type: none">▪ Colville CSO continues to provide out-station services at the Confederated Tribes of the Colville Reservation at Inchelium on a monthly basis. <p>Interaction with the Tribes has been on an</p>

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				informal, case-by-case basis.
	Discuss and document outstanding issues/gaps in service at meetings with the Confederated Tribes of the Colville reservation.	Attach meeting minutes, correspondence, reports, and other documentation.	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	Meetings to address issues and/or share information are held, as requested.

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Provide pertinent statistics on Native American community and participant populations, numbers of Native American participants served, and other relevant data.	Work closely to provide accurate information in a timely manner Complete an 'ad-hoc' request to Headquarters staff that will allow us to identify Tribal members receiving financial assistance under specific program types including medical.	Assist Tribes and NAIOS in developing plans and support grant applications as well as other program enhancements they identify.	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	CSOs continue information-sharing with tribes on clients that are shared by both programs. Number of Confederated Tribes of the Colville Reservation Tribal Families receiving benefits through the CSOs: Statewide Totals: September 2013 (2012): <table border="1"><thead><tr><th>Program</th><th>September 2013</th><th>September 2012</th></tr></thead><tbody><tr><td>Basic Food</td><td></td><td></td></tr><tr><td>Medical</td><td></td><td></td></tr><tr><td>TANF</td><td></td><td></td></tr><tr><td>ABD/MCS</td><td></td><td></td></tr></tbody></table> <p>Note: Awaiting data from HQ Data 7 Research. Will update and re-submit.</p>	Program	September 2013	September 2012	Basic Food			Medical			TANF			ABD/MCS		
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Ensure efforts are made to recruit/hire Native American staff to meet the overall DSHS goal of having a diverse workforce.	Region 1 will work to develop recruitment efforts for tribal staff.	Document local recruitment and discussions with Tribes of recruitment efforts.	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	Strategies have been discussed to continue to try to recruit and hire Native American applicants when filling positions which might be out stationed at federally-funded FQHC sites.

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	Training will be provided by Tribes and Region 1 CSD to staff of each organization to improve understanding of career opportunities and how each system works	Document training plans and opportunities provided	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	DSHS stands ready to share information regarding job qualifications, salaries, and how to assist interested applicants with navigating the NeoGov/Careers process.
Work together to develop MOUs or processes to provide quality services to all.	Establish a process for discussion of needed agreements.	Document all discussion with Tribes of process to define and	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck	Region 1 CSD will continue to coordinate and participate in meetings with the Tribe in order to bring the Intergovernmental TANF Agreement up to date with regard

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		negotiate agreements.	Tribal Representatives	to the operating agreement between the Tribal TANF program and Region 1.
Train Region 1 CSD staff on major principles of Federal Indian Law.	Ensure Region 1 CSD staff has access to the training provided by the Governor’s office, DSHS, and other Region 1 CSD resources.	Build a strong understanding both of the principles of Federal Indian Law and government-to-government relationships.	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	Increased levels of DSHS hiring since Summer 2013 have created a requirement for government-to-government training for new staff. Refresher training will also be offered to seasoned staff. Goal will be to complete these training sessions by August 2014
Promote and communicate training opportunities with Confederated Tribes of the Colville Reservation	Monitor and identify all training sessions, identify available training slots, and invite participation by tribal staff	Contribute to training opportunities for staff	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck	Although this has occurred in the past, this new goal/objective is for a continued effort to ensure maximum participation in training opportunities. Examples include trainings in LEAN, CPR/First Aid, team-

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			Tribal Representatives	building, etc.