

DRAFT

Draft – We have been unsuccessful in our attempts to schedule a meeting to discuss updating the 7.01 Plan. We will continue our efforts to schedule a meeting(s) and will submit the updated 7.01 Plan when this process has been completed.

**Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Spokane Native Health Clinic
and
Region 1 Community Services Division, Spokane Maple CSO
March 19, 2014**

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
Work with the NATIVE Project and NATIVE Health Clinic in Spokane to review any progress and issues as they relate to Urban Native Americans.	Continue the FQHC outstation agreement to promote higher utilization of health services to Native Americans.	Identify and develop a plan to resolve issues cooperatively.	Carol Lee, Region 1 Regional Administrator leeca@dshs.wa.gov 509-227-2868 Susan McMinimy CSO Administrator, Spokane Maple CSO weltosj@dshs.wa.gov 509-227-2444 Tribal Representatives	The Spokane Maple Office continues to provide a near full-time FQHC presence at the NATIVE Health Clinic in Spokane. FQHC staffing levels have decreased and full time presence at the Native Health Clinic continues to be challenging. Region 1 Administrator has committed to continue to staffing as funding allows.

DRAFT

Draft – We have been unsuccessful in our attempts to schedule a meeting to discuss updating the 7.01 Plan. We will continue our efforts to schedule a meeting(s) and will submit the updated 7.01 Plan when this process has been completed.

**Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Spokane Native Health Clinic
and
Region 1 Community Services Division, Spokane Maple CSO
March 19, 2014**

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
Work together to maintain open communication with Native Health Clinic to identify issues/gaps in service; recognize needs of Native American clients and communities; and, determine whether the current programs and policies meet these needs.	Describe efforts to facilitate positive working relationships to define needs. Make use of surveys and research completed by tribal staff to make program enhancements, where possible, to improve services to Native American clients.	Identify and develop a plan to resolve issues cooperatively	Carol Lee, Susan McMinimy Tribal Representatives	Discussions occur periodically so that Spokane Native Project can convey needs and concerns regarding program services. It is important that the out-stationed financial worker has the appropriate level of skills and abilities to interact well with staff and clients of Spokane Native Clinic. DSHS strives to meet this need as well as being responsive to queries from the tribal representatives.
	Discuss and document outstanding issues/gaps in service	Attach meeting minutes, correspondence,	Carol Lee Susan McMinimy Tribal Representatives	March 13, 2013 meeting with CSD Region 1 at the Native Health Center included an overview of upcoming potential changes

DRAFT

Draft – We have been unsuccessful in our attempts to schedule a meeting to discuss updating the 7.01 Plan. We will continue our efforts to schedule a meeting(s) and will submit the updated 7.01 Plan when this process has been completed.

**Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Spokane Native Health Clinic
and
Region 1 Community Services Division, Spokane Maple CSO
March 19, 2014**

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
	at meetings with Tribes and Urban Native American organizations.	reports, and other documentation.		<p>around Healthcare Reform and legislative decisions regarding ABD/MCS programs and the need to have further dialogue regarding other potential changes and their effect on the Native American population.</p> <p>The following action items were completed on the March 21, 2013 meeting at the NATIVE Health Project's site.</p> <ul style="list-style-type: none">▪ Installed a kiosk and complete paperwork for Washington Connections Partnership.▪ Provided information for Children's Health Insurance Program Reauthorization Act (CHIPRA) Grant

DRAFT

Draft – We have been unsuccessful in our attempts to schedule a meeting to discuss updating the 7.01 Plan. We will continue our efforts to schedule a meeting(s) and will submit the updated 7.01 Plan when this process has been completed.

**Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Spokane Native Health Clinic
and
Region 1 Community Services Division, Spokane Maple CSO
March 19, 2014**

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
				<p>and answer any questions.</p> <ul style="list-style-type: none">▪ Provided a presentation on the Washington Connections Website to NATIVE Health project staff.▪ Provided information on the Request for Proposal for the In-Person Assistor (Navigator) for the implementation of the Health Benefit Exchange. <p>Meetings to address issues and/or share information are held, as requested.</p>

DRAFT

Draft – We have been unsuccessful in our attempts to schedule a meeting to discuss updating the 7.01 Plan. We will continue our efforts to schedule a meeting(s) and will submit the updated 7.01 Plan when this process has been completed.

**Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Spokane Native Health Clinic
and
Region 1 Community Services Division, Spokane Maple CSO
March 19, 2014**

Implementation Plan				Progress Report															
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update															
Provide pertinent statistics on Native American community and participant populations, numbers of Native American participants served, and other relevant data.	Work closely to provide accurate information in a timely manner Complete an ‘ad-hoc’ request to Headquarters staff that will allow us to identify Tribal members receiving financial assistance under specific program types including medical.	Assist Tribes and NAIOS in developing plans and support grant applications as well as other program enhancements they identify.	Carol Lee Susan McMinimy Tribal Representatives	CSOs continue information-sharing with tribes on clients that are shared by both programs. Number of Spokane Tribal Families receiving benefits through the CSOs: Statewide Totals: September 2013 (2012): <table border="1"><thead><tr><th>Program</th><th>September 2013</th><th>September 2012</th></tr></thead><tbody><tr><td>Basic Food</td><td></td><td></td></tr><tr><td>Medical</td><td></td><td></td></tr><tr><td>TANF</td><td></td><td></td></tr><tr><td>ABD/MCS</td><td></td><td></td></tr></tbody></table> <p>Note: Awaiting data from HQ Data Research. Will update and re-submit.</p>	Program	September 2013	September 2012	Basic Food			Medical			TANF			ABD/MCS		
Program	September 2013	September 2012																	
Basic Food																			
Medical																			
TANF																			
ABD/MCS																			

DRAFT

Draft – We have been unsuccessful in our attempts to schedule a meeting to discuss updating the 7.01 Plan. We will continue our efforts to schedule a meeting(s) and will submit the updated 7.01 Plan when this process has been completed.

**Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Spokane Native Health Clinic
and
Region 1 Community Services Division, Spokane Maple CSO
March 19, 2014**

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
Ensure efforts are made to recruit/hire Native American staff to meet the overall DSHS goal of having a diverse workforce.	Region 1 and Spokane Native Health will work together to develop recruitment efforts for staff	Document local recruitment and discussions with Tribes of recruitment efforts	Carol Lee Susan McMinimy Tribal Representatives	During 2012 and early 2013, CSD Region 1 has had several meetings with the Spokane Tribe, Toni Lodge, Director of the Spokane Tribal Health Center to discuss the challenges regarding keeping the FSS position filled at the health center. Strategies have been discussed to continue to try to recruit and hire a Native American when filling positions which might be out stationed at federally-funded FQHC sites.

DRAFT

Draft – We have been unsuccessful in our attempts to schedule a meeting to discuss updating the 7.01 Plan. We will continue our efforts to schedule a meeting(s) and will submit the updated 7.01 Plan when this process has been completed.

**Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Spokane Native Health Clinic
and
Region 1 Community Services Division, Spokane Maple CSO
March 19, 2014**

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
	Training will be provided by Tribes and Region 1 CSD to staff of each organization to improve understanding of career opportunities and how each system works	Document training plans and opportunities provided	Carol Lee Susan McMinimy Tribal Representatives	As part of the discussions regarding the Native Health Center, information has been shared regarding job qualifications, salary, and how to assist interested applications with navigating the NeoGov/Careers process. The health center will be notified with openings are posted so they can encourage potential applicants. If multiple candidates are interviewed, health center staff will be invited to participate on an interview panel.

DRAFT

Draft – We have been unsuccessful in our attempts to schedule a meeting to discuss updating the 7.01 Plan. We will continue our efforts to schedule a meeting(s) and will submit the updated 7.01 Plan when this process has been completed.

**Policy 7.01 Plan
2014-15 Annual Plan and Progress Report
Spokane Native Health Clinic
and
Region 1 Community Services Division, Spokane Maple CSO
March 19, 2014**

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
Train Region 1 CSD staff on major principles of Federal Indian Law.	Ensure Region 1 CSD staff has access to the training provided by the Governor’s office, DSHS, and other Region 1 CSD resources.	Build a strong understanding both of the principles of Federal Indian Law and government-to-government relationships.	Carol Lee Susan McMinimy Tribal Representatives	Increased levels of hiring since Summer 2013 have created a requirement for government-to-government training for new staff. Refresher training will also be offered to seasoned staff. Goal will be to complete these training sessions by August 2014
Promote and communicate training opportunities with Spokane Native Health Center	Monitor and identify all training sessions, identify available training slots, and invite participation by tribal staff	Contribute to training opportunities for staff	Carol Lee Susan McMinimy Tribal Representatives	Although this has occurred in the past, this new goal/objective is for a continued effort to ensure maximum participation in training opportunities. Examples include trainings in LEAN, CPR/First Aid, team-building, etc.