

## Policy 7.01 Implementation Plan/Progress Report

The Shoalwater Indian Nation and the Aberdeen Community Service Office/South Bend Community Service Office

Timeframe: July 1, 2013 to June 30, 2014

### Implementation Plan

### Progress Report

| Implementation Plan  |   |  |   | Progress Report   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
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| <p><b>Goals/Objectives</b></p> <p>Prepare and disseminate pertinent statistics on American Indian community and participant populations, numbers of American Indian participants served and other relevant data.</p> | <p><b>Activities</b></p> <p>Shoalwater Tribal members</p> <p>Receive those services for which they are eligible from the Aberdeen or South Bend Community Service Office;</p> <p>CSO staff will follow up with clients when applying for benefits and/or at the time of their eligibility reviews to ensure appropriate coding of their Tribal affiliation appears in the Automated Client Eligibility System (ACES).</p> | <p><b>Expected Outcome</b></p> <p>To coordinate appropriate service delivery, case management and case transfers;</p> <p>Maintain a high degree of accuracy through constant monitoring of demographic data;</p> | <p><b>Lead Staff and Target Date</b></p> <p>Shelba Marracci,<br/>Branch Office Administrator 360-642-6206<br/><a href="mailto:Marrasi@dshs.wa.gov">Marrasi@dshs.wa.gov</a><br/>v</p> <p>Cathey McMurry,<br/>Financial Service Specialist 4; 360-875-4212<br/><a href="mailto:McmurCA@dshs.wa.gov">McmurCA@dshs.wa.gov</a></p> <p>Kevin McMurry,<br/>Social Service Specialist .<br/>360-875-4216<br/><a href="mailto:McmurKL@dshs.wa.gov">McmurKL@dshs.wa.gov</a></p> | <p>The following are the number of Shoalwater Tribal members coded for service through the Aberdeen or South Bend Community Service Office and the number of households statewide coded as Shoalwater Bay as of 12-13, compared to 12-12 numbers.</p> <p>Non cash Medical assistance: 2013</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Statewide</td> <td style="width: 50%;">Households-25</td> </tr> <tr> <td></td> <td style="text-align: right;">Individuals-30</td> </tr> <tr> <td></td> <td style="text-align: right;">2012</td> </tr> <tr> <td></td> <td style="text-align: right;">Households-25</td> </tr> <tr> <td></td> <td style="text-align: right;">Individuals--31</td> </tr> <tr> <td colspan="2"> </td> </tr> <tr> <td>GH/Pacific Co-</td> <td style="text-align: right;">2013</td> </tr> <tr> <td></td> <td style="text-align: right;">Households-23</td> </tr> <tr> <td></td> <td style="text-align: right;">Individuals--28</td> </tr> <tr> <td></td> <td style="text-align: right;">2012</td> </tr> <tr> <td></td> <td style="text-align: right;">Households-14</td> </tr> <tr> <td></td> <td style="text-align: right;">Individuals--15</td> </tr> </table> |  | Statewide | Households-25 |  | Individuals-30 |  | 2012 |  | Households-25 |  | Individuals--31 |  |  | GH/Pacific Co- | 2013 |  | Households-23 |  | Individuals--28 |  | 2012 |  | Households-14 |  | Individuals--15 |
| Statewide  | Households-25   |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | Individuals-30  |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | 2012  |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | Households-25   |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | Individuals--31   |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  |   |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
| GH/Pacific Co-   | 2013  |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | Households-23   |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | Individuals--28   |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | 2012  |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | Households-14   |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |
|  | Individuals--15   |  |   |   |  |           |               |  |                |  |      |  |               |  |                 |  |  |                |      |  |               |  |                 |  |      |  |               |  |                 |

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|  |  |  | <p><b>Kathirine Horne,<br/>Shoalwater Bay Tribe<br/>- Social Services<br/>Director</b></p> | <p><b>General Assistance: Households-0 for<br/>both years</b></p> <p><b>TANF: Statewide- 2013</b><br/>Households-2</p> <p><b>Pacific Co Households-0</b><br/><b>GH Co Households-1</b><br/>Individuals--1<br/>2012</p> <p><b>TANF: Statewide Households-3</b></p> <p><b>GH/Pacific Households-2</b><br/>Individuals--3</p> <p><b>Basic Food: Statewide- 2013</b><br/>Households-15<br/>Individuals--21<br/>2012<br/>Households-21<br/>2013</p> <p><b>GH/Pacific Co-- Households-12</b><br/>Individuals-18<br/>2012</p> <p><b>GH/Pacific Co- Households-18</b><br/>Individuals--26</p> <p><b>There continues to be an ongoing<br/>communication between the<br/>Shoalwater Indian Nation and the<br/>Aberdeen and South Bend CSO on the<br/>subject of "services provided";</b></p> |
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| <p><b>Goals and Objectives</b></p> <p>Work with the Tribe to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, MOU's, contracts, or processes.</p> | <p><b>Activities</b></p> <p>Identify needs of Shoalwater Nation Tribal Members and whether current programs and policies meet these needs.</p> | <p><b>Expected Outcome</b></p> <p>Identification of areas for process improvement;</p> | <p><b>Lead Staff and Target Date</b></p> <p>CSOA; Shelba Marracci<br/> Steve Hall, Social Service Supervisor<br/> 360-533-9734<br/> <a href="mailto:HallsJ@dshs.wa.gov">HallsJ@dshs.wa.gov</a></p> | <p><b>Progress</b></p> <p>Update: The Healthcare Reform has implemented several changes to how medical will be processed. Beginning 10/1/2013, clients now sign up for medical coverage through: <a href="http://www.wahealthplanfinder.org">www.wahealthplanfinder.org</a></p> <p>DSHS is no longer accepting applications for medical, except for those 65 or over or on Medicare. They would apply through the Washington Connections for classic medical.</p> <p>Kathirine Horne continues to be the contact person to see if any tribal parents nearing the 60 month time limits might qualify for an extension. This would mainly be regarding those who are addressing Family Violence or those who are working with Children's Administration to resolve child welfare that involves any child in dependency for the first time.</p> <p>Effective April 16<sup>th</sup>, Jennie Niemczek became the Work Frist Program Specialist for South Bend. She manages a majority of the Work First cases and Kevin McMurry continues to manage those in long term medical and in the Pregnancy to Employment pathway. They have been informed of this</p> |
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|  |  |   |  | <p>agreement and will contact Kathirine if any tribal parents near the 60 month limit.</p>   |
| <p><b>Goals and Objectives</b><br/>         Ensure communication with tribal governments, landless tribes, and off reservation American Indian organizations for information sharing, consultation, joint planning, and problem solving;</p> | <p><b>Activities</b><br/>         Identify outstanding issues/gaps in service and develop performance expectations, which can be implemented, monitored and evaluated;</p> <p>Home visits;</p> | <p><b>Expected Outcomes</b><br/>         ed service delivery to Tribal members;</p> <p>Home Visits related to potential sanctions and WorkFirst participation</p> |  | <p><b>Progress</b><br/>         The CSO Human Resources person electronically transmits contact lists (phone lists).</p> <p>A good working Tribal, CSO relationship has developed as a result of frequent contacts and an excellent ongoing working relationship;</p> <p>The need to develop a Home Visit workshop to share best practices and provide safety information for case managers and social service specialists is currently being discussed.</p> <p>If any home visits are scheduled for parents living on the Shoalwater Bay Reservation, Kathirine Horne needs to be notified of the date, place, and time of the home visit so they are aware of the staff being there.</p> |

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|  | <p>Review of commodities;</p> <p>ADATSA Program</p> <p>Recruitment information is shared with the tribes</p> | <p>Monthly review commodities against Basic Food to determine potential duplicates services;</p> <p>Share information to correctly connect to the <a href="http://www.wahealthplanfinder.org">www.wahealthplanfinder.org</a></p> <p>D</p> <p>DSHS is no longer accepting applications for medical, except for those 65 and older or on Medicare. These applications would go through Washington Connections for classic medical.</p> <p>Improved service delivery to Tribal members</p> |  | <p>A joint review of the commodities list is conducted to ensure accurate food benefits are provided. This list is also shared with the Long Beach, Aberdeen, and Shelton staff as they do intakes by phone.</p> <p>Due to the change in the Health care Reform the CSO staff will still be available, but will probably see a decrease in communications related to ADATSA as we are no longer doing ADATSA applications and most other medical applications or issues are handled by the Health Care Benefit Exchange now.</p> <p>We also share <b>job</b> openings as they come up at the South Bend/Aberdeen offices. South Bend recently hired a Shoalwater Bay tribal member to be a part of our team as a <b>Customer Services specialist</b>. She is amazing and we are so happy to have her join our team.</p> |
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| <p>Train CSO staff on major principles of federal Indian law.</p> | <p>Present regular training to CSO staff on the major principles of Federal Indian Law;</p> | <p>Increased knowledge of the principles of Federal Indian Law creating a better understanding for individual staff as they serve Shoalwater Tribal Members;</p> | <p>Shelba Marracci,<br/>Branch Office<br/>Administrator 360-642-6206 or<br/><b>360 875-4211</b><br/><a href="mailto:MarraSJ@dshs.wa.gov">MarraSJ@dshs.wa.gov</a><br/><u>ov</u></p> | <p>Karen Klinger, Aberdeen CSO Administrator will be sending essential staff to the next Government to Government training in Olympia when training becomes available<br/>The Branch Office Administrator attended 7.01 training on 12.-13-13 and a Work First Case Manager from South Bend attended the 7.01 training on 9-13-13. It was realized that the 7.01 training included a big piece of the Government to Government training.</p> |
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