

**Policy 7.01 Implementation Plan with the
Confederated Tribes of the Colville Reservation
Region 1 Community Services Division
Timeframe: July 1, 2026, to June 30, 2027**

	Yes	No	Notes
Did the Confederated Tribes of the Colville Reservation meet with the Community Service Division?	X		Virtual meeting held December 4, 2025
Did the Confederated Tribes of the Colville Reservation provide input?	X		
Did the Confederated Tribes of the Colville Reservation approve of the 7.01 plan?	X		Received approval from the Colville Business Council 1/28/2026.

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
(1) Work with the Confederated Tribes of the Colville Reservation to review progress, issues, concerns and needs as they relate to tribal members and their communities.	Continue the Outstation agreement to promote higher utilization of health services to Native Americans.	Identify and develop a plan to resolve issues cooperatively.	<p>DSHS Staff: Raquel Cisneros Cory Johnson Erin Mooney</p> <p>CTC Staff: Tammy James Carey Reyes</p> <p>Target Date: Ongoing</p>	<p>CSD will continue to work with the Confederated Tribes of Colville Reservation on a Government-to-Government basis and will maintain the reciprocal and close relationship that continue to bind CSD and Confederated Tribes of Colville Reservation's TANF Program.</p> <p>DSHS continues to support a Tribal outstation worker stationed onsite in Nespelem. The Tribal outstation worker is onsite at Nespelem weekly on Thursdays.</p> <p>CTC Staff Carey Reyes or Tammy James will reach out to DSHS Staff Cory Johnson or Raquel Cisneros if additional onsite services are identified.</p>

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	<p>Meet with tribal staff to determine needs and preferences. Make use of surveys and research completed by tribal staff to make program enhancements, where possible, to improve services to Native American clients.</p> <p>CTC has added survey capacity and DSHS is welcome to use this capacity if there is a need to survey clients.</p>	Identify and develop a plan to deliver needed services and resolve issues cooperatively.	<p>DSHS Staff: Cory Johnson Erin Mooney</p> <p>CTC Staff: Tammy James Carey Reyes Laketha Jordan</p> <p>Target Date: Ongoing</p>	<p>The Okanogan and Wenatchee CSOAs have ensured a sustained relationship with the Confederated Tribes of the Colville Reservation through the following services and/or interactions:</p> <ul style="list-style-type: none"> ▪ Outstation services on the Confederated Tribes of the Colville Reservation at Nespelem provided by an Okanogan CSO staff member. ▪ Staff in Okanogan have established good working relationships with Tribal TANF program managers. ▪ Wenatchee CSOA provides meeting space in the Wenatchee CSO for the Colville Tribal TANF worker to meet with tribal members in the Wenatchee area on a monthly or as needed basis. ▪ CTC TANF Program and Colville Tribe Employment and Training staff have joined the Okanogan Local Planning Area (LPA). ▪ CTC and DSHS staff work together to case staff common TANF cases.
(2) Provide outreach services to Native American communities.	Organize and facilitate the use of the Mobile CSO (MCSO) and Mobile Outreach Truck (MOT) to attend Tribal cultural events.	Assist tribal members with applying for and receiving DSHS benefits.	<p>DSHS Staff: Raquel Cisneros Adam Taylor</p> <p>CTC Staff: Carey Reyes Steve Holloman</p> <p>Target Date: Ongoing</p>	<p>As interested Tribal staff, Carey Reyes, and Steve Holloman will contact DSHS staff, Adam Taylor, to arrange a Mobile CSO (MCSO) or Mobile Outreach Truck (MOT) tour for Tribal council members.</p> <p>CTC and DSHS will work together to get a schedule for annual visits as CTC events are scheduled in advance.</p>

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	Inform and promote the Washington Connections program to Tribal members and staff.		<p>DSHS Staff: Raquel Cisneros Guadalupe Olivera</p> <p>CTC Staff: Carey Reyes Laketha Jordan</p> <p>Target Date: August 2026</p>	Raquel will coordinate with DSHS staff and CTC E&T and TANF program managers Carey Reyes and Laketha Jordan to provide information and training to assist Tribal members on Washington Connection.																		
(3) Provide pertinent statistics on Native American community and participant populations, numbers of Native American participants served, and other relevant data.	<p>Work closely to provide accurate information in a timely manner.</p> <p>Provide 'ad-hoc' data report identifying the number of tribal members receiving financial assistance under specific programs.</p>	Assist Tribes and RAIOS in developing plans and support grant applications as well as other program enhancements they identify.	<p>DSHS Staff: Raquel Cisneros</p> <p>CTC Staff: Carey Reyes</p> <p>Target Date: Ongoing</p>	<p>CSOs continue information-sharing with tribes of clients that are shared by both programs.</p> <p>Number of Confederated Tribes of the Colville Reservation Tribal members receiving benefits through the CSOs:</p> <p>Statewide Totals: September 2025 Source ESA-EMAPS Report M4605/4413</p> <table border="1"> <thead> <tr> <th>Program</th> <th>September 2024</th> <th>September 2025</th> </tr> </thead> <tbody> <tr> <td>Basic Food</td> <td>2370</td> <td>2290</td> </tr> <tr> <td>Medical</td> <td>279</td> <td>265</td> </tr> <tr> <td>TANF</td> <td>144</td> <td>169</td> </tr> <tr> <td>ABD/HEN</td> <td>66/4</td> <td>70/10</td> </tr> <tr> <td>BFET</td> <td>43</td> <td>41</td> </tr> </tbody> </table>	Program	September 2024	September 2025	Basic Food	2370	2290	Medical	279	265	TANF	144	169	ABD/HEN	66/4	70/10	BFET	43	41
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(4) Ensure efforts are made to recruit/hire Native American staff to meet the overall DSHS goal of having a diverse workforce.	Region 1 and Office of Indian Policy will work to develop recruitment efforts for tribal staff.	Document local recruitment and discussions with Tribes of recruitment efforts.	<p>DSHS Staff: Janet Gone Raquel Cisneros Cory Johnson Erin Mooney</p> <p>CTC Staff: Carey Reyes Laketha Jordan</p> <p>Target Date: Ongoing</p>	<p>DSHS Administrators send local employment listings to the TANF and E&T Program managers for distribution to tribal members.</p> <p>Recruitment postings for Region 1 will be shared with Janet Gone for distribution to All Region 1 Tribal partners.</p>										

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	When selecting personnel who will work at Tribal facilities, DSHS will request a tribal member to serve on the interview panel.	Document training plans and opportunities provided.	<p>DSHS Staff: Cheryl Evans-Holbrook Raquel Cisneros Cory Johnson Erin Mooney</p> <p>CTC Staff: Tammy James Carey Reyes</p> <p>Target Date: Ongoing</p>	<p>DSHS Administrators will invite tribal members to serve on interview panels. Invitations will be sent to: Carey Reyes, Laurae MacClain, Steve Holloman, and Laketha Jordan</p> <p>DSHS stands ready to share information regarding job qualifications, salaries, and how to assist interested applicants with navigating the NeoGov/Careers process on request.</p> <p>CTC staff, Carey Reyes and Tammy James will inform and invite DSHS staff to trainings to enable DSHS staff to better understand tribal programs. The goal is to complete training ongoing or as available.</p>
(5) Train Region 1 CSD staff on 7.01 American Indian Policy.	Ensure Region 1 CSD staff has access to the training provided by the Governor's office, DSHS, and other Region 1 CSD resources.	Build a strong understanding both principles of Federal Indian Law and government-to-government relationships.	<p>DSHS Staff: Cheryl Evans-Holbrook Raquel Cisneros Cory Johnson Erin Mooney Janet Gone</p> <p>Target Date: Ongoing</p>	<p>The majority of DSHS Community Service Office staff have completed 7.01 training.</p> <p>Ongoing 7.01 training is available to individual CSOs and for new DSHS staff.</p>

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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
(6) Promote and communicate training opportunities with Confederated Tribes of the Colville Reservation	Monitor and identify all training sessions, identify available training slots, and invite participation by tribal staff.	Contribute to training opportunities for staff	DSHS Staff: Cheryl Evans-Holbrook Raquel Cisneros Cory Johnson Erin Mooney CTC Staff: Carey Reyes Laketha Jordan Target Date: Ongoing	Continue our goal for a sustained effort to ensure maximum participation in training opportunities. Examples include trainings in LEAN, CPR/First Aid, team building, etc.
(7) Promote understanding of the area culture and diversity offered by the Tribe.	When invited to cultural events, Region 1 staff will make every effort to attend.	DSHS staff will have a better understanding appreciation of the culture of the Tribe.	DSHS Staff: Raquel Cisneros Cory Johnson Erin Mooney Adam Taylor CTC Staff: Carey Reyes Target Date: Ongoing	Continue our goal for a sustained effort to ensure maximum participation in training opportunities. Examples include pow-wows, and various tribal events. CTC will share their event calendar with DSHS staff Raquel Cisneros, Cory Johnson, Erin Mooney, and Adam Taylor.

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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
(8) Be ready to mutually assist clients in the event of natural or other disasters.	Create a communication plan and policies, if necessary, to efficiently serve clients.	DSHS and Tribal Staff will have a clear avenue of communication during emergencies.	DSHS Staff: Raquel Cisneros Adam Taylor CTC Staff: Carey Reyes Target Date: Ongoing	Region 1 will assist in coordinating emergency management communication protocol between the Colville Tribe and the local CSOs, Mobile CSO, Mobile Outreach Trucks and DSHS emergency management team.

CCT AND DSHS CONTACT LIST

CCT CONTACT LIST			
Tammy James	Education and Employment Director	509-634-2777	Tammy.James.adm@colvilletribes.com
Carey Reyes	Colville Tribal TANF Program Manager	509-634-2621	Carey.Reyes.TNF@colvilletribes.com
Steve Holloman	Colville Tribal TANF Appeals – Policies - Reviews	509-634-2689	Steve.Holloman@colvilletribes.com
Laketha Jordan	Program Manager E&T	509-634-2775	Laketha.jordan.ent@colvilletribes.com
Laurae MacClain	Vocational Rehabilitation Program Manager	509-634-2723	Laurae.Macclain@colvilletribes.com
DSHS CONTACT LIST			
Cheryl Evans-Holbrook	Regional Administrator CSD Region 1	509-227-2769	Cheryl.evans-holbrook@dshs.wa.gov
Raquel Cisneros	R1 Tribal Liaison & R1 Deputy Regional Administrator	509-571-6416	Raquel.cisneros@dshs.wa.gov

Cory Johnson	Okanogan Office Administrator	509-846-8532	Cory.johnson@dshs.wa.gov
Erin Mooney	Wenatchee Office Administrator	509-665-5224	Erin.mooney@dshs.wa.gov
Adam Taylor	Mobile Outreach Team Administrator	509-638-6123	Adam.taylor@dshs.wa.gov
Brandon Woodruff	Social and Health Program Consultant 4 – MCSOE Supervisor	509-212-1473	Brandon.woodruff@dshs.wa.gov
Conrado Zavala	Virtual Contact Management Center Administrator	509-208-1132	Conrado.zavala@dshs.wa.gov
Larry Frick	Customer Service Contact Center Administrator	509-850-5363	Larry.frick@dshs.wa.gov
Timothy McGann	BFET Administrator	564-669-3630	Timothy.mcgann@dshs.wa.gov
Barb Mooney	BFET Program Manager	509-714-1961	Barb.mooney@dshs.wa.gov
Guadalupe Olivera	Washington Connection - Social and Health Program Consultant	509-231-7768	guadalupe.olivera1@dshs.wa.gov
Janet Gone	Regional Manager – Office of Indian Policy	Desk: 509-865-7529 Cell: 509-406-3679	Janet.gone@dshs.wa.gov
Freda Cogger	CSD Tribal Relations	360-522-2155	Freda.cogger@dshs.wa.gov

Completed or Tabled Items

Date	Item																																												
12/2025	Share monthly caseload and BFET information.																																												
2025	Mobile Outreach Truck Visits: <table border="1" data-bbox="604 431 1257 1089"> <thead> <tr> <th data-bbox="604 431 758 505">Date</th> <th data-bbox="758 431 1121 505">Location</th> <th data-bbox="1121 431 1257 505"># of Cases</th> </tr> </thead> <tbody> <tr> <td data-bbox="604 505 758 548">3/12/2025</td> <td data-bbox="758 505 1121 548">Hunters Library</td> <td data-bbox="1121 505 1257 548">5</td> </tr> <tr> <td data-bbox="604 548 758 592">3/13/2025</td> <td data-bbox="758 548 1121 592">Keller Community</td> <td data-bbox="1121 548 1257 592">17</td> </tr> <tr> <td data-bbox="604 592 758 636">4/9/2025</td> <td data-bbox="758 592 1121 636">Ford Food Pantry</td> <td data-bbox="1121 592 1257 636">4</td> </tr> <tr> <td data-bbox="604 636 758 680">5/12/2025</td> <td data-bbox="758 636 1121 680">Okanogan IGA</td> <td data-bbox="1121 636 1257 680">4</td> </tr> <tr> <td data-bbox="604 680 758 724">5/14/2025</td> <td data-bbox="758 680 1121 724">Grand Coulee</td> <td data-bbox="1121 680 1257 724">10</td> </tr> <tr> <td data-bbox="604 724 758 768">6/5/2025</td> <td data-bbox="758 724 1121 768">Keller Community Center</td> <td data-bbox="1121 724 1257 768">10</td> </tr> <tr> <td data-bbox="604 768 758 836">6/11/2025</td> <td data-bbox="758 768 1121 836">Inchelium Community Center</td> <td data-bbox="1121 768 1257 836">15</td> </tr> <tr> <td data-bbox="604 836 758 880">8/28/2025</td> <td data-bbox="758 836 1121 880">Keller Community Center</td> <td data-bbox="1121 836 1257 880">2</td> </tr> <tr> <td data-bbox="604 880 758 924">9/2/2025</td> <td data-bbox="758 880 1121 924">Inchelium</td> <td data-bbox="1121 880 1257 924">11</td> </tr> <tr> <td data-bbox="604 924 758 967">10/1/2025</td> <td data-bbox="758 924 1121 967">Okanogan Food Pantry</td> <td data-bbox="1121 924 1257 967">5</td> </tr> <tr> <td data-bbox="604 967 758 1011">10/1/2025</td> <td data-bbox="758 967 1121 1011">Nespelem Trading Post</td> <td data-bbox="1121 967 1257 1011">8</td> </tr> <tr> <td data-bbox="604 1011 758 1055">10/2/2025</td> <td data-bbox="758 1011 1121 1055">Hunters</td> <td data-bbox="1121 1011 1257 1055">7</td> </tr> <tr> <td data-bbox="604 1055 758 1089">10/8/2025</td> <td data-bbox="758 1055 1121 1089">Ford</td> <td data-bbox="1121 1055 1257 1089">7</td> </tr> </tbody> </table>			Date	Location	# of Cases	3/12/2025	Hunters Library	5	3/13/2025	Keller Community	17	4/9/2025	Ford Food Pantry	4	5/12/2025	Okanogan IGA	4	5/14/2025	Grand Coulee	10	6/5/2025	Keller Community Center	10	6/11/2025	Inchelium Community Center	15	8/28/2025	Keller Community Center	2	9/2/2025	Inchelium	11	10/1/2025	Okanogan Food Pantry	5	10/1/2025	Nespelem Trading Post	8	10/2/2025	Hunters	7	10/8/2025	Ford	7
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