

Updated: March 4, 2026

DSHS Administrative Policy 7.01 Plan and Progress Report

Draft Plan

Final Plan

Timeframe: July 1, 2026 to June 30, 2027

Administration: Economic Services Administration (ESA)

Division: Community Services Division (CSD)

Region/Office(s): R3/Pierce North/Pierce South/Lakewood/Pierce East

Tribe: Puyallup Tribe

Meeting Date: 1/30/2025

Status	Yes	No
Met with Tribe?		X
Tribe provided input?		X
Tribal approval?		

Implementation Plan

Progress Report

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting																		
<p>1. Prepare and disseminate pertinent statistics on Puyallup Tribe members who receive and access CSD services.</p>	<p>A. The Community Services Division (CSD) will provide statistics on Puyallup Tribe members receiving assistance through CSD programs.</p>	<p>The Tribe will be informed about their members' utilization of CSD services.</p>	<p><u>Puyallup Tribe</u> Harmony Roebuck Maria West</p> <p><u>CSD</u> Aldeana Doss</p> <p><u>Target Date</u> Annually</p>	<p>The number of Puyallup tribal households receiving benefits through Pierce and King County Community Services Offices (CSO's):</p> <p>January 2026</p> <table border="1"> <thead> <tr> <th>Program</th> <th>CSO</th> <th>State</th> </tr> </thead> <tbody> <tr> <td>SNAP</td> <td>72</td> <td>119</td> </tr> <tr> <td>Medical</td> <td>16</td> <td>18</td> </tr> <tr> <td>TANF</td> <td>4</td> <td>5</td> </tr> <tr> <td>ABD</td> <td>3</td> <td>3</td> </tr> <tr> <td>HEN</td> <td>1</td> <td>1</td> </tr> </tbody> </table> <p><i>*The above numbers represent a point-in-time count for one month and may not be complete due to self-declaration and coding errors.</i></p>	Program	CSO	State	SNAP	72	119	Medical	16	18	TANF	4	5	ABD	3	3	HEN	1	1
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<p>2. The Puyallup Tribe and the Pierce North, Pierce South, Lakewood and Pierce East CSO's will work together to determine the need for negotiating and/or implementing local Tribal-State agreements, protocols, working agreements, or processes.</p>	<p>A. Identify needs of Puyallup Tribe members & communities and whether current programs and policies meet these needs.</p>	<p>Enhanced service coordination and customer service. Service gaps, or other issues, identified and addressed.</p>	<p><u>Puyallup Tribe</u> Harmony Roebuck Maria West</p> <p><u>CSD</u> Aldeana Doss Christi McLane Don Gauntz</p>	<p>March 2026: Pierce South provides a designated outstation worker, Katrina Arjona 3 days a week (2 on site and 1 virtual processing day). The Tribe has been provided contact information for direct access to the worker five days a week, if needed. The Supervisor is DeOpera Moody.</p>																		

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			Perlita Castillo <u>OIP</u> Heather Hoyle <u>Target Date</u> As needed	
	B. Review and update the Outstation Working Agreement between the Puyallup Tribe and the Pierce South CSO.	Identify roles and responsibilities of the Puyallup Tribe and representative and the Pierce South CSO.	<u>Puyallup Tribe</u> Harmony Roebuck Maria West <u>CSD</u> Aldeana Doss <u>OIP</u> Heather Hoyle <u>Target Date</u> Annually or as needed	March 2026: The Outstation Working Agreement expired April 15, 2025, CSD will work with the Tribe to renew. A Data Share Agreement (DSA) is in place and valid through May 31, 2027. This agreement is administered through DCS. CSD and OIP will work to identify a path to continue servicing the Tribe as consultation approaches for the AIHAC data share agreement.
	C. Review hiring processes that affirm	More robust representation of all	<u>Puyallup Tribe</u> Stacie Flores	March 2026:

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	<p>and value a diverse workforce.</p> <p>D. Invite Puyallup Tribe representatives to participate in hiring panels for key positions.</p>	<p>communities in staffing at Pierce North, Pierce South, Lakewood and Pierce East CSO's.</p>	<p>Lisa Melendez</p> <p><u>CSD</u> Aldeana Doss Christi McLane Don Gauntz Perlita C. Castillo</p> <p>OIP Heather Hoyle</p> <p><u>Target Date</u> As needed</p>	<p>The CSO will continue to invite the Tribe and/or OIP to participate in the hiring of key positions as well as sharing information about open positions. Interviews include a question to candidates about their understanding of tribal sovereignty.</p> <p>(Key Positions are defined in Administrative Policy 7.01)</p>
	<p>E. Pierce County CSOA's will report at 7.01 meetings the status of staffing levels/hiring of Native Americans.</p>	<p>More robust representation of all communities in staffing at Pierce North, Pierce South, Lakewood and Pierce East CSO's.</p>	<p><u>Puyallup Tribe</u> Stacie Flores Lisa Melendez</p> <p><u>CSD</u> Aldeana Doss Christi McLane Don Gauntz Perlita Castillo</p>	<p>March 2026: The number of Pierce County CSO staff who identify as American Indian/Alaska Native were as follows:</p> <p>Lakewood CSO: 0, (0%) Pierce North: 1, (3.03%) Pierce South: 2, (4.55%) Pierce East: 2, (5.26%) Regional HQ: 1, (1.96%)</p>

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			<p><u>Target Date</u> Annually</p>	<p>These numbers are based off of employee self reporting demographics and do not necessarily represent all American Indian/Alaska Native staff.</p> <p>Regionwide, 26.34% of staff do not disclose. Within the Pierce County CSOs and R3 HQ office, 38 staff have chosen not to disclose (17.9%). This equates to 1 in 6 employees who choose not to self report their demographics.</p> <p>Job postings are shared with Puyallup Tribe staff when filling vacancies.</p>
3. Ensure communication with the Puyallup Tribe for information sharing, joint planning, and problem-solving.	A. Meet annually for AP 7.01 planning and as needed, to discuss relevant issues related to services offered by CSD.	Continued communication, relationship building and partnership between the Puyallup Tribe and the Pierce North, Pierce South, Lakewood and Pierce East CSO's.	<p><u>Puyallup Tribe</u> Angeline Totus Harmony Roebuck Maria West</p> <p><u>OIP</u> Heather Hoyle</p> <p><u>CSD</u> Aldeana Doss</p>	<p>March 2026:</p> <p>A 7.01 planning meeting was last held on January 30, 2025.</p>

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		Program needs and concerns of the Puyallup Tribal member clients will be identified and addressed.	Christi McLane Don Gauntz Perlita Castillo <u>Target Date</u> Annually	
	B. Requests for CSD Mobile CSO/Mobile Outreach Trucks (MOR) may be made when regular CSD Services are interrupted due to a disaster or an emergent situation.	Work with CSD to ensure the Puyallup Tribe members have access to CSD assistance programs through the Mobile CSO following a disaster or emergent situation.	<u>Puyallup Tribe</u> Lisa Melendez Harmony Roebuck Maria West <u>CSD</u> Christi McLane Aldeana Doss <u>Target Date</u> As needed (Review Annually)	March 2026: Region 3 has 2 Mobile Outreach Trucks (MOR). The large Mobile CSO truck and its team has been consolidated under Christi McLane for mobile outreach. These trucks are used for outreach services, events and in disaster situations. Christi McLane is the contact person for scheduling both the mobile CSO and outreach trucks.. Requests for event coverage can be submitted through the online form: Mobile Community Services Office
	C. The Pierce North, Pierce South, Lakewood and Pierce	Tribal members will have access to apply for CSD programs	<u>Puyallup Tribe</u> Angeline Totus Harmony Roebuck	March 2026: The Tribe has not requested CSD participation in any recent events.

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	East CSO staff and CSD HQ Program staff, including BFET and Mobile CSO/Mobile Outreach Truck (MOR) staff will attend Tribal events and activities when invited by the Puyallup Tribe as schedules allow.	during the Tribal event.	Maria West <u>CSD</u> Aldeana Doss Christi McLane Felicia Talbott <u>Target Date</u> As requested (Review Annually)	Requests for event coverage can be submitted through the online form: Mobile Community Services Office
	D. Puyallup Tribe will provide training to Pierce North, Lakewood, Pierce South and Pierce East Administrators, supervisors and appropriate line staff in the areas of Puyallup culture, history and service delivery systems.	Increased awareness for DSHS staff regarding Puyallup Tribe culture, history and services.	<u>Puyallup Tribe</u> Angeline Totus Amber Hayward Harmony Roebuck Maria West <u>CSD</u> Aldeana Doss Christi McLaneDon Gauntz Perlita Castillo	March 2026: The Puyallup Tribe has not met to discuss any current trainings related to tribal culture, history and the Tribe's social service programs.

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	E. CSD BFET staff will maintain ongoing communication with the Puyallup Tribe about program changes, provide BFET training and participate in Tribal resource events as requested and when schedules allow.	Enhanced Tribal members' awareness of and participation in BFET services	<u>Puyallup Tribe</u> Harmony Roebuck Maria West <u>CSD</u> Felicia Talbott <u>Target Date</u> As requested (Review Annually)	March 2026: The Tribe has not requested any BFET services or presentations for 2026-2027 at this time.

Completed or Tabled Items

Date/Status	Goal/Activity
2014-2015 COMPLETED	Goal 3 There is currently a full-time FQHC perform from Health Care Authority out-stationed at the Health Authority. Pierce South CSO out stationed a financial worker there one day a week to process Classic Medical, Basic Food and ABD applications with the agreement that we can increase the days if needed and be available as their single point of contact Monday through Friday. Alisha Tindall is the FSS out-stationed at the Puyallup Tribe and all is going well.
2014 COMPLETED	Goal 5 for Pierce South CSO Current agreement in place with Pierce South CSO for part time 2 days a week (soon to be 3 days a week) outstation staff to maintain a relationship. Pierce South CSO will provide a Financial Supervisor to address any applicant emergency concerns.

Contact Information

DSHS Contacts	Puyallup Tribe Contacts
<p>Aldeana Doss, Administrator Pierce South Community Services Office (CSO) aldeana.doss@dshs.wa.gov 253-428-3201</p>	<p>Will Jones Chief Compliance Officer, Puyallup Tribal Health Authority wjones@eptha.com 253-593-0232 Ext. 603</p>
<p>Christi McLane, Administrator Pierce East Community Services Office (CSO) Christi.McLane@dshs.wa.gov 253-389-0893</p>	<p>Katherine Heath Benefit Coordinator Supervisor, Puyallup Tribal Health Authority kheath@eptha.com 253-593-0232 Ext. 349</p>
<p>Don Gauntz, Administrator Lakewood Community Services Office (CSO) don.gauntz@dshs.wa.gov 253-512-4338</p>	<p>Lisa Melendez Acting Director, Tribal Employments Rights Office (TERO) Lisa.Melendez@puyalluptribe-nsn.gov (253) 573-7952</p>
<p>Perlita Castillo, Administrator Pierce North Community Services Office (CSO) perlita.matta@dshs.wa.gov 253-363-3858</p>	<p>Maria West Adult Services Director, Puyallup Tribe Maria.West@puyalluptribe-nsn.gov (253) 382-6071</p>
<p>Danie Goodrich, Central Sound Administrator Customer Service Contact Center (CSCC) danielle.goodrich@dshs.wa.gov 253-343-4839</p>	<p>Harmony Roebuck Adult Services Assistant Director, Puyallup Tribe harmony.roebuck@puyalluptribe-nsn.gov 253-722-6641</p>
<p>Kristine Hammond, Deputy Regional Administrator Region 3 Headquarters, Regional Tribal Liaison kristine.hammond@dshs.wa.gov 360-584-2917</p>	<p>Angeline Totus Cultural Director/Cultural Center, Puyallup Tribe Angeline.Totus@puyalluptribe-nsn.gov (253) 680-5681</p>
<p>Heather Hoyle, Regional Manager DSHS Office of Indian Policy (OIP) Heather.hoyle@dshs.wa.gov 360-725-4880</p>	<p>Stacie Flores Executive Director, Human Resources, Puyallup Tribe Stacie.Flores@puyalluptribe-nsn.gov (253) 573-7958</p>
<p>DeOpera Moody, PBS Supervisor Pierce South Community Services Office (CSO) DeOpera.Moody@dshs.wa.gov 253-356-6507</p>	<p>Amber Hayward Director of Language, Puyallup Tribe Amber.Hayward@puyalluptribe-nsn.gov (253) 680-5763</p>
<p>Katrina Arjona, Public Benefits Specialist 3/Outstation Specialist Pierce South Community Services Office (CSO) Katrina.Arjona@dshs.wa.gov</p>	

253-320-8744	
Christi McLane , Mobile Outreach & Contracts Administrator Region 3 Headquarters Christi.mclane@dshs.wa.gov 253-389-0893	
Felicia Talbott , Lead Program Manager CSD Headquarters, BFET Felicia.talbott@dshs.wa.gov 360-725-4653	
Freda Cogger , Tribal Relations Program Administrator CSD Headquarters Freda.Cogger@dshs.wa.gov 360-522-2155	
Liz Greil , Statewide Tribal Relations Administrator ESA Headquarters Elizabeth.Greil3@dshs.wa.gov 360-790-2904	