

	<p>1D. As changes occur, CSD will share URL for websites for DSHS, CSD Services, and the Customer Service Contact Center (CSCC) website.</p> <p>1F. Ensure annual 7.01 plan is submitted for posting on STRU website.</p>		<ul style="list-style-type: none"> • Margaret Swigert, Administrator, Bremerton CSO • Ron Thomas, Administrator, CSD Customer Service Contact Center-South Sound (CSCC SS) • Brenda Francis-Thomas, Regional Manager, DSHS Office of Indian Policy <p>1F. Leads: gloria Marshall-Perez and Brenda Francis-Thomas.</p>	
<p>2. Work with tribe to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, operational agreements, contracts, or processes.</p>	<p>2A. Identify tribal service level needs and ways to collaboratively meet those needs.</p> <p>2B. CSD will support the Port Gamble S’Klallam Tribe in the Basic Food PRP process.</p> <p>2C. Continue to work together on state pilot for Medicaid/Basic Food programs.</p>	<p>Updated Operational Agreement(s) and Inter-governmental Agreement</p> <p>Identified service needs addressed in a timely manner</p>	<p>On-going strategies.</p> <p>Leads for other on-going strategies:</p> <ul style="list-style-type: none"> • Kendrick Stewart, Region 3 CSD • Cheryl Miller, Port Gamble S’Klallam Tribe • Stacy Mills, Port Gamble S’Klallam Tribe • Margaret Swigert, Bremerton CSO • Ron Thomas, CSCC SS. 	<p>TANF Operating Agreement updated in November 2013, due for review in November 2015.</p>
<p>3. Identify Outstanding</p>	<p>3A. When the Tribe</p>	<p>Concerns/issues are raised</p>	<p>On-going strategies.</p>	<p>Requested assistance with</p>

<p>Issues/gaps in service.</p>	<p>communicates issues and concerns that have statewide implications</p> <p>3B. CSD Region Office will formally notify the Division Director of program policies or gaps in service that are issues for PGST Tribal members. Ensure PGST staff receive written responses/updates.</p> <p>3D. Invite staffs from other Economic Services Administration Divisions to attend 7.01 workgroup meetings as issues come up specific to their division.</p> <p>3E. Representatives from the Port Gamble S’Klallam Tribe will continue to attend the Region 3 CSD Financial Supervisors Meetings.</p> <p>3F. CSD will continue to notify PGST staff of local training and hold slots available for tribal staff, including training in the Learning Management System (LMS).</p>	<p>to the next administrative level as appropriate.</p> <p>Staffs from other ESA Divisions attend meetings upon request to improve cross-division coordination with the PGST programs.</p>	<p>Lead Contacts:</p> <ul style="list-style-type: none"> • Kendrick Stewart, CSD Region 3 • gloria Marshall-Perez, CSD Region 3 • Cheryl Miller, Port Gamble S’Klallam Tribe • Stacy Mills, Port Gamble S’Klallam Tribe • Margaret Swigert, Bremerton CSO • Ben Goodrich, CSCC SS <p>3E&F. Lead Contacts:</p> <ul style="list-style-type: none"> • Kathy Chapman, Statewide CSCC Financial Coordinator • Stacy Mills, Port Gamble S’Klallam Tribe 	<p>requesting a GUIDE PID for PGST. As of 2/10/15, Stacy Milles is working with Robert Thibodeau on access request.</p> <p>ACES access 88 and CSO Supervisor access level in barcode for S. Mills is needed. gloria will submit request.</p>
--------------------------------	--	--	---	--

<p>4. Train Community Services Division staff on Government to Government policy and Port Gamble S’Klallam Tribe culture and programs to gain a better understanding of working with the Port Gamble S’Klallam Tribe.</p>	<p>4A. Provide cultural awareness activities on a consistent basis to increase staff awareness and understanding.</p> <ul style="list-style-type: none"> • All staff meetings • Management team meetings 	<p>All staff in all job classes related to working with Tribal members will be trained within six months of being hired.</p>	<p>Regular training—on-going</p> <p>Lead Staff for on-going training:</p> <ul style="list-style-type: none"> • Kathy Chapman, Statewide CSCC Financial Coordinator • Brenda Francis-Thomas, Regional Manager, DSHS Office of Indian Policy • Stacy Mills, Port Gamble S’Klallam Tribe 	<p>All Bremerton CSO Administrator, Supervisors, Leadworkers, Tribal Liaisons attended 7.01 training on 1/29/15 and Government to Government training on 1/27/15.</p> <p>CSO & CSCC staff participated in native American Art Project in November 2014.</p>
<p>5. The DSHS Community Service Division will, communicate job opportunities to Port Gamble S’Klallam Tribal members.</p>	<p>5D. CSD will send careers.wa.gov link to Eva Jones and Stacy Miller</p>	<p>Make state employment opportunities accessible and known to Port Gamble S’Klallam Tribe members.</p>	<p>On-going strategy.</p> <p>5D .Target date-4/1/2012</p> <p>Lead Contacts:</p> <ul style="list-style-type: none"> • Stewart Kendrick, CSD Region 3 • gloria Marshall-Perez, CSD Region 3 • Brenda Francis-Thomas, DSHS OIP • Tim Scott, Port Gamble S’Klallam Tribe Human Resource Manager • Eva Jones, Port Gamble S’Klallam Career & Education 	<p>gloria will request that ESA Recruiter schedule to meet with Tribal staff.</p>

			Counselor (eva@pgst.nsn.us 360-297-6222)	
COMPLETED or no longer applicable				
1. Ensure communication with Tribe for information sharing, consultation, joint planning and problem solving.	1E. Invite tribal representatives to attend monthly Local Planning Area meetings to increase information on the availability of WorkFirst resources.	1E. Opportunity for tribal input and access to community resources for Tribal TANF parents.	1E. By 4/1/2012, Margaret Swigert will ask that Stacy Mills be added to the Kitsap WF LPA email group.	<p>Completed 3/19/12- Margaret sent email to LPA lead asking that Stacy be added.</p> <p>Took the opportunity to Discuss of the review the findings of the ME conducted in December 2013.</p> <p>Reviewed with Ronnie-Sue Johnson, CSCC Administrator and mutually agreed that Linda Yokes would be the new contact for PGST re: any training issues or concerns.</p> <p>Reviewed updates to the IT systems and access to systems.</p>
2. Work with tribe to determine the need for, negotiate and/or implement local Tribal-State agreements,	2C. Continue to work together on state pilot for Medicaid/Basic Food programs.		<p>Lead Staff for Medicaid/Basic Food Pilot:</p> <ul style="list-style-type: none"> Holly St. John, CSD Headquarters Policy Jolene Sullivan, Port 	<p>Pilot completed on 1/1/2010</p> <p>PGST had a successful Basic Food Management</p>

<p>protocols, operational agreements, contracts, or processes.</p>			<p>Gamble S'Klallam Tribe</p>	<p>Evaluation (ME) in 2011. Still waiting for final review and signatures. PGST will follow up on this.</p>
<p>3. Identify Outstanding Issues/gaps in service.</p>	<p>3C. Meet to discuss impacts of any changes on SSI Income budgeting and Disability Lifeline program, based on legislative changes</p> <p>3E. Add PGST supervisors to the distribution list for meeting announcements, minutes and agendas. Debbie Smith will send meeting schedule to Debbie Collier at PGST in advance.</p>			<p>PGST staff members have attended Financial Eligibility Training several times in 2011. A dedicated CSD Trainer has been available on-site at PGST one day per week throughout 2011, including backup provided by Region 3.</p> <p>There was some confusion with who the new tribal contact was from Bremerton.</p> <p>There was a question regarding green, waiter pool and call backs to a phone number to PGST ?? I don't recall if this was resolved or not.</p> <p>Fax system not sufficient – documents are not being received when PGST sends them. Meeting scheduled with Paul</p>

				<p>Overby, CSCC Administrator and his HIU supervisor.</p> <p>Reported system problems – K. Kloida working with PGST. Last report access connectivity has been resolved.</p> <p>Linda Yokes will begin to distribute list for meeting announcements, minutes and agenda. Invites to the meetings continue to be sent.</p> <p>Make Training Schedule available.</p>
<p>4. Train Community Services Division staff on Government to Government policy and Port Gamble S’Klallam Tribe culture and programs to gain a better understanding of working with the Port Gamble S’Klallam Tribe</p>	<p>4B. Notify and train Contact Center staff about the PGST Basic Food/Medicaid pilot and PGST programs.</p> <ul style="list-style-type: none"> • Develop an iESA article to update staff about the pilot, including successful ME <p>Develop a PowerPoint presentation for the Contact Center website</p> <p>4C. Train Bremerton CSO staff on the difference tribal</p>	<p>Improved customer service for PGST members when working with the Contact Center staff.</p>	<p>4C. Target Date – by 7/1/2013.</p>	<p>iESA article posted at conclusion of ME and updates periodically provided on CSD Projects SharePoint site.</p> <p>Training completed 5/15/13</p>

	member eligibility for Port Gable S'Klallam, SPIPA and State TANF programs.		Lead: Margaret Swigert, Bremerton CSO	
5. The DSHS Community Service Division will, communicate job opportunities to Port Gamble S'Klallam Tribal members.	<p>5A. CSD will conduct presentations on state employment and hiring processes to NW Indian College and Port Gamble High School Students.</p> <p>5B. DSHS Human Resources staff will attend 7.01 Meetings on request.</p> <p>5C. DSHS Human Resources staff will send job posting announcements to the Port Gamble S'Klallam Tribe Human Resource Manager, Tim Scott and the Career & Education Counselor, Eva Jones.</p>			<p>5A. Not completed. Tribe is not currently requesting.</p> <p>HRM attended meeting in 2011</p> <p>Process is obsolete and replaced with access to NEOGOV listings (see 5D)</p>