

**DSHS, Region 3 Community Services Division  
 Administrative Policy 7.01  
 2015-2016 Plan and Progress Report  
 The Shoalwater Indian Nation  
 Aberdeen Community Service Office/South Bend Community Service Office**

DRAFT: 7.01 Shoalwater tribal meeting scheduled on March 31, 2015

**Implementation Plan**

**Progress Report**

Goals/Objectives	Activities	Expected Outcome	Lead Staff and Target Date																					
<p>Prepare and disseminate pertinent statistics on American Indian community and participant populations, numbers of American Indian participants served and other relevant data.</p>	<p>Shoalwater Tribal members          Receive those services for which they are eligible from the Aberdeen or South Bend Community Service Office;           CSO staff will follow up with clients when applying for benefits and/or at the time of their eligibility reviews to ensure appropriate coding of their Tribal affiliation appears in the Automated Client Eligibility System (ACES).</p>	<p>To coordinate appropriate service delivery, case management and case transfers;           Maintain a high degree of accuracy through constant monitoring of demographic data;</p>	<p>Shelba Marracci,          Branch Office Administrator 360-642-6206  <a href="mailto:Marrasi@dshs.wa.gov">Marrasi@dshs.wa.gov</a>          v           Cathey McMurry,          Financial Service Specialist 4; 360-875-4212  <a href="mailto:McmurCA@dshs.wa.gov">McmurCA@dshs.wa.gov</a>           Kevin McMurry,          Social Service Specialist .          360-875-4216  <a href="mailto:McmurKL@dshs.wa.gov">McmurKL@dshs.wa.gov</a></p>	<p>The following are the number of Shoalwater Tribal members coded for service through the Aberdeen or South Bend Community Service Office and the number of households statewide coded as Shoalwater Bay as of 12-14, compared to 12-13 numbers.</p> <p>Non cash Medical assistance: 2014</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Statewide</td> <td style="width: 50%;">Households-43</td> </tr> <tr> <td></td> <td style="text-align: right;">Individuals-43</td> </tr> <tr> <td></td> <td style="text-align: right;">2013</td> </tr> <tr> <td></td> <td style="text-align: right;">Households-25</td> </tr> <tr> <td></td> <td style="text-align: right;">Individuals--30</td> </tr> <tr> <td colspan="2"> </td> </tr> <tr> <td>GH/Pacific Co-</td> <td style="text-align: right;">2014</td> </tr> <tr> <td></td> <td style="text-align: right;">Households-39</td> </tr> <tr> <td></td> <td style="text-align: right;">Individuals--39</td> </tr> <tr> <td></td> <td style="text-align: right;">2013</td> </tr> </table>	Statewide	Households-43		Individuals-43		2013		Households-25		Individuals--30			GH/Pacific Co-	2014		Households-39		Individuals--39		2013
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Kathirine Horne,  
Social Services  
Director,  
Shoalwater Bay Tribe

Households-23  
Individuals—28  
Aged/blind/disabled: Households  
-0 for both years  
TANF: Statewide- 2014  
Households-2  
Individuals-7  
Pacific Co 0 cases  
GH Co Households-2  
Individuals--7  
2013  
TANF: Statewide Households-2  
Individuals-2  
GH/Pacific Households-1  
Individuals--1  
Basic Food: Statewide- 2014  
Households-16  
Individuals—26  
GH/Pacific Households-11  
Individuals-21  
2013  
Statewide Households-15  
Individuals-21  
GH/Pacific Households-12  
Individuals-18  
  
There continues to be an ongoing communication between the Shoalwater Indian Nation and the Aberdeen and South Bend CSO on the

				subject of "services provided".
<p><b>Goals and Objectives</b></p> <p>Work with the Tribe to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, MOU's, contracts, or processes.</p>	<p><b>Activities</b></p> <p>Identify needs of Shoalwater Nation Tribal Members and whether current programs and policies meet these needs.</p>	<p><b>Expected Outcome</b></p> <p>Identification of areas for process improvement;</p>	<p><b>Lead Staff and Target Date</b></p> <p>CSOA; Shelba Marracci  Dennis Trudeau, Social Service Supervisor  360-533-9734  <a href="mailto:Truededa@dshs.wa.gov">Truededa@dshs.wa.gov</a>  v</p>	<p><b>Progress</b></p> <p>Medical: Those needing medical sign up for coverage through: <a href="http://www.wahealthplanfinder.org">www.wahealthplanfinder.org</a></p> <p>DSHS is no longer accepting applications for medical, except for those 65 or over or on Medicare. Those 65 and over or under 65 and on Medicare can to apply through Washington Connections for classic medical or come into the local office between 8-2, M-F. Financial staff can do an interactive application for medical if they have not applied online.</p> <p>Kathirine Horne is the contact person to see if any tribal parents nearing the 60 month time limits might qualify for an extension. This would mainly be regarding those who are addressing Family Violence or those who are working with Children's Administration to resolve child welfare that involves any child in dependency for the first time.</p> <p>Jennie Niemczek is the Work Frist Program Specialist for South Bend. She manages a majority of the Work First cases and Kevin McMurry, Social Worker, continues to manage those in long term medical and in the Pregnancy</p>

				<p>to Employment pathway. They have been informed of this agreement and will contact Kathirine if any tribal parents near the 60 month limit.</p>
<p><b>Goals and Objectives</b>          Ensure communication with tribal governments, landless tribes, and off reservation American Indian organizations for information sharing, consultation, joint planning, and problem solving;</p>	<p><b>Activities</b>          Identify outstanding issues/gaps in service and develop performance expectations, which can be implemented, monitored and evaluated;</p> <p>Home visits;</p>	<p><b>Expected Out Comes</b>          Improved service delivery to Tribal members</p> <p>Home Visits related to potential sanctions and WorkFirst participation</p>		<p><b>Progress</b>          The CSO Human Resources person electronically transmits contact lists (phone lists).</p> <p>A good working Tribal, CSO relationship has developed as a result of frequent contacts and an excellent ongoing working relationship;</p> <p>Home Visit trainings have been done for staff in South Bend to learn best practices and it provided safety information for case managers and social service specialists.</p> <p>If any home visits are scheduled for parents living on Shoalwater Bay Tribal Land, Kathirine Horne will need to be notified of the date, place, and time of the home visit so they are aware of the staff being there.</p>

	<p>Review of commodities;</p> <p>ADATSA Program</p> <p>Recruitment information is shared with the tribes</p>	<p>Monthly review commodities against Basic Food to determine potential duplicates services;</p> <p>Share information to correctly connect to the <a href="http://www.wahealthplanfinder.org">www.wahealthplanfinder.org</a></p> <p>DSHS is no longer accepting applications for medical, except for those 65 and older or on Medicare. These applications would go through Washington Connections for classic medical or they can come into the office, M-F, 8-2 and can do an interactive application for the classic medical</p> <p>Improved service delivery to Tribal members</p>		<p>A joint review of the commodities list is conducted to ensure accurate food benefits are provided. This list is also shared with the Long Beach and Aberdeen staff as they do intakes by phone.</p> <p>Due to the change in the Health care Reform the CSO staff will still be available, but will probably see a decrease in communications related to ADATSA as we are no longer doing ADATSA applications and most other medical applications or issues are handled by the Health Care Benefit Exchange now.</p> <p>We also share <b>job</b> openings as they come up at the South Bend/Aberdeen offices. South Bend currently has a Shoalwater Bay tribal member on our team. She has been promoted to Financial Service Specialist and will be even a greater asset to the team when trained. She is amazing and we are so happy to have her on our team.</p>
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<p>Train CSO staff on major principles of federal Indian law.</p>	<p>Present regular training to CSO staff on the major principles of Federal Indian Law;</p>	<p>Increased knowledge of the principles of Federal Indian Law creating a better understanding for individual staff as they serve Shoalwater Tribal Members;</p>	<p>Shelba Marracci, Branch Office Administrator 360-642-6206 or <b>360 875-4211</b> <b><u>MarraSJ@dshs.was.gov</u></b> <b><u>ov</u></b></p>	<p>John O'Lague, Aberdeen CSO Administrator supports sending essential staff to Government to Government training as needed. The Branch Office Administrator attended 7.01 training on 12.-13-13 and the Work First Case Manager from South Bend attended the 7.01 training on 9-13-13. It was realized that the 7.01 training included a big piece of the Government to Government training.</p>

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