

Policy 7.01 Plan  
2015-16 Annual Plan and Progress Report

Spokane Tribe  
and  
Region 1 Community Services Division—Spokane Maple CSO, Spokane WorkFirst CSO, Tri-County/Colville CSO

March 31, 2015

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
Work with the Spokane Tribe to review progress, issues, concerns and needs as they relate to tribal members and their communities.	Continue the FQHC outstation agreement to promote higher utilization of health services to Native Americans.	Identify and develop a plan to resolve issues cooperatively.	<p>Carol Lee, Region 1 Regional Administrator <a href="mailto:leeca@dshs.wa.gov">leeca@dshs.wa.gov</a> 509-227-2868</p> <p>Mike Midkiff CSO Administrator, Spokane Maple CSO and Out-stationed staff at Tribal TANF <a href="mailto:mike.midkiff@dshs.wa.gov">mike.midkiff@dshs.wa.gov</a> 509-227-2444</p> <p>Mark Dillon CSO Administrator, Spokane WorkFirst CSO <a href="mailto:mark.dillon@dshs.wa.gov">mark.dillon@dshs.wa.gov</a></p>	<p>Interaction with the Tribes has been on an informal, case-by-case basis.</p> <p>FQHC staffing levels have decreased and full time presence at Native Health Centers continues to be challenging. Region 1 Administrator has committed to continue to staffing as funding allows.</p>

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			509-227-2727  Susan Huck CSO Administrator Tri-County/Colville CSO <a href="mailto:hucksd@dshs.wa.gov">hucksd@dshs.wa.gov</a> 509-685-5602  Tribal Representatives	
Work together to maintain open communication with the Confederated Tribes of the Colville Reservation to identify issues/gaps in service; recognize needs of Native American clients and communities;	Describe efforts to facilitate positive working relationships to define needs. Make use of surveys and research completed by tribal staff to make program enhancements, where possible, to improve	Identify and develop a plan to resolve issues cooperatively	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	The Spokane WorkFirst Office CSOA ensured a sustained relationship with the Spokane Tribe through the following activities and interactions: <ul style="list-style-type: none"> <li>The WorkFirst Local Planning Agency (LPA) includes participation by the Director of the Spokane Tribal TANF project.</li> </ul>

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and, determine if the current programs and policies meet the needs.	services to Native American clients.			<p>The Spokane Maple CSOA ensured a sustained relationship with the Spokane Tribe through the following activities and interactions:</p> <ul style="list-style-type: none"> <li>▪ The Spokane Access Office maintains a near full-time presence at Spokane Tribal TANF.</li> </ul> <p>The Tri-County CSO ensured a sustained relationship with the Spokane Tribe through the following activities and interactions:</p> <ul style="list-style-type: none"> <li>▪ The office continues to send a staff person one day a week to the Spokane Tribe of Indians Reservation at Wellpinit to do applications, reviews, answer questions and issue EBT cards.</li> <li>▪ Tri-County CSO continues to send</li> </ul>

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				<p>a staff person one day a week to the Colville Tribal TANF Office in Nespelem.</p> <p>At the meeting on 3/13/2013 with the Tribe of Spokane Indians it was made clear to us that they were desirous of full time FQHC coverage at the Health Center. They also had questions and needed information about the Washington Connections resource and how it could benefit their population. The Regional Administrator pledged to strengthen the FQHC presence at the Health Center as staffing permits and is committed to recruiting and hiring a culturally competent employee with involvement from the Health Center Director. On 3/21/13, the Regional Representative for the Washington Connections Resource</p>

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				<p>provided training and support to the Health Care center staff regarding program access via Washington Connections. Information regarding the Children’s Health Insurance Program Reauthorization Act (CHIPRA) grant and a kiosk for public access to WA Connections were provided at this meeting.</p> <p>Interaction with the Tribes has been on an informal, case-by-case basis.</p>
	Discuss and document outstanding issues/gaps in service at meetings with the Confederated Tribes of the Colville reservation.	Attach meeting minutes, correspondence, reports, and other documentation.	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	Meetings to address issues and/or share information are held, as requested.

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Provide pertinent statistics on Native American community and participant populations, numbers of Native American participants served, and other relevant data.	<p>Work closely to provide accurate information in a timely manner</p> <p>Complete an ‘ad-hoc’ request to Headquarters staff that will allow us to identify Tribal members receiving financial assistance under specific program types including medical.</p>	Assist Tribes and NAIOS in developing plans and support grant applications as well as other program enhancements they identify.	<p>Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives</p>	<p>CSOs continue information-sharing with tribes on clients that are shared by both programs.</p> <p>Number of Spokane Tribal Families receiving benefits through the CSOs: Statewide Totals: September 2013 (2012):</p> <table border="1"> <thead> <tr> <th>Program</th> <th>September 2013</th> <th>September 2012</th> </tr> </thead> <tbody> <tr> <td>Basic Food</td> <td></td> <td></td> </tr> <tr> <td>Medical</td> <td></td> <td></td> </tr> <tr> <td>TANF</td> <td></td> <td></td> </tr> <tr> <td>ABD/MCS</td> <td></td> <td></td> </tr> </tbody> </table> <p>Note: Awaiting data from HQ Data Research. Will update and re-submit.</p>	Program	September 2013	September 2012	Basic Food			Medical			TANF			ABD/MCS		
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Ensure efforts are made to recruit/hire Native American staff to meet the overall DSHS goal of having a diverse workforce.	Region 1 will work to develop recruitment efforts for tribal staff.	Document local recruitment and discussions with Tribes of recruitment efforts.	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	Strategies have been discussed to continue to try to recruit and hire Native American applicants when filling positions which might be out stationed at federally-funded FQHC sites.
	Training will be provided by Tribes and Region 1 CSD to staff of each organization to improve understanding of career opportunities and how each system works	Document training plans and opportunities provided	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	DSHS stands ready to share information regarding job qualifications, salaries, and how to assist interested applicants with navigating the NeoGov/Careers process.
Work together to develop MOUs or	Establish a process for discussion of needed	Document all discussion with	Carol Lee, Mark Dillon	Region 1 CSD will continue to coordinate and participate in meetings with the Tribe

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processes to provide quality services to all.	agreements.	Tribes of process to define and negotiate agreements.	Dennette Woodiwiss Susan Huck Tribal Representatives	in order to bring the Intergovernmental TANF Agreement up to date with regard to the operating agreement between the Tribal TANF program and Region 1.
Train Region 1 CSD staff on major principles of Federal Indian Law.	Ensure Region 1 CSD staff has access to the training provided by the Governor's office, DSHS, and other Region 1 CSD resources.	Build a strong understanding, both of the principles of Federal Indian Law and government-to-government relationships.	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	Increased levels of DSHS hiring since Summer 2013 have created a requirement for government-to-government training for new staff. Refresher training will also be offered to seasoned staff. Goal will be to complete these training sessions by August 2014
Promote and communicate training opportunities with Confederated Tribes of the Colville Reservation	Monitor and identify all training sessions, identify available training slots, and invite participation by tribal staff	Contribute to training opportunities for staff	Carol Lee, Mark Dillon Dennette Woodiwiss Susan Huck Tribal Representatives	Although this has occurred in the past, this new goal/objective is for a continued effort to ensure maximum participation in training opportunities. Examples include trainings in LEAN, CPR/First Aid, team-building, etc.