

GLOSSARY

7.01: DSHS Administrative Policy 7.01, American Indian Policy

ABD/HEN: Aged, Blind or Disabled / Housing and Essential Needs

Classic Medical: Medical Programs for Aged 65+, Blind, or Disabled Individuals

CSD: Community Services Division

CSO: Community Services Office

CSOA: Community Service Office Administrator

EBT: Electronic Benefits Transfer

ESA: Economic Services Administration

IPAC: Indian Policy Advisory Committee

Tribal liaison—CSD staff member who is generally a supervisor, program manager or higher level staff. Responsible to coordinate and plan with tribal staff around issues and topics affecting services at the system or government to government level (statewide, regional, or at the local CSO). At the CSO or Regional level, coordinates developing and implementing 7.01 plans with their tribal partners. May also assist with the resolution of individual case situations if attempts to resolve at the direct service staff level have been unsuccessful.

Tribal outstation worker—CSD staff member who provides direct services to clients at a tribal outstation or is the designated point of contact in the local office for case specific questions. Examples include Public Benefits Specialist (eligibility worker who may also issue EBT cards on site at the tribe's facility), Social Service Specialist (for ABD/HEN or WorkFirst intensive services), or Customer Service Specialist (Q&A and EBT issuance). May also participate in 7.01 planning meetings, attend tribal cultural events or staff meetings, and share general information about CSD services.

UIO: Urban Indian Organization