

Policy 7.01 Plan and Progress Report

Updated 03/10/2016

ESA Division: Division of Child Support

**Region 1
FO: Yakima DCS**

Tribe(s): Confederated Tribes and Bands of the Yakama Nation

RAIO(s):

Annual Due Date: April 2 (Submit Regional Plan to the Assistant Secretary) and April 30 (submit Assistant Secretary's Plan to OIP)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year
<p><i>1. Maximize the efficiency of communication between the Yakima DCS Field Office and the Yakama Nation</i></p>	<p>1.1 Increase use of updated DCS informational flyers</p>	<p>Improve customer services through increased information on child support services.</p>	<p>Abel French, Juan Ramirez Christopher Glaser -Ongoing</p>	<p>Flyer was developed and posted at various locations throughout the Yakama Nation.</p> <p>DCS Tribal Relations Team expressed an interest in attending meetings. June 5, 2015 DCS information booth set up at Yakama Nation 160th Treaty Day Commemoration & Cultural Center 35rd Anniversary Staffed by Abel French, Juan Ramirez and Christopher Glaser.</p> <p>February 23, 2015 Camile Little, DCS District Manager, Abel French, SEO4/Tribal Liaison, Brady Rosnagle, TRT Manager, Juan Ramirez, SEO3/Tribal Liaison and Christopher Glaser, SEO3/Tribal Liaison, Janet Gone, Regional Manager-OIP attended DCS 7.01 meeting with YN at Tribal Council Chambers. Tribal members present were: Vivian George, Warren Spencer Jr., Frank Mesplie, HEW Committee Chairman, Virgil Lewis Sr., Law & Order Chairman, Raymond Smartlowit, Davis Washines, General Council Chairman, Ned Tillequotes Jr., GC Secretary, Jerry Meninick, Social Services Deputy Director, Linda Walker, Human Services Department, and Tamara</p>
	<p>1.2 Conduct child support outreach on Yakama Nation Reservation</p>	<p>Educate and inform attendees about child support services and processes. Follow up with specific case requests as needed.</p>	<p>Abel French, Juan Ramirez, Christopher Glaser</p>	
	<p>1.3 Meet with Yakama Nation Administrators regularly with the assistance of OIP representative to develop DCS – Region 1DSHS Administrative Policy 7.01 Plan.</p>	<p>Foster consultation, communication and collaboration.</p>	<p>Abel French, Juan Ramirez Christopher Glaser -Ongoing</p>	

			<p>Saluskin, Justice Services Deputy Director. DCS presented draft 7.01 plan. Tribal Council requested additional demographic information as it relates to Yakima Field Office Tribal Caseload.</p> <p>April 15, 2015: A follow-up 7.01 meeting was held between YN and DCS at Yakama Nation Correctional and Rehabilitation Center. Present were; Frank Mesplie, HEW Committee Chairman, Tamara Saluskin, Justice Services Deputy Director, Virgil Lewis, Law & Order Chairman, Ethan Jones, Office of Legal Counsel, Vivian George, Council Member, Phillip Ambrose, and Jessica Rammelsberg, YN Prosecutor. DCS: Dennis Gough, Child Support Program Manager, Brady Rossnagle, State Tribal Relation Manager, Abel French, Child Support Supervisor, Juan Ramirez, Christopher Glaser and Janet Gone, Office of Indian Policy Regional Manager. DCS provided information regarding demographic make-up of Tribal Caseload as it pertains to Yakama Families and families' need for additional services. YN Laws which prevent DCS from initiating actions on behalf of Yakama Families in Tribal Court were discussed and information about Tribal IVD programs was shared.</p> <p>February 24, 2016 Wally McClure, DCS Director, Camile Little, DCS District Manager, Abel French, SEO4/Tribal Liaison, Brady Rossnagle, TRT Manager, Juan Ramirez, SEO3/Tribal Liaison and Christopher Glaser, SEO3/Tribal Liaison, Janet Gone, Regional Manager-OIP attended DCS 7.01 meeting with YN at Yakama Nation Correctional and Rehabilitation Center. Tribal members present were: Virgil Lewis Sr., Law & Order Chairman, Lottie Selam, HEW Secretary, Ester Moses-Hypeer, Member, Law & Order Committee, Raymond Smartlowit, Member, HEW Committee Tamara Saluskin, Deputy Director, Justice Services, Shona Voelckers, Office of Legal Counsel, Linda Walker, Commodity Foods Program Manager.</p>
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				<p>DCS presented draft 7.01 plan, background of DCS services to Yakama Nation Members and demographic information regarding the Yakama Tribal Caseload. Information for Federal IV-D funding was shared.</p> <p>March 4, 2016 Abel French, SEO4/Tribal Liaison along with Janet Done, Regional Manager-OIP, met with Tribal Council as a follow-up to 7.01 meeting. Law & Order Committee member, Esther Moses-Hypeer suggested DCS add license suspension process to 7.01 Plan. See Goals/Objectives #5 for this addition.</p>
	<p>1.4 Facilitate Genetic Testing for Yakama Nation parents that have a DCS case and are required by Tribal Court Order to obtain genetic testing.</p>	<p>Establish paternity for more children and offer easier accessibility to DCS program services.</p>	<p>Abel French, Juan Ramirez, Christopher Glaser -Ongoing</p>	
	<p>1.5 Participate in planning and implementation of the Native American Career Fair, Tribal WorkFirst Conference, Local Planning Area (LPA) meetings, Special Coming Together Conference sponsored by the Yakama Nation.</p>	<p>Increase DCS program knowledge in the Yakama Nation community. Make DCS services more accessible.</p>	<p>Abel French, Juan Ramirez Christopher Glaser -Ongoing</p>	<p>Genetic testing is facilitated by Tribal Team and submitted to Lab Corp for processing. Tests are only done if the parties are ordered to do so through the YN Tribal Court for child support purposes. The genetic testing occurs at the DCS Outstation located at the Yakama Nation business campus in Toppenish, WA. Or other designated place.</p>
	<p>YN VR Social Services Resource Guide</p>	<p>Outreach & networking</p>	<p>11/21/14</p>	<p>Abel French is recognized at the Yakama Nation as a resource in child support matters. He continues to be invited to contribute a DCS program service report that has been included in the YN Annual General Council Report from 2007 to 2015</p> <p>Invitation received to include DCS services profile in YN Social Services Resource Guide.</p>
<p>2. <i>Ensure efforts are made to recruit/hire American Indian staff reflective of the service population.</i></p>	<p>2.1 Distribute recruitment bulletins and job announcements to the Yakama Nation Dept. of Personnel and/or Yakama Nation IT Staff for Yakama.com Network distribution.</p>	<p>Notifications of job openings become available. A diverse workforce is hired.</p>	<p>Abel French, Juan Ramirez, Christopher Glaser and DSHS Human Resources Division</p>	<p>Ongoing. 1/2015; 9/2015; 10/2015; 02/2016 Recommendation was made DCS may contact Arlen Washines, High Education Program Manager with job openings, which he can pass on to graduating students.</p>

<p>3. <i>Identify outstanding issues/gaps in service and develop performance expectations, which can be implemented, monitored and evaluated.</i></p>	<p>3.1 DCS Outstation on Thursdays helps an average of two clients per hour, either in person or on the telephone.</p>	<p>Improve accessibility to the Yakama Nation community of DCS services.</p>	<p>Abel French, Juan Ramirez and Christopher Glaser -Ongoing</p>	<p>We provide direct DCS services to customers from 9am to 3pm every Thursday at the DCS Outstation located on the Yakama Nation Indian Health Services Annex in Toppenish, WA. Oftentimes referrals are made to other social services depending on the needs of the DCS customers. YN indicated service announcements could be done through KYNR and the Yakama Nation Review with Tribal Council Executive Board approval.</p>
	<p>3.1a Ensure coverage at DCS Outstation at the Yakama Nation every Thursday of each week.</p>	<p>Timely and accessible DCS customer service.</p>	<p>Abel French, Juan Ramirez Christopher Glaser Dennis Gough</p>	<p>Ongoing</p>
	<p>3.2 Update Indian Owned Business and Enterprise List for Yakama Nation to be included in SEMS Web TI Screen.</p>	<p>Update periodically as needed.</p>	<p>Abel French, Juan Ramirez, Christopher Glaser -Ongoing</p>	<p>Ongoing.</p>
<p>4. <i>Act as a resource to the Yakama Nation's ability to develop their own IV-D program & respect the sovereignty of the Yakama Nation</i></p> <p><i>Deliver clear and assessable services to the Yakama Nation</i></p>	<p>4.1 Facilitate the discussions of local Tribal-State agreements.</p>	<p>Act as a resource to the Yakama Nation and Region X Office of Support Enforcement.</p>	<p>Abel French & Juan Ramirez Christopher Glaser Dennis Gough</p>	<p>Ongoing</p>
	<p>4.2 Use technology & innovation to increase payment points and payment methods to make it easier to pay.</p> <p>4.5 Disseminate child support program information to various locations on the reservation including CSO.</p>		<p>Abel French & Juan Ramirez Christopher Glaser</p>	

<p>5. License Suspension as leverage to collect child support for families.</p>	<p>5.1 Proper steps are taken prior to certify an individual's license for suspension.</p>	<p>Obligated individual will resume/start making his child support obligation to his child/children</p>	<p>SEOs, Juan Ramirez Christopher Glaser</p>	<p>Individuals with a child support obligation who do not make their support payments as directed by a Tribal, Superior Court Order or Administrative Support Order are notified of the possibility of loosing their driver's license. This is a last resort DCS uses in collecting child support for families.</p> <p>The obligor gets the following notices after he/she has missed at least six (6) months of child support payments:</p> <ol style="list-style-type: none"> 1) General notice of the possibility of loosing drivers license. Individual has 30 days to respond. 2) If no response, individual is served with an official notice his/her license will be certified for suspension if he/she does not make arrangements to begin/resume making support payments. Notice is personally served by USPS Certified Mail or by Personal Service. 3) An additional 20 days from the date the individual is served are given to respond. 4) If no response is received, DCS attempts to contact individual by phone or letter again to warn of potential of loosing drivers license and additional time is given to respond (20-30 days). 5) After no response or effort by obligor to remedy situation, DCS proceeds with license certification for suspension. <p>An individual may go up to 9-12 months without making a child support payment before license is certified for the first time. Individuals can remedy</p>

				situation at any time by making payments arrangement with DCS case worker so license can be re-instated.
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