

Policy 7.01 Plan
2022-2023 Annual Plan and Progress Report

RAIO: American Indian Community Center of Spokane (AICC)
and

ESA: Division of Child Support (DCS), Region 1, Spokane Field Office

7.01 Final Plan from November 16, 2021 meeting held virtually via Zoom – Approved by AICC on 02/03/2022
(attendees & contact information listed at end of plan)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
(1) Maintain a partnership between AICC and DCS through continuous communication	<p>Establish monthly child support outreach at the AICC facility</p> <p>AICC will continue to provide their facility's mailing address to customers in special programs only</p>	Improved contact and strengthening of relationships to benefit AICC customers	<p>Amanda James – DCS</p> <p>Linda Lauch – AICC</p> <p>Kathy Richards – AICC</p>	<p>Spokane DCS will provide services in the form of direct outreach with customers once outreach resumes. Services will be tailored to specific needs identified by AICC.</p> <p>Outreach to be held once a month at AICC in conjunction with CSO outreach efforts. Start date TBD once outreach can resume following COVID-19 pandemic.</p> <p>DCS is holding a “hygiene drive” in support of AICC’s 4th Annual Native Homeless PIT Count from 11/17/2021-12/10/2021. Donations collected will be delivered to AICC via curbside on or around 12/13/2021</p>

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<p>(2) Identify issues and needs in services between DCS and AICC</p>	<p>AICC & DCS to exchange information about services offered for the benefit of our shared customers.</p>	<p>Increased knowledge and resources available on a case by case basis</p>	<p>Amanda James – DCS Linda Lauch – AICC Kathy Richards – AICC Stephanie SiJohn – AICC</p>	<p>AICC to provide DCS staff with tour of facility once in person restrictions have been lifted.</p> <p>DCS to present a virtual “DCS 101” overview presentation as to services DCS offers with emphasis to our tribal community and AICC to present a virtual “AICC 101” overview presentation as to services AICC offers.</p> <p>Amanda will coordinate with Stephanie SiJohn for dates to hold sessions in January 2022</p> <p>Progress Status on other communication: Updated AOP (Acknowledgment of Parentage) Forms sent to AICC via email 01/04/2021; Fatherhood Council newsletter sent to AICC via email 06/17/2021; Heat Wave Resources sent to AICC via email 06/30/2021; Check in emails sent to AICC on 03/04/2021 & 06/17/2021</p>

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
<p>(3) Sharing of Information between AICC and DCS</p>	<p>Continue to share personnel contacts, services, online links, brochures, etc as information is updated by AICC and DCS</p>	<p>Maintain current and accurate information</p>	<p>Amanda James – DCS Danielle Loman - DCS Linda Lauch – AICC Kathy Richards – AICC Stephanie SiJohn – AICC</p>	<p>DCS provided updated contact list to AICC on 11/16/2021.</p> <p>DCS provided updated PREP Flyer to AICC on 11/16/2021</p> <p>DCS to meet with AICC regarding P.R.E.P. and how it may benefit AICC’s customers. This will be incorporated with virtual “101” meetings.</p> <p>AICC to send new brochures to DCS after final printing</p> <p>Six month follow up meeting did not take place in May 2021 due to COVID-19 restrictions. In person meeting tentatively scheduled for May 2022. Amanda to email Stephanie proposed dates in May to coordinate with AICC schedule.</p>

Discussion Highlights from 7.01 Meeting	Follow up, if applicable
<p>AICC discussion highlights:</p> <ul style="list-style-type: none"> • Grown in staff, budget and services • Offers two housing programs for rental assistance (Better Health Together & Velvet) • Drive through “Trunk or Treat” event at Ruby River Hotel in October • Drive through open house event in November • Pop up thrift shop • Pop up vaccine clinic • AICC has been open to public for months, masks required, temperatures checked • Staff are 100% vaccinated • Stop and Listen (mission to end racism) • Crafts & stories w/ elders starting 11/17/2021 <p>DCS discussion highlights:</p> <ul style="list-style-type: none"> • Abatement Law for incarcerated non-custodial parents effective 02/01/2021 • Washington State TANF passthrough payments effective 02/01/2021 • SSI Closure Project • Office updates, reopening dates, remodel • Overview of Alternate Solutions program • Overview of P.R.E.P. (Partnership for Re-Employment Program) 	

CONTACT INFORMATION FROM 7.01 MEETING HELD ON 11/16/2021

AICC			
Linda Lauch	Executive Director	509-535-0886	lindal@aiccinc.org
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Mary Jones	ERAP Triage/Family Services	509-535-0886	maryj@aiccinc.org
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Courtney Malaterre	Foodbank/ERAP Caseworker	509-535-0886	courtneym@aiccinc.org

DSHS			
Randy Rudin	District Manager, Spokane & Wenatchee field offices (DCS); and Acting Field Operations Chief (DCS)	509-363-5063	randy.rudin@dshs.wa.gov
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Amanda James	Support Enforcement Officer (SEO), Tribal Liaison (DCS)	509-363-5050	amanda.james@dshs.wa.gov
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