

Date updated: February 12, 2026

- Draft Plan
- Final Plan

**DSHS Policy 7.01 Plan**  
 July 1, 2026 to June 30, 2027 Annual Plan and Progress Report  
 Nooksack Indian Tribe and  
 ESA: Division of Child Support (DCS), Region 2, Everett Office

|                          | Yes | No |
|--------------------------|-----|----|
| Met with Tribe/UIO?      | X   |    |
| Tribal input received?   | X   |    |
| Tribal approval of plan? | X   |    |

(contact information listed at end of plan)

**Most recent meeting date: February 11, 2026; in person at NCSP office**

| Implementation Plan   |  |   |  | Progress Report   |
|---|--|---|--|---|
| (1) Goals/Objectives  | (2) Activities   | (3) Expected Outcome  | (4) Lead Staff and Target Date   | (5) Status Update   |
| <p><b>1) Prepare and disseminate pertinent statistics on American Indian community and participant population's numbers of American Indian participants served and other relevant data.</b></p> | <p>1a) Provide data upon request by Nooksack Indian Tribe. Data available could include but not limited to current support collected, number of enrolled NCPs included in the caseload and other data.<br/>                     Provide a list of all cases upon request that are associated with the Nooksack Tribal Caseload. Review to assure that all tribal members are correctly identified.</p> | <p>1a) Tribes will be better informed about their member's utilization of DCS services.</p> | <p><b>State:</b><br/>                     Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>                     Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribes:</b><br/>                     Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>                     Office PH#<br/>                     360-306-5090 Ext. 3414<br/>                     Cell<br/>                     360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> | <p>1a) Reports provided as requested by NCSP. DCS will review cases quarterly to ensure only cases meeting the criteria are included in the caseload.</p> |

| (1) Goals/Objectives   | (2) Activities  | (3) Expected Outcome  | (4) Lead Staff and Target Date   | (5) Status Update   |
|--|---|---|--|---|
|  |   |   | <p>Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p>  |   |
| <p><b>2) Exchange of Information, verification of tribal enrollment and tribal employment.</b></p> | <p>2a) DCS and Nooksack have agreed on a process for verification of enrollment to correctly identify clients as Nooksack Indian Tribal members.</p> <p>b) DCS and Nooksack Child Support Program have agreed on a process for verification of employment for non-tribal and tribal members.</p> <p>c) Tribes have the opportunity to identify clients that are in need of modification and/or possible debt write-off, due to individual client circumstances.</p> <p>d) Email and phone communication to exchange information is preferred method of daily communication. Monthly in person meetings are scheduled.</p> | <p>2a, b) Tribes and DCS will be able to ensure Tribal members' cases are correctly identified as meeting the criteria for the tribal caseload. Case will then be included in the tribal caseload.</p> <p>c) To ensure child support amounts are set correctly and state debt is reviewed for write off if appropriate.</p> | <p><b>State:</b><br/>         Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>         Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/>         Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>         Office PH#<br/>         360-306-5090 Ext. 3414<br/>         Cell<br/>         360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> <p>Target Date: monthly during recurring outreach to</p> | <p>2a) DCS reviews cases quarterly to ensure only cases meeting the criteria are included in the caseload.</p> <p>d) Monthly in-person meetings are scheduled consistently on the 2nd Wednesday of each month or as agreed.</p> |

| (1) Goals/Objectives             | (2) Activities   | (3) Expected Outcome   | (4) Lead Staff and Target Date   | (5) Status Update   |
|----------------------------------|--|--|--|---|
|                                  |  | d) Ensure communication for case staffing is done regularly.   | Nooksack Child Support Program and at mid-year review.   |   |
| 3) Federal Offset List reporting | 3a) Report will be received from NCSP by the 10 <sup>th</sup> of each month. | 3a) Review cases in Federal Offset only and caseload to ensure the debt reported is correct.<br><br>b) Ensure correct reporting to IRS is done on the 3 <sup>rd</sup> weekend of each month. | <b>State:</b><br>Lisa Dupre<br><a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br>Randi Evans<br><a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a><br><br><b>Tribe:</b><br>Carmen Tageant email<br><a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br>Office PH#<br>360-306-5090 Ext. 3414<br>Cell<br>360-922-9960<br><br>Diantha Doucette, Finance Specialist<br><br>Roberta Humphreys and Michael Phillips Jimmy case managers.<br><br>Target Date: monthly by 10 <sup>th</sup> | 3a) Treasury Offset agreements are reviewed every three years. Date of expiration of this agreement is 9/30/2027. |

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|--|---|--|---|--|
|  |   |  | of each month   |  |
| <p><b>4) DCS and NCSP has an established referral process.</b></p> | <p>4a) DCS and NCSP will continue to transfer and refer cases as needed and as determined by DCS and Tribe's agreement and caseload criteria.</p> | <p>4a) Referrals will be sent when determined case qualifies per DCS and Nooksack agreement and caseload criteria.</p> | <p><b>State:</b><br/> Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/> Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/> Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/> Office PH#<br/> 360-306-5090 Ext. 3414<br/> Cell<br/> 360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.<br/> Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p> | <p>4a) DCS and Tribe provide all necessary documents needed for referrals as agreed.</p> |

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|---|--|--|---|---|
| <p><b>5) SEMS/ACES access and Data Share Agreements</b></p> | <p>5a) NCSP has a data share agreement to access SEMS/ACES.</p> <p>b) Contract is good for 3 years</p> <p>C) Security Monitor is named</p> | <p>5a) NCSP is able to access information in SEMS Web and ACES Online. This enables NCSP to access information needed to work cases effectively.</p> | <p><b>State:</b><br/>         Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>         Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/>         Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>         Office PH#<br/>         360-306-5090 Ext. 3414<br/>         Cell<br/>         360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> <p>Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p> | <p>5a) SEMS Access:<br/>         Roberta Humphreys<br/>         Diantha Doucette<br/>         Candace Kelly</p> <p>ACES access:<br/>         Roberta Humphreys<br/>         Diantha Doucette<br/>         Candace Kelly</p> <p>b) SEMS/ACES Data Share Agreement expires 4/30/2026</p> <p>C) Security Monitor is Carmen Tageant</p> |

| (1) Goals/Objectives  | (2) Activities  | (3) Expected Outcome  | (4) Lead Staff and Target Date  | (5) Status Update   |
|---|---|---|---|---|
| <p><b>6) Statute of Limitations will be determined by the jurisdiction that has the longest Statute of Limitations.</b></p> | <p>6a) DCS and Nooksack will continue to discuss cases that are close to Statute of Limitations in order to prevent overpayment of child support.</p> | <p>6a) Ensure correct debt is being enforced and collected as appropriate and following Statute of limitations by the correct jurisdiction.</p> | <p><b>State:</b><br/>         Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>         Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/>         Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>         Office PH#<br/>         360-306-5090 Ext. 3414<br/>         Cell<br/>         360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> <p>Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p> | <p>6a). At this time Nooksack does not have a Statute of Limitations for enforcement.</p> |

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|---|--|---|---|---|
| <p><b>7) Identify needs of American Indian clients and communities and whether current programs and policies meet these needs. Identifying ways to improve customer service to Tribal Members</b></p> | <p>7a) Continue to provide outreach to Region 2 tribes as requested and as resources and state budget allows.</p> <p>b) Explore alternative locations and methods to work with community members as state budget allows.</p> <p>c) Attend quarterly 7.01 meetings. Discuss customer service delivery concerns, process improvement suggestions, update changes to contacts and completion of 7.01 Plan and Progress Report goals and objectives.</p> | <p>7a) In-person services can be provided for remotely located Tribal members as budget allows.</p> <p>b) Best practices and various locations can be used to provide these services.</p> | <p><b>State:</b><br/>         Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>         Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/>         Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>         Office PH#<br/>         360-306-5090 Ext. 3414<br/>         Cell<br/>         360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> <p>Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p> | <p>7a) DCS staff will continue monthly outreach with the Nooksack Child Support Program staff.</p> <p>b) DCS has SEOs stationed at the Smokey Point, Mt Vernon, Bellingham and Sky Valley/Monroe CSOs. Clients can speak to an SEO in these offices. If they need to speak specifically to a tribal SEO then they can be called from the CSO.</p> <p>DCS has tribal liaisons located at Sky Valley CSO.</p> <p>c) provide updates to both CSD and DCS 7.01 Plan and Progress Reports as needed.</p> |

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|---|---|---|---|-------------------|
| <p><b>8) DCS will ensure training opportunities will be shared with NCSP staff and community.</b></p> | <p>8a) DCS Regional Training Coordinator will offer and coordinate training opportunities to include regional tribes.</p> <p>b) Tribal Staff are invited to attend portions of DCS academies that might be of benefit to them.</p> <p>c) DCS can present DCS 101 presentations upon request. We can also provide virtual or in-person meetings with mutual clients to discuss case specifics.</p> | <p>8a) NCSP Staff will have opportunities to attend state trainings</p> <p>b) Tribal NCSP staff and members will be better informed about services DCS can provide for them. DCS 101 can be used as a resource to community members or tribal programs.</p> | <p><b>State:</b><br/>         Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>         Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/>         Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>         Office PH#<br/>         360-306-5090 Ext. 3414<br/>         Cell<br/>         360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> <p>Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p> |                   |

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|---|--|--|---|---|
| <p><b>9) NCSP will be invited to Community Partnership for Transition Services (CPTS) meeting and Local Planning Area (LPA) meetings.</b></p> | <p>9a) Invite tribes to participate in Local Planning Area (LPA) meetings and Community Partnership and Transition Services (CPTS) meetings.</p> | <p>9a) Increase attendance and participation of Tribes in LPA/CPTS meetings.</p> | <p><b>State:</b><br/>         Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>         Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/>         Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>         Office PH#<br/>         360-306-5090 Ext. 3414<br/>         Cell<br/>         360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> <p>Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p> | <p><b>LPA</b><br/>         Meetings 4<sup>th</sup> Friday of each month</p> <p>Facilitator: John Dorrenbacher<br/> <a href="mailto:jdorrenbacher@careerpathservices.org">jdorrenbacher@careerpathservices.org</a></p> <p>Kerisa Zaddack<br/> <a href="mailto:kerisa.zaddack@dshs.wa.gov">kerisa.zaddack@dshs.wa.gov</a></p> <p><b>CPTS</b> –Department of Corrections now doing independent meetings, no formal CPTS meetings in Whatcom County at this time.</p> <p>Contact to be added to CPTS distribution list contact Kerisa Zaddack<br/> <a href="mailto:kerisa.zaddack@dshs.wa.gov">kerisa.zaddack@dshs.wa.gov</a></p> |

| (1) Goals/Objectives  | (2) Activities  | (3) Expected Outcome  | (4) Lead Staff and Target Date  | (5) Status Update   |
|---|---|---|---|---|
| <p><b>10) DCS tribal liaison staff will participate and volunteer at Tribal cultural events when available.</b></p> | <p>10a) Attend and volunteer at Tribal cultural events.</p> <p>b) NCSP will advise DCS of possible events to attend such as Community Resource Fair in March 2026, Canoe Journey and Nooksack Days.</p> | <p>10a) Better understanding of the Tribal culture and heritage by DCS tribal unit staff.</p> | <p><b>State:</b><br/>         Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>         Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/>         Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>         Office PH#<br/>         360-306-5090 Ext. 3414<br/>         Cell<br/>         360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> <p>Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p> | <p>10a) DCS tribal liaison will continue to attend tribal cultural events and training as opportunities are shared and requested and budget allows.</p> |

| (1) Goals/Objectives  | (2) Activities  | (3) Expected Outcome  | (4) Lead Staff and Target Date  | (5) Status Update |
|---|---|---|---|-------------------|
| <p><b>11) Provide training and awareness to the DCS office regarding Native American Culture.</b></p> | <p>11a) DCS Tribal Unit will host a Native American Heritage Event during the month of November as resources and budget allows.</p> | <p>11a) Better educate DCS staff and build awareness of tribal culture.</p> | <p><b>State:</b><br/>         Lisa Dupre<br/> <a href="mailto:lisa.dupre@dshs.wa.gov">lisa.dupre@dshs.wa.gov</a><br/>         Randi Evans<br/> <a href="mailto:Randi.Evans@dshs.wa.gov">Randi.Evans@dshs.wa.gov</a></p> <p><b>Tribe:</b><br/>         Carmen Tageant email<br/> <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a><br/>         Office PH#<br/>         360-306-5090 Ext. 3414<br/>         Cell<br/>         360-922-9960</p> <p>Diantha Doucette, Finance Specialist</p> <p>Roberta Humphreys and Michael Phillips Jimmy case managers.</p> <p>Target Date: monthly during recurring outreach to Nooksack Child Support Program and at mid-year review.</p> |                   |

**CONTACT INFORMATION NOOKSACK INDIAN TRIBE**

| <i>TRIBE</i>  |  |  |  |
|---|--|--|--|
| <b>Carmen Tageant</b><br><b>EFFECTIVE 8/11/2025</b> | <b>Director Nooksack Child Support Program</b> | <b>Office PH#<br/>360-306-5090 Ext. 3414<br/>Cell<br/>360-922-9960</b> | <a href="mailto:ctageant@nooksack-nsn.gov">ctageant@nooksack-nsn.gov</a>                         |
| <b>Roberta Humphreys</b>                            | <b>Case Manager</b>                            | <b>360-306-5095</b>  | <a href="mailto:Rhumphreys@nooksack-nsn.gov">Rhumphreys@nooksack-nsn.gov</a>                     |
| <b>Michael Phillips Jimmy</b>                       | <b>Case Manager</b>                            | <b>360-306-5097</b>  | <a href="mailto:mphillipsjimmy@nooksack-nsn.gov">mphillipsjimmy@nooksack-nsn.gov</a>             |
| <b>Diantha Doucette</b>                             | <b>Financial Specialist</b>                    | <b>360-306-5096</b>  | <a href="mailto:ddoucette@nooksack-nsn.gov">ddoucette@nooksack-nsn.gov</a>                       |
| <b>Louisa Johnny</b>                                | <b>Payment Specialist</b>                      | <b>360-306-5090 ext. 3417</b>  | <a href="mailto:ljohnny@nooksack-nsn.gov">ljohnny@nooksack-nsn.gov</a>                           |
| <b>Candace Kelly</b>                                | <b>Support Service Specialist</b>              | <b>360-306-5090 ext. 3405</b>  | <a href="mailto:ckelly@nooksack-nsn.gov">ckelly@nooksack-nsn.gov</a>                             |
| <b>Sah-Teen-Kuh Tigilau</b>                         | <b>Administrative Assistant</b>                | <b>360-306-5090</b>  | <a href="mailto:Sah-Teen-Kuh.tigilau@nooksack-nsn.gov">Sah-Teen-Kuh.tigilau@nooksack-nsn.gov</a> |
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**CONTACT INFORMATION FOR STATE OF WASHINGTON**

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|-------------------------|---|----------------------------------|---|
| <b>DSHS</b>             |   |                                  |   |
| <b>Lisa Dupre</b>       | <b>Supervisor, Tribal Unit Region 2 North</b>           | <b>425/438-4852, Direct Line</b> | <a href="mailto:Lisa.dupre@dshs.wa.gov"><u>Lisa.dupre@dshs.wa.gov</u></a>             |
| <b>Randi Evans</b>      | <b>Support Enforcement Officer 2</b>                    | <b>425/438-4921</b>              | <a href="mailto:Randi.evans@dshs.wa.gov"><u>Randi.evans@dshs.wa.gov</u></a>           |
| <b>Heather Lockhart</b> | <b>Child Support Manager, Region 2 North</b>            | <b>253-625-1431</b>              | <a href="mailto:Heather.lockhart@dshs.wa.gov"><u>Heather.lockhart@dshs.wa.gov</u></a> |
| <b>Teresa Wall</b>      | <b>District Manager, Everett Office, Region 2 North</b> | <b>206-458-8601</b>              | <a href="mailto:Teresa.wall@dshs.wa.gov"><u>Teresa.wall@dshs.wa.gov</u></a>           |
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|                         |   |                                  |   |

## **CRITERIA USED FOR CASES TO BE INCLUDED IN DCS TRIBAL CASELOAD**

- NCP is an enrolled Nooksack Indian Tribal member
- NCP is working for the Nooksack Indian Tribe, tribal business, or enterprise
- All NCP cases related to one of the above criteria
- Child or CP is enrolled Nooksack Indian tribal member and paternity needs to be established; with inquiry to NCSP to accept the case due to enrollment status and jurisdiction
- Child or CP is enrolled Nooksack Indian tribal member and order needs to be established with inquiry to NCSP to accept the case due to enrollment status and jurisdiction
- Cases referred to DCS by Nooksack Child Support Program; and NCP associated cases



# Historical Goals not Actively Being Pursued

All previous historical information will be found on the 2024-2025 7.01 Plan and Progress Report. The information below is effective 01/2025.

| DATE OF CHANGE | CHANGE/HISTORICAL INFO   |
|----------------|--|
| 5/22/2025      | Amber Barrett no longer director of Nooksack Child Support Program |
| 8/11/2025      | Carmen Tageant director of Nooksack Child Support Program.         |
| 10/13/2025     | Kristen Regan no longer with NCSP. No replacement at this time.    |
| 12/4/2025      | Michael Phillips Jimmy case manager with NCSP.                     |
|                |  |
|                |  |
|                |  |