

Policy 7.01 Plan and Progress Report

Timeframe: July 1, 2022 to June 30, 2023

Region 3 / Vancouver DCS

Cowlitz Tribe

Annual Due Date: 4/13/2022 (Submit Regional Plan to the Assistant Secretary) and 4/23/2022 (Submit Assistant Secretary's Plan to OIP).

For this plan, The Cowlitz Tribe declined to meet in person with the Division of Child Support
Per DSHS Office of Indian Policy, Cowlitz Tribe has declined any in-person meeting for this 7.01 cycle

Implementation Plan

Progress Report

****** Please see the final page of this document for contact information ******

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
Prepare and disseminate pertinent statistics on Native American community and participant populations.	1) To be relayed to Cowlitz Tribe via this 7.01 Plan.	1) Services provided as appropriate.	1) SEO4 Marlowe McConnell, Tribal Liaison Supervisor.	1) As of 12/31/21, DCS had 77 Cowlitz Tribal members or persons employed by tribal enterprises as noncustodial parents with 105 open cases in the Vancouver Field Office, a decrease of 6 cases compared to 2020. 105 of those cases or 96.2% had child support orders established. In December, 2020 there was current support due of \$24891.22. DCS collected 81.5% of that amount for a total of \$20292.71. For the 2021 calendar year, DCS collected an average of 79.5% current support due on this case load compared to the Vancouver field office average of 67.1%. The average 2021 current collections on the Cowlitz caseload remained stable compared to the previous year's average (DCS' goal for current support on non-tribal cases was set at 68.5%). A total of 86 cases had arrears owing in December of 2021, DCS collected arrears payments on 71 of those cases or 47.7%. Average monthly arrears collection for calendar year 2021 was 59.5%.

<p>Provide direct access to Vancouver Tribal caseload. Support Enforcement Officers, direct telephone access. (Victor Asher)</p>	<p>1) Victor Asher is the new primary contact. Rachel Tumbleson is the SEO 3 assigned to support Victor. Marlowe McConnell is the new supervisor.</p>	<p>1) Cowlitz members can call the Tribal Liaisons directly. If they call the general number, their calls will be routed to the Tribal Liaison.</p>	<p>1) The direct contact for Cowlitz members is Victor Asher, Tribal caseload Support Enforcement Officer 2.</p>	<p>1) Cowlitz Tribal member calls and correspondence that come into the Vancouver Field Office are currently routed to Victor Asher; Marlowe McConnell and Rachel Tumbleson provide back-up when Victor is out of the office. Information to be provided annually at the 7.01, and immediately, if and when this changes.</p>
<p>Ensure communication with Cowlitz Tribe for information sharing, joint planning and problem solving.</p>	<p>1) Work cooperatively with the tribe. DCS will continue to offer support and assistance to get withholdings placed in conjunction with the ilani Casino and the tribe.</p>	<p>1) Continue with open dialogue regarding child support wage withholdings and notices for tribal and casino employees.</p>	<p>1) Vancouver tribal team, District Manager, State tribal relations team.</p>	<p>1) The 2017 Arrangement between Erik Palmer and previous Tribal Liaison Supervisor Brandon Glover continues, ilani is willing to accept DCS child support notices and withholds the same as any other Washington non-tribal employer. Verification at ilani is done by only the tribal liaisons.</p> <p>1a.) We have been advised to send all questions to benefits@ilaniresort.com</p> <p>1b.) We have been notified that ilani will enforce and recognize National Medical Support Notices and they should be sent to benefits@ilaniresort.com</p> <p>1c.) For all employment inquiries not related to ilani, DCS will contact Niki Galpin at njorgenson@cowlitz.org or call 360-353-9189 and garnishments to the Cowlitz Tribe should be sent to: Cowlitz Tribe PO Box 2006 Longview WA 98632</p> <p>1d.) Enrollment inquiries should be addressed to Cathy Raphael, Cowlitz Tribal Enrollment Officer at 360-575-3310 craphael@cowlitz.org or enrollment@cowlitz.org</p>

	<p>2) Continue to offer outreach services to the tribe.</p>	<p>2) Provide avenues for tribal members and the tribe itself to access DCS services.</p>	<p>2) Vancouver tribal team, District Manager, State tribal relations team.</p>	<p>2) DCS staff remain available to assist with future Pow Wows, Job Fairs, Hiring Events and Health Fairs/Walks. Marlowe McConnell is the DCS contact. DCS staff will work with Tribal staff to find times to be available to come to Cowlitz Tribe office(s) and meet with staff and clients about child support and issues and payment amounts if there is a need and a request from the Tribe.</p> <p>In person activities were suspended by Covid in March 2020 and remain in effect until further notice.</p> <p>Cowlitz Health Walk Contact is: Alyssa Fine, RN afine@cowlitz.org</p>
<p>Training of Vancouver DCS Staff</p>	<p>1) Government to Government Training for all Supervisors and 7.01 training for tribal liaisons.</p>	<p>1) Current training for supervisor and tribal liaison staff.</p>	<p>1) The Office of Indian Policy is available for 7.01 training and other assistance. OIP region 3 staff newly hired, will arrange for future meetings.</p>	<p>1) To be accomplished in 2021-2022 plan year.</p> <p>Ensure all staff who and supervisors who work with tribes receive both Gov't to Gov't and 7.01 training.</p> <p>Train new staff on the basic of DCS tribal policies and procedures.</p> <p>Continue to relay pertinent information and reminders about tribal policies and procedures to all Vancouver field office staff as appropriate.</p> <p>Kirsten Jenicek completed 7.01 training 3/8/21. It will be scheduled as training is offered in the coming year for new supervisors and as needed for other staff.</p> <p>Marlowe McConnell completed 7.01 training on 8/19/2021. Rachel Tumbleson completed 7.01 training on 10/22/21 and Victor will complete this training when it becomes available.</p>

	<p>2) Cultural Awareness</p> <p>3) Present basic tribal policy training to all new SEO1s and SETs during their formal training period.</p>	<p>2) American Indian Heritage Month</p> <p>3) Better trained staff</p>	<p>2) Marlowe McConnell, Rachel Tumbleson and Victor Asher</p> <p>3) Marlowe McConnell, Rachel Tumbleson and Victor Asher</p>	<p>2) No 2020/2021 in-person event was produced because of Covid. Virtual presentations from the ESA level were offered to staff during the month of November.</p> <p>3) All new staff are exposed to the office tribal liaisons and have the opportunity to receive information and ask questions. The training is presented to all new hires.</p> <p>Training will be presented to all new SEOs and any new SETs in 2022.</p>
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Completed Historical Section

	<p>1) Provide tribal members access to DCS staff.</p>	<p>1) Continue to offer a direct way for tribal members to contact DCS.</p>	<p>1) Judy Blum, Janet Hatfield and Brandon Glover</p> <p>1b.) Marlowe McConnell, Stacy Davis, Rachel Tumbleson and Victor Asher</p>	<p>1) Sol Tripp left the tribal team in March 2017 and was replaced by Judy Blum as the primary contact. Janet Hatfield became backup contact in April 2017. Brandon Glover remained the supervisor. All three staff members were combined onto the same team in October 2017.</p> <p>Janet Hatfield retired effective 3/1/2019.</p> <p>Judy Blum retired 1/1/2022.</p> <p>Brandon Glover promoted to Management Analyst 4 in the Vancouver Field Office on 7/16/2021, and is no longer the supervisor of the Tribal team.</p> <p>Marlowe McConnell became the supervisor of the Tribal team in the Vancouver Field Office on 8/16/2021.</p>
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	<p>2) Staff training</p> <p>3) Presented basic tribal policy training to two new incoming SEO1s one SEO in retraining and 1 SET</p>	<p>2) Better trained staff</p> <p>3) Better trained staff</p>	<p>2) Vancouver supervisors and tribal team.</p> <p>3) Brandon Glover, Judy Blum and Janet Hatfield</p>	<p>Stacy Davis became the Cowlitz Tribal Liaison in October of 2021; she then moved to Central Services on February 1, 2022.</p> <p>Rachel Tumbleson filled in as interim Cowlitz Tribal Liaison until 2/13/2022.</p> <p>Victor Asher took over the role of Cowlitz Tribal Liaison on 2/14/2022.</p> <p>2) Training was provided by GOIA in Olympia, WA on 5/23/17.</p> <p>Janet completed Gov't – Gov't training 3/9/18</p> <p>All tribal staff and District Manager Bennett completed 7.01 training on 4/13/18 District Manager Kirsten Jenicek completed Government to Government training on 4/9/2019.</p> <p>Several all-staff reminders regarding reviewing cases for tribal connections have been sent to the office.</p> <p>Brandon and Judy attended statewide tribal liaison meeting held 9/24/19 - 9/25/19 in Tacoma. Vancouver field office is tentatively scheduled to host this event 9/30/20 – 10/1/20.</p> <p>Training was presented to 12 new SEOs and 4 new SETs in 2019.</p> <p>3) 3 new staff were exposed to basics of DCS tribal policy and procedures in 2017.</p>
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	4) Cultural Awareness	4) American Indian Heritage Month	4) A presentation was done by the Cowlitz tribe on 11/21/17. Cowlitz member spoke, gave a drumming demonstration and offered prayers.	<p>4) A presentation was done by Tanna Engdahl of the Cowlitz tribe on 11/8/18 and on 11/12/19. She spoke on the history and culture of food of the Tribe.</p> <p>Many staff from DCS and the four other agencies in the building attended the November event. For the coming November DCS would gladly arrange and help present the event again in November 2019.</p> <p>3/8/18 Brandon, Judy and Janet met with Abriel Johnny-Rodriguez, Cowlitz Tribe Intergovernmental Relations Liaison. This is a new position for the tribe. We discussed basics of child support and how DCS can best work with the Cowlitz Tribe.</p> <p>9/22/18 Participated in the Cowlitz Health Walk in Longview. Provided information about child support services via DCS pamphlets and discussions with attendees. 41 individuals asked questions specific to their cases.</p> <p>10/20/18 Provided child support information at the Cowlitz annual powwow at Clark County Fairgrounds</p> <p>9/14/19 Participated in the Cowlitz Health Walk in Longview. Provided information about child support services via DCS pamphlets and discussions with attendees.</p> <p>10/20/19 Provided child support information at the Cowlitz annual powwow at Clark County Fairgrounds. DCS staff engaged with over 100 participants providing information and resources to attendees.</p>
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DCS Contact Information

<u>Contact</u>	<u>Staff Member</u>	<u>Phone Number</u>	<u>E-mail</u>
Primary Caseworker	Victor Asher	360.397.9764	victor.asher@dshs.wa.gov
Tribal Team Supervisor	Marlowe McConnell	360.397.9765	marlowe.mcconnell@dshs.wa.gov
Vancouver Program Manager	Kathy Haught	360.870.2645	kathy.haught@dshs.wa.gov
Vancouver District Manager	Kirsten Jenicek	360.628.4109	kirsten.jenicek@dshs.wa.gov
Office of Indian Policy	Heather Hoyle	360.725.4880	heather.hoyle@dshs.wa.gov