

DRAFT Policy 7.01 Plan and Progress Report

Timeframe:

July 1, 2022 to June 30, 2023

Division of Child Support Region 3: Hoh Tribe

Annual Due Date: April 30 (submit Assistant Secretary's Plan to OIP).

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
Continue to provide child support services to Hoh members. Provide information regarding our services to Hoh tribal staff.	Child support cases of Hoh members will be worked by Olympia Tribal Team members.	Services provided as appropriate.	<p>Andy Ewing, Tribal Team Supervisor, (360) 664-6927 andy.ewing@dshs.wa.gov</p> <p>Stephanie Silberlicht, Hoh Tribal Liaison (360) 664-6977 stephanie.silberlicht@dshs.wa.gov</p>	<p>The Hoh child support caseload currently has open cases involving 23 non-custodial parents (NCPs) whom self-identify as members of the Hoh Tribe. The Hoh Tribal caseload also includes non-tribal NCPs whom are employed by the Hoh Tribe. All Hoh tribal members' cases are assigned to Stephanie Silberlicht.</p> <p>A chart showing Child Support collections from Hoh Tribal members from January 2021 through December 2021 will be provided to the Hoh Tribe. Updated child support collection statistics will be provided to the Hoh Tribe, at a minimum, annually.</p>
	Provide direct access to Tribal Team via dedicated toll free number: 866-850-1496.	Hoh members' calls are automatically routed to the Tribal Team.	The direct contact for Hoh members is Stephanie Silberlicht. Her phone number is (360) 664-6977. Other tribal team members will take calls as needed.	Hoh members' calls that come in to the Olympia Field Office are currently routed to Stephanie Silberlicht, and if she is unavailable, those calls will be routed to the other Tribal Liaisons in the Olympia FO.
	Ensure communication with Hoh Tribe for information sharing, joint planning and problem solving.	Completed meeting with Hoh Tribal Staff to discuss our 7.01 plan.	<p>Andy Ewing Stephanie Silberlicht</p> <p>Michael Canonica, Olympia Field Office District Manager (360) 664-6868 Michael.Canonica@dhs.wa.gov</p>	A 7.01 meeting was held between the Hoh Tribe and the Division of Child Support on January 4, 2022.

			<p>Lisa Martinez, Hoh Tribe Chairwoman (360) 374-6277 Lisa.martinez@hohtribe-nsn.org</p> <p>Britni Duncan, Family Services Manager (360) 780-0399 Britni.duncan@hohtribe-nsn.org</p>	
	Identify needs of American Indian clients & communities and whether current programs and policies meet these needs.	Completed outreach efforts by making presentation to staff, meeting with clients or participating in Hoh-sponsored activities such as the Health Fair.	.	<p>Once it is safe to do and is approved by the tribe, the Olympia Tribal Team desires to provide outreach to the Hoh community; ideally four times a year. The tribal team will be in contact with Hoh staff to set up dates for visits and to ensure that the Hoh community is aware of upcoming visits. There has been no in-person outreach since March 2020 due to the COVID pandemic.</p> <p>The possibility of doing virtual outreach in conjunction with the Community Services Division was discussed at this meeting. The Division of Child Support will be in contact with the Hoh Tribe and the Office of Indian Policy's Brenda Francis-Thomas regarding setting up these joint meetings.</p>
The Division of Child Support is willing to partner with the Hoh Tribe in developing strategies and innovative approaches aimed at increasing the number of tribal members paying towards their support obligation.		Increase the number of non-custodial parents supporting their children with child support payments.		The Division of Child Support is willing and ready to meet with Hoh Tribe officials in regards to increasing the amount paid each month by the tribe's non-custodial parents.
	Educating Hoh tribal staff on child support issues so they can better address concerns and questions from community members.	Hoh staff will be better equipped to counsel community members regarding their child support issues.		When it is safe to do so and if approved by the tribe, the Division of Child Support is willing to give a "Child Support 101" presentation to interested Hoh community members, staff and/or /tribal council members to provide a better understanding of relevant child support issues such as modifying child support obligations, conference board write-offs and contacting DCS.

				The Olympia FO tribal team is committed to improving our service to the Hoh Tribe and so suggestions and feedback are always welcome.
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