

Date updated: March 9, 2026

- Draft Plan
- Final Plan

### DSHS Policy 7.01 Plan

July 1, 2025 to June 30, 2026 Annual Plan and Progress Report

Makah Tribe and

ESA: Division of Child Support (DCS), Region 3, Olympia Office

(contact information listed at end of plan)

	Yes	No
Met with Tribe/UIO?		x
Tribal input received?		x
Tribal approval of plan?		x

Most recent meeting date: 04/07/2025

Implementation Plan				Progress Report																																										
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update																																										
<p><b>1) Provide child support services to Makah Tribe. Provide information regarding our services to Makah Tribal staff.</b></p>	<p>The Olympia tribal team works all cases for Makah Tribal members and employees of the Makah Tribe.</p>	<p>Services provided as appropriate.</p> <p>Members and employees of the Makah Tribe can expect to interact with knowledgeable staff.</p>	<p>Lisa Halttunen Maiya Buzzell Cheryl Clark Crysandra Sones Michael Canonica Melissa Kover Carol Noski Brenda Francis-Thomas</p> <p><b>Target Date:</b> Annually</p>	<p>All Makah Tribal members' cases are assigned to Carol Noski.</p> <p>The Makah child support caseload currently has open cases involving 142 non-custodial parents (NCPs) whom self-identify as members of the Makah Tribe.</p> <p>Attached is a chart showing child support collections from 7/2025 – 12/2025 (most recent collection data). The Division of Child Support will provide a child support collections report on an annual basis.</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Monthly support obligation</th> <th>Current support collected</th> <th>Arrears collected</th> <th># of NCPs</th> <th># of NCPs paying</th> </tr> </thead> <tbody> <tr> <td>Jul-2025</td> <td>\$ 30,722.41</td> <td>\$ 14,965.87</td> <td>\$ 5,938.97</td> <td>143</td> <td>41</td> </tr> <tr> <td>Aug-2025</td> <td>\$ 30,824.13</td> <td>\$ 16,930.40</td> <td>\$ 4,925.80</td> <td>142</td> <td>42</td> </tr> <tr> <td>Sep-2025</td> <td>\$ 31,288.13</td> <td>\$ 17,329.29</td> <td>\$ 4,614.77</td> <td>142</td> <td>43</td> </tr> <tr> <td>Oct-2025</td> <td>\$ 31,095.20</td> <td>\$ 17,108.22</td> <td>\$ 6,521.73</td> <td>142</td> <td>46</td> </tr> <tr> <td>Nov-2025</td> <td>\$ 30,338.20</td> <td>\$ 15,589.13</td> <td>\$ 2,290.56</td> <td>143</td> <td>42</td> </tr> <tr> <td>Dec-2025</td> <td>\$ 30,102.20</td> <td>\$ 18,002.01</td> <td>\$ 6,582.26</td> <td>142</td> <td>47</td> </tr> </tbody> </table> <p>The Makah Tribal caseload also includes non-tribal NCPs who are employed by the Makah Tribe.</p>	Month	Monthly support obligation	Current support collected	Arrears collected	# of NCPs	# of NCPs paying	Jul-2025	\$ 30,722.41	\$ 14,965.87	\$ 5,938.97	143	41	Aug-2025	\$ 30,824.13	\$ 16,930.40	\$ 4,925.80	142	42	Sep-2025	\$ 31,288.13	\$ 17,329.29	\$ 4,614.77	142	43	Oct-2025	\$ 31,095.20	\$ 17,108.22	\$ 6,521.73	142	46	Nov-2025	\$ 30,338.20	\$ 15,589.13	\$ 2,290.56	143	42	Dec-2025	\$ 30,102.20	\$ 18,002.01	\$ 6,582.26	142	47
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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
	Provide direct access to Olympia tribal team via dedicated toll-free number 866-850-1496.	Makah members' calls are automatically routed to the tribal team.	The direct contact for Makah members is Carol Noski.  <b>Target Date:</b> Upon request	Makah caseload calls are directed to Carol Noski. If Carol is unavailable, those calls are taken by other tribal liaisons in the Olympia office.
<b>2) Ensure Communication with Makah Tribe for information sharing, joint planning and problem solving.</b>	Meet with Tribe upon request for 7.01 planning and other meetings.	To ensure that the Makah Tribe is informed about child support issues and enable problem solving.	Lisa Halttunen Maiya Buzzell Cheryl Clark Crysandra Sones Michael Canonica Melissa Kover Carol Noski Brenda Francis-Thomas Chris Franks  <b>Target Date:</b> Annually	The Makah Tribe has yet to set a 7.01 meeting with DCS for the 2026 – 2027 plan year.
<b>3) Identify needs of American Indian clients &amp; communities and whether current programs and policies meet these needs.</b>	The Olympia Tribal Team is committed to meeting with the Makah Tribal staff and Makah Tribal clients for quarterly outreach to be available to Tribal members and Tribal staff to resolve any child support issues, help with paperwork etc.  This outreach includes participation in Tribal	Complete outreach efforts to ensure cultural awareness and that the current programs and policies meet these needs.  Participation in outreach will assist Tribal members with being more comfortable	Carol Noski Lisa Halttunen Crysandra Sones  <b>Target Date:</b> Quarterly Upon request	DCS has completed the following outreach during the period 7/2025 – present. <ul style="list-style-type: none"> <li>• 7/17/2025 – Senior Information &amp; Assistance Fair</li> <li>• 9/17/2025 – Outreach</li> <li>• 10/15/2025 – Outreach</li> <li>• 3/18/2026 - Outreach</li> </ul> <p>Olympia tribal team looks forward to participating in future Makah community events that they are invited to.</p>

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	<p>community events such as the Makah Health Fair.</p> <p>The tribal team will be in contact with the Makah Tribe and social services staff to set up dates for visits to ensure that the Makah community is aware of upcoming visits via the Tribes quarterly newsletter or the Tribes Facebook page.</p>	<p>working with child support.</p>		
<p><b>4) The Division of Child Support and the Makah Tribe will share training and educational opportunities.</b></p>	<p>Educating Makah Tribal staff on child support issues so they can better address concerns and questions from community members.</p> <p>The Makah Tribe is interested in having “Child Support 101” training to Makah Tribal staff and the Makah community annually. DCS will contact the Makah Tribe to schedule the presentation.</p>	<p>Makah staff will be better equipped to counsel community members regarding their child support issues. Makah Tribal community members will have a better understanding of how support is calculated and options available to them such as modification, conference board write-offs etc.</p>	<p>Carol Noski Lisa Halttunen Crysandra Sones</p> <p><b>Target Date:</b> Annually</p>	<p>The Tribe is still interested in the “Child Support 101” training and Carol will reach out to the Tribe to schedule.</p>

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
<p><b>5) The Division of Child Support is willing to partner with the Makah Tribe in developing strategies aimed at increasing the number of tribal members paying toward their child support obligation.</b></p>	<p>The Division of Child Support is willing to meet with the Makah social services staff to discuss strategies that result in increasing the amount of child support received each month.</p> <p>Currently custodial parents have the ability to petition the courts for a full faith and credit order.</p> <p>Crysandra Sones offered to contact staff in the Judicial Dept. to provide DCS with more information on petitioning the courts for a full faith &amp; credit order.</p>	<p>Increase in the number of non-custodial parents supporting their children with child support payments.</p>	<p>Carol Noski Lisa Halttunen Maiya Buzzell Desiree Buttram Crysandra Sones</p> <p><b>Target Date:</b> Annually</p>	<p>Makah Tribal payroll currently withholds funds from the pay of non-custodial parents if there is a voluntary wage assignment in place.</p>
<p><b>6) Increase efficiency of serving child support orders on Makah Tribal Member non-custodial parents to aid in providing financial support to tribal children.</b></p>	<p>The Makah Tribal Police is currently serving documents on the reservation on behalf of the Clallam Co. Prosecuting Attorney.</p>	<p>The Division of Child Support would have an alternate method to serve DCS documents in the Makah community if service by mail is unsuccessful.</p> <p>Crysandra Sones will explore facilitating a meeting between DCS and the Tribal Police Dept. to address service issues.</p>	<p>Lisa Halttunen Maiya Buzzell Crysandra Sones</p> <p><b>Target Date:</b> Annually or upon request.</p>	<p>7/17/2025 – Per Carol “I asked Chief of Police Casandra Bruner if there is a possibility of the Makah Police serving DCS Child Support orders (9-275) to Makah Tribe members. She responded that they will not serve Tribal members but if DCS can find a process serving company that would serve in Neah Bay, the personal service agent can be escorted by a police officer to serve the order in Neah Bay.</p> <p>According to Chief Bruner, it is standard that the server come to the police department, inform the dispatcher that papers are needed to be served and they should contact an officer to assist, if they don’t, the server should request an officer assist and the officer will come and escort the server around to</p>

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				the residents. She did not indicate that the process serving agent contact the Makah Tribal Police prior to arrival.”
<b>7) Take action to recruit/hire American Indian/Alaska Native applicants to meet DSHS objectives for a diverse workforce.</b>	<p>Job postings will be forwarded to the Makah Tribe through the Regional Manager and the Tribal Relations Team.</p> <p>Ongoing opportunity for Makah members to apply for DSHS positions and participate in hiring panels for management or positions working with the Tribal community.</p>	<p>Increased diversity within the DSHS workforce. Increase tribal representation on DCS interview committees in promoting a more diverse workplace.</p>	<p>Lisa Halttunen Crysandra Sones Chris Franks Brenda Francis-Thomas</p> <p><b>Target Date:</b> Upon request</p>	
<b>8) Arrange for American Indian Policy 7.01 training for DCS staff and Managers.</b>	<p>DCS will reach out to the Regional Manager to schedule 7.01 trainings, virtual or in-person, throughout the region in DCS offices.</p>	<p>DCS staff are trained in working with Government-to-Government relations and more culturally aware.</p>	<p>Brenda Francis-Thomas Michael Canonica</p> <p><b>Target Date:</b> Upon request</p>	

**CONTACT INFORMATION MAKAH TRIBE**

Name	Title	Phone	E-Mail
Lisa Halttunen	Education and Training Manager	360-645-3280	Lisa.halttunen@makah.com
Maiya Buzzell	Education & Training General Assistance Case Manager	360-645-3262	Maiya.buzzell@makah.com
Cheryl Clark	Lead Caseworker (ICW)/Family Services Supervisor	360-645-3251	Cheryl.clark@makah.com
Crysandra Sones	Social & Family Services Manager	360-645-3270	Crysandra.sones@makah.com
Savannah Goodrich	HHS Policy Analyst	360-370-4477	savannah.goodrich@makah.com

**CONTACT INFORMATION FOR STATE OF WASHINGTON**

Name	Title	Phone	E-Mail
Michael Canonica	District Manager	360-764 - 9542	Michael.canonica@dshs.wa.gov
Melissa Kover	Tribal Supervisor	360-664-6876	Melissa.kover2@dshs.wa.gov
Carol Noski	Tribal Liaison	360-664-6852	Carol.noski@dshs.wa.gov
Brenda Francis-Thomas	Regional Manager - Office of Indian Policy	360-584-3338	Brenda.francis-thomas@dshs.wa.gov
Chris Franks	Senior Tribal Relations Manager	360-338-2917	Christopher.franks@dshs.wa.gov

## CRITERIA USED FOR CASES TO BE INCLUDED IN DCS TRIBAL CASELOAD

- A tribal case includes, at the minimum, one or more of the following:
  - A noncustodial parent (NCP) who is a member of a federally recognized Washington tribe.
  - An NCP who is not a member of a federally recognized Washington tribe, but is employed by the tribe, a tribal enterprise, or an Indian owned business located on a reservation or trust land in Washington, if:
    - An enforceable order exists, or
    - An enforceable order does not exist, but the Tribal Liaison recommended including the case in a tribal caseload.
  - A party included under a cooperative child support agreement with DCS.
  - A party receiving program services from Washington:
    - Tribal TANF (Temporary Assistance for Needy Families) program.
    - Tribal IV-D program.
  - Paternity needs to be established and CP is a member of a Washington Tribe with a Tribal IV-D program.
  - Cases associated with a Washington tribal TANF case.
  - A Washington tribal TANF arrears-only case.
- A case involving other tribal connections.
  - Such as: One or more parties are members of a tribe. The NCP, CP or child has a tribal surname. The NCP, CP or child lives on or near a reservation. The NCP has a tribal employer. The NCP or CP has tribal income or assets. The NCP, CP or child receives tribal services. The tribe has a IV-D, TANF or foster care program. A CP has an associated tribal TANF arrears only case. The child was conceived on an Indian reservation. The child is potentially eligible for tribal enrollment. There is an existing tribal court order. DCS has a cooperative agreement or informal process with the tribe. A party receives Indian Health Services benefits.

## Historical Goals not Actively Being Pursued

(1) Plan Year	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
2021 – 2022	DCS has explored the possibility of the Makah Tribe accepting direct wage withholds.		Ann Bailie Eric Stender	DCS acknowledges the Makah Tribe’s sovereignty by no longer pursuing the issue of DCS issued wage withholds.
	Outreach		Ann Bailie Eric Stender	Last outreach was on 9/30/2022.
2022 – 2023	Outreach		Ann Bailie Eric Stender	Attended career fair 2/22/2023 & attended senior health fair on 4/27/2023.
2023 – 2024	Outreach		Ann Bailie Eric Stender	No outreach done. Carol became tribal liaison effective 3/1/2024.
2024 - 2025	Outreach		Carol Noski	Carol attended the Senior Health Fair 7/18/2024. Carol did outreach on 9/18/2024, 10/23/2024, 3/20/2025 & 6/18/2025.
2025 - 2026	Outreach		Carol Noski	Carol attended the Senior Information & Assistance Fair on 7/17/2025. Carol did outreach on 9/17/2025, 10/15/2025, & 3/18/2026 to date.