

Date Updated: March 23, 2026

- Draft Plan
- Final Plan

Most Recent 7.01 meeting date: 03/23/2026

**Draft Policy 7.01 Plan and Progress Report**  
 Timeframe: July 1, 2026 to June 30, 2027  
**Division of Child Support Region 3**  
**Nisqually Tribe**

Annual Due Date: April 30 (submit Assistant Secretary's Plan to OIP).

	Yes	No
Met with Tribe/RAIO?	x	
Tribal input received?	x	
Tribal approval of plan?	X	

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
<p>Continue to provide child support services to Nisqually Tribal Members.</p> <p>Provide information regarding our services to Nisqually Tribal Staff.</p>	<p>Child support cases of Nisqually members will be worked by the Olympia Tribal Team.</p> <p>Provide direct access to Olympia Tribal Team via dedicated toll-free number 866-850-1496.</p>	<p>DCS has designated a tribal liaison, Natalia Guenther, to handle all Nisqually related cases.</p> <p>Nisqually Tribal members' calls are automatically routed to the Olympia DCS Tribal Team</p>	<p>Natalia Guenther, Tribal Liaison,  <a href="mailto:natalia.guenther@dshs.wa.gov">natalia.guenther@dshs.wa.gov</a>                      360-664-6859</p> <p>Melissa Kover, Tribal Team Supervisor,  <a href="mailto:melissa.kover2@dshs.wa.gov">melissa.kover2@dshs.wa.gov</a>                      360-664-6876</p> <p>Mike Canonica, Olympia FO District Manager  <a href="mailto:michael.canonica@dshs.wa.gov">michael.canonica@dshs.wa.gov</a>                      360-764-9542</p> <p>Marie McDonald, Community Service Director  <a href="mailto:McDonald.marie@nisqually-nsn.gov">McDonald.marie@nisqually-nsn.gov</a>                      360-456-5221</p> <p>Lorna Kalama, WFD Site Mgr.  <a href="mailto:Kalama.lorna@nisqually-nsn.gov">Kalama.lorna@nisqually-nsn.gov</a>                      360-456-5237</p>	<p>The Nisqually Tribal child support caseload currently has open cases involving 48 non-custodial parents who self-identify as Nisqually Tribal Members.</p> <p>The Nisqually caseload also includes:</p> <ul style="list-style-type: none"> <li>a) Nisqually Tribal TANF cases and the non-custodial parents associated with these cases.</li> <li>b) Non-custodial parents employed by the Nisqually Tribe, MCEC, Nisqually Red Wind, the Wa He Lut School, etc.</li> </ul> <p>Nisqually Tribal Member calls that come into the Olympia Field Office are currently routed to Natalia Guenther.</p> <p>The Division of Child Support will provide the Nisqually Tribe annual reports regarding child support collections from Nisqually Tribal Members.</p>

			<p>Heather Hoyle, OIP Region 3 Manager South <a href="mailto:heather.hoyle@dshs.wa.gov">heather.hoyle@dshs.wa.gov</a> 360-522-6018</p> <p>The direct contact for Nisqually members is Natalia Guenther. Other Olympia FO Tribal Team members can take calls as needed.</p> <p>Target Date: To be reviewed annually at the 7.01 meeting or as needed.</p>	
Ensure communication with Nisqually Tribe for information sharing, joint planning and problem solving.	Annual 7.01 meeting	7.01 plan updated to meet the needs of the Nisqually Tribe and the Division of Child Support.	<p>Mike Canonica, Olympia FO District Manager <a href="mailto:michael.canonca@dshs.wa.gov">michael.canonca@dshs.wa.gov</a> 360-764-9542</p> <p>Melissa Kover, Tribal Team Supervisor, <a href="mailto:melissa.kover2@dshs.wa.gov">melissa.kover2@dshs.wa.gov</a> 360-664-6876</p> <p>Natalia Guenther, Tribal Liaison, <a href="mailto:natalia.guenther@dshs.wa.gov">natalia.guenther@dshs.wa.gov</a> 360-664-6859</p> <p>Marie McDonald, Community Service Director <a href="mailto:McDonald.marie@nisqually-nsn.gov">McDonald.marie@nisqually-nsn.gov</a> 360-456-5221</p> <p>Lorna Kalama, WFD Site Mgr. <a href="mailto:Kalama.lorna@nisqually-nsn.gov">Kalama.lorna@nisqually-nsn.gov</a> 360-456-5237</p>	<p>7.01 Meeting held 03/23/2026. Those in attendance were Marie McDonald, Lorna Kalama, Heather Hoyle, Melissa Kover, Natalia Guenther, Mike Canonica.</p> <p>Received email string from Heather on 3/31/2026. Marie McDonald approved 7.01 plan on 3/31/2026 @ 7.42a after correcting Lorna's job title.</p>

			<p>Heather Hoyle, OIP Region 3 Manager South <a href="mailto:Heather.hoyle@dshs.wa.gov">Heather.hoyle@dshs.wa.gov</a> 360-522-6018</p> <p>Target Date: Annually</p>	
Outreach and Engagement	<p>The Nisqually Tribe will invite DCS staff to participate in community events and the Tribal Team will attend Nisqually community events when available.</p> <p>The Division of Child Support (DCS) will continue to do outreach with the Nisqually Tribe once a month in the coming year. Outreach to include making presentations to staff and meeting with clients.</p> <p>Educating Nisqually Tribal Community Services staff/community on child support issues so they can address concerns &amp; questions of the community they serve.</p> <p>The Nisqually Tribe has requested that DCS staff volunteer to help at the Canoe Journey on July 31 – August 6, 2026. Information about</p>	<p>Nisqually community members are familiar with DCS staff and more likely to access services.</p> <p>Needs of Nisqually Tribal members will be identified and policies and practices will be developed or updated to meet these needs.</p> <p>The Nisqually Tribal community becomes aware of options available to them through DCS such as modifying child support obligations, debt write-offs and will feel comfortable reaching out to DCS staff.</p> <p>This activity will provide an opportunity for DCS staff to enhance their cultural understanding and learn more about the history and</p>	<p>Natalia Guenther and other members of the Olympia Field Office’s Tribal Team.</p> <p>Jesse Youckton, Intake Specialist <a href="mailto:Youckton.Jesse@nisqually-nsn.gov">Youckton.Jesse@nisqually-nsn.gov</a> 360-456-5237</p> <p>Lorna Kalama, WFD Site Mgr. <a href="mailto:Kalama.lorna@nisqually-nsn.gov">Kalama.lorna@nisqually-nsn.gov</a> 360-456-5237</p> <p>Monthly 1 x mo</p>	<p>Natalia is currently meeting with the TANF Program 1 x mo.</p> <p>Outreach was also done at the “Pulling Together for Success” Community Resource Gathering held Feb. 18, 2026. Natalia will continue to support this outreach event quarterly.</p> <p>The Division of Child Support would like to continue to participate in the Nisqually TANF Orientation.</p> <p>The opportunity to do regular outreach has been a valuable development as DCS has been able to meet with many clients during our visits and gives DCS the ability to consult with Nisqually TANF staff about cases referred to the Division of Child Support.</p> <p>DCS is willing to present Child Support 101 training to staff, clients, Tribal Council, and community members.</p>

	volunteering is available on the Nisqually Tribe website.	traditions of the Nisqually Tribe.		
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Goals/Activities	Accomplishments
<b>Completed Tasks 2021- 2022 7.01 plan</b>	
Monthly Outreach	Lisa does regular outreach on the first Tuesday of each month.
Participating in Community Resource Gatherings	Lisa participated in quarterly resource gatherings.
<b>Completed Tasks 2022-2023 7.01 plan</b>	
Monthly Outreach	Natalia does regular outreach on the first Tuesday of each month.
Participating in Community Resource Gatherings	Natalia participated in quarterly resource gatherings most recently 5/23/2023
<b>Completed Tasks 2023-2024 7.01 plan</b>	
Monthly Outreach	Natalia does regular outreach on the first Tuesday of each month.
Participating in Community Resource Gatherings	Natalia participated in quarterly resource gatherings 8/23/2023, 11/7/2023, 2/21/2024
No updates for 2025 - 2026	