

DRAFT Policy 7.01 Plan and Progress Report
Timeframe: July 1, 2022 to June 30, 2023
Division of Child Support Region 3 / Quileute Tribe

Annual Due Date: April 30 (submit Assistant Secretary's Plan to OIP).

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
Continue to provide child support services to Quileute members. Provide information regarding our services to Quileute Tribal staff.	The Olympia Tribal Team works all cases for tribal members and employees of the Quileute Nation.	Services provided as appropriate. Members and employees of the Quileute Tribe can expect to interact with knowledgeable staff.	Andy Ewing, Tribal Team Supervisor (360) 664-6927 andy.ewing@dshs.wa.gov Stephanie Silberlicht, Quileute Tribal Liaison- (360) 664-6977 stephanie.silberlicht@dshs.wa.gov	The Quileute Tribe child support caseload currently has open cases involving 57 Non-Custodial Parents (NCPs) whom self-identify as members of the Quileute Tribe. The Quileute caseload also includes Quileute TANF cases and the NCPs associated with these cases. All Quileute associated cases are assigned to Stephanie Silberlicht. Attached is a chart showing Child Support collections from Quileute Tribal members from January through December 2021. The Division of Child Support will provide a child support collections report on an annual basis.
	Provide direct access to Olympia Tribal Team via dedicated toll free number 866-850-1496.	Quileute member's calls are automatically routed to the Tribal Team.	The direct contact for Quileute members is Stephanie Silberlicht, Tribal Liaison at (360) 664-6977.	Quileute caseload calls are directed to Stephanie Silberlicht. If Stephanie is unavailable, those calls are taken by other Tribal Liaisons in the Olympia FO.
	Ensure communication with Quileute Tribe for information sharing, joint planning and problem solving.	Completed meeting with Quileute Staff to finalize our 7.01 plan on January 4, 2022.	Andy Ewing Stephanie Silberlicht Michael Canonica, Olympia Field Office District Manager michael.canonica@dshs.wa.gov Regina Williams, Quileute Human Services Director	A plan resulting from this meeting has been sent to the Quileute Tribe for their review, input and/or approval.

			<p>(360) 374-0336 Humanservices.director@quileutetribe.com Heather Brux, Quileute TANF Coordinator (360) 374-5185 Heather.BruX@quileutetrivbe.com</p> <p>Brenda Francis-Thomas, DSHS Office of Indian Policy</p> <p>Christelle Arnett and Sandi Cheek DCS Tribal Relations</p>	
	Identify needs of American Indian clients & communities and whether current programs and policies meet these needs.	<p>Completed outreach efforts by making presentation to staff, meeting with clients or participating in the Quileute Health Fair and other tribal related events.</p> <p>Schedule regular on-going meetings between the Division of Child Support and Quileute TANF/Human Services staff for the purpose of discussing cases referred by the Quileute to DCS and other child support related issues.</p>	<p>Stephanie Silberlicht Andy Ewing Regina Williams</p> <p>Michele Pullen, TANF Case Manager (360) 374-5185 michele.pullen@quileutenation.org</p> <p>Stephanie Calderon, TANF/Special Program Assistant (360) 374-4271 Stephanie.calderon@quileutenation.org</p>	<p>Once it is safe to do and is approved by the tribe, the Olympia Tribal Team desires to provide outreach to the Quileute community; ideally four times a year. The tribal team will be in contact with Quileute Human Services staff to set up dates for visits and to ensure that the Quileute community is aware of upcoming visits. There has been no outreach since Fall 2019 due to the Covid pandemic. At this time, no in-person outreach has been scheduled.</p> <p>Stephanie Silberlicht will discuss the frequency and format of future telephonic meetings with Quileute Human Services/TANF staff. These telephonic meetings may also serve as outreach with members of the Quileute Tribal community.</p> <p>The Division of Child Support will provide the Quileute Tribe updated informational material (i.e., pamphlets) that they can pass on to their clients.</p>
The Division of Child Support is willing to partner with the Quileute Tribe in developing strategies and innovative approaches aimed at improving the lives of the children of the Quileute community.	Educating Quileute tribal staff on child support issues so they can better address concerns and questions from community members.	Quileute staff will be better equipped to counsel community members regarding their child support issues.	Stephanie Silberlicht, Tribal Liaison Andy Ewing, Tribal Team supervisor	The Division of Child Support is willing to give a "Child Support 101" presentation to interested Quileute staff/tribal council members to provide better understanding of relevant child support issues such as modifying child support obligations, conference board write-offs and contacting DCS. DCS is willing and able to provide this training virtually.

	Provide Quileute Human Services staff the ability to use SEMS Web for research purposes.	Quileute staff will be better equipped to assist clients who have barriers related to child support.	Heather Brux	<p>Once SEMSWeb software is installed, training can be provided to Quileute staff by the DCS tribal liaison (preferably in person, but can be done virtually if necessary).</p> <p>The Olympia FO tribal team is committed to improving our service to the Quileute Tribe and so suggestions and feedback are always welcome.</p>