

Tribal Relations Team (TRT)

Business Plan 2014-2018

PURPOSE
 We facilitate DCS's commitment to work government-to-government with Indian tribes

VISION
 DCS, Indian tribes, and Recognized American Indian Organizations - Bridging cultures to provide exceptional child support services

- GOALS**
- ◆ Advocate for policy, procedure, and laws that respect tribal sovereignty.
 - ◆ Build and strengthen relationships, trust and mutual respect with tribes and stakeholders.
 - ◆ Advance intergovernmental agreements, contracts and processes
 - ◆ Provide valuable and timely training, guidance and resources to DCS staff, tribes
 - ◆ Provide technical assistance and presentations on child support
 - ◆ Manage the DCS Tribal Relations Website

- CORE VALUES**
- ◆ Respect Sovereignty
 - ◆ Strengthen Relationships
 - ◆ Act with Integrity
 - ◆ Foster Growth & Development
 - ◆ Pursue Excellence

Current Plan

OBJECTIVES	STRATEGIES
Provide and solicit open, transparent and timely communication	<p>✓ Completed</p> <ul style="list-style-type: none"> • Involved tribal partners, stakeholders, and DCS staff in rewriting DCS Tribal Policy, and trained DCS all staff on that policy • Added additional fields to SEMS Web per tribal partner request • Met with tribes to discuss the DCS Conference Board (Conf Brd) process, Implemented improvements, & appointed a Tribal Conf Brd Chair <p>✓ In Progress</p> <ul style="list-style-type: none"> • Review, monitor & seek process improvement for Conf Brd requests on tribal cases • Seek assistance from tribes to ensure tribal employers are correctly identified in SEMS to prevent automated notices • Working with Colville IV-D program to transition cases from SEMS to MTS • Facilitate annual State/Tribal IV-D Directors Roundtable Meeting • Continue to share updates at IPAC, IPAC Subcommittee, & 7.01 meetings
Strengthen relationships and increase support to tribal partners and DCS Tribal Liaisons	<p>✓ Completed</p> <ul style="list-style-type: none"> • Worked with DCS Tribal Liaisons to define the roles of Liaisons and TRT • Developed a Decision Matrix for Tribal Liaisons • Developed an on-boarding training plan and 60-day follow up training for new TLs (Tacoma, Everett, & Spokane tribal staff have attended) • TRT attended nearly all 7.01 meetings with tribes and RAIOS • Worked with tribes, staff and partners to draft a new updated TRT Brochure • Continued to make changes to improve coding, referrals, and actions on tribal cases • DCS staff actively participated in 5 sessions at the National Tribal Child Support Association Conference held at The Tulalip Tribes • 22 DCS staff worked 55 shifts at 6 sites at the 2016 Paddle to Nisqually Canoe Journey • Provided Tribal training at the DCS Training Conference <p>✓ In Progress</p> <ul style="list-style-type: none"> • Attend more in-person meetings to connect with TLs, tribal partners, and staff • Monitoring causes of inappropriate referrals and implementing changes to prevent future inappropriate referrals or actions • Facilitate annual Tribal Liaison In-Person meeting • Plan and organize the Annual Native American Heritage Month celebration
Provide excellent service to tribal members	<p>✓ Completed</p> <ul style="list-style-type: none"> • Modified the DCS Referral form to add a box to indicate if an employer is "Tribal" • Worked with CSD to make A-Z/ACES manual clarifications of Tribal Affiliation Coding • All Tribal IV-D FIPS Codes added to SEMS • Updated all tribal doc's for WA Pros. Attorneys & posted reminder on their website • Developed and provided tribal training for all Central Services staff <p>✓ In Progress</p> <ul style="list-style-type: none"> • Create framework to ensure cases are adequately staffed & accurately worked • Maintain accurate Tribal Employer (TI/TE) database • DCS (SEMS) & Children's Admin (Famlink) data exchange of tribal affiliation updates

DCS Tribal Relations Team

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