

Department of Social and Health Services  
Olympia, Washington

**EAZ Manual**

Revision #	721
Category	Benefit Errors – Basic Food Overpayments
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**Summary**

**WAC 388-410-0033, “How and when does the department collect a Basic Food or WASHCAP overpayment?”**

**CLARIFYING INFORMATION #3**

This manual revision clarifies the process for what to do when a Basic Food or WASHCAP overpayment is determined by a court or Administrative Disqualification Hearing to be an Intentional Program Violation. Specifically, this revision instructs workers on:

- How to modify the existing BEG from an IHE to an IPV, instead of creating a new IPV BEG.
- Which letters to send to the household.
- Which letters and documents to send to the Office of Financial Recovery.