

Department of Social and Health Services

Olympia, Washington

**WAC Manual**

Revision # 781  
Category Requirement to Cooperate with Quality Assurance  
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**Summary**

The WAC Manual (WAC 388-464-0001) is updated to amend rules covering requirements to cooperate with the Quality Assurance (QA) review process for TANF, SFA, and food assistance received through Basic Food, TFA, or WASHCAP.

Effective 10/01/11 the disqualification period for noncooperation with the QA review process will increase from 95 days to 125 days after the end of this year's QA review period. When a household does not comply, QA sends notification of the non-cooperation and the disqualification period which could last up through February 2nd of each year unless the household cooperates sooner. In addition, the penalty for refusing to cooperate will now follow the person or persons who refused to cooperate if they leave the Basic Food AU they were in at the time of the non-cooperation.

These changes are being made to comply with federal disqualification period rules as published in Public Law 107-171. Department QA staff will implement the new disqualification periods beginning with the new federal QA review period which starts October 1, 2011. For reviews from now until 9/30/11 the disqualification period will end January 3, 2012 unless the household cooperates sooner.

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