

Department of Social and Health Services

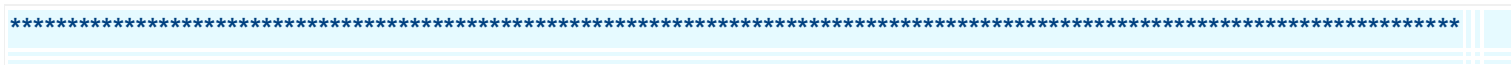
Olympia, Washington

**EAZ Manual**

Revision # 1048  
Category 400 Series Reason Code Protocols  
Issued 01/21/2020  
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**Summary**

Updated 400 Series Reason Code chart to include new reason code 402 – Lottery/Gambling Win.  
See below for edited text:



## 400 Series Reason Code Protocols

Revised ~~April 29, 2016~~ January 21, 2020

### Purpose:

- 400 Series Reason Code Protocols
- Go to the [Reason Code Link](#) chart to link directly to a specific reason code or scroll through the list below.
- For ACES Procedures go to [ACES Letters](#) in the ACES User Manual.
- Staff must add explanatory text to the notice unless the “Recommended Free Form Text” column specifies “None Required”.
- The “Recommended Free Form Text” is the suggested wording for a reason code **requiring mandatory** explanation to the client.

Code	Reason Code Title / Text	WAC References	Recommended Free Form Text
401	<p><b>Over Resources</b>            You have too many resources to get assistance right now. See WAC rule (Washington Administrative Code):</p>	<p>182-512-0250            182-512-0300            182-513-1245            182-513-1350            182-513-1395            388-470-0005            388-400-0070</p>	<p>Your resources cannot be more than \$_____ (specify resource limit for household size). See the attachment for more information on how we figured out your resources.</p>
402	<p><b><u>Lottery/Gambling Disqualification</u></b>  <u>The amount of your lottery or gambling winnings is over the limit allowed for this program.</u></p>	<p><u>388-483-0005</u></p>	<p><u>Someone in your household won \$3,500 or more from gambling or the lottery, received on 00/00/0000. You can't get food benefits until you <b>reapply</b> and meet income and resource rules for Basic Food.</u></p>
410	<p><b>Excess Home Equity - LTC</b>            You don't qualify for Long Term Care (LTC) services because the equity in your home is over the \$500,000 limit.            You may receive LTC services if we approve an undue hardship waiver. We approve hardship waivers when you can</p>	<p>182-513-1350            182-513-1367</p>	<p>Explain the equity value we are counting and how we arrived at that number.</p>

Code	Reason Code Title / Text	WAC References	Recommended Free Form Text
	<p>show that without LTC services:</p> <ul style="list-style-type: none"> <li>• You will be deprived of housing, food, clothing or medical care.</li> <li>• Your life or health will be endangered.</li> </ul> <p>Your request must:</p> <ul style="list-style-type: none"> <li>• Tell us in writing the reason you need an undue hardship waiver.</li> <li>• Be signed and returned within 30 days of the date of denial or termination of LTC services.</li> <li>• Include the name, address and telephone number of the person writing the request.</li> <li>• You may authorize your representative, guardian, or facility where you live to file an</li> </ul>		

Code	Reason Code Title / Text	WAC References	Recommended Free Form Text
	undue hardship waiver request for you.		
411	<p><b>Transfer Of Resource Disqualification 1 - 12 Months</b></p> <p>A member of your assistance unit gave something away or sold it for less than fair market value to become eligible for food assistance. See WACrule (Washington Administrative Code):</p>	388-488-0010	(Name) transferred his/her (type of property) on 00/00/00. That (type of property) is worth\$ . Since s/he only got \$ for it, you cannot get benefits from 00/00/00 to 00/00/00.
416	<p><b>Transfer of Resources - CA/MA</b></p> <p>You have a penalty period because you gave something away or sold it for less than fair market value. You can only get benefits now if you prove you cannot pay for your housing, food, clothing, or health needs.</p>	388-488-0005 388-400-0070	Explain the equity value we are counting and how we arrived at that number
417	<p><b>Transfer of Resources - LTC</b></p> <p>You transferred, gave away, or sold resources for less than fair market value. This is called uncompensated value.</p>	182-513-1363	None required.

Code	Reason Code Title / Text	WAC References	Recommended Free Form Text
460	<p><b>Payment Standard Reduction</b></p> <p>Payment standards are changing. You do not have administrative hearing rights based on a change in payment standards.</p>	<p>388-478-0020</p> <p>388-418-0020</p>	None required.
471	<p><b>No Related Food Stamp AU</b></p> <p>You don't receive Basic Food, Food Assistance Program for Legal Immigrants (FAP) or Transitional Food Assistance (TFA).</p>	<p>388-493-0010</p>	None Required.
472	<p><b>Related TANF AU Exists</b></p> <p>Someone in your food assistance unit receives Temporary Assistance for Needy Families (TANF) or State Family Assistance (SFA).</p>	<p>388-493-0010</p>	None Required.
473	<p><b>No Qualifying Child</b></p> <p>You don't have a qualifying child under the age of 18 in your home.</p>	<p>388-493-0010</p>	None Required.

Code	Reason Code Title / Text	WAC References	Recommended Free Form Text
474	<p><b>Not Working the Minimum Hours Required</b></p> <p>We don't have current proof that you, your spouse, or co-parent works at least 35 hours per week.</p>	388-493-0010	None Required.
475	<p><b>Food Stamp is the Priority Program</b></p> <p>We count Working Family Support as income. Approving this program would close your food assistance.</p>	388-493-0010	None Required.
476	<p><b>Working Family Support Program Terminated</b></p> <p>The Working Family Support program is ending.</p>	388-493-0010	None Required.