



Questions:

Q. We used to schedule in Trumba, you are saying we no longer need to?

A. CSD WorkFirst staff do not need to use Trumba to schedule participants for life skills modules, however, reviewing the WorkSource schedule is helpful for developing the IRP.

Q. Are the majority of the classes virtual?

A. All Fin Cap workshops are offered virtually, statewide.

Q. In what format are these classes offered? Teams or Zoom? And can participants access it with their smart phone if they don't have a laptop?

A. Zoom is the platform, and participants can use their smartphones to join the workshops. However, if they have a tablet or laptop, it is much easier to follow.

Q. What about ESL clients - any classes offered through ESD?

A. These classes are only offered in English at this time.

Q. Are the workshops available to WorkFirst staff or just WorkFirst participants?

A. Absolutely! Come on in – be a champion. WorkFirst staff need approval from their Supervisor and CSOA before attending. Limit one staff member per class.

Q. Will the WorkFirst Partner Directory be updated with this information and will the contractor contact information be the same as SFS?

A. The WorkFirst Partner Directory is updated with the Financial Capabilities virtual locations and the instructor's contact information.

Q. What part of the WFHB outlines the process for WorkFirst staff?

A. Now that Financial Capabilities are offered virtually statewide, more information can be found in WorkFirst Handbook 4.1.6 – Life skills training as part of Employment Security Department services.

Q. Is there assistance completing the IRP?

A. There are resources to develop the IRP for Financial Capabilities participation:

- Desk Aid- [Financial Literacy Workshops- Referrals for participants not in Job Search.](#)