

## 2.2 Support Services

Revised August xx, 2016

### 2.2.3 What are the support service limits?

There is a \$3,000 yearly limit for each ~~individual participant~~ in the family - although some services do not count towards the yearly limit. There are hard edits in eJAS for the annual limit, meaning the eJAS system will not allow payments exceeding this limit.

"Use limits" include:

- **Work:** Supports needed to work, look for work, or function in a workplace (like community jobs, OJT, or work experience).
- **Health/safety:** Transportation supports needed to deal with significant family health or safety needs (like getting a household member with severe disabilities to doctor appointments or dealing with family violence).
- **Participation:** A few types of support services can be authorized to help the parent prepare for work or meet other WorkFirst requirements.

The amount of support services authorized must be based on the ~~parent's participant's~~ needs and must stay within the program limits. The only possible exceptions to the limit are when a ~~parent participant~~ has a crisis situation (like fleeing domestic violence) or a unique and justifiable need that can be approved through the formal exception to rule process. The process for requesting an exception to rule is described in its own subsection below (Exception to Rule).

The [Support Services Directory](#) lists the suggested use and dollar limits for each service.

### 2.2.4 What are the support service expansions on licensing and fees for transportation (SFY17)?

There is a statewide expansion to transportation-related licensing and fees support services from **September 1, 2016 to June 30, 2017**, and based on available funding. This means:

- Working with the courts and collection agencies to assist participants in resolving the following transportation issues:
  - Outstanding Traffic-Related Warrants
  - Traffic Tickets
  - Fines
  - Penalties

**Note: This excludes any costs related alcohol or drugs, including DUI and DWI**
- Working with the courts and collection agencies may include:
  - WFPS/WFSSS may assist the participant with setting up community service or work crew.
  - Negotiate lower fees and payment plans:
    - Support services for down payment to set up payment plan
    - Support service to pay for fines when all other options have been exhausted.

**Note: Payment of transportation-related fines to a court or collection agency must be authorized by Exception to Rule (ETR) only and accompanied by proof that it is not for alcohol or drug-related fines, including DUI or DWI.**

**There is a new indicator code, LF, that must be entered on the component screen after the ETR has been approved and when the licensing and fees support service has been issued. The ETR must also indicate that this is an LF (pilot indicator component) case.**

## 2.2.54 Are there any restrictions on support services?

Some items can never be purchased with Support Services. They include:

- Weapons,
- Motor vehicles,
- Court-imposed fines (**non-transportation related – See Section 2.2.4 for transportation-related court-imposed fines.**)
- Loan payments.
- Services normally provided by state employees such as job placement or,
- Items that the participant's Washington Apple Health benefits will cover.