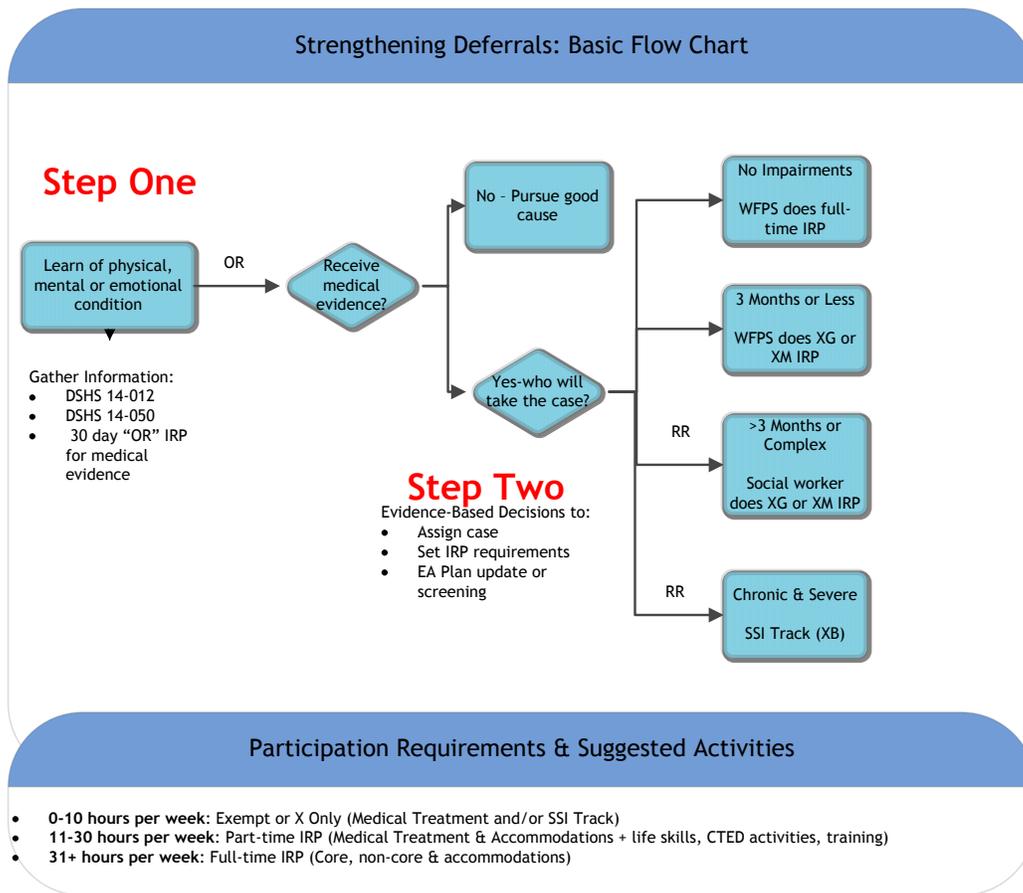


## Strengthening Deferrals: Basic Flow Chart



WorkFirst uses a two-step process to manage cases when parents report physical (XM) or mental/emotional (XG) disorders. One, we gather information and two, we make decisions based on objective medical evidence.

See WFHB 6.8, exemptions, for parents with chronic and severe conditions who move to the SSI Track.

### Step One: Gather Information

- Get information up front so we can take action as soon as we have medical evidence.
- Use the “OR” eJAS code to obtain objective medical evidence about what’s wrong, how long it will last, limitations, treatment plans & how many hours the parent can participate each week.
- You can use WorkFirst support services to pay for chart notes for the current condition. We may purchase more evidence later if the initial evidence shows the parent might qualify for SSI.

### Step Two: Evidence-Based Decisions

- Use the medical evidence to decide who will manage the case and set participation requirements.
- Use the “RR” eJAS referral code to refer the case to a social worker.
- Require the parent to participate up to the limits set by their doctor.
- Use the EA screening or plan to determine needed accommodations.
- Use the consent form to tell providers what accommodations the parent needs to participate.
- Allow the parent to go treatment and doctor appointments.
- Some parents will only be able to participate up to 10 hours per week.
  - Use XG or XM for shorter-term conditions and/or to require treatment if it will help them get better.
  - Use XB (SSI Track) if the condition will last 12 months or more.