



**2015-17 Agency Request Budget
Maintenance Level Decision Packages**

SEPTEMBER 2014

Services and Enterprise Support Administration

ML Title	2015-17 Maintenance Level DP Description	2015-17 Estimate	
		GF-State	All Funds
Electronic Records Vault	Funding is required for migrating the Department of Social and Health Services (DSHS) email to the Washington State Electronic Records Vault (WaSERV a.k.a. Vault) managed by Consolidated Technology Services (CTS) as part of the shared enterprise messaging service.	\$498,000	\$608,000
Microsoft Enterprise Licensing Agreement	The Services and Enterprise Support Administration (SESA), Information System Services Division (ISSD) requires funding to move from the standard Microsoft client access license (CAL) to the Enterprise CAL Suite. By funding this request, SESA is expected to reduce future ongoing costs while improving services; support a more productive workforce; keep the Microsoft service platform efficient, nimble, and cost-effective; and improve service and provide increased options to partners and clients.	\$1,586,000	\$1,934,000
Telecommunication Systems Modernization	Funding is required to procure and implement shared telephony systems in order to replace or upgrade failing legacy telephony systems that provide voice and fax services to 17 of 80 agency sites.	\$1,555,000	\$1,897,000

*The list does not include re-occurring Maintenance Level requests such as caseload, postage rate, mileage rate, lease, and worker's compensation adjustments.