

**BEHAVIORAL HEALTH & SERVICE
INTEGRATION ADMINISTRATION
BH IT Staff & Servers**



Request	FY16	FY17	15-17
FTE	5.0	5.0	5.0
GF-State	\$527,000	\$397,000	\$924,000
Total	\$878,000	\$661,000	\$1,539,000

DECISION PACKAGE SUMMARY

The Behavioral Health and Service Integration Administration (BHSIA) requests 5.0 Information Technology (IT) staff as well as servers, storage, and computer memory to support the administration in order to ensure the protection of client information and support improved decision-making. By funding this request, BHSIA is expected to be self-sufficient as an administration and comply with all information technology policies and requirements in a timely and efficient manner.

PROBLEM STATEMENT

The Aging and Long Term Support Administration (AL TSA) has been providing IT support and servers to BHSIA for the last several years, but AL TSA no longer has the ability to continue providing such supports. BHSIA does not have the required complement of IT staff and servers to support the IT administrative functions which ensure protection of client data and capacity to use data to drive improved decision-making. Given the requirements of Health Insurance Portability and Accountability Act (HIPAA) and Code of Federal Regulations (CFR) 42 Part two for our patients, data security standards at all sites must be strengthened. A significant percentage of the IT security vulnerabilities in the department have been within BHSIA.

PROPOSED SOLUTION

This proposal augments the headquarters information technology staffing with 2.0 FTEs for IT Security staff to cover all BHSIA, 1.0 FTE for a web/SharePoint administrator, 1.0 database administrator and 1.0 HQ IT supervisor. These services had been covered by AL TSA, but they are unable to handle the increased workload.

In addition, current system resource needs include 23 servers, 154 gigabytes of memory, 85 CPUs, and 13,377 gigabytes of storage. This proposal covers these additional costs.

EXPECTED RESULTS

The BHSIA IT unit will be able to support the needs of the administration. It will also significantly reduce security issues due to proactive compliance through the employment of IT Security staff. This would be measured based on figures from the department’s enterprise technology office.



DSHS VISION
People are healthy • People are safe • People are supported • Taxpayer resources are guarded

DSHS MISSION
To transform lives

DSHS VALUES
Honesty and Integrity • Pursuit of Excellence • Open Communication • Diversity and Inclusion • Commitment to Service

New, more reliable servers will translate into less downtime for applications used by the administration and stakeholders. The performance of HQ applications will be critical as we continue to move toward a more integrated view of Behavioral Health Organizations.

SharePoint sites will be set up to support the completion of key projects, and will allow better management and transparency.

STAKEHOLDER IMPACT

No stakeholders are expected to have any objections. Improved service should yield improved stakeholder satisfaction.