

**BEHAVIORAL HEALTH & SERVICE  
INTEGRATION ADMINISTRATION  
CMS**



**2016 SUPPLEMENTAL BUDGET**

Request	FY16	FY17	15-17
FTE			
GF-State	\$778,000	\$389,000	\$1,167,000
<b>Total</b>	<b>\$1,296,000</b>	<b>\$648,000</b>	<b>\$1,944,000</b>

**DECISION PACKAGE SUMMARY**

The Behavioral Health and Service Integration Administration (BHSIA) requests resources for the development of communication materials, printing, and mailing services, to meet the federal managed care regulations for enrollee notices as part of the Behavioral Health Organization (BHO) implementation. By funding this request, BHSIA is expected to inform all Medicaid enrollees of the changes in their behavioral health benefits prior to April 1, 2016, and then provide annual notices of rights and benefits, in compliance with federal managed care regulations and the 1915(b) federal managed care waiver.

**STATEMENT**

The change from the current fee-for-service program for Substance Use Disorder (SUD) treatment services to managed care requires a statewide notice on a one-time basis. The Centers for Medicare and Medicaid Services (CMS) is requiring new notices be mailed out prior to April 1, 2016, implementation of BHOs and the move of SUD programs into managed care. After this initial mailing, the notices will need to be provided to each new Medicaid enrollee and at the time of re-enrollment. In review of a 1915(b) waiver amendment by CMS, BHSIA was informed that the notice we are using currently provides only a subset of the required information through a mailing and that providing the balance of the information on a referenced website was not sufficient. A new notice needs to be developed and then incorporated into the automated mailing process through the Health Benefits Exchange (HBE) and the Automated Client Eligibility System (ACES) client mailings. The approval of our federal waiver that allows for federal funding for Medicaid behavioral health benefits is dependent on our demonstrating that we are meeting this requirement.

**PROPOSED SOLUTION**

New notices will be drafted and provided to CMS for approval. A change request will be provided for both the ACES and HBE mailings with a priority for mailing to begin in February 2016, for the integration of mental health and SUD treatment services. Beginning April 2016, all new and re-enrolling Medicaid recipients will receive the notice of benefits and rights at least annually. Funding is needed for an Information Technology (IT) change request, translation, printing, and mailing.



**DSHS VISION**

People are healthy • People are safe • People are supported • Taxpayer resources are guarded

**DSHS MISSION**

To transform lives

**DSHS VALUES**

Honesty and Integrity • Pursuit of Excellence • Open Communication • Diversity and Inclusion • Commitment to Service

Fiscal Year 2016 funding will provide for a one-time mailing to communicate system changes, with FY17 funding providing for routine mailing of the information.

#### **EXPECTED RESULTS**

Through legislative action in 2013, the agency was directed to implement an integrated mental health and SUD treatment managed care program for Medicaid recipients. These notices of both the changes to the service delivery system and ongoing information regarding rights and benefits are required in order to have an approved federal waiver for managed care programs. Failure to meet these requirements can result in disapproval of our waiver application and put federal funding for these Medicaid services at risk. The policy direction for integration is part of a statewide initiative to create an integrated delivery system that is locally managed and responsive to the behavioral health needs of the Medicaid population.

#### **STAKEHOLDER IMPACT**

The Health Care Authority (HCA) is the recognized single state agency for the Medicaid program and is in support of our request for the funding to provide these notices as required by CMS. The notices would be provided through HBE and the ACES system maintained by Economic Services Administration (ESA). Funding will be needed in order for these entities to support our efforts to meet this requirement.