

**BEHAVIORAL HEALTH & SERVICE
INTEGRATION ADMINISTRATION
EHR Funding**



Request	FY16	FY17	15-17
FTE	12.0	12.0	12.0
GF-State	\$6,656,000	\$1,761,000	\$8,417,000
Total	\$6,656,000	\$1,761,000	\$8,417,000

DECISION PACKAGE SUMMARY

The Behavioral Health and Service Integration Administration (BHSIA) requests funding in order to complete the Electronic Health Records (EHR) installation. By funding this request, BHSIA is expected to complete the clinical installation of the EHR at Western State Hospital (WSH), Eastern State Hospital (ESH), Child Study and Treatment Center (CSTC), the four Residential Habilitation Centers (RHC), and preliminary revenue cycle aspects for the Office of Financial Recovery (OFR).

PROBLEM STATEMENT

Funding for the Cerner EHR implementation was previously approved for \$8.5 million. Funding was allocated to be spent by the end of Fiscal Year 2015 (FY15), but due to delays and uncovering substantial gaps in the revenue cycle portion of the software, the department needs to align timing of the funding with the project schedule. An initial realignment was approved in the last budget based on the shift of the International Classification of Disease (ICD) 10 date from October 2014 to October 2015, but this did not include later-fleshed-out shifts due to revenue cycle gaps. The current contract amendment with Cerner splits some of the deliverables into clinical versus revenue cycle. For the revenue cycle, the timing of delivery of new code from Cerner is phased in over FY16, FY17, and FY18. Funding is necessary to complete the project in order to continue to bill Medicaid, Medicare, and private insurers. Without this critical piece of the system, current systems will not support billing the new ICD10 codes after October 1, 2015.

The department needs to request 12.0 additional staff to perform a manual process for revenue collections because of the delay in the revenue component of EHR. This process will be cumbersome because the current systems do not recognize the ICD 10 codes.

The department will also need additional funding to backfill project staff and ward staff who will receive intensive training prior to implementation of the EHR. Training of ward staff is critical because currently it is a manual process and staff doesn't have the expertise to input into an electronic format. Without training, successful implementation of EHR will not be possible. In addition to the funding needed to finish the project, the department is also requesting funding for the sales tax portion of the Maintenance and Operations that was funded in the 2015-17 Biennial Budget.



DSHS VISION

People are healthy • People are safe • People are supported • Taxpayer resources are guarded

DSHS MISSION

To transform lives

DSHS VALUES

Honesty and Integrity • Pursuit of Excellence • Open Communication • Diversity and Inclusion • Commitment to Service

BHSIA will be submitting a future budget request to add a much needed lab module to EHR. Lab results are critical in clinical decision-making for medications. The lab module includes checks and alerts when ordering medications; including verifying the medication is not contraindicated by the patient's current blood chemistries. The industry standard is to fully integrate lab information systems with EHR. Lab orders transmit to lab analyzers; results return to the correct patient chart.

PROPOSED SOLUTION

Provide funding that was not previously spent to continue the critical work needed to successfully implement the EHR system. Funding is necessary to complete design and installation of the project in order to continue to bill Medicaid, Medicare, and private insurers.

EXPECTED RESULTS

Expected results and their measurement include the following:

- Successful implementation of clinical processes and documentation at the two state hospitals and CSTC.
- Successful implementation of pharmacy processes at the four RHCs.
- Successful billing of the new ICD10 codes.
- Identification and billing for therapies not currently billed because of a lack of documentation. The system is expected to capture these due to improved documentation and ease of information.