

DSHS
Regulatory Compliance



2016 SUPPLEMENTAL BUDGET

Request	FY16	FY17	15-17
FTE	9.7	38.5	24.1
GF-State	\$1,249,000	\$3,789,000	\$5,038,000
Total	\$1,249,000	\$3,789,000	\$5,038,000

DECISION PACKAGE SUMMARY

Consolidated Maintenance & Operations (CMO) requests \$5,038,000 Total Funds, \$4,694,000 GF State and FTEs in the Fiscal Year 2016 (FY16) Supplemental to meet its maintenance obligations to support institutional accreditation, certification, and regulatory compliance at Eastern State Hospital (ESH) and Western State Hospital (WSH). In 2014, the Joint Commission (TJC) increased its regulatory standards by an estimated 20 percent resulting in additional resources required to meet this need. Negative audit findings by Centers for Medicare and Medicaid (CMS) at WSH put accreditation and continued federal funding at risk. Without additional maintenance support, it will become increasingly difficult for ESH and WSH to meet federally-mandated accreditation and certification requirements.

PROBLEM STATEMENT

CMO does not have adequate funding to meet its maintenance obligations at ESH and WSH. These responsibilities include services, regulatory compliance, preventative and corrective maintenance, programmatic efforts, and projects (in-house and capital). In an effort to provide an acceptable level of service (transportation of clients, waste management, laundry, etc.) and maintain a seemingly losing battle with ever-increasing must-do repair demands, CMO is not able to effectively execute its preventative maintenance program which would cover 95% of its regulatory compliance responsibilities.

Resulting negative findings from the recent Centers for Medicare and Medicaid (CMS) audit at WSH are a direct reflection of the level of capability provided by CMO. Negative findings included fire safety, electrical safety, and anti-ligature stating in essence that the hospital fails to provide an environment that is conducive to the safety of its psychiatric patient population. The main areas of concern are life-safety and environment-of-care, and clearly acknowledge that current CMO staffing at the institutions is inadequate to provide regulatory compliance and also maintain a minimum level of service/maintenance stewardship.

With current funding levels, demands placed on CMO far exceed its capabilities. With the additional impact of Trueblood on ESH and WSH, CMO's capabilities will be further stretched. Without additional maintenance support, the state hospitals will continue to have difficulty meeting accreditation requirements.

PROPOSED SOLUTION

CMO had identified the following maintenance obligations and needs to meet TJC and CMS standards:



DSHS VISION

People are healthy • People are safe • People are supported • Taxpayer resources are guarded

DSHS MISSION

To transform lives

DSHS VALUES

Honesty and Integrity • Pursuit of Excellence • Open Communication • Diversity and Inclusion • Commitment to Service

- Provide funding for 38.5 maintenance staff at ESH and WSH and fund the completion of projects to meet accreditation and certification facility requirements, particularly preventative maintenance of climate control systems as required by ESH’s TJC Utility Management Plan and WSH’s CMS corrective action plan. These FTEs will resolve findings such as door replacements to maintain lines of sight with patients, cleaning fire detectors and sprinkler heads, and repairing sidewalks. Because TJC has increased its regulatory standards by 20 percent, this funding will continue into ensuing biennia. Startup is April 1, 2016.

Position	ESH	WSH
Plumber	3.9	3.8
Electrician	8.4	8.5
Mechanical	0.9	0.0
HVAC	0.7	0.0
Carpenter	3.1	6.6
Life Safety	0.0	2.6
Totals =	17.0	21.5

- Provide funding for goods and services as required per trade position for the cost of materials required for regulatory compliance, such as preventative maintenance, and completion of identified citation-remedy projects (sidewalk repair, HVAC upgrades, and environment of care). Provide equipment funding for vehicles at ESH.

EXPECTED RESULTS

1. Desired results include the enhanced partnership of CMO in aiding the institution in meeting accreditation/certification requirements through adequate and proper regulatory compliance measures. Funding will allow CMO to achieve desired results without decreasing current maintenance/service levels.
2. Without funding, CMO will have to move resources to regulatory compliance preventative maintenance and away from other areas such as services to the institution and repair needs. Funding would negate that shift in resources.
3. Funding will have a dramatic effect on the efficiency of CMO not just for regulatory compliance, but also for each institution as a whole. CMO would be able to provide a higher level of service as increased resources would be made available in completing compliance, safety, and maintenance/service efforts.
4. Funding of this request will have a positive change in the output CMO is able to provide in FY 2017. Increased resources (staff and budget) will allow CMO to increase its level of stewardship to the institution by achieving a higher number of compliance, safety, and maintenance/service efforts.

STAKEHOLDER IMPACT

If not funded, the primary concern by stakeholders will be the potential for state hospital ward decertification and the loss of federal funding. All primary stakeholders are in support of this supplemental budget request.