Washington State Department of Social and Health Services

CHILDREN'S ADMINISTRATION SSPS Replacement (Placeholder)



2016 SUPPLEMENTAL BUDGET

Request	FY16	FY17	15-17
FTE	Placeholder	Placeholder	Placeholder
GF-State	Placeholder	Placeholder	Placeholder
Total	Placeholder	Placeholder	Placeholder

DECISION PACKAGE SUMMARY

The Children's Administration (CA) requests a PLACEHOLDER for funding in the 2016 Supplemental Budget for a Software as a Service (SaaS) provider replacement to the Social Service Payment System (SSPS).

PROBLEM STATEMENT

SSPS is an antiquated, 40 year old Unisys system that is no longer able to be sustained by DSHS and must be sunset. The system costs and the risks of operating SSPS are increasing due to difficulties in the ability to maintain an obsolete, near end-of life system. CA is not able to migrate to the ProviderOne payment system because it is a system for providers to claim and receive payment for clients who are eligible for Medicaid services. As most of CA's services are not Medicaid allowable, an alternate replacement of SSPS is needed.

SSPS processes CA provider payments and is essential to support a mission-critical child welfare system. On average, CA processes a total of \$20,700,000 in provider payments through SSPS each month. This represents approximately 40,000 payments to 14,000 providers per month. Failure of SSPS would jeopardize the operations of a mission-critical child welfare system.

PROPOSED SOLUTION

CA requests funding to secure a vendor to provide a SaaS solution that will process CA authorizations and generate payments to providers who deliver services to the most vulnerable children.

EXPECTED RESULTS

CA will be able to continue making 40,000 payments to 14,000 providers per month.

STAKEHOLDER IMPACT

CA has active key stakeholders. This request is an essential operational function to pay providers for services to children and families in the child welfare system.

