Please see sections checked below for important information.

Note to Case Worker: Use this form only for individuals receiving MAC and TSOA benefits under the Medicaid Transformation Project Demonstration (MTPD).

Exception to Rule Request:
Describe item or amount requested:

An exception to Department rule, per WAC __________________________: 

☐ Has not been initiated. The reason for not initiating this request is:
  ☐ WAC 388-440-0001. Your situation does not differ from the majority.
  ☐ Other based on WAC 388-440-0001.

☐ Has been initiated and approved: Dates: _____________ to _____________.
  Item or amount approved: ________________.

☐ Has been initiated and denied because:
  ☐ WAC 388-440-0001. Your situation does not differ from the majority
  ☐ Other based on WAC 388-440-0001.

You do not have a right to a fair hearing over this decision

A. If you do not agree with the decision, you have the right to complain in writing to the supervisor of your case manager who will review and respond in writing within ten (10) days of receipt of the complaint.

B. If you do not agree with the decision of the supervisor, you have the right to complain in writing to the Area Agency on Aging (AAA) Director or designee who will review and respond within ten (10) days of receipt of the complaint.

C. If administrative or judicial review is pending on the same issue, the Department may choose to respond to the complaint by informing you that the matter be resolved through the administrative or judicial review process.