The person applying for approval as your Family, Friend, and Neighbor in-home/relative provider has been denied. The Department of Children, Youth, and Families (DCYF) denied this person because the person did not meet the approval rules under WAC 110-16-0010 or responsibilities under WAC 110-16-0015. Contact DCYF with questions at 1-866-482-4325 #8 or dcyf.ffn@dcyf.wa.gov.

You are still eligible for help paying for child care, but you will need to choose a different provider.

If you need a different provider:

**Licensed care:** Should you need assistance in finding a licensed child care provider you may contact Child Care Aware at 1-800-446-1114 or online at [http://wa.childcareaware.org](http://wa.childcareaware.org). Child Care Aware provides free, unbiased information and referrals for families seeking high-quality licensed child care.

You must notify us within five days of beginning care with your new licensed provider according to WAC 110-15-0031. We have enclosed the Provider Information form for your convenience. Please return the form, or call us at the number on the top of this letter to let us know who your new provider is.

You may find licensed child care background check statuses, licensing history, monitoring reports, languages spoken and much more at Child Care Check at [www.del.wa.gov/check](http://www.del.wa.gov/check).

**License exempt care:**

Please refer to the enclosed Family, Friend and Neighbor (FFN) provider pending letter for instructions on how to begin the approval process for a different Family, Friend and Neighbor in-home/relative provider.

If you have questions, please contact us at the number listed at the top of this letter.