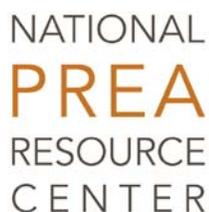


JUVENILE FACILITIES



<b>Auditor Information</b>			
<b>Auditor name:</b> Kyle D. Barrington			
<b>Address:</b> PO Box 10751, College Station, TX 77842-0751			
<b>Email:</b> Kyle.Barrington@Zajonc-Corp.com			
<b>Telephone number:</b> 979-696-6373			
<b>Date of facility visit:</b> 10/06/2014 to 10/09/2014			
<b>Facility Information</b>			
<b>Facility name:</b> Echo Glen Children's Center			
<b>Facility physical address:</b> 33010 SE 99th Street, Snoqualmie, WA 98065			
<b>Facility mailing address:</b> <i>(if different from above)</i>			
<b>Facility telephone number:</b> 425-831-2500			
<b>The facility is:</b>	<input type="checkbox"/> Federal	<input checked="" type="checkbox"/> State	<input type="checkbox"/> County
	<input type="checkbox"/> Military	<input type="checkbox"/> Municipal	<input type="checkbox"/> Private for profit
	<input type="checkbox"/> Private not for profit		
<b>Facility type:</b>	<input checked="" type="checkbox"/> Correctional	<input type="checkbox"/> Detention	<input type="checkbox"/> Other
<b>Name of facility's Chief Executive Officer:</b> Nehemiah Don Mead, Ed.D.			
<b>Number of staff assigned to the facility in the last 12 months:</b> 267			
<b>Designed facility capacity:</b> 136			
<b>Current population of facility:</b> 132			
<b>Facility security levels/inmate custody levels:</b> Medium/Maximum			
<b>Age range of the population:</b> 12 to 19 years			
<b>Name of PREA Compliance Manager:</b> Patti Berntsen		<b>Title:</b>	Assoc.
<b>Email address:</b> berntpm@dshs.wa.gov		<b>Telephone number:</b>	425-831-2705
<b>Agency Information</b>			
<b>Name of agency:</b> Juvenile Justice & Rehabilitation Administration			
<b>Governing authority or parent agency:</b> <i>(if applicable)</i> Department of Social & Health Services			
<b>Physical address:</b> 14th & Jefferson Street, Olympia, WA 98504			
<b>Mailing address:</b> <i>(if different from above)</i>			
<b>Telephone number:</b> 360-902-8080			
<b>Agency Chief Executive Officer</b>			
<b>Name:</b> John Clayton		<b>Title:</b>	Assistant Secretary
<b>Email address:</b> Claytjl@dshs.wa.gov		<b>Telephone number:</b>	360-902-7805
<b>Agency-Wide PREA Coordinator</b>			
<b>Name:</b> Eric Crawford		<b>Title:</b>	PREA Administrator
<b>Email address:</b> Crawfem@dshs.wa.gov		<b>Telephone number:</b>	360-902-0230

## AUDIT FINDINGS

### NARRATIVE

The Juvenile Justice & Rehabilitation Administration (JJRA) requested a PREA Audit for the Echo Glen Children's Center (Echo Glen) on July 27, 2014. The facility is located in Snoqualmie, Washington. Echo Glen is a medium/maximum security facility that is not fenced, but bordered by natural wetlands. It provides treatment services for younger male offenders and is the only institution for female offenders. Echo Glen provides educational services for a wide range of youth with varying needs. It provides dialectical behavior therapy, anger replacement training, cultural programming, sex offense specific and inpatient chemical dependency treatment. Echo Glen offers gender specific programming for female offenders. It is also known for its Canine Connection program which allows youth to train future service animals. Female youthful offenders sentenced by the Department of Corrections also reside at Echo Glen. The Pre-Audit work commenced on August 31, 2014 and the Onsite Audit was conducted on October 13, 2013 through October 15, 2014.

Echo Glen is a correctional facility that houses up to 136 residents and has approximately 267 staff members. Medical and mental health care is provided onsite by facility staff and local contractors however, sexual assault exams, if needed, would be conducted offsite at Harborview Medical Center. At the time of the on-site PREA audit there were 122 volunteers authorized to enter the facility.

## **DESCRIPTION OF FACILITY CHARACTERISTICS**

The Echo Glen is a 25 acre campus that includes 28 buildings (e.g., 13 cottages, a school complex, health center, recreational facilities, cafeteria, maintenance, administration and social service buildings). The facility has 16 segregation cells.

Echo Glen has a designed capacity of 136. The facility is designed to house residents aged 12 to 19 and the average length of stay, as of September 2014, was 152.5 days. The facility's security level is rated as a "medium/maximum" and the resident custody levels range is considered "medium to maximum" per interviews with JJRA staff. Echo Glen is considered a "secure" facility. As of August 2014, the facility was authorized to employ up to 267 staff members. The facility has numerous security cameras located in and around the facility. There are cameras in the segregation cells but access to these cells is restricted to residents who meet the need for additional supervision and monitoring.

During the previous 12 month period, the facility reported 10 allegations of sexual abuse or sexual harassment with 9 of these allegations resulting in an administrative investigation and one resulting in a criminal investigation. The facility had never had a previous PREA Audit.

## SUMMARY OF AUDIT FINDINGS

The PREA Audit, onsite, was conducted between October 6, 2014 and October 9, 2014. It was confirmed that the required PREA Audit notice was posted 42 days in advance via photographic evidence provided by the PREA Compliance Manager. The photographs confirmed that the notices were posted in various, conspicuous, areas throughout the facility.

Beginning in August of 2014, multiple emails arrived containing the completed Pre-Audit Questionnaire, policies, and other supporting documentation for Echo Glen's PREA Audit. Further, in September a large binder was received by this Auditor that included additional supporting materials. Based on a thorough review of the materials it was clear that both JJRA and Echo Glen had made good progress toward compliance but still was missing certain policies and documentation (e.g., Staffing Plan, etc.). A conference call with PREA Compliance Manager on September 22, 2014 and a follow-up conference call on September 29, 2014, with the Superintendent and PREA Compliance Manager, confirmed that the facility was still "working" to complete various policies and procedures.

The on-site audit was conducted from October 6, 2014 to October 9, 2014. An introduction meeting was held at approximately 8:30 AM on October 6, 2014 with the Superintendent, the Echo Glen PREA Compliance Manager, and various facility supervisors. Following this meeting, a tour of the facility was conducted and this auditor noted the location of the security cameras, the physical grounds and structures. Notification of the PREA Audit, as well as, notices regarding the rights of the residents to be free from sexual abuse and sexual harassment were observed. These notices included information on how residents could report sexual abuse and sexual harassment.

During the tour it was noted that there were areas of the facility that had "blind spots" and these areas were noted by the PREA Compliance Manager. It was also noted that there were no cameras in the residents' sleeping quarters or in the residents' shower/toileting areas except for isolation/segregation cells.

There were a total of 132 residents in the program during the audit. While touring, this auditor observed residents were being supervised by Echo Glen staff (i.e., security staff) and by the school district assigned teachers. It was also observed that when the residents were not at school the residents were under the constant supervision of Echo Glen staff.

This Auditor interviewed 11 randomly selected residents as part of the audit. Residents reported being informed of the facility's Zero-Tolerance Policy related to sexual abuse and sexual harassment and their right to be free from sexual abuse, sexual harassment and their right to be free from retaliation for reporting sexual abuse and/or sexual harassment. All residents noted that they received PREA education within 10-days of intake. A review of all 21 residents' files indicated that all 21 (or 100.0%) did receive PREA information at their time of intake and did get the required education within the required 10-day timeline.

During the tour this auditor talked to security staff, counselors, intake staff, kitchen staff and assigned school teachers. In all, during the on-site audit, a total of 19 staff (JJRA employees, contractors and/or volunteers) were interviewed. Eleven of these staff were randomly selected from all three shifts. Overall, the staff interviews revealed that staff were trained in PREA standards, their obligations as first-responders, and their respective responsibilities and duties to prevent, detect, and respond to sexual abuse, sexual harassment, and allegations of retaliation for reporting sexual abuse and sexual harassment. However, at least two staff reported needing more information about "How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents" as these staff felt the training was not detailed enough. Other staff, who were reassigned from another facility, didn't feel they were provided with adequate training related to working in a co-ed facility. Further, several staff reported that "immediately" meant by the "end of my shift." The counseling staff noted that they completed a risk factor analysis (called a SAVY) for each resident, within 72-hours of intake, to determine proper room assignment but at least 3 of the 21 youth records reviewed noted that the SAVY was not done within 72-hours of intake. Further, there was noted inconsistencies related to intake staff in how, and if, they considered appearance and gender nonconforming appearance in their risk assessment.

Through the pre-audit and on-site audit process, it was determined that 26 standards were not substantially met. A corrective action plan for compliance was developed and implemented to facilitate Echo Glen's efforts to become fully compliant with all PREA standards. On May 5, 2015, Echo Glen was able to complete their corrective action plan and meet 40 standards. The remaining standard was classified as "not applicable." A summary of this Auditor's findings and the corrective actions, in any, are written under each applicable standard within this report.

Number of standards exceeded: 0

Number of standards met: 40

Number of standards not met: 0

Number of standards not applicable: 1

## Standard 115.311 Zero tolerance of sexual abuse and sexual harassment; PREA Coordinator

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.311: Requires that: (a) An agency shall have a written policy mandating zero tolerance toward all forms of sexual abuse and sexual harassment and outlining the agency's approach to preventing, detecting, and responding to such conduct; (b) An agency shall employ or designate an upper-level, agency-wide PREA coordinator with sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its facilities; and (c) Where an agency operates more than one facility, each facility shall designate a PREA compliance manager with sufficient time and authority to coordinate the facility's efforts to comply with the PREA standards.

EVIDENCE OF COMPLIANCE: As evidence of compliance with this standard, the facility (Echo Glen) submitted to this Auditor the Department of Social and Health Services (DSHS) Juvenile Rehabilitation (JJRA) Policy 49, which was put into effect on April 1, 2014; the Pre-Audit Questionnaire; Echo Glen's and JJRA's Organizational Charts; Echo Glen's Facility Policy 2.26 (effective September 15, 2014); and interviews with staff (specifically the Superintendent, the PREA Compliance Manager for Echo Glen, and the PREA Administrator for the State of Washington).

OBSERVATIONS: As noted in the Auditor's Worksheet, there were initially 12 Corrective Action Plan (CAP) items that needed to be addressed after the onsite visit. Overall, several policies needed to be created and/or revised; the facility needed to update its organizational chart; and the PREA Compliance Manager need to be given the time and authority to coordinate the facility's efforts to comply with the PREA standards.

## Standard 115.312 Contracting with other entities for the confinement of residents

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.312: Requires that: (a) A public agency that contracts for the confinement of its inmates with private agencies or other entities, including other government agencies, shall include in any new contract or contract renewal the entity's obligation to adopt and comply with the PREA standards; (b) Any new contract or contract renewal shall provide for agency contract monitoring to ensure that the contractor is complying with the PREA standards.

EVIDENCE OF COMPLIANCE: As evidence of compliance with this standard, the facility (Echo Glen) and JJRA submitted to this Auditor the Pre-Audit Questionnaire, provided interviews with staff (specifically, the DSHS Contract Manager), and copies of a contract with their single contractor for confinement services.

OBSERVATIONS: Interviews with the DSHS Contract Manager reinforced that DSHS only contracts with one facility for confinement services. That facility is Pioneer Human Services. Review of the only contract for confinement services noted on page 17 (Statement of Work) under section 1, subsection (b-1), that the Contractor shall "adopt and be in compliance with PREA standards for preventing, detecting, and responding to sexual misconduct in criminal and juvenile justice settings." Further, the review of the only contract for confinement services noted on page 17 (Statement of Work) under section 1, subsection (b-2) that the Contractor shall "provide the JJRA contract monitoring to ensure compliance with the PREA standards." As noted in the Auditor's Worksheet, there were zero CAP items that needed to be addressed after the onsite visit.

### Standard 115.313 Supervision and monitoring

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.313: This standard has four components: (a) a staffing plan has been created; (b) deviations from the staffing plan are documented; (c) the staffing plan is reviewed annually; and (d) for secure facilities, where unannounced rounds occur, staff are prohibited from alerting other staff that such rounds are occurring.

EVIDENCE OF COMPLIANCE: As evidence of compliance with this standard, the facility (Echo Glen) submitted to this Auditor the Department of Social and Health Services (DSHS) Juvenile Rehabilitation (JJRA) Policy 49, which was put into effect on April 1, 2014; the Pre-Audit Questionnaire; Echo Glen's Organizational Chart; Echo Glen's Facility Policy (2.26); interviews with staff (specifically, the Superintendent, the PREA Compliance Manager for Echo Glen, and the PREA Administrator for the State of Washington).

OBSERVATIONS: As noted in the Auditor's Worksheet, after the onsite visit there were six CAP items that needed to be addressed. The Echo Glen's JJRA 49 Policy, after being modified, now requires that each facility develop, document, and make its best efforts to comply on a regular basis with the facility Staffing Plan. Subsequent correspondence with the PREA Compliance Manager noted that Echo Glen has a written and developed Staffing Plan. This was corroborated by the PREA Administrator, who noted that all facilities are required to develop their own staffing plans and that he reviews, on at least an annual basis, these plans. On March 1, 2015, the PREA Administrator and the PREA Compliance Manager for Echo Glen met to review the facility's staffing plans.

DETERMINATION: Echo Glen created a staffing plan that is compliant with 115.313. Further, the agency identified blind spots

### Standard 115.315 Limits to cross-gender viewing and searches

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.315: This standard has six components: (a) The facility shall not conduct cross-gender strip searches or cross-gender visual body cavity searches (meaning a search of the anal or genital opening) except in exigent circumstances or when performed by medical practitioners; (b) The agency shall not conduct cross-gender pat-down searches except in exigent circumstances; (c) The facility shall document all cross-gender strip searches and cross-gender visual body cavity searches, and shall document all cross-gender pat-down searches of female inmates; (d) The facility shall implement policies and procedures that enable inmates to shower, perform bodily functions, and change clothing without nonmedical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks. Such policies and procedures shall require staff of the opposite gender to announce their presence when entering an inmate housing unit; (e) The facility shall not search or physically examine a transgender or intersex inmate for the sole purpose of determining the inmate's genital status. If the inmate's genital status is unknown, it may be determined during conversations with the inmate, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner; and (f) The agency shall train security staff in how to conduct cross-gender pat-down searches, and searches of transgender and intersex inmates, in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs.

EVIDENCE OF COMPLIANCE: Echo Glen's PREA Policy (2.26), JJRA Policy 50, and the Pre-Audit Questionnaire. In addition, interviews with 17 staff (employees, contractors, or volunteers) and 11 residents, along with reviews of facility forms helped to form the basis of the determination for this standard

## Standard 115.316 Residents with disabilities and residents who are limited English proficient

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.316: This standard has three components: (a) The agency shall take appropriate steps to ensure that inmates with disabilities (including, for example, inmates who are deaf or hard of hearing, those who are blind or have low vision, or those who have intellectual, psychiatric, or speech disabilities), have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment; (b) The agency shall take reasonable steps to ensure meaningful access to all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment to inmates who are limited English proficient, including steps to provide interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary; and (c) The agency shall not rely on inmate interpreters, inmate readers, or other types of inmate assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the inmate's safety, the performance of first-response duties under §115.64, or the investigation of the inmate's allegations.

EVIDENCE OF COMPLIANCE: JJRA Policy 42 (Conducting Searches) and the Pre-Audit Questionnaire. In addition, interviews with 16 staff (employees, contractors, or volunteers) and 11 residents, along with reviews of facility forms helped to form the basis of the determination for this standard.

OBSERVATIONS: JJRA Policy 36 (Using Interpreter and Translation Services [12/6/2013]) notes "JJRA must not rely on youth to provide interpretation, translation of written materials, or other types of assistance except in limited exigent circumstances where an extended delay in obtaining an effective interpreter could compromise the youth safety, the performance of first-response duties, or the investigation."

## Standard 115.317 Hiring and promotion decisions

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.317: This standard has eight components: (a) The agency shall not hire or promote anyone who may have contact with inmates, and shall not enlist the services of any contractor who may have contact with inmates, who— [(1) Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997); (2) Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse; or (3) Has been civilly or administratively adjudicated to have engaged in the activity described in paragraph (a)(2) of this section]; (b) The agency shall consider any incidents of sexual harassment in determining whether to hire or promote anyone, or to enlist the services of any contractor, who may have contact with inmates; (c) Before hiring new employees who may have contact with inmates, the agency shall: [(1) Perform a criminal background records check; and (2) Consistent with Federal, State, and local law, make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse]; (d) The agency shall also perform a criminal background records check before enlisting the services of any contractor who may have contact with inmates; (e) The agency shall either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with inmates or have in place a system for otherwise capturing such information for current employees; (f) The agency shall ask all applicants and employees who may have contact with inmates directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions and in any interviews or written self-evaluations conducted as part of reviews of current employees. The agency shall also impose upon employees a continuing affirmative duty to disclose any such misconduct; and (g) Material omissions regarding such misconduct or the provision of materially

## Standard 115.318 Upgrades to facilities and technologies

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.318: This standard has two components: (a) When designing or acquiring any new facility and in planning any substantial expansion or modification of existing facilities, the agency shall consider the effect of the design, acquisition, expansion, or modification upon the agency's ability to protect residents from sexual abuse; and (b) When installing or updating a video monitoring system, electronic surveillance system, or other monitoring technology, the agency shall consider how such technology may enhance the agency's ability to protect residents from sexual abuse.

EVIDENCE OF COMPLIANCE: As evidence of compliance with this standard, the facility (Echo Glen) submitted to this Auditor the Pre-Audit Questionnaire, a facility tour, and interviews with staff (specifically, the Echo Glen Superintendent, the PREA Compliance Manager for Echo Glen, and the Facility's staff and residents).

OBSERVATIONS: Pre-Audit Questionnaire and interviews with staff and residents note that there were updates to video monitoring and technology and that a housing unit had been modified. Further, interviews noted that the modification to the unit resulted in better protection for residents from sexual abuse as the unit added security cameras and improved line of sight. Further, the modification resulted in the creation of an exam room with "smoked" windows to increase confidentiality and resident protection from being viewed during exams.

DETERMINATION: Echo Glen's approach to this standard was deemed to meet standard as the facility complied in all material ways with

## Standard 115.321 Evidence protocol and forensic medical examinations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.321: This standard has eight components: (a) To the extent the agency is responsible for investigating allegations of sexual abuse, the agency shall follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions; (b) The protocol shall be developmentally appropriate for youth and, as appropriate, shall be adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011; (c) The agency shall offer all residents who experience sexual abuse access to forensic medical examinations whether on-site or at an outside facility, without financial cost, where evidentiary or medically appropriate. Such examinations shall be performed by Sexual Assault Forensic Examiners (SAFEs) or Sexual Assault Nurse Examiners (SANEs) where possible. If SAFEs or SANEs cannot be made available, the examination can be performed by other qualified medical practitioners. The agency shall document its efforts to provide SAFEs or SANEs; (d) The agency shall attempt to make available to the victim a victim advocate from a rape crisis center. If a rape crisis center is not available to provide victim advocate services, the agency shall make available to provide these services a qualified staff member from a community-based organization or a qualified agency staff member. Agencies shall document efforts to secure services from rape crisis centers. For the purpose of this standard, a rape crisis center refers to an entity that provides intervention and related assistance, such as the services specified in 42 U.S.C. 14043g(b)(2)(C), to victims of sexual assault of all ages. The agency may utilize a rape crisis center that is part of a governmental unit as long as the center is not part of the criminal justice system (such as a law enforcement agency) and offers a comparable level of confidentiality as a nongovernmental entity that provides similar victim services; (e) As requested by the victim the victim advocate, qualified agency staff member, or qualified

## Standard 115.322 Policies to ensure referrals of allegations for investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.322: This standard has five components: (a) The agency shall ensure that an administrative or criminal investigation is completed for all allegations of sexual abuse and sexual harassment; (b) The agency shall have in place a policy to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior. The agency shall publish such policy on its website or, if it does not have one, make the policy available through other means. The agency shall document all such referrals; (c) If a separate entity is responsible for conducting criminal investigations, such publication shall describe the responsibilities of both the agency and the investigating entity; (d) Any State entity responsible for conducting administrative or criminal investigations of sexual abuse or sexual harassment in juvenile facilities shall have in place a policy governing the conduct of such investigations; (e) Any Department of Justice component responsible for conducting administrative or criminal investigations of sexual abuse or sexual harassment in juvenile facilities shall have in place a policy governing the conduct of such investigations.

EVIDENCE OF COMPLIANCE: The Pre-Audit Questionnaire notes that documentation ensuring that all administrative or criminal investigations are completed for all allegations of sexual abuse and sexual harassment is provided in JJRA Policy 49 (Applying the PREA Juvenile Standards in JJRA 4/1/2014); Echo Glen's 2.26 policy, and DSHS 18.62. This Auditor also relied on interviews of staff and residents.

OBSERVATIONS: JJRA Policy 49 (Applying the PREA Juvenile Standards in JJRA 4/1/2014) page 4 section 21 notes that "JJRA will 

### Standard 115.331 Employee training

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.331: This standard has four components: (a) The agency shall train all employees who may have contact with residents on 11 required topics; (b) Such training shall be tailored to the unique needs and attributes of residents of juvenile facilities and to the gender of the residents at the employee's facility. The employee shall receive additional training if the employee is reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa; (c) All current employees who have not received such training shall be trained within one year of the effective date of the PREA standards, and the agency shall provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures. In years in which an employee does not receive refresher training, the agency shall provide refresher information on current sexual abuse and sexual harassment policies; and (d) The agency shall document, through employee signature or electronic verification, that employees understand the training they have received.

EVIDENCE OF COMPLETION: Echo Glen referenced JJRA Policy 49 (Applying the PREA Juvenile Standards in JJRA 4/1/2014) Policy; a copy of the curriculum; and submitted signed "Acknowledgement of Receipt of PREA Training" forms as evidence of compliance. Further, random interviews with 11 staff (employees, contractors, and volunteers) were also used.

OBSERVATIONS: Two of 11 randomly interviewed staff reported that they did not receive all of the required PREA training (specifically, 331[a-9]). A review of the educational training files noted that both employees had only attended the online computer training. Staff also indicated that they did not feel they received additional training upon reassignment to Echo Glen as Echo Glen was a co-ed facility 

### Standard 115.332 Volunteer and contractor training

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.332: This standard has three components: (a) The agency shall ensure that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency’s sexual abuse and sexual harassment prevention, detection, and response policies and procedures; (b) The level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents, but all volunteers and contractors who have contact with residents shall be notified of the agency’s zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents; and (c) The agency shall maintain documentation confirming that volunteers and contractors understand the training they have received.

EVIDENCE OF COMPLETION: Echo Glen’s Pre-Audit Questionnaire and interviews with the PREA Compliance Manager and Echo Glen Superintendent were used to assess compliance with this standard.

OBSERVATIONS: Echo Glen is clearly attempting to “catch-up” in its policies, procedures, and practices but in the volunteer/contractor area it is not fully developed yet. Echo Glen has just developed a training plan for volunteers and contractors. However, an interview with a volunteer noted that they have contact with residents prior to being trained. This led to five CAP items.

DETERMINATION: During the CAP timeline period the facility was able to complete all five CAP items. Volunteers and contractors were

### Standard 115.333 Resident education

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.333: This standard has six components: (a) During the intake process, residents shall receive information explaining, in an age appropriate fashion, the agency’s zero tolerance policy regarding sexual abuse and sexual harassment and how to report incidents or suspicions of sexual abuse or sexual harassment; (b) Within 10 days of intake, the agency shall provide comprehensive age-appropriate education to residents either in person or through video regarding their rights to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents, and regarding agency policies and procedures for responding to such incidents; (c) Current residents who have not received such education shall be educated within one year of the effective date of the PREA standards, and shall receive education upon transfer to a different facility to the extent that the policies and procedures of the resident’s new facility differ from those of the previous facility; (d) The agency shall provide resident education in formats accessible to all residents, including those who are limited English proficient, deaf, visually impaired, or otherwise disabled, as well as to residents who have limited reading skills; (e) The agency shall maintain documentation of resident participation in these education sessions; and (f) In addition to providing such education, the agency shall ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats.

EVIDENCE OF COMPLETION: Echo Glen’s Pre-Audit Questionnaire, JJRA Policy 49, interviews with the PREA Compliance Manager, the Echo Glen Superintendent, the facility staff and residents, and a review of 21 resident files were used to assess compliance with this standard.

OBSERVATIONS: A review of 21 residents’ files indicated that all 21 (or 100.0%) did receive PREA information at their time of intake and

## Standard 115.334 Specialized training: Investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.334: This standard has four components: (a) In addition to the general training provided to all employees pursuant to § 115.331, the agency shall ensure that, to the extent the agency itself conducts sexual abuse investigations, its investigators have received training in conducting such investigations in confinement settings; (b) Specialized training shall include techniques for interviewing juvenile sexual abuse victims, proper use of Miranda and Garrity warnings, sexual abuse evidence collection in confinement settings, and the criteria and evidence required to substantiate a case for administrative action or prosecution referral; (c) The agency shall maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations; and (d) Any State entity or Department of Justice component that investigates sexual abuse in juvenile confinement settings shall provide such training to its agents and investigators who conduct such investigations.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire along with interviews with the PREA Compliance Manager and Echo Glen Superintendent were used to assess compliance with this standard.

OBSERVATIONS: Echo Glen initially noted that this standard was "not applicable." However, this Auditor determine that this standard applied to Echo Glen because the Final Rule notes "The standard contained in the proposed rule required agencies responsible for investigating allegations of sexual abuse to adopt an evidence protocol to ensure all usable physical evidence is preserved for administrative or criminal proceedings, based on the Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations Adults/Adolescents" (SAFE Protocol) or similarly comprehensive and +

## Standard 115.335 Specialized training: Medical and mental health care

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.335: This standard has four components: (a) The agency shall ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in [(1) How to detect and assess signs of sexual abuse and sexual harassment; (2) How to preserve physical evidence of sexual abuse; (3) How to respond effectively and professionally to juvenile victims of sexual abuse and sexual harassment; and (4) How and to whom to report allegations or suspicions of sexual abuse and sexual harassment]; (b) If medical staff employed by the agency conduct forensic examinations, such medical staff shall receive the appropriate training to conduct such examinations; (c) The agency shall maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere; and (d) Medical and mental health care practitioners shall also receive the training mandated for employees under §115.331 or for contractors and volunteers under §115.332, depending upon the practitioner's status at the agency.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire along with interviews with the PREA Compliance Manager, the Echo Glen Superintendent, and staff were used to assess compliance with this standard.

OBSERVATIONS: Per the Pre-Audit Questionnaire the agency does have a policy related to the training of medical and mental health practitioners who work regularly in its facilities (JR 14, "Providing Health Care to JR Youth [4/1/2014]). Page 7 of this policy, section 18, notes that "JR must ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have received specialized training." The facility self-reports that only about 40.0% of its medical and mental health practitioners have received +

## Standard 115.341 Screening for risk of victimization and abusiveness

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.341: This standard has five components: (a) Within 72 hours of the resident's arrival at the facility and periodically throughout a resident's confinement, the agency shall obtain and use information about each resident's personal history and behavior to reduce the risk of sexual abuse by or upon a resident; (b) Such assessments shall be conducted using an objective screening instrument; (c) At a minimum, the agency shall attempt to ascertain 11 pieces of required information (see standard); (d) This information shall be ascertained through conversations with the resident during the intake process and medical and mental health screenings; during classification assessments; and by reviewing court records, case files, facility behavioral records, and other relevant documentation from the resident's files; and (e) The agency shall implement appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 39, the Sexually Aggressive/Vulnerable Youth (SAVY) Survey, interviews with the PREA Compliance Manager, the Echo Glen Superintendent, staff, and residents, and a review of 21 residents' files were used to assess compliance with this standard.

OBSERVATIONS: The facility uses a risk assessment tool that utilizes each resident's intake responses to a variety of questions, including past victimizations and abusiveness. This information is used to help determine a youth's risk of sexual aggression and sexual vulnerability. The staff use the SAVY, a personal interview, and any other available relevant records, to assess each youth's risk for sexual victimization.

## Standard 115.342 Use of screening information

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.342: This standard has nine components: (a) The agency shall use all information obtained pursuant to § 115.341 and subsequently to make housing, bed, program, education, and work assignments for residents with the goal of keeping all residents safe and free from sexual abuse; (b) Residents may be isolated from others only as a last resort when less restrictive measures are inadequate to keep them and other residents safe, and then only until an alternative means of keeping all residents safe can be arranged. During any period of isolation, agencies shall not deny residents daily large-muscle exercise and any legally required educational programming or special education services. Residents in isolation shall receive daily visits from a medical or mental health care clinician. Residents shall also have access to other programs and work opportunities to the extent possible; (c) Lesbian, gay, bisexual, transgender, or intersex residents shall not be placed in particular housing, bed, or other assignments solely on the basis of such identification or status, nor shall agencies consider lesbian, gay, bisexual, transgender, or intersex identification or status as an indicator of likelihood of being sexually abusive; (d) In deciding whether to assign a transgender or intersex resident to a facility for male or female residents, and in making other housing and programming assignments, the agency shall consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether the placement would present management or security problems; (e) Placement and programming assignments for each transgender or intersex resident shall be reassessed at least twice each year to review any threats to safety experienced by the resident; (f) A transgender or intersex resident's own views with respect to his or her own safety shall be given serious consideration; (g) Transgender and intersex residents shall be given the opportunity to shower separately from other residents; (h) If a resident is isolated pursuant to paragraph (b) of this section, the facility shall clearly document: [(1) The basis for the facility's concern for the resident's safety; and (2) The reason why no alternative means of separation can be arranged]; and (i) Every 30 days, the facility shall

## Standard 115.351 Resident reporting

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.351: This standard has five components: (a) The agency shall provide multiple internal ways for residents to privately report sexual abuse and sexual harassment, retaliation by other residents or staff for reporting sexual abuse and sexual harassment, and staff neglect or violation of responsibilities that may have contributed to such incidents; (b) The agency shall also provide at least one way for residents to report abuse or harassment to a public or private entity or office that is not part of the agency and that is able to receive and immediately forward resident reports of sexual abuse and sexual harassment to agency officials, allowing the resident to remain anonymous upon request. Residents detained solely for civil immigration purposes shall be provided information on how to contact relevant consular officials and relevant officials at the Department of Homeland Security; (c) Staff shall accept reports made verbally, in writing, anonymously, and from third parties and shall promptly document any verbal reports; (d) The facility shall provide residents with access to tools necessary to make a written report; and (e) The agency shall provide a method for staff to privately report sexual abuse and sexual harassment of residents.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 13, JJRA Policy 49, JJRA Policy 14, interviews with the PREA Compliance Manager, the Echo Glen Superintendent, staff and residents, and an interview with the State of Washington PREA Administrator were used to assess compliance with this standard.

OBSERVATIONS: All staff and residents were able to identify multiple internal ways for a youth to report privately to facility officials about sexual abuse, sexual harassment, retaliation, and staff neglect or violation of responsibilities that may have contributed to any such +

## Standard 115.352 Exhaustion of administrative remedies

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.352: This standard has seven components: (a) An agency shall be exempt from this standard if it does not have administrative procedures to address resident grievances regarding sexual abuse; (b)(1) The agency shall not impose a time limit on when a resident may submit a grievance regarding an allegation of sexual abuse; (2) The agency may apply otherwise-applicable time limits on any portion of a grievance that does not allege an incident of sexual abuse; (b)(3) The agency shall not require a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse; (b)(4) Nothing in this section shall restrict the agency's ability to defend against a lawsuit filed by a resident on the ground that the applicable statute of limitations has expired; (c) The agency shall ensure that [(1) A resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint, and (2) Such grievance is not referred to a staff member who is the subject of the complaint]; (d)(1) The agency shall issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance; (d)(2) Computation of the 90-day time period shall not include time consumed by residents in preparing any administrative appeal; (d)(3) The agency may claim an extension of time to respond, of up to 70 days, if the normal time period for response is insufficient to make an appropriate decision. The agency shall notify the resident in writing of any such extension and provide a date by which a decision will be made; (d)(4) At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, the resident may consider the absence of a response to be a denial at that level; (e)(1) Third parties, including fellow residents, staff members, family members, attorneys, and outside advocates, shall be permitted to assist residents in filing requests for administrative remedies relating to allegations of sexual abuse, and shall also be permitted to file such requests on behalf of residents; (e)(2) If a third party other than a parent or legal guardian files such a +

### Standard 115.353 Resident access to outside confidential support services

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.353: This standard has four components: (a) The facility shall provide residents with access to outside victim advocates for emotional support services related to sexual abuse, by providing, posting, or otherwise making accessible mailing addresses and telephone numbers, including toll free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations, and, for persons detained solely for civil immigration purposes, immigrant services agencies. The facility shall enable reasonable communication between residents and these organizations and agencies, in as confidential a manner as possible; (b) The facility shall inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws; (c) The agency shall maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse. The agency shall maintain copies of agreements or documentation showing attempts to enter into such agreements; and (d) The facility shall also provide residents with reasonable and confidential access to their attorneys or other legal representation and reasonable access to parents or legal guardians.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 28, interviews with the PREA Compliance Manager, the Echo Glen Superintendent, staff, and residents, an interview with staff at Providence St. Peter, an interview with staff at Harborview Medical Center (Sexual Assault and Traumatic Stress Center), and an interview with the State of Washington's PREA Administrator were used to assess compliance with this standard.



### Standard 115.354 Third-party reporting

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.354: This standard has one component: (a) The agency shall establish a method to receive third-party reports of sexual abuse and sexual harassment and shall distribute publicly information on how to report sexual abuse and sexual harassment on behalf of a resident.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, interviews with the PREA Compliance Manager, the Echo Glen Superintendent, staff, and residents, and an interview with the State of Washington's PREA Administrator were used to assess compliance with this standard.

OBSERVATIONS: This Echo Glen facility has multiple means of receiving third-party reports, including phone calls to the facility and via the CPS number; however, none of these methods appear to be provided to the residents' family members. The DSHS website <http://www.dshs.wa.gov/jra/prea.shtml> notes that anyone, who suspects sexual abuse has happened at a JJRA facility is free to contact the facility or report to CPS and law enforcement. However, no mention of what to do with sexual harassment reports is referenced. Further, the website only states that "you are free to contact the facility" but it doesn't provide any contact information, contact name(s), or how the process would work. These findings resulted in one CAP item.

DETERMINATION: Worked completed by the State of Washington's PREA Administrator during the CAP timeline period updated the policies and procedures to reflect "sexual harassment" as well as sexual abuse per the standard. Based on these changes, the Echo Glen

## Standard 115.361 Staff and agency reporting duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.361: This standard has six components: (a) The agency shall require all staff to report immediately and according to agency policy any knowledge, suspicion, or information they receive regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency; retaliation against residents or staff who reported such an incident; and any staff neglect or violation of responsibilities that may have contributed to an incident or retaliation; (b) The agency shall also require all staff to comply with any applicable mandatory child abuse reporting laws; (c) Apart from reporting to designated supervisors or officials and designated State or local services agencies, staff shall be prohibited from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions; (d)(1) Medical and mental health practitioners shall be required to report sexual abuse to designated supervisors and officials pursuant to paragraph (a) of this section, as well as to the designated State or local services agency where required by mandatory reporting laws; (d)(2) Such practitioners shall be required to inform residents at the initiation of services of their duty to report and the limitations of confidentiality; (e)(1) Upon receiving any allegation of sexual abuse, the facility head or his or her designee shall promptly report the allegation to the appropriate agency office and to the alleged victim's parents or legal guardians, unless the facility has official documentation showing the parents or legal guardians should not be notified; (e)(2) If the alleged victim is under the guardianship of the child welfare system, the report shall be made to the alleged victim's caseworker instead of the parents or legal guardians; (e)(3) If a juvenile court retains jurisdiction over the alleged victim, the facility head or designee shall also report the allegation to the juvenile's attorney or other legal representative of record within 14 days of receiving the allegation; and (f) The facility shall report all allegations of sexual abuse and sexual harassment including third-party and anonymous reports to the facility's designated investigators +

## Standard 115.362 Agency protection duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.362: This standard has one component: (a) When an agency learns that a resident is subject to a substantial risk of imminent sexual abuse, it shall take immediate action to protect the resident.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 49 (Applying PREA Juvenile Standards in JJRA [4/1/2014]), and interviews with staff and residents were used to assess compliance with this standard.

OBSERVATIONS: JJRA Policy 49, on page 4, section 19, notes that "If a youth is subject to a substantial risk of imminent sexual abuse, the Superintendent, Community Facility Administrator, Regional Administrator, or designee must take immediate action to protect the youth." During interviews all 11 randomly selected staff noted that they would act immediately to protect a resident who was subject to a substantial risk of imminent sexual abuse. Further, all interviewed residents noted that they would "tell staff" if they felt they were at a substantial risk of imminent sexual abuse. However, as written, JJRA Policy 49 does not comply with this PREA standard. Though all staff reported they would "immediately" act to protect the youth and would "immediately" report the concern to his/her supervisor, each staff had a different definition of "immediately." Several staff indicated that immediately would be "within a few seconds" and still others "by the end of my shift." In this Auditor's opinion, "by the end of my shift" does not comply with the intent of "immediately," which is defined by PREA as "without delay." These findings resulted in one CAP item.

DETERMINATION: Work completed during the CAP timeline period resulted in retraining of staff to understand the definition of +

### Standard 115.363 Reporting to other confinement facilities

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.363: This standard has four components: (a) Upon receiving an allegation that a resident was sexually abused while confined at another facility, the head of the facility that received the allegation shall notify the head of the facility or appropriate office of the agency where the alleged abuse occurred and shall also notify the appropriate investigative agency; (b) Such notification shall be provided as soon as possible, but no later than 72 hours after receiving the allegation; (c) The agency shall document that it has provided such notification; and (d) The facility head or agency office that receives such notification shall ensure that the allegation is investigated in accordance with these standards.

EVIDENCE OF COMPLETION: Echo Glen’s Pre-Audit Questionnaire, JJRA Policy 49 (Applying PREA Juvenile Standards in JJRA [4/1/2014]), and interviews with staff and residents were used to assess compliance with this standard.

OBSERVATIONS: JJRA Policy 49, on page 4, section 20, notes that “within 72 hours of receiving an allegation that a youth was sexually abused while confined at another facility, the Superintendent, Regional Administrator or designee, must notify the head of the facility or appropriate office of the agency where the alleged abuse occurred. Notification must be documented.” Nothing is presented that documents what the agency does when it receives an allegation of sexual abuse of a former resident while they were in residence at Echo Glen from other facilities/agencies. Interviews indicated that staff would treat the allegation as a “new” allegation and immediately follow their policies related to reports or suspicions of sexual abuse. However, this procedure is not noted in any policy reviewed by this Auditor. These findings resulted in one CAP item +

### Standard 115.364 Staff first responder duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.364: This standard has two components: (a) Upon learning of an allegation that a resident was sexually abused, the first staff member to respond to the report shall be required to: [(1) Separate the alleged victim and abuser; (2) Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence; and (3) If the abuse occurred within a time period that still allows for the collection of physical evidence, request that the alleged victim not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating; and (4) If the abuse occurred within a time period that still allows for the collection of physical evidence, ensure that the alleged abuser does not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating]; and (b) If the first staff responder is not a security staff member, the responder shall be required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff.

EVIDENCE OF COMPLETION: Echo Glen’s Pre-Audit Questionnaire, JJRA Policy 49 (Applying PREA Juvenile Standards in JJRA [4/1/2014]), and interviews with staff and residents were used to assess compliance with this standard.

OBSERVATIONS: JJRA Policy 49 does not differentiate between security staff and non-security staff. The policy states that “the first staff member to respond.” Further, in each staff interview, including non-security staff, all staff noted that they understood his/her role if they happen to be a first responder and each staff answer was compliant with PREA standards. In addition, Echo Glen’s Coordinated Response Plan notes that “first responder(s) responsibilities” include “notify Echo Glen security and medical staff” (First Responder(s)) +

### Standard 115.365 Coordinated response

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.365: This standard has one component: (a) The facility shall develop a written institutional plan to coordinate actions taken in response to an incident of sexual abuse among staff first responders, medical and mental health practitioners, investigators, and facility leadership.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, Echo Glen's Community Facility Sexual Abuse Coordinated Response Plan, and interviews with staff and residents were presented as evidence of compliance with this standard.

OBSERVATIONS: The Echo Glen Community Facility Sexual Abuse Coordinated Response Plan is written and details the coordinated action that staff are to take in response to an incidence of sexual abuse. This includes the responsibilities of first responders, medical and mental health practitioners, investigators, and facility leadership. Interviews with staff confirmed that the staff knew of the plan and that it needed to be followed if there was an allegation of sexual abuse.

DETERMINATION: The Echo Glen facility is deemed to be in compliance with this standard.

### Standard 115.366 Preservation of ability to protect residents from contact with abusers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.366: This standard has two components: (a) Neither the agency nor any other governmental entity responsible for collective bargaining on the agency's behalf shall enter into or renew any collective bargaining agreement or other agreement that limits the agency's ability to remove alleged staff sexual abusers from contact with residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted, and (b) Nothing in this standard shall restrict the entering into or renewal of agreements that govern: [(1) The conduct of the disciplinary process, as long as such agreements are not inconsistent with the provisions of §§115.372 and 115.376; or (2) Whether a no-contact assignment that is imposed pending the outcome of an investigation shall be expunged from or retained in the staff member's personnel file following a determination that the allegation of sexual abuse is not substantiated.]

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire and an interview with the Director of Institutional Programs [and designee for the DSHS Agency Head] were used to assess compliance with this standard.

OBSERVATIONS: An interview the Director of Institutional Programs and designee for the DSHS Agency Head, noted that the agency/state did enter into a new/renewed collective bargaining agreement that was completed since August of 2012 but that nothing in the collective bargaining agreement violated 115.366(b)(1) or 115.366(b)(2) provisions.

DETERMINATION: Based on the findings, the Echo Glen facility is deemed to be in compliance with this standard.



## Standard 115.367 Agency protection against retaliation

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.367: This standard has six components: (a) The agency shall establish a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff and shall designate which staff members or departments are charged with monitoring retaliation; (b) The agency shall employ multiple protection measures, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services for residents or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations; (c) For at least 90 days following a report of sexual abuse, the agency shall monitor the conduct or treatment of residents or staff who reported the sexual abuse and of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff, and shall act promptly to remedy any such retaliation. Items the agency should monitor include any resident disciplinary reports, housing, or program changes, or negative performance reviews or reassignments of staff. The agency shall continue such monitoring beyond 90 days if the initial monitoring indicates a continuing need; (d) In the case of residents, such monitoring shall also include periodic status checks; (e) If any other individual who cooperates with an investigation expresses a fear of retaliation, the agency shall take appropriate measures to protect that individual against retaliation; and (f) An agency's obligation to monitor shall terminate if the agency determines that the allegation is unfounded.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 49 (Applying PREA Juvenile Standards in JJRA [4/1/2014]) and interviews with staff and residents were used to assess compliance with this standard

## Standard 115.368 Post-allegation protective custody

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.368: This standard has one component: (a) Any use of segregated housing to protect a resident who is alleged to have suffered sexual abuse shall be subject to the requirements of § 115.342.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 22, and interviews with staff and residents were used to determine compliance with this standard.

OBSERVATIONS: Based on the pre-on-site visit conference calls with the Superintendent and via the Pre-Audit Questionnaire, Echo Glen does not, ever, place a resident in isolation for their own safety. However, JJRA Policy 22 ("Assigning Room Confinement, Programmed Room Confinement and Isolation") does allow for its use. Staff interviews supported the contention that Echo Glen facility "never" places a resident in isolation for their own protection against sexual victimization. (Note: Isolation is used after a severe infraction and/or for suicide watches.) However, all staff reported that the facility never uses isolation as a means to protect someone from sexual victimization, instead 11 out of 11 staff commented that the alleged abuser or potential abuser would be moved to another housing unit or to another facility. However, JJRA 22 does note on page 2, section 8, subsection 8.1, "Youth may be isolated for safety purposes only until an alternative means of keeping all youth safe can be arranged." Further, this same policy on page 3, section 11, notes that "youth placed in isolation or on room confinement must have access to 'a minimum of one hour of supervised release time every 24 hours including the opportunity for physical exercise.'" However, there is no mention of "education programming" or "special education services." Based on these findings there were two CAP items

## Standard 115.371 Criminal and administrative agency investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.371: This standard has 13 components: (a) When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, it shall do so promptly, thoroughly, and objectively for all allegations, including third-party and anonymous reports; (b) Where sexual abuse is alleged, the agency shall use investigators who have received special training in sexual abuse investigations involving juvenile victims pursuant to § 115.334; (c) Investigators shall gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data; shall interview alleged victims, suspected perpetrators, and witnesses; and shall review prior complaints and reports of sexual abuse involving the suspected perpetrator; (d) The agency shall not terminate an investigation solely because the source of the allegation recants the allegation; (e) When the quality of evidence appears to support criminal prosecution, the agency shall conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution; (f) The credibility of an alleged victim, suspect, or witness shall be assessed on an individual basis and shall not be determined by the person's status as resident or staff. No agency shall require a resident who alleges sexual abuse to submit to a polygraph examination or other truth-telling device as a condition for proceeding with the investigation of such an allegation; (g) Administrative investigations: [(1) Shall include an effort to determine whether staff actions or failures to act contributed to the abuse; and (2) Shall be documented in written reports that include a description of the physical and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings]; (h) Criminal investigations shall be documented in a written report that contains a thorough description of physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible; (i) Substantiated allegations of conduct that appears to be criminal shall be referred for prosecution; (j) The agency shall retain all written reports referenced in paragraphs (a) and (h) of this section.

## Standard 115.372 Evidentiary standard for administrative investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.372: This standard has one component: (a) The agency shall impose no standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire and interviews with staff and residents were used to determine compliance with this standard.

OBSERVATIONS: Staff could not provide any information related to the standard of evidence used in investigations. The Pre-Audit Questionnaire, as evidence of the facility's compliance, noted "NO" to the question related to the standard of evidence used in investigations. These findings lead to two CAP items.

DETERMINATION: During the CAP timeline period, JJRA revised Policy 49 to be compliant, by creating and adding a facility policy that requires administrative investigators and staff to be trained to use only an evidence standard of "preponderance of the evidence or lower" in determining whether allegations of sexual abuse or sexual harassment are substantiated. Thus, based on the findings, the Echo Glen facility is deemed to be in compliance with this standard.

### Standard 115.373 Reporting to residents

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.373: This standard has six components: (a) Following an investigation into a resident's allegation of sexual abuse suffered in an agency facility, the agency shall inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded; (b) If the agency did not conduct the investigation, it shall request the relevant information from the investigative agency in order to inform the resident; (c) Following a resident's allegation that a staff member has committed sexual abuse against the resident, the agency shall subsequently inform the resident (unless the agency has determined that the allegation is unfounded) whenever [(1) The staff member is no longer posted within the resident's unit; (2) The staff member is no longer employed at the facility; (3) The agency learns that the staff member has been indicted on a charge related to sexual abuse within the facility; or (4) The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility]; (d) Following a resident's allegation that he or she has been sexually abused by another resident, the agency shall subsequently inform the alleged victim whenever: [(1) The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility; or (2) The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility]; (e) All such notifications or attempted notifications shall be documented; and (f) An agency's obligation to report under this standard shall terminate if the resident is released from the agency's custody.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire and interviews with staff and residents were used to determine compliance with this standard. +

### Standard 115.376 Disciplinary sanctions for staff

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.376: This standard has four components: (a) Staff shall be subject to disciplinary sanctions up to and including termination for violating agency sexual abuse or sexual harassment policies; (b) Termination shall be the presumptive disciplinary sanction for staff who have engaged in sexual abuse; (c) Disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) shall be commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories; (d) All terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, shall be reported to law enforcement agencies, unless the activity was clearly not criminal, and to any relevant licensing bodies.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 49, JJRA Policy 20, and interviews with JJRA Human Resources and with Echo Glen's staff and residents were used to assess compliance with this standard.

OBSERVATIONS: JJRA Policy 49, page 2, section 7, notes that "Termination will be the presumptive disciplinary sanction for staff who have engaged in sexual abuse in accordance with RCW 13.40.570." Interviews with administrative staff noted that violations of the agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) are commensurate with the nature and circumstance of the acts committed. This was supported by JJRA Policy 49, page 2, section 8. Interviews with administrative staff noted that law enforcement is notified and investigations completed even if the alleged abusers resigns. However staff were unsure if +

## Standard 115.377 Corrective action for contractors and volunteers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.377: This standard has two components: (a) Any contractor or volunteer who engages in sexual abuse shall be prohibited from contact with residents and shall be reported to law enforcement agencies, unless the activity was clearly not criminal, and to relevant licensing bodies; and (b) The facility shall take appropriate remedial measures, and shall consider whether to prohibit further contact with residents, in the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 43 [Contract Compliance], and interviews with Echo Glen's staff and residents were used to assess compliance with this standard.

OBSERVATIONS: JJRA Policy 43 (Managing Vendor/Contractor Compliance [4/1/2014]) notes that "any contractor or volunteer who engages in sexual abuse must be prohibited from contact with youth and shall be reported to law enforcement agencies and to relevant licensing bodies" (page 1, section 2). Interviews with Echo Glen staff noted that any sexual abuse allegation would be reported to law enforcement regardless if the alleged abuser was a resident, staff, contractor, or volunteer. However, they were unsure about who reports, how to report, and to whom to report to, and to which relevant licensing bodies to report. One staff member responded "I am sure licensing bodies are informed, I just am not sure who is responsible for contacting them." Additional interviews with staff, including administrative and management staff, noted that the facility would take appropriate remedial measures and would consider whether to prohibit further contact with residents in the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer. +

## Standard 115.378 Disciplinary sanctions for residents

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.378: This standard has seven components: (a) A resident may be subject to disciplinary sanctions only pursuant to a formal disciplinary process following an administrative finding that the resident engaged in resident-on-resident sexual abuse or following a criminal finding of guilt for resident-on-resident sexual abuse; (b) Any disciplinary sanctions shall be commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories. In the event a disciplinary sanction results in the isolation of a resident, agencies shall not deny the resident daily large-muscle exercise or access to any legally required educational programming or special education services. Residents in isolation shall receive daily visits from a medical or mental health care clinician. Residents shall also have access to other programs and work opportunities to the extent possible; (c) The disciplinary process shall consider whether a resident's mental disabilities or mental illness contributed to his or her behavior when determining what type of sanction, if any, should be imposed; (d) If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, the facility shall consider whether to offer the offending resident participation in such interventions. The agency may require participation in such interventions as a condition of access to any rewards-based behavior management system or other behavior-based incentives, but not as a condition to access to general programming or education; (e) The agency may discipline a resident for sexual contact with staff only upon a finding that the staff member did not consent to such contact; (f) For the purpose of disciplinary action, a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred shall not constitute falsely reporting an incident or lying, even if an investigation does not establish evidence sufficient to substantiate the allegation; and (g) An agency may, in its discretion, prohibit all sexual activity between residents and may discipline residents for such activity. An agency may not, however, deem such +

## Standard 115.381 Medical and mental health screenings; history of sexual abuse

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.381: This standard has four components: (a) If the screening pursuant to § 115.341 indicates that a resident has experienced prior sexual victimization, whether it occurred in an institutional setting or in the community, staff shall ensure that the resident is offered a follow-up meeting with a medical or mental health practitioner within 14 days of the intake screening; (b) If the screening pursuant to § 115.341 indicates that a resident has previously perpetrated sexual abuse, whether it occurred in an institutional setting or in the community, staff shall ensure that the resident is offered a follow-up meeting with a mental health practitioner within 14 days of the intake screening; (c) Any information related to sexual victimization or abusiveness that occurred in an institutional setting shall be strictly limited to medical and mental health practitioners and other staff, as necessary, to inform treatment plans and security and management decisions, including housing, bed, work, education, and program assignments, or as otherwise required by Federal, State, or local law; and (d) Medical and mental health practitioners shall obtain informed consent from residents before reporting information about prior sexual victimization that did not occur in an institutional setting, unless the resident is under the age of 18.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 39, JJRA Policy 14, and interviews with Echo Glen's staff and residents were used to determine compliance with this standard.

OBSERVATIONS: JJRA Policy 39, page 2, section 5, notes that "a meeting with a medical and mental health practitioner must be offered to a youth within 14 days of staff learning that the youth has experienced prior sexual victimization or has perpetrated sexual abuse." JJRA Policy 14 on page 8, section 19, restates the same policy. Staff reinforced that fact that youth would be offered these services via facility. +

## Standard 115.382 Access to emergency medical and mental health services

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.382: This standard has four components: (a) Resident victims of sexual abuse shall receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment; (b) If no qualified medical or mental health practitioners are on duty at the time a report of recent abuse is made, staff first responders shall take preliminary steps to protect the victim pursuant to § 115.362 and shall immediately notify the appropriate medical and mental health practitioners; (c) Resident victims of sexual abuse while incarcerated shall be offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate; and (d) Treatment services shall be provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 14, and interviews with Echo Glen's staff and residents were used to determine compliance with this standard.

OBSERVATIONS: Interviews and case file reviews noted that resident victims of sexual abuse are reported, and confirmed via case files, with unimpeded access to emergency medical treatment and crisis intervention services. JR Policy 14 (Providing Health Care to JR Youth [4/1/2014]) on page 8, section 20, subsections 20.1-20.2, provides clear directive that supports this component of the standard. Interviews with staff who are all trained as first responders (11 of 11 interviews supported this assertion) noted that they are trained to protect the +

### Standard 115.383 Ongoing medical and mental health care for sexual abuse victims and abusers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.383: This standard has eight components: (a) The facility shall offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility; (b) The evaluation and treatment of such victims shall include, as appropriate, follow-up services, treatment plans, and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody; (c) The facility shall provide such victims with medical and mental health services consistent with the community level of care; (d) Resident victims of sexually abusive vaginal penetration while incarcerated shall be offered pregnancy tests; (e) If pregnancy results from conduct specified in paragraph (d) of this section, such victims shall receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services; (f) Resident victims of sexual abuse while incarcerated shall be offered tests for sexually transmitted infections as medically appropriate; (g) Treatment services shall be provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident; and (h) The facility shall attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners.

EVIDENCE OF COMPLETION: Echo Glen’s Pre-Audit Questionnaire, JJRA Policy 14, and interviews with Echo Glen’s staff and residents were used to determine compliance with this standard.

OBSERVATIONS: The PREA Final Rule notes on page 147 that “The Department [U.S. Department of Justice] has expanded the duty to **Standard 115.386 Sexual abuse incident reviews**

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor’s analysis and reasoning, and the auditor’s conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.386: This standard has five components: (a) The facility shall conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded; (b) Such review shall ordinarily occur within 30 days of the conclusion of the investigation; (c) The review team shall include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners; (d) The review team shall: [(1) Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse; (2) Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; or gang affiliation; or was motivated or otherwise caused by other group dynamics at the facility; (3) Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse; (4) Assess the adequacy of staffing levels in that area during different shifts; (5) Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff; and (6) Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to paragraphs (d)(1)-(d)(5) of this section, and any recommendations for improvement and submit such report to the facility head and PREA compliance manager]; (e) The facility shall implement the recommendations for improvement, or shall document its reasons for not doing so.

EVIDENCE OF COMPLETION: Echo Glen’s Pre-Audit Questionnaire, interviews with Echo Glen staff, and interviews with the State of Washington’s PREA Program Administrator, were used to assess this standard.

## Standard 115.387 Data collection

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.387: This standard has six components: (a) The agency shall collect accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions; (b) The agency shall aggregate the incident-based sexual abuse data at least annually; (c) The incident-based data collected shall include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence (SSV) conducted by the Department of Justice; (d) The agency shall maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews; (e) The agency also shall obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents; and (f) Upon request, the agency shall provide all such data from the previous calendar year to the Department of Justice no later than June 30.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, interviews with Echo Glen staff, and interviews with the State of Washington's PREA Program Administrator, were used to assess this standard.

OBSERVATIONS: The Echo Glen facility did not produce (and does not have) a standardized instrument so that it can collect accurate uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions. However, during the onsite visit interviews it was determined that the facility does collect data that complies with the Survey of Sexual Violence. Data from the DSHS website at <https://www.dshs.wa.gov/jjra/juvenile-rehabilitation/prison-rape-elimination-act-compliance> notes that aggregated data is presented. An interview with the State of Washington PREA Program Administrator indicated that .IIRA +

## Standard 115.388 Data review for corrective action

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.388: This standard has four components: (a) The agency shall review data collected and aggregated pursuant to § 115.387 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including: [(1) Identifying problem areas; (2) Taking corrective action on an ongoing basis; and (3) Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole]; (b) Such report shall include a comparison of the current year's data and corrective actions with those from prior years and shall provide an assessment of the agency's progress in addressing sexual abuse; (c) The agency's report shall be approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means; and (d) The agency may redact specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility, but must indicate the nature of the material redacted.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 49, and interviews with the State of Washington's PREA Program Administrator.

OBSERVATIONS: No annual report, as of the onsite visit, had been produced for the agency or for the Echo Glen facility. The PREA Final Rule, page 159, notes that the intent of the 115.388 Standard is "...to promote agency accountability, the proposed standard further mandated that the report compare the current year's data with data from prior years and provide an assessment of the agency's progress in addressing sexual abuse." No disaggregated data is available that allows for multi-year comparisons. The interviews with the PREA +

## Standard 115.389 Data storage, publication, and destruction

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

**Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.**

REQUIREMENTS: 115.389: This standard has four components: (a) The agency shall ensure that data collected pursuant to § 115.387 are securely retained; (b) The agency shall make all aggregated sexual abuse data, from facilities under its direct control and private facilities with which it contracts, readily available to the public at least annually through its website or, if it does not have one, through other means; (c) Before making aggregated sexual abuse data publicly available, the agency shall remove all personal identifiers; and (d) The agency shall maintain sexual abuse data collected pursuant to § 115.387 for at least 10 years after the date of its initial collection unless Federal, State, or local law requires otherwise.

EVIDENCE OF COMPLETION: Echo Glen's Pre-Audit Questionnaire, JJRA Policy 49, and interviews with the State of Washington's PREA Program Administrator.

OBSERVATIONS: Interview with the PREA Program Administrator, indicated that incident-based and aggregated data were securely retained. Data from the DSHS website at <http://www.dshs.wa.gov/jra/prea.shtml> notes that aggregated data is presented and this is compliant with agency policy (JJRA Policy 49, page 10, section 45). Data from the DSHS website at <http://www.dshs.wa.gov/jra/prea.shtml> notes that the agency will remove personal identifiers and this is compliant with agency policy (JJRA Policy 49, page 10, section 45, subsection 45.1). Further, interviews with the PREA Administrator indicated that sexual abuse data is collected and maintained for 10 years. Based on these findings there were zero CAP items.



## AUDITOR CERTIFICATION

I certify that:

- The contents of this report are accurate to the best of my knowledge.
- No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and
- I have not included in the final report any personally identifiable information (PII) about any inmate or staff member, except where the names of administrative personnel are specifically requested in the report template.

**Kyle D. Barrington**

Digitally signed by Kyle D. Barrington  
DN: cn=Kyle D. Barrington, o=Zajonc Corp,  
ou=Auditor, email=webkb@zajonc-corp.com, c=US  
Date: 2015.05.15 19:21:14 -05'00'

May 15, 2015

Auditor Signature

Date