



Report to the Legislature

Washington Telephone
Assistance Program

Year 20 of Program Operation:
July 1, 2006 through June 30, 2007
as required by RCW 80.36.475

December 2007

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Washington Telephone Assistance Program

Report to the Legislature

December 2007

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WASHINGTON TELEPHONE ASSISTANCE PROGRAM REPORT TO THE LEGISLATURE

EXECUTIVE SUMMARY

RCW 80.36.475 requires the Department of Social and Health Services to report annually to the Legislature on the status of the Washington Telephone Assistance Program (WTAP). The report is to include information on: (1) the number of participants by qualifying social service programs and the type of benefits participants receive; (2) a description of the geographical distribution of participants; (3) the program's annual revenue and expenditures; and (4) any recommendations for legislative action.

In authorizing the Washington Telephone Assistance Program in 1987, the Legislature found that universal telephone service is an important policy goal of the state, and that recent changes in the telecommunications industry raise concerns about the ability of low-income persons to continue to afford access to local exchange telephone service. The Legislature also found it is in the public interest to take steps to mitigate the effects of these changes on low-income persons. In 2003, the Legislature found that many low-income persons were unable to access WTAP benefits because of being homeless or unable to get traditional switched telephone (wire) phone service, so the Community Service Voice Mail (CSVM) program was added to WTAP. The CSVM program gives individuals a local phone number connected to a confidential voice mailbox. Anyone wanting to contact the CSVM recipient can leave a message and the recipient can retrieve the message from any phone using their personalized PIN.

WTAP is designed to help eligible low-income residents in this state afford telephone services. The program provides a reduced monthly charge (currently \$8.00) for basic telephone service, a 50% discount on connection fees (up to a maximum of \$22.00), and a waiver of deposit for local service. If an individual is homeless or cannot have a traditional phone, they may have access to a community voice mailbox at no cost.

During its 20th year of operation, the program continued to provide much needed and widely used assistance to low-income individuals and families across the state — helping link over 143,000 households with affordable telephone service and providing over 3,000 households with a Community Service Voice Mailbox.

The Department of Social and Health Services (DSHS), Department of Revenue (DOR), Washington Utilities and Transportation Commission (WUTC), and Department of Community, Trade and Economic Development (DCTED) jointly administer the program. DSHS provides overall program administration and WTAP fund management, DOR is responsible for excise tax collection, WUTC is responsible for rate setting, and DCTED provides contractor oversight for the CSVM component.

KEY PROGRAM FACTS

- Eligibility for WTAP is based on an adult's receipt of ongoing cash, food, or medical assistance through a DSHS program.
- Households apply for WTAP through their telephone company; have telephone service billed in their name, and subscribe to the lowest available flat rate service.
- Those without a home phone can apply for a Community Service Voice Mailbox through any of the 400 CSVM service organizations.

- WTAP households are responsible for paying the first \$8.00 plus any applicable taxes of their local telephone bill each month. Any remaining balance is paid by WTAP and the federal Universal Service Administration Company (USAC). While recipients may subscribe to telephone service extras (e.g., caller identification or voice mail), the program only pays for local service.
- CSVM recipients are not required to pay anything toward the cost of a Community Service Voice Mailbox.
- WTAP, including CSVM, is funded exclusively by a monthly excise tax of 14 cents on approximately 3.2 million switched telephone lines. The program does not have the authority to collect the tax on wireless lines. Effective July 1, 2005, the excise tax was increased from 13 cents to 14 cents (the maximum allowed by the authorizing statute).
- Ninety eight (98) telephone companies reported WTAP excise tax collections and 23 companies requested reimbursement for providing WTAP services in State Fiscal Year 2007 (SFY 07).
- Eleven (11) community contractors managed CSVM service in 27 counties in SFY 07.
- Initially authorized for five years in 1987, the program was re-authorized several times, with the last authorization set to expire on June 30, 2003. The program was permanently authorized by the 2003 Legislature.

WTAP HIGHLIGHTS FOR YEAR 20 OF PROGRAM OPERATION (SFY 2007)

- Program benefits were provided to a total of 146,434 households during the year. Of those, 143,419 households received discounted telephone services (142,829 households received a reduced monthly charge for basic telephone service; 29,251 received help with connection fees); and 3,015 participants received voice mail service.
- Total program costs for SFY 07 were \$4.2 million while revenue from excise tax receipts for the same period totaled \$5.3 million.
- Connection discount costs totaled \$537,436.15 for the program year.
- Expenditures for administration totaled \$554,951.38 or 13.1% of overall program expenditures. (DSHS administrative costs represent 9.0%; telephone company administrative costs represent 3.8%; and computer support for the program 0.3%)
- Community Service Voice Mail costs totaled \$209,494.08 or 4.9% of overall program expenditures.
- The increase to the WTAP fund balance was \$1,101,439.78.

PROGRAM OVERVIEW

PROGRAM REVENUE AND EXPENDITURES – SFY 07

Total operating costs (expenditures)	\$ 4,237,095.38
Benefit Costs	
▪ Forfeit of deposit	\$ 0.00
▪ Connection discount	\$ 537,436.15
▪ Monthly rate discount	\$ 2,935,213.77
▪ Community Service Voice Mail	\$ 209,494.08
Administrative Costs	
▪ Telephone companies	\$ 160,408.47
▪ DSHS	\$ 381,564.64
▪ ISSD Computer Costs	\$ 12,978.27
Total Revenue (excise tax receipts)	\$ 5,338,535.16
Fund Balance Increase	\$ 1,101,439.78

BENEFITS

Eligible WTAP households can receive the following program benefits:

- A reduced monthly rate for local telephone service.
- A 50% discount on connection fees (a maximum of \$22 and limited to one time per address).
- A waiver of deposit for local service (limited to once a year).

Those without a home phone can receive the following program benefit:

- A Community Service Voice Mailbox that provides recipients with an individually assigned telephone number, the ability to record a personal greeting, and a security code to retrieve messages.

Participating WTAP households pay the first \$8.00 of their monthly local phone service bill. The federal Universal Service Administration Corporation (USAC) provides up to \$10.00, with the remainder of their local monthly phone service bill subsidized by WTAP.

Connection fees are covered by WTAP and the federal Link Up Program. WTAP pays half the connection fee, up to \$22.00, and Link Up pays the other half, up to \$30.00. The WTAP and Link Up support is limited to once per service address for each line connection.

Participating Community Service Voice Mail (CSVM) households do not have to pay any monthly fees.

Letter of appreciation for the WTAP program

Following is an excerpt from a letter sent by the daughter of a client who had been receiving the WTAP benefit:

"My mother... has been receiving the WTAP benefit for several years now. She died this morning. I cannot thank you enough for this program ... the telephone became her only connection to the far-flung friends and family ... she was able to dial the Federation for the Blind's Newline to listen to the daily newspapers read to her.

... Bone conduction proved to be her sole conduit for sound. Nurses and medical staff would phone her while they actually stood in her room because they could converse with her using ... her bedside phone ... and (she) could actually call the nurses' station using an outside line to alert them that she needed help.

Our family would like to express our deep gratitude for making this program available."

DETERMINING ELIGIBILITY FOR WTAP

Recipients are sent a letter regarding WTAP services when they are approved for qualifying public assistance benefits. Clients are directed to contact their local telephone company by phone or in person to apply for WTAP. The notice lists a toll-free number for obtaining further information. Telephone company representatives are directed to call WTAP using a dedicated toll-free line to confirm client eligibility.

To be WTAP eligible an applicant must:

- Be an adult, or, if under 18, be the payee and head of household;
- Apply for the program through the telephone company;
- Have local exchange services billed in their name; and
- Subscribe to the lowest available flat rate service – which is almost always single party service. Single party service qualifies as the lowest available flat rate for a person who is 60 years of age or older or who receives medical assistance.

And receive ongoing benefits from one of the following assistance programs:

- Temporary Assistance for Needy Families (TANF)
- Community Options Program Entry System (COPES)
- State Family Assistance (SFA)
- Medical Assistance (specific programs)
- Food Assistance
- General Assistance (GA)
- Refugee Assistance
- Supplemental Security Income (SSI)
- Medicaid Personal Care
- Chore Services
- Medicare Cost-Sharing Programs and the Family Planning Extension Program.

The WTAP subsidy for eligible individuals begins on the date of application to the telephone company provided that WTAP eligibility has been verified through the DSHS toll free number. WTAP benefits are not retroactive. Once approved, the subsidy continues through the program year, which follows the State Fiscal year, and ends on June 30th. As the State Fiscal Year draws to a close, WTAP services are automatically continued for households still participating in one or more qualifying assistance programs.

FUNDING AND ADMINISTRATION

The program is funded exclusively by a 14 cent monthly excise tax on all switched telephone lines in the state. The tax is not collected on wireless lines.

The Department of Revenue (DOR) sets the excise tax (limited by statute RCW 80.36.430 to no more than 14 cents). The WUTC sets the client threshold at the request of and as justified by DSHS. DSHS is responsible for administering the program, notifying potential participants of eligibility, and managing the WTAP funds. Both DSHS and WUTC are responsible for promulgating rules.

The Department of Community, Trade and Economic Development (DCTED) is responsible for establishing agreements with sub-contractors to provide CSVM service to WTAP-eligible recipients and families in the 27 counties of the state where agreements exist.

OUTREACH

When a person is approved for a qualifying public assistance program, DSHS sends them a letter and a brochure regarding WTAP services. Information about the program is printed in telephone company directories. Multilingual brochures and posters are regularly mailed to DSHS community services offices, community action agencies, housing authorities, tribes, and other community-based organizations. They are also sent upon request to individuals and businesses.

INVOICES AND EXCISE TAX COLLECTION

Telephone companies invoice DSHS for payments toward three categories of service: reduction of connection fee, reimbursement for waiver of deposit, and monthly rate discount. They may also invoice DSHS for administrative costs attributable to the WTAP program. Telephone companies are asked to remit invoices on a monthly basis.

For the CSVM portion of WTAP, DCTED is required to submit quarterly reports to DSHS which contain the numbers of clients served by each contractor. Pay points are established which are contingent upon receipt of the required data reports.

The Department of Revenue collects the WTAP excise tax from telephone companies and distributes the funds into a special trust established specifically for the program. This trust is the source of funds used to reimburse telephone companies and Community Service Voice Mail contractors.

PROGRAM PARTICIPATION

During SFY 07, DSHS issued 166,489 notices of potential eligibility for WTAP to households receiving qualifying assistance.

- A total of 142,829 households participated in the monthly rate discount.
- A total of 29,251 received the connection fee discount.
- A total of 3,015 households received a voice mailbox.

Appendix A shows potential eligibility and participation by qualifying assistance program. Participation rates by assistance program have remained generally consistent. For example, 37.57% of SSI/COPES recipients utilized WTAP services. In addition, 32.5% of people that were previously receiving CSVM and 30.89% of TANF households participated in WTAP. The lowest participation rates were among Chore Services recipients (12.50%) and food assistance recipients (15.66%).

Appendix B shows the number of households potentially eligible for discounted telephone service by county and qualifying assistance program.

Appendix C illustrates WTAP discounted telephone service participation in comparison to potentially eligible households by county.

Appendix D depicts participation by the following service codes:

- Service Code 100, which represents payment of the waiver of deposit.
- Service Code 200, which represents payment of the connection fee (50%, up to \$22.00).
- Service Code 300, which represents payment of the monthly discount rate.

Appendix E displays the utilization of Community Service Voice Mail by agency and county.

BUSINESS PARTICIPATION

TELEPHONE WAIVERS & DISCOUNTS

All telephone companies that are eligible telecommunications carriers may be reimbursed for WTAP services. However, some telephone companies offer primarily business lines or have no WTAP customers. During SFY 07, 23 telephone companies invoiced DSHS for providing WTAP telephone discount services (including their administrative costs) for a total of \$3.6 million.

Telephone companies are asked to invoice the program fund on a monthly basis. Monthly accounting frequently requires readjustment due to late invoicing and account corrections by the industry. Billings submitted for service in a particular month are billed to the fund for that month. The telephone companies bill the Universal Service Administration Company (USAC) directly for the matching amount.

Remittances by telephone companies of excise tax (line surcharge) amounts are made monthly to the Department of Revenue. Excise tax revenues totaled \$5.3 million for SFY 07 (Appendix F) and were collected from 98 telephone companies.

Appendix H provides program data by company and service type. Data in this appendix shows that 54% (\$1,607,569.48) of the total funds expended for households participating in the monthly rate discount (\$2,935,213.77) were paid to Qwest Communications, Inc.

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WTAP FUND ACTIVITY

Monthly program benefits decreased from \$3.3 million in SFY 06 to \$2.9 million in SFY 07. This is explained in part by a change in participating telephone companies and a decrease in the number of WTAP participants,

Monthly service reimbursement is restricted to \$19.00 per line per month. WTAP households are required to pay \$8.00 towards their monthly local telephone service (referred to as the client threshold).

Overall program costs for SFY 07 decreased by about \$638,000.00 from the previous fiscal year (Appendix F). Expenditures for the monthly rate subsidy decreased by \$354,594.80. The connection fee discounts decreased by over \$338,721.58. WTAP had no requests to reimburse for forfeiture of deposit. Community Service Voice Mail expenditures increased by \$2,147.15.

Compared to SFY 2006, telephone company administrative costs decreased \$13,404.46. In SFY 2007, DSHS administrative costs were \$381,564.64, which was down from the historical high of \$398,155.23 in 2005. DSHS computer costs declined \$10,282.45 in the past year.

- The WTAP Trust Fund Account increased by \$1,101,439.78.
- Total operating costs were \$4,237,095.38.
- Total excise tax revenue was \$5,338,535.16.

VERIFICATION CALLS & PROGRAM TERMINATION

VERIFICATION REQUESTS BY TELEPHONE COMPANIES

Telephone companies must verify WTAP eligibility benefits before providing a WTAP discount. DSHS provides a toll-free hotline through which telephone company service representatives can verify the eligibility of any WTAP applicant, making the application process fast and easy for the client.

DSHS also operates a toll free public information line. Calls require working with telephone representatives, staff, and clients to resolve customer and accounting problems such as changes in client identification numbers, mismatched Social Security numbers, or incorrect billing names. DSHS WTAP representatives handled an average of 4,227 calls per month. This equates to over 50,000 calls per year. WTAP and telephone companies continually collaborate on find ways to streamline the verification process.

PROGRAM TERMINATIONS

Once approved for WTAP, a household remains eligible for the program through the end of the SFY in which they were approved. At the end of that SFY (each June 30th), WTAP households still receiving benefits under a qualifying assistance program are automatically re-certified for another year of WTAP services.

In SFY 07, DSHS notified 13,625 participants that their WTAP services were being terminated because they were no longer receiving assistance from a qualifying program. A total of 161 administrative hearings were scheduled; 146 cases were determined not eligible or dismissed, 3 hearings were found in favor of DSHS, no hearings were found in favor of the client, and 12 hearings are pending.

COMMUNITY SERVICE VOICE MAIL

Without a phone, it is nearly impossible to stay in touch with potential employers, landlords, service providers and family members. Access to a personalized, reliable and confidential telephone number is a crucial tool which enables communication regarding employment, housing, escaping domestic violence, and staying connected with vital social services and community supports. Community Service Voice Mail (CSVM) provides free, personalized, 24-hour voicemail access to people in crisis and transition throughout Washington State and across the country. In 2006, nearly 70% of CSVM participants achieved at least one of their stated goals.¹

In 2006, CSVM participants self-identified as the following:

- 54%** Unemployed
- 52%** Homeless
- 12%** Disabled
- 9 %** Victim of Domestic Violence
- 8 %** Veteran
- 5 %** Phone Disconnected
- 5 %** At Risk of Homelessness
- 2 %** Limited English Skills
- <1%** Parolee, Foster Care, Other²

There are eleven Community Service Voice Mail contractor sites in Washington, which represent a network of approximately 400 participating agencies and organizations statewide. Each of these organizations has the ability to enroll a client into CSVM, (i.e., each participating agency is assigned a block of voicemail numbers to distribute to clients by one of the eleven contractor sites). The network of agencies and organizations represent a wide spectrum of service providers serving low-income individuals (see pie chart Note: total >100% since some agencies categorized as more than one type).

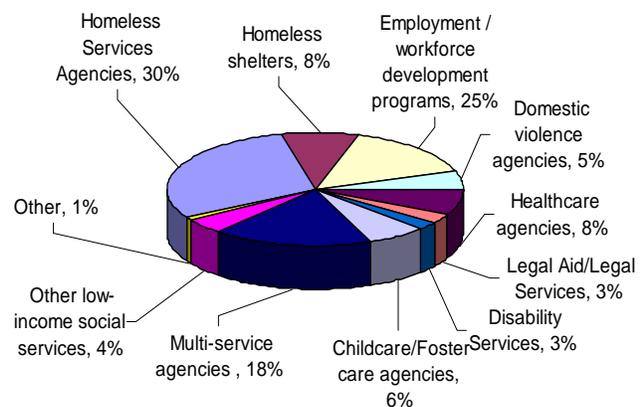
“Community voice mail has been a life saver for me to reconnect or get messages from employers or from the school for my children. And I can do it from any phone where I’m at and be able to move forward with my life.” – CSVM Client

In 2006, the Washington State CSVM network served over 9,000 low-income and/or homeless individuals. Funding through DSHS covers a percentage of the overall CSVM services offered and utilized across the state. Most individuals use their voice mail for an average of 7 months.

Eligible recipients can apply for a Community Service Voice Mailbox through their local contractor. Information and local agency referrals are available through their local DSHS community services office or through any of about 400 service organizations that have the ability to enroll a client into CSVM.

CSVM recipients receive a local voice mail box with a secure Personal Identification Number (PIN) to access their messages. As with WTAP services, once approved, community service voice mail benefits may continue through the end of the program year (June 30). Once a homeless recipient obtains housing, that recipient is eligible for discounted telephone services. A WTAP-eligible recipient cannot simultaneously receive discounted telephone services and a Community Service Voice Mailbox.

WA CSVM Participating Agency Type 2006



¹ <http://www.cvm.org/results.cfm>
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PROGRAM CHALLENGES

The Washington Telephone Assistance Program continues to help some of this state's most needy citizens afford basic telephone service or gain access to Community Service Voice Mail. While funding and continued program operations appear secure for Year 21 of program operation, WTAP faces the following long term challenges:

- Managing program costs while the pool of customers eligible to participate in WTAP increases and revenue is declining.
- Managing program operations consistent with Federal Communications Commission guidelines for universal services.
- The federal programs Lifeline and Link Up support wire line and wireless services. Currently, WTAP supports wire line services only. Adding wireless service would:
 - necessitate collection of excise tax from wireless service providers,
 - cause an unknown increase to workload, and
 - require additional eligibility staff.

NEXT STEPS

For WTAP, including CSVM, to remain effective in providing services to citizens of this state, DSHS will continue to do program marketing and outreach. Special mailings will be considered in order to target potential WTAP-eligible participants in assistance programs with low participation rates such as recipients of the Chore Services and Basic Food. The Department continues to seek new ways to increase program efficiency through technology.

Appendix A
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Participating/Eligible Households by Qualifying Assistance Program
SFY 2007

Qualifying Assistance Program	Participating Households	Eligible Households	Percent Participating
Chore Services	1	8	12.50%
Community Voice Mail	13	40	32.50%
Food Stamps	22,563	144,037	15.66%
GAU/GAX	6,959	32,617	21.34%
Medical	51,290	230,330	22.27%
Refugee Assistance	155	981	15.80%
SSI State Supplement	441	1,948	22.64%
SSI Copes	47,058	125,244	37.57%
TANF	14,939	48,361	30.89%
Total	143,419	583,566	24.58%

Numbers provided by the Barcode System.

Unduplicated counts, cases were assigned to categories by a specified priority. Counts are cumulative. (Example: A TANF household may also receive Medicaid and food stamps, but is only counted once as TANF).

Appendix B
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Eligible Households by County & Qualifying Assistance Program
SFY 2007

County	GAU / GAX	TANF	Refugee	SSI / COPES	SSI State Supp.	Medical	Food Stamps	Chore Services	Comm. Service Voice Mail	Total
< Unknown >	4	25	0	108	2	4,080	235	8	0	4,462
Adams County	34	284	0	124	4	1,632	582	0	0	2,660
Asotin County	109	289	0	553	5	1,222	950	0	0	3,128
Benton County	715	1,371	41	676	20	3,008	4,322	0	0	10,153
Chelan Douglas County	649	615	0	1,390	10	4,664	2,915	0	0	10,243
Clallam County	399	628	0	1,318	6	2,725	2,002	0	0	7,078
Clark County	1,154	3,089	54	5,544	163	12,988	9,886	0	0	32,878
Columbia County	1	0	0	3	1	5	0	0	0	10
Cowlitz County	397	1,256	0	2,229	14	4,639	4,367	0	0	12,902
Ferry County	72	75	0	168	4	693	346	0	0	1,358
Franklin County	408	772	4	1,662	19	1,792	1,332	0	0	5,989
Garfield County	1	4	0	6	0	14	3	0	0	28
Grant County	419	971	9	1,681	12	4,639	2,351	0	0	10,082
Grays Harbor County	423	926	0	1,764	11	3,327	2,673	0	0	9,124
Island County	150	176	0	580	5	1,624	901	0	0	3,436
Jefferson County	127	168	0	220	0	915	791	0	0	2,221
King County	10,204	10,721	632	23,032	808	50,539	28,909	0	8	124,853
Kitsap County	1,294	1,347	0	3,302	45	6,706	3,738	0	0	16,432
Kittitas County	114	239	0	369	2	698	789	0	0	2,211
Klickitat County	193	247	0	278	3	809	757	0	0	2,287
Lewis County	459	884	0	1,640	15	3,900	2,820	0	0	9,718
Lincoln County	0	0	0	3	0	0	0	0	0	3
Mason County	457	530	0	542	6	2,233	1,414	0	0	5,182
Okanogan County	361	379	0	1,080	8	2,673	1,684	0	0	6,185
Pacific County	106	189	0	621	4	1,034	760	0	0	2,714
Pend Oreille County	137	160	0	177	1	587	393	0	0	1,455
Pierce County	3,510	7,199	64	11,327	270	26,101	15,025	0	6	63,502
San Juan County	14	7	0	42	0	105	46	0	0	214
Skagit County	492	827	4	1,619	14	5,694	3,467	0	1	12,118
Skamania County	48	47	0	96	3	353	280	0	0	827
Snohomish County	3,467	3,209	73	7,889	106	20,712	10,588	0	1	46,045
Spokane County	2,821	3,797	85	8,470	137	20,495	14,082	0	21	49,908
Stevens County	290	295	1	1,206	15	1,882	1,279	0	0	4,968
Thurston County	953	1,567	0	36,562	95	7,820	5,779	0	3	52,779
Wahkiakum County	0	0	0	1	0	0	0	0	0	1
Walla Walla County	231	495	0	1,034	16	1,505	1,650	0	0	4,931
Whatcom County	837	1,083	14	2,604	47	6,897	5,772	0	0	17,254
Whitman County	54	131	0	189	3	1,024	803	0	0	2,204
Yakima County	1,513	4,359	0	5,135	74	20,596	10,346	0	0	42,023
Total	32,617	48,361	981	125,244	1,948	230,330	144,037	8	40	583,566

Appendix C
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Eligible/Participating Households by County Report
SFY 2007

County Name	Participating Households	Eligible Households	Percent Participating
Unknown	494	4,462	11.07%
Adams County	576	2,660	21.65%
Asotin County	780	3,128	24.94%
Benton County	1,875	10,153	18.47%
Chelan / Douglas County	2,103	10,243	20.53%
Clallam County	1,889	7,078	26.69%
Clark County	7,096	32,878	21.58%
Columbia County	6	10	60.00%
Cowlitz County	3,037	12,902	23.54%
Ferry County	339	1,358	24.96%
Franklin County	1,652	5,989	27.58%
Garfield County	10	28	35.71%
Grant County	2,558	10,082	25.37%
Grays Harbor County	2,162	9,124	23.70%
Island County	633	3,436	18.42%
Jefferson County	537	2,221	24.18%
King County	31,863	124,853	25.52%
Kitsap County	4,273	16,432	26.00%
Kittitas County	164	2,211	7.42%
Klickitat County	299	2,287	13.07%
Lewis County	2,379	9,718	24.48%
Lincoln County	0	3	0.00%
Mason County	1,182	5,182	22.81%
Okanogan County	1,500	6,185	24.25%
Pacific County	440	2,714	16.21%
Pend Oreille County	353	1,455	24.26%
Pierce County	16,085	63,502	25.33%
San Juan County	64	214	29.91%
Skagit County	2,206	12,118	18.20%
Skamania County	35	827	4.23%
Snohomish County	9,261	46,045	20.11%
Spokane County	13,540	49,908	27.13%
Stevens County	1,577	4,968	31.74%
Thurston County	19,583	52,779	37.10%
Wahkiakum County	0	1	0.00%
Walla Walla County	1,293	4,931	26.22%
Whatcom County	3,967	17,254	22.99%
Whitman County	422	2,204	19.15%
Yakima County	7,186	42,023	17.10%
Total	143,419	583,566	24.58%

Appendix D
 Washington Telephone Assistance Program (WTAP)
 Telephone Service Waivers and Discounts
 Participating Households by Agency and County
 SFY 2007

County	Service Code ²	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Comm. Voice Mail	Total
< Unknown >	100	0	0	0	0	0	0	0	0	0	0
	200	0	2	0	1	0	71	8	0	0	82
	300	0	10	0	14	1	447	18	1	0	491
Adams County	100	0	0	0	0	0	0	0	0	0	0
	200	1	27	0	2	0	53	20	0	0	103
	300	7	85	0	37	1	315	129	0	0	574
Asotin County	100	0	0	0	0	0	0	0	0	0	0
	200	7	14	0	16	0	36	25	0	0	98
	300	24	62	0	206	3	332	150	0	0	777
Benton County	100	0	0	0	0	0	0	0	0	0	0
	200	36	125	4	53	1	203	194	0	0	616
	300	128	278	5	192	4	729	530	0	0	1,866
Chelan / Douglas County	100	0	0	0	0	0	0	0	0	0	0
	200	48	45	0	68	0	200	137	0	0	498
	300	135	125	0	497	3	909	428	0	0	2,097
Clallam County	100	0	0	0	0	0	0	0	0	0	0
	200	29	48	0	85	0	138	70	0	0	370
	300	105	196	0	553	1	748	279	0	0	1,882
Clark County	100	0	0	0	0	0	0	0	0	0	0
	200	55	289	7	318	4	622	370	0	0	1,665
	300	209	770	11	1,836	36	2,830	1,371	0	0	7,063
Columbia County	100	0	0	0	0	0	0	0	0	0	0
	200	0	0	0	0	0	1	0	0	0	1
	300	0	0	0	2	1	3	0	0	0	6

² Service Code Legend:
 Code 100 – Waiver of Deposit.
 Code 200 – Connection Fee Discount (50% - up to \$22.00)
 Code 300 – Monthly Discount Rate

Appendix D
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers and Discounts
Participating Households by Agency and County
SFY 2007

County	Service Code ²	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Comm. Voice Mail	Total
Cowlitz County	100	0	0	0	0	0	0	0	0	0	0
	200	35	124	0	138	1	231	190	0	0	719
	300	91	338	0	815	4	1,175	600	0	0	3,023
Ferry County	100	0	0	0	0	0	0	0	0	0	0
	200	5	6	0	11	0	32	13	0	0	67
	300	25	25	0	66	2	152	67	0	0	337
Franklin County	100	0	0	0	0	0	0	0	0	0	0
	200	28	68	1	79	0	144	60	0	0	380
	300	84	229	1	539	5	516	272	0	0	1,646
Garfield County	100	0	0	0	0	0	0	0	0	0	0
	200	0	1	0	0	0	0	0	0	0	1
	300	0	1	0	0	0	8	1	0	0	10
Grant County	100	0	0	0	0	0	0	0	0	0	0
	200	40	101	1	110	0	217	120	0	0	589
	300	119	315	1	647	5	990	464	0	0	2,541
Grays Harbor County	100	0	0	0	0	0	0	0	0	0	0
	200	26	65	0	65	1	151	89	0	0	397
	300	93	249	0	653	4	783	369	0	0	2,151
Island County	100	0	0	0	0	0	0	0	0	0	0
	200	13	25	0	32	0	72	44	0	0	186
	300	29	44	0	159	1	252	121	0	0	606
Jefferson County	100	0	0	0	0	0	0	0	0	0	0
	200	8	11	0	13	0	40	32	0	0	104
	300	28	54	0	78	0	247	130	0	0	537
King County	100	0	0	0	0	0	0	0	0	0	0
	200	642	1,129	46	1,119	11	2,144	1,181	0	1	6,273
	300	2,336	4,170	82	8,532	155	11,532	4,946	0	4	31,757
Kitsap County	100	0	0	0	0	0	0	0	0	0	0
	200	88	103	0	194	0	307	153	0	0	845
	300	264	450	0	1,165	9	1,697	675	0	0	4,260
Kittitas County	100	0	0	0	0	0	0	0	0	0	0
	200	4	8	0	14	0	18	23	0	0	67
	300	8	15	0	34	0	53	31	0	0	141

Appendix D
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers and Discounts
Participating Households by Agency and County
SFY 2007

County	Service Code ²	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Comm. Voice Mail	Total
Klickitat County	100	0	0	0	0	0	0	0	0	0	0
	200	1	4	0	4	0	4	7	0	0	20
	300	32	42	0	41	0	122	58	0	0	295
Lewis County	100	0	0	0	0	0	0	0	0	0	0
	200	22	73	0	78	1	189	97	0	0	460
	300	104	246	0	594	5	998	419	0	0	2,366
Lincoln County	100	0	0	0	0	0	0	0	0	0	0
	200	0	0	0	0	0	0	0	0	0	0
	300	0	0	0	0	0	0	0	0	0	0
Mason County	100	0	0	0	0	0	0	0	0	0	0
	200	19	43	0	31	0	115	56	0	0	264
	300	88	140	0	183	3	545	219	0	0	1,178
Okanogan County	100	0	0	0	0	0	0	0	0	0	0
	200	25	41	0	51	1	109	68	0	0	295
	300	92	117	0	385	3	595	300	0	0	1,492
Pacific County	100	0	0	0	0	0	0	0	0	0	0
	200	2	4	0	12	0	13	9	0	0	40
	300	21	27	0	132	0	160	96	0	0	436
Pend Oreille County	100	0	0	0	0	0	0	0	0	0	0
	200	6	21	0	8	0	22	26	0	0	83
	300	28	57	0	53	1	140	71	0	0	350
Pierce County	100	0	0	0	0	0	0	0	0	0	0
	200	196	600	8	611	6	1,113	695	0	3	3,232
	300	737	2,505	11	4,016	54	6,006	2,690	0	3	16,022
San Juan County	100	0	0	0	0	0	0	0	0	0	0
	200	1	0	0	0	0	0	0	0	0	1
	300	6	6	0	15	0	26	11	0	0	64
Skagit County	100	0	0	0	0	0	0	0	0	0	0
	200	24	72	0	63	0	225	112	0	0	496
	300	87	171	0	514	5	995	425	0	0	2,197

Appendix D
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers and Discounts
Participating Households by Agency and County
SFY 2007

County	Service Code ²	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Comm. Voice Mail	Total
Skamania County	100	0	0	0	0	0	0	0	0	0	0
	200	0	0	0	0	0	3	3	0	0	6
	300	1	1	0	5	1	11	13	0	0	32
Snohomish County	100	0	0	0	0	0	0	0	0	0	0
	200	173	337	6	396	1	865	397	0	0	2,175
	300	579	858	11	2,570	19	3,813	1,370	0	1	9,221
Spokane County	100	0	0	0	0	0	0	0	0	0	0
	200	220	436	18	476	5	1,146	715	0	2	3,018
	300	676	1,264	26	3,277	49	5,685	2,502	0	5	13,484
Stevens County	100	0	0	0	0	0	0	0	0	0	0
	200	18	18	0	55	2	67	63	0	0	223
	300	79	111	1	519	7	541	313	0	0	1,571
Thurston County	100	0	0	0	0	0	0	0	0	0	0
	200	58	130	0	2,296	2	349	237	0	0	3,072
	300	205	479	0	15,795	29	2,133	919	0	0	19,560
Walla Walla County	100	0	0	0	0	0	0	0	0	0	0
	200	19	52	0	71	0	99	77	0	0	318
	300	61	139	0	426	2	389	272	0	0	1,289
Whatcom County	100	0	0	0	0	0	0	0	0	0	0
	200	53	123	3	153	3	339	214	0	0	888
	300	194	367	4	964	13	1,674	736	0	0	3,952
Whitman County	100	0	0	0	0	0	0	0	0	0	0
	200	3	10	0	7	0	59	32	0	0	111
	300	16	23	0	41	1	224	113	0	0	418
Yakima County	100	0	0	0	0	0	0	0	0	0	0
	200	95	244	0	221	1	617	310	0	0	1,488
	300	237	882	0	1,389	13	3,280	1,336	0	0	7,137
State Totals	Service Code	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Comm. Voice Mail	Total
	100	0	0	0	0	0	0	0	0	0	0
	200	2,000	4,399	94	6,851	40	10,014	5,847	0	6	29,251
300	6,928	14,851	153	46,944	440	51,055	22,444	1	13	142,829	

¹ No county on record.

Appendix E
Washington Telephone Assistance Program (WTAP)
Community Service Voice Mail
Participating Households by Agency and County
SFY 2007

Agency	Region/County	SFY 2007 CSVM Households
Benton - Franklin County Action Committee	Benton, Franklin, Walla Walla, Whitman, Yakima	216
Chelan Douglas Community Action Council	Adams, Chelan, Douglas, Ferry, Grant, Kittitas, Klickitat, Okanogan, Skamania, Stevens	158
Community Voice Mail National Office	Kitsap, Mason, Thurston	360
Council for the Homeless	Clark	239
Fremont Public Association	King	372
Metropolitan Development Council	Pierce	223
Opportunity Council	Island	18
Opportunity Council	Whatcom	352
Skagit County Community Action Agency	Skagit	177
Spokane Neighborhood Action Program	Spokane	539
Volunteers of America	Snohomish	361
Total CSVM Participants		3,015

- **The above table shows CSVM households funded by WTAP, which is a percentage of the CSVM services offered and utilized across the state. For example, the Community Voice Mail National Office reports that Washington State served over 9,000 low-income and/or homeless individuals in the 2006 calendar year.**

Appendix F
Washington Telephone Assistance Program (WTAP)
Fiscal Summary – State Fiscal Years 2002 - 2007
July 1, 2001 to June 30, 2007

WTAP FUND ACTIVITY	YEAR 15 FY 02	YEAR 16 FY 03	YEAR 17 FY 04	YEAR 18 FY 05	YEAR 19 FY 06	YEAR 20 FY 07
Forfeit Of Deposit	\$736.00	\$784.00	\$80.00	\$70.00	\$0	\$0
Connection Discount	\$352,638.84	\$666,318.74	\$932,338.32	\$1,005,305.81	\$876,157.73	\$537,436.15
Change Of Service	\$0	\$0	\$0	\$0	\$0	\$0
Monthly Rate Discount	\$5,445,338.84	\$8,630,412.30	\$3,007,138.60	\$2,996,904.61	\$3,289,808.57	\$2,935,213.77
Telephone Company Administrative Costs	\$114,915.98	\$166,231.71	\$462,812.14	\$161,445.26	\$173,812.93	\$160,408.47
Total Telephone Company Cost	\$5,913,629.66	\$9,463,746.75	\$4,402,369.06	\$4,163,725.68	\$4,339,779.23	\$3,633,058.39
DSHS Administrative Costs	\$311,433.15	\$349,978.85	\$388,693.57	\$398,155.23	\$305,312.52	\$381,564.64
ISSD Computer Costs	\$195,012.72	\$56,149.80	\$40,753.17	\$33,310.46	\$23,260.72	\$12,978.27
Community Services Voice Mail	\$0	\$0	\$53,400.72	\$187,526.42	\$207,346.93	\$209,494.08
Total Operating Costs	\$6,420,075.53	\$9,869,875.40	\$4,885,216.52	\$4,782,717.79	\$4,875,699.40	\$4,237,095.38
Excise Tax Received	\$5,493,316.62	\$5,318,294.83	\$5,532,694.01	\$5,485,442.35	\$5,689,643.40	\$5,338,535.16
Increase/(Decrease) Fund Balance	\$(926,758.91)	\$(4,551,580.57)	\$647,477.49	\$702,724.56	\$813,944.00	\$1,101,439.78

Appendix G
Washington Telephone Assistance Program (WTAP)
Fiscal Summary of Operating Costs
State Fiscal Years 2005 - 2007

SFY 2007		
Total Operating Costs	\$ 4,237,095.38	Percent of Total Operating Costs
Total Admin (DSHS + TC + ISSD)	\$ 554,951.38	13.1%
▪ Telephone Company (TC) Admin	\$ 160,408.47	3.8%
▪ DSHS Admin	\$ 381,564.64	9.0%
▪ ISSD Computer Costs	\$ 12,978.27	0.3%
CSVM	\$ 209,494.08	4.9%

SFY 2006		
Total Operating Costs	\$ 4,875,699.40	Percent of Total Operating Costs
Total Admin (DSHS + TC + ISSD)	\$ 502,386.17	10.3%
▪ Telephone Company (TC) Admin	\$ 173,812.93	3.6%
▪ DSHS Admin	\$ 305,312.52	6.3%
▪ ISSD Computer Costs	\$ 23,260.72	0.5%
CSVM	\$ 207,346.93	4.3%

SFY 2005		
Total Operating Costs	\$ 4,782,717.79	Percent of Total Operating Costs
Total Admin (DSHS + TC + ISSD)	\$ 592,910.95	12.4%
▪ Telephone Company (TC) Admin	\$ 161,445.26	3.4%
▪ DSHS Admin	\$ 398,155.23	8.3%
▪ ISSD Computer Costs	\$ 33,310.46	0.7%
CSVM	\$ 187,526.42	3.9%

Appendix H
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2007

Vendor	Acct	Forfeit Deposit	Connect Discount	Change Service	Monthly Discount	Admin. Cost	Total	Excise Tax Received
Accessline Communicatons Corp	<i>Revenue only</i>							\$ 584.92
ACN Communication Services	<i>Revenue only</i>							\$ 3,710.56
Advance Telcom Group, Inc	<i>Revenue only</i>							\$ 22,832.18
Airespring Inc.	<i>Revenue only</i>							\$ 221.90
American Fiber Network, Inc.	<i>Revenue only</i>							\$ 1,423.80
Asotin Telephone Company	00100	\$ 0	\$ 261.00	\$ 0	\$ 4,268.49	\$ 469.56	\$ 4,999.05	\$ 2,097.90
AT & T Communications	<i>Revenue only</i>							\$ 83,661.34
AT & T Local Services	<i>Revenue only</i>							\$ 22,788.64
Azteca Mobile LLC	<i>Revenue only</i>							\$ 22.12
Beaver Creek Telephone Co.	<i>Revenue only</i>							\$ 35.70
Broadwing Communications LLC	<i>Revenue only</i>							\$ 18,275.18
Budget Phone	<i>Revenue only</i>							\$ 18.48
Bullseye Telecom Inc	<i>Revenue only</i>							\$ 1,427.72
CenturyTel of Washington	01400	\$ 0	\$ 2,174.51	\$ 0	\$ 138,720.89	\$ 0	\$ 140,895.40	\$ 241,473.68
Charter Fiberlink WA CCVII	<i>Revenue only</i>							\$ 2,583.14
Comcast	03100	\$ 0	\$ (15.03)	\$ 0	\$ 11,600.19	\$ 0	\$ 11,585.16	\$ 320,614.56
Comcast of Penns Wash	<i>Revenue only</i>							\$ 9.10
Comcast of California/Colorado	<i>Revenue only</i>							\$ 0.42

Appendix H
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2007

Vendor	Acct	Forfeit Deposit	Connect Discount	Change Service	Monthly Discount	Admin. Cost	Total	Excise Tax Received
Computer 5 Inc	<i>Revenue only</i>							\$ 13,917.82
Comtel Telecom Assets LP	<i>Revenue only</i>							\$ 1,060.50
Cordia Communications Corp	<i>Revenue only</i>							\$ 339.78
Cowiche (Century Tel)	00300	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,268.30
Cross Stream Communications	<i>Revenue only</i>							\$ 3,460.94
Electric Lightwave, Inc.	<i>Revenue only</i>							\$ 23,081.24
Ellensburg Telephone Company	00400	\$ 0	\$ 815.00	\$ 0	\$ 0	\$ 1,085.75	\$ 1,900.75	\$ 36,531.60
Ernest Communication, Inc	<i>Revenue only</i>							\$ 2,206.40
Escchelon Telecom of Washington	<i>Revenue only</i>							\$ 97,781.18
First Commuication Corp.	<i>Revenue only</i>							\$ 448.42
France Telecom Corp Solutions	<i>Revenue only</i>							\$ 160.30
GP Communications LLC	<i>Revenue only</i>							\$ 2.24
Global Crossing Local Services	<i>Revenue only</i>							\$ 2,126.18
Global Crossing Telemanagement	<i>Revenue only</i>							\$ 324.66
Granite Telecommunications LLC	<i>Revenue only</i>							\$ 14,170.24
GTC Telecom	<i>Revenue only</i>							\$ 5.18
Hat Island	<i>Revenue only</i>							\$ 171.08
Heilo LLC	<i>Revenue only</i>							\$ 165.48

Appendix H
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2007

Vendor	Acct	Forfeit Deposit	Connect Discount	Change Service	Monthly Discount	Admin. Cost	Total	Excise Tax Received
Hood Canal Telephone Co	00700	\$ 0	\$ -	\$ 0	\$ 542.83	\$ 447.24	\$ 990.07	\$ 3,426.50
IDT Corporation, dba Delaware	<i>Revenue only</i>							\$ 1.12
Inland Telephone Company	00800	\$ 0	\$ 176.20	\$ 0	\$ 3,663.95	\$ 0	\$ 3,840.15	\$ 4,430.44
Integra Telecom, Inc	<i>Revenue only</i>							\$ 74,097.80
Inter Island Telephone Company	<i>Revenue only</i>							\$ 23,289.42
Inter Tel Netsolutions Inc	<i>Revenue only</i>							\$ 39.62
International Telcom LTD	<i>Revenue only</i>							\$ 198.24
Kalama Telephone Company	01000	\$ 0	\$ 146.00	\$ 0	\$ 1,676.76	\$ 744.00	\$ 2,566.76	\$ 4,914.42
LDMI Telecommunications Inc	<i>Revenue only</i>							\$ 9.94
Level 3 Communications LLC	<i>Revenue only</i>							\$ 44,002.70
Level 3 Enhanced Services LLC	<i>Revenue only</i>							\$ 2,387.98
Lewis River (TDS Telecom)	01100	\$ 0	\$ 95.00	\$ 0	\$ 19,807.00	\$ 156.52	\$ 20,058.52	\$ 9,018.80
M & L Enterprises	02900	\$ 0	\$ -	\$ 0	\$ 1,700.00	\$ 0	\$ 1,700.00	\$ 245.84
Mashell	01200	\$ 0	\$ 224.50	\$ 0	\$ 4,119.81	\$ 642.50	\$ 4,986.81	\$ 12,239.36
Matrix Telecom	<i>Revenue only</i>							\$ 11,687.48
MCI - Communications Serv	<i>Revenue only</i>							\$ 69,608.14
McDaniel Telephone Company	01300	\$ 0	\$ 234.25	\$ 0	\$ 8,518.08	\$ 117.39	\$ 8,869.72	\$ 6,538.98
McGraw Communications Inc	<i>Revenue only</i>							\$ 17.78

Appendix H
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2007

Vendor	Acct	Forfeit Deposit	Connect Discount	Change Service	Monthly Discount	Admin. Cost	Total	Excise Tax Received
McLeodusa Telephone Services	<i>Revenue only</i>							\$ 20,353.90
Metropolitan Telecommunications	<i>Revenue only</i>							\$ 469.14
Movida Communications Inc.	<i>Revenue only</i>							\$ 125.16
My Tel Co Inc	<i>Revenue only</i>							\$ 139.44
New Access Communications LLC	<i>Revenue only</i>							\$ 878.92
Northstar Telcom Inc	<i>Revenue only</i>							\$ 1,766.52
NOS Communications, Inc.	<i>Revenue only</i>							\$ 347.76
Oregon Telecom Inc.	<i>Revenue only</i>							\$ 616.14
Packer Corporation	<i>Revenue only</i>							\$ 162.54
Pac-West Telecome Inc	<i>Revenue only</i>							\$ 17.78
Pend Oreille Telephone Company	02800	\$ 0	\$ 577.50	\$ 0	\$ 3,019.36	\$ 215.57	\$ 3,812.43	\$ 3,661.84
Pioneer Telephone Company	01500	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,476.72
PNG Telecommunications, Inc.	<i>Revenue only</i>							\$ 19.04
Preferred Long Distance, Inc.	<i>Revenue only</i>							\$ 3,556.14
Quantumshift Communications	<i>Revenue only</i>							\$ 191.10
Qwest Communications	02400	\$ 0	\$ 367,404.25	\$ 0	\$ 1,607,569.48	\$144,549.79	\$ 2,119,523.52	\$ 2,712,367.42
Rainier Cable	02700	\$ 0	\$ 55.00	\$ 0	\$ 1,694.00	\$ 305.00	\$ 2,054.00	\$ 0
SBC Long Distance LLC	<i>Revenue only</i>							\$ 1,203.30

Appendix H
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2007

Vendor	Acct	Forfeit Deposit	Connect Discount	Change Service	Monthly Discount	Admin. Cost	Total	Excise Tax Received
Shared Communications, Inc	<i>Revenue only</i>							\$ 21,120.54
St. John Telephone Company	<i>Revenue only</i>							\$ 1,083.88
Talk America, Inc	<i>Revenue only</i>							\$ 180.74
Tel West Communications, LLC	03000	\$ 0	\$ 219.90	\$ 0	\$ 590.00	\$ 1,073.44	\$ 1,883.34	\$ 7,507.64
TCG Oregon	<i>Revenue only</i>							\$ 455.56
Teleplus Wireless Corp	<i>Revenue only</i>							\$ 29.96
Teleport Communications Group.	<i>Revenue only</i>							\$ 97.58
Tenino	01800	\$ 0	\$ 412.50	\$ 0	\$ 2,767.57	\$ 1,126.56	\$ 4,306.63	\$ 5,923.68
Time Warner Telecom Holdings	<i>Revenue only</i>							\$ 16,764.30
Toledo Telephone Company	01900	\$ 0	\$ 250.00	\$ 0	\$ 744.77	\$ 2,096.00	\$ 3,090.77	\$ 3,923.22
Trans National Communications	<i>Revenue only</i>							\$ 37.24
Trinsic Communications Inc.	<i>Revenue only</i>							\$ 2,361.24
United Communications, Inc.	<i>Revenue only</i>							\$ 2,523.36
Unites Embarq	02000	\$ 0	\$ 2,400.00	\$ 0	\$ 64,713.56	\$ 4,082.80	\$ 71,196.36	\$ 103,060.02
US Sprint Communications Co	<i>Revenue only</i>							\$ 148.12
VCI	03300	\$ 0	\$28,248.00	\$ 0	\$ 106,024.12	\$ 527.79	\$ 134,799.91	\$ 0
Verizon Northwest	00500	\$ 0	\$133,310.32	\$ 0	\$ 921,516.21	\$ 670.56	\$1,055,497.09	\$ 1,108,204.02
Verizon Select Services Inc	<i>Revenue only</i>							\$ 19.88

Appendix H
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2007

Vendor	Acct	Forfeit Deposit	Connect Discount	Change Service	Monthly Discount	Admin. Cost	Total	Excise Tax Received
Vycera Communications, Inc	<i>Revenue only</i>							\$ 46.62
Wahiakum West Telephone	02100	\$ 0	\$ 64.00	\$ 0	\$ 908.50	\$ 306.00	\$ 1,278.50	\$ 2,068.22
Whidbey Telephone Company	02200	\$ 0	\$ 311.25	\$ 0	\$ 0	\$ 330.00	\$ 641.25	\$ 22,686.72
World Communications	<i>Revenue only</i>							\$ 5,693.80
WTI LLC	<i>Revenue only</i>							\$ 2,510.06
X5 PDX LLC	<i>Revenue only</i>							\$ 1,405.18
X5 Solutions, Inc.	<i>Revenue only</i>							\$ 1,377.04
XO Communications Services	<i>Revenue only</i>							\$ 72,357.60
Yelm/Ycom Telephone Company	02300	\$ 0	\$ 72.00	\$ 0	\$ 31,048.20	\$ 1,462.00	\$ 32,582.20	\$ 22,431.64
1-800 Reconnex Inc	<i>Revenue only</i>							\$ 7.00
Total		\$ 0	\$ 537,436.15	\$ 0	\$ 2,935,213.77	\$ 160,408.47	\$ 3,633,058.39	\$5,338,535.16