



Report to the Legislature

Washington Telephone
Assistance Program

Year 19 of Program Operation:
July 1, 2005 through June 30, 2006
as required by RCW 80.36.475

December 2006

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WASHINGTON TELEPHONE ASSISTANCE PROGRAM REPORT TO THE LEGISLATURE

EXECUTIVE SUMMARY

RCW 80.36.475 requires the Department of Social and Health Services to report annually to the Legislature on the status of the Washington Telephone Assistance Program (WTAP). The report is to include information on: (1) the number of participants by qualifying social service programs and the type of benefits participants receive; (2) a description of the geographical distribution of participants; (3) the program's annual revenue and expenditures; and (4) any recommendations for legislative action.

In authorizing the Washington Telephone Assistance Program in 1987, the Legislature found that universal telephone service is an important policy goal of the state, and that recent changes in the telecommunications industry raise concerns about the ability of low-income persons to continue to afford access to local exchange telephone service. The Legislature also found it is in the public interest to take steps to mitigate the effects of these changes on low-income persons. In 2003, the Legislature found that many low-income persons were unable to access WTAP benefits because of being homeless or unable to get traditional wireline phone service, so the Community Service Voice Mail (CSVM) component of WTAP was added.

WTAP is designed to help eligible low-income residents in this state afford a telephone or, if homeless, access a community service voice mailbox. The program provides a reduced monthly charge for basic telephone service, a 50% discount on connection fees (up to a maximum of \$22), and a waiver of deposit for local service for those with housing. The program also provides a community service voice mailbox for eligible homeless individuals and families living in areas where a CSVM contract exists. CSVM is not available in all areas of the state.

During its 19th year of operation, the program continued to provide much needed and widely used assistance to low-income individuals and families across the state — helping link over 168,000 households with affordable telephone service and providing over 2,800 households with a community service voice mailbox.

The Department of Social and Health Services (DSHS), Department of Revenue (DOR), Washington Utilities and Transportation Commission (WUTC), and Department of Community, Trade and Economic Development (DCTED) jointly administer the program. DSHS provides overall program administration and WTAP fund management, DOR is responsible for excise tax collection, WUTC is responsible for rate setting, and DCTED provides contractor oversight for the CSVM component.

KEY PROGRAM FACTS

- Eligibility for WTAP is based on an adult's receipt of ongoing cash, food, or medical assistance through a Department-administered program.
- Households with housing can apply for the program through their local telephone company; have telephone service billed in their name, and subscribe to the lowest available flat rate service.
- Homeless households can apply for a community service voice mailbox through any of about 450 service organizations which have the ability to enroll a client into CSVM, if the service is available in that area.

- WTAP households with housing are responsible for paying the first \$8 plus any applicable taxes of their local telephone bill each month. Any remaining balance is paid by WTAP and the federal Universal Service Administration Company (USAC). While recipients may subscribe for telephone service extras (e.g., caller identification or voice mail), the program only pays for local service.
- WTAP households without housing are not required to pay anything toward the cost of a community service voice mailbox.
- WTAP is funded exclusively by a monthly excise tax of 14 cents on the 3.5 million switched telephone lines. The program does not have the authority to collect the tax on wireless lines. Effective July 1, 2005, the excise tax was increased from 13 cents to 14 cents (statutory limit).
- Eighty-eight (88) telephone companies reported WTAP excise tax collections and 22 companies requested reimbursement for providing WTAP services in State Fiscal Year 2006 (SFY 06).
- Ten community contractors managed CSVM service in 29 counties in SFY 06.
- Initially authorized for five years in 1987, the program was re-authorized several times, with the last authorization set to expire on June 30, 2003. The program was permanently authorized by the 2003 Legislature.

WTAP HIGHLIGHTS FOR YEAR 19 OF PROGRAM OPERATION (SFY 2006)

- Program benefits were provided to a total of 169,963 households during the year. Of those, 168,164 households with housing received discounted telephone services (167,164 households received a reduced monthly charge for basic telephone service; 47,802 received help with connection fees; and local service deposits were forfeited in 0 (zero) cases) and 2,823 households without housing received voice mail service.
- For the program year (July 1 through June 30), WTAP and the federal Lifeline program provided an average of \$13 toward the cost of a typical \$18 bill for local service.
- Beginning July 2003, the amount a telephone company could bill the program for monthly service reimbursement was restricted from \$50 to a maximum of \$19 per line per month. With this restriction in place, spending on monthly program benefits decreased from \$8.6 million in SFY 03 to \$3 million in SFY 04 and further decreased to \$2.9 million in SFY 05. Spending for SFY 06 was \$3.2 million.
- Starting in August 2003, the amount that a WTAP household is required to pay towards its monthly local telephone service (referred to as the client threshold) increased from \$4.00 to \$8.00. The client threshold remains at this level in SFY 06.
- Total program costs for SFY 06 was \$4.875 million while revenue from excise tax receipts for the same period totaled \$5.689 million.
- Expenditures for administration totaled \$502,386.17 or 10.3% of overall program expenditures. (DSHS administrative costs represent 6.3%; telephone company administrative costs represent 3.6%; and computer support for the program 0.5%)
- Community service voice mail costs totaled \$207,346.93 or 4.3% of overall program expenditures.
- The increase to the WTAP fund balance was \$813,944.00.

PROGRAM OVERVIEW

Acting on authorizing legislation, the Department of Social and Health Services (DSHS) and the Washington Utilities and Transportation Commission (WUTC) implemented the Washington Telephone Assistance Program (WTAP) on August 1, 1987. The Washington State Legislature subsequently extended program authority for an additional five years, followed by two three-year authorizations, then a five-year authorization that was set to expire in June 2003. The 2003 State Legislature permanently authorized the program.

For this program year, WTAP helped link more than 168,000 households with affordable telephone service and more than 2,800 homeless households with community service voice mail.

PROGRAM REVENUE AND EXPENDITURES – SFY 06

Total operating costs (expenditures)	\$ 4,875,699.40
Benefit Costs	
▪ Forfeit of deposit	\$ 0.00
▪ Connection discount	\$ 876,157.73
▪ Monthly rate discount	\$ 3,289,808.57
▪ Community Service Voice Mail	\$ 207,346.93
Administrative Costs	
▪ Telephone companies	\$ 173,812.93
▪ DSHS	\$ 305,312.52
▪ ISSD Computer Costs	\$ 23,260.72
Total Revenue (excise tax receipts)	\$ 5,689,643.40
Fund Balance Increase	\$ 813,944.00

BENEFITS

Eligible WTAP households with housing can receive the following program benefits:

- A reduced monthly rate for local telephone service.
- A 50% discount on connection fees (a maximum of \$22 and limited to one time per address).
- A waiver of deposit for local service (limited to once a year).

Eligible WTAP households without housing can receive the following program benefit:

- A community service voice mailbox that provides homeless recipients with an individually assigned telephone number, the ability to record a personal greeting, and a security code to retrieve messages.

Participating WTAP households pay the first \$8 of their monthly local phone service bill. The federal Universal Service Administration Corporation (USAC) provides up to \$10.00, with the remainder subsidized by WTAP.

Connection fees are covered by WTAP and the federal Link Up Program. WTAP pays half the connection fee, up to \$22, and Link Up pays the other half, up to \$30. The WTAP and Link Up support is limited to once per service address for each line connection.

Participating community service voice mail (CSVM) households do not have to pay any monthly fees.

DETERMINING ELIGIBILITY FOR WTAP

Eligible recipients are sent a letter regarding WTAP services when their public assistance benefits are approved. Clients are directed to contact their local telephone company by phone or in-person to apply for WTAP. The notice lists a toll-free number for obtaining further information. Telephone company representatives are directed to call WTAP using a dedicated toll-free line to confirm client eligibility.

WTAP is currently available to recipients of the following ongoing cash, food, or medical assistance programs administered by the Department:

- Temporary Assistance for Needy Families (TANF)
- Community Options Program Entry System (COPES)
- State Family Assistance (SFA)
- Medical Assistance (specific programs)
- Food Assistance
- General Assistance (GAU and GAX)
- Refugee Assistance
- Supplemental Security Income (SSI)
- Medicaid Personal Care
- Chore Services
- Medicare Cost-Sharing Programs and the Family Planning Extension Program.

WTAP recipients must also:

- Be an adult, or, if under 18, be the payee and head of household;
- Apply for the program through the telephone company;
- Have local exchange services billed in their name; and
- Subscribe to the lowest available flat rate service – which is almost always single party service. Single party service qualifies as the lowest available flat rate for a person who is 60 years of age or older or who receives medical assistance.

Benefits for WTAP begin for eligible individuals on the date of application to the telephone company once eligibility for WTAP has been verified and are not retroactive. Once approved, benefits continue through the end of the program year (ending June 30). At the end of the program year, WTAP services are automatically continued for households still participating in one or more qualifying assistance programs.

Eligible recipients without housing can apply for community service voice mail (CSVM) through their local contractor. Information and referral information is available through their local DSHS community services office or through any of about 450 service organizations that have the ability to enroll a client into CSVM. WTAP recipients receive a local voice mail box with a secure Personal Identification Number (PIN) to access their messages. As with telephone service, once CSVM is approved benefits continue through the end of the program year (June 30). When a homeless recipient obtains housing, that recipient becomes eligible for discounted telephone services.

A WTAP-eligible recipient cannot receive both discounted telephone services and a community service voice mailbox.

FUNDING AND ADMINISTRATION

The program is funded exclusively by a 14-cent monthly excise tax on all switched telephone lines in the state. The tax is not collected on wireless lines.

The Department of Revenue (DOR) sets the excise tax (limited by statute to no more than 14 cents). The WUTC sets the client threshold at the request of and as justified by DSHS. DSHS is responsible for administering the program, notifying potential participants of eligibility, and managing the WTAP funds. Both DSHS and WUTC are responsible for promulgating rules.

The Department of Community, Trade and Economic Development (DCTED) is responsible for establishing agreements with sub-contractors to provide CSVN service to WTAP-eligible recipients and families in the 29 counties of the state where agreements exist.

Outreach

An informational letter and brochure about WTAP is sent to each household newly eligible for the program. Information about the program is printed in all telephone company directories. Multilingual brochures and posters are regularly mailed to DSHS community services offices, community action agencies, housing authorities, tribes, and other community-based organizations. They are also sent upon request to individuals and businesses.

Special mailings are also sent out throughout the year targeting potential WTAP-eligible clients who have not yet taken advantage of the program.

INVOICES AND EXCISE TAX COLLECTION

Telephone companies invoice DSHS for payments toward three categories of service: reduction of connection fee, reimbursement for waiver of deposit, and monthly rate discount. They may also invoice DSHS for administrative costs attributable to the WTAP program. Telephone companies are asked to remit invoices on a monthly basis.

DCTED is required to submit quarterly reports to DSHS which contain the numbers of clients served by each contractor. Pay points are established which are contingent upon receipt of the required data reports. DCTED submits invoices each quarter after the required data reports have been received and approved by DSHS.

The Department of Revenue collects the WTAP excise tax from telephone companies and distributes the funds into a special trust established specifically for the program. This trust is the source of funds used to reimburse telephone companies and community service voice mail contractors.

PROGRAM PARTICIPATION

During the SFY 06 program year, DSHS issued 166,620 additional notices of potential eligibility for WTAP to households receiving qualifying assistance.

- A total of 167,164 households participated in the monthly rate discount.
- A total of 47,802 received the connection fee discount.

- A total of 0 households received a waiver of deposit.
- A total of 2,823 households received a voice mailbox.

Appendix A shows potential eligibility and participation by qualifying assistance program. The highest percentage of participation was among CSVM recipients after gaining housing (43%), SSI/COPES program recipients (40.86%) and TANF households (40.25%). The lowest utilization rates were among Refugee recipients (18.37%) and food assistance recipients (20.02%).

Appendix B shows the number of households potentially eligible for discounted telephone service by county and qualifying assistance program.

Appendix C illustrates WTAP discounted telephone service participation in comparison to potentially eligible households by county.

Appendix D depicts participation by the following service codes:

- Service Code 100, which represents payment of the waiver of deposit.
- Service Code 200, which represents payment of the connection fee (50%, up to \$22).
- Service Code 300, which represents payment of the monthly discount rate.

Appendix E displays the utilization of Community Service Voice Mail by agency and county.

BUSINESS PARTICIPATION

TELEPHONE WAIVERS & DISCOUNTS

All telephone companies required by the WUTC to participate in WTAP may be reimbursed for WTAP services. However, some telephone companies offer primarily business lines or have no WTAP customers. During SFY 06, 22 telephone companies invoiced DSHS for providing WTAP telephone discount services (including their administrative costs) for a total of \$4.33 million.

Telephone companies are asked to invoice the program fund on a monthly basis. Monthly accounting frequently requires readjustment due to late invoicing and account corrections by the industry. Billings submitted for service in a particular month are billed to the fund for that month. The telephone companies bill the Universal Service Administration Company (USAC) directly for the matching amount.

Remittances by telephone companies of excise tax (line surcharge) amounts are made monthly to the Department of Revenue. Excise tax revenues totaled \$5.68 million for SFY 06 (Appendix F) and were collected from 88 telephone companies.

Appendix G provides program data by company and service type. Data in this appendix shows that 50% (\$1,648,149.75) of the total funds expended for households participating in the monthly rate discount (\$3,289,808.57) were paid to Qwest Communications, Inc.

COMMUNITY SERVICE VOICE MAIL

There are ten Community Service Voice Mail (CSVM) contractor sites which represent a network of about 450 participating agencies and organizations. (See Appendix E) Each of these agencies and organizations have the ability to enroll a client into CSVM (i.e., each participating agency has a block of voicemail numbers issued to them from one of the ten contractor sites). This network of agencies and organizations represent a wide spectrum of service providers:

- Homeless services agencies;
- Homeless shelters;
- Employment and workforce development programs;
- Domestic violence agencies;
- Healthcare agencies;
- Legal Aid/Legal Services;
- Disability services;
- Childcare/Foster Care agencies;
- Multi-service agencies; and
- Other low-income social services

WTAP FUND ACTIVITY

Overall program costs for SFY 06 increased about \$92,990 over the previous fiscal year (Appendix F). Expenditures for reduced monthly rates for local service increased by \$292,904. The connection fee discounts decreased by over \$129,000. Forfeiture of deposits decreased \$70. Community service voice mail expenditures increased by about \$19,800.

Compared to the previous fiscal year, telephone company administrative costs increased by over \$12,300, while DSHS administrative costs decreased by over \$92,800. DSHS computer costs declined \$10,050, from \$33,310 in SFY 05 to \$23,260 for SFY 06.

- The WTAP Trust Fund Account balance for the end of the program year was \$813,944.
- Total operating costs were \$4,875,699.40.
- Total excise tax revenue was \$5,689,643.40.

VERIFICATION CALLS & PROGRAM TERMINATION

VERIFICATION REQUESTS BY TELEPHONE COMPANIES

DSHS provides a toll-free hotline through which telephone company service representatives can verify the eligibility of any WTAP applicant, plus a toll free public information line. Client-related calls involve working with telephone representatives, staff, and clients to resolve customer and accounting problems such as changes in client identification numbers, mismatched Social Security numbers, or incorrect billing names. DSHS WTAP representatives handled an average of 6,059 calls per month, or 72,703 calls for the report year. WTAP and telephone companies actively collaborate to find ways to streamline the verification process.

WTAP continues its focus on providing better customer service.

PROGRAM TERMINATIONS

Once approved for WTAP, a household remains eligible for the program through the end of the state fiscal year in which they were approved. At the end of the year (June 30), WTAP households still receiving benefits under a qualifying assistance program are automatically re-certified for another year of WTAP services.

In SFY 06, DSHS notified 17,384 participants that their WTAP services were being terminated because they were no longer receiving assistance from a qualifying program. A total of 226 fair hearings were scheduled; 209 cases were determined not eligible or dismissed, six hearings were found in favor of DSHS, one hearing was found in favor of the client, and ten hearings are pending.

PROGRAM CHALLENGES

The Washington Telephone Assistance Program continues to help some of this state's most needy citizens afford basic telephone service or gain access to community service voicemail. While funding and continued program operations appear secure for Year 20 of program operation, WTAP faces the following challenges:

- Increasing participation in the program by potentially eligible households.
- Decreasing revenue because the number of switched access telephone lines is declining.
- Changing program operations to meet FCC revised guidelines for universal services, which is expected to result in increased program participation and program costs.
- Meeting increased service costs stemming from new technology and federal deregulation.
- Streamlining and reducing the costs of program administration.

NEXT STEPS

For WTAP to remain effective in providing service to the needy citizens of this state, DSHS will continue to do program marketing and outreach, and seek new ways to increase program efficiency through technology and reduced administrative costs.

PROGRAM OUTREACH

Program participation increased to 168,164 for SFY 06. Successful outreach efforts continue, including mailing promotional materials to local social services agencies; simplifying the program by improving notices and application procedures; and sending special mailings to potential WTAP clients. A WTAP toll-free telephone number provides clients with additional information or help connecting with their local telephone company. New efforts will include working collaboratively with Qwest and other telephone companies to provide outreach to eligible clients.

PROGRAM STREAMLINING

DSHS is making progress on improving and streamlining program services through automation. A website that will allow authorized telephone companies and community contractors to verify DSHS eligibility is ready for testing. The mainframe computer chargeback costs that accounted for 0.7% of DSHS administrative costs in SFY 05 were reduced to 0.5% in SFY 06 as a result of increased use of electronic data transfers for bill invoicing. The Department continues to make every effort to increase program efficiency through technology.

Appendix A
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Participating/Eligible Households by Qualifying Assistance Program
SFY 2006

Qualifying Assistance Program	Participating Households	Eligible Households	Percent Participating
Chore Services	3	17	17.65%
Former CSVM*	19	44	43.18%
Food Stamps	28,932	144,480	20.02%
GAU/GAX	8,271	30,203	27.38%
Medical	58,146	220,021	26.43%
Refugee Assistance	174	947	18.37%
SSI State Supplement	504	2,070	24.35%
SSI Copes	50,474	123,523	40.86%
TANF	21,641	53,764	40.25%
Total	168,164	575,069	29.24%

*Community Service Voice Mail

Source: Numbers provided by the Barcode System. Unduplicated counts, cases were assigned to categories by a specified priority. Counts are cumulative. (Example: A TANF household may also receive Medicaid and food stamps, but is assigned as TANF and only counted once).

Appendix B
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Eligible Households by County & Qualifying Assistance Program
SFY 2006

County	GAU / GAX	TANF	Refugee	SSI / COPES	SSI State Supp.	Medical	Food Stamps	Chore Services	Former CSVM*	Total
< Unknown >	0	2	0	139	0	3,827	21	17	0	4,006
Adams County	40	314	0	118	5	1,464	492	0	0	2,433
Asotin County	121	346	0	538	8	1,111	901	0	0	3,025
Benton County	633	1,315	35	570	22	2,038	3,416	0	0	8,029
Chelan-Douglas County	572	729	0	1,587	10	4,400	2,845	0	0	10,143
Clallam County	426	717	0	1,319	7	2,524	1,843	0	0	6,836
Clark County	1,092	3,268	72	5,383	185	12,502	10,115	0	0	32,617
Columbia County	0	0	0	5	0	6	3	0	0	14
Cowlitz County	405	1,356	2	2,123	12	4,513	4,420	0	0	12,831
Ferry County	72	73	0	175	5	678	317	0	0	1,320
Franklin County	399	1,036	12	1,616	27	1,554	1,761	0	0	6,405
Garfield County	0	3	0	7	0	12	5	0	0	27
Grant County	350	1,180	7	1,404	13	4,273	2,393	0	0	9,620
Grays Harbor County	357	969	0	1,813	13	3,109	2,616	0	0	8,877
Island County	137	219	0	595	7	1,623	971	0	0	3,552
Jefferson County	124	177	0	215	0	870	731	0	0	2,117
King County	9,784	12,332	598	22,140	867	49,483	30,044	0	11	125,259
Kitsap County	1,191	1,521	0	2,289	17	4,452	3,769	0	0	13,239
Kittitas County	106	218	0	321	5	651	849	0	0	2,150
Klickitat County	157	226	0	279	4	791	755	0	0	2,212
Lewis County	443	1,027	0	1,672	17	3,568	2,777	0	0	9,504
Lincoln County	0	0	0	10	0	0	0	0	0	10
Mason County	432	463	0	554	6	2,171	1,469	0	0	5,095
Okanogan County	324	425	0	1,028	6	2,426	1,672	0	0	5,881
Pacific County	116	219	0	628	2	1,018	743	0	0	2,726
Pend Oreille County	129	181	0	199	3	540	383	0	0	1,435
Pierce County	3,132	7,874	58	12,401	303	26,942	14,805	0	7	65,522
San Juan County	12	9	0	40	0	104	52	0	0	217
Skagit County	453	1,004	5	1,588	12	5,406	3,643	0	3	12,114
Skamania County	47	80	0	99	3	336	267	0	0	832
Snohomish County	3,287	3,831	62	7,746	100	19,464	11,335	0	3	45,828
Spokane County	2,433	4,052	84	8,274	149	19,259	14,267	0	19	48,537
Stevens County	262	376	0	1,202	15	1,784	1,278	0	0	4,917
Thurston County	820	1,663	0	36,442	102	7,658	5,220	0	1	51,906
Wahkiakum County	0	0	0	9	0	0	0	0	0	9
Walla Walla County	815	532	0	966	14	1,283	1,629	0	0	4,609
Whatcom County	725	1,180	12	2,630	49	6,596	5,773	0	0	16,965
Whitman County	52	130	0	191	4	994	824	0	0	2,195
Yakima County	1,385	4,717	0	5,208	78	20,591	10,076	0	0	42,055
Total	30,203	53,764	947	123,523	2,070	220,021	144,480	17	44	575,069

*Community Service Voice Mail

Appendix C
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Eligible/Participating Households by County Report
SFY 2006

County Name	Participating Households	Eligible Households	Percent Participating
Unknown	563	4,006	14.05%
Adams County	613	2,433	25.20%
Asotin County	875	3,025	28.93%
Benton County	1,837	8,029	22.88%
Chelan-Douglas County	2,481	10,143	24.46%
Clallam County	2,037	6,836	29.80%
Clark County	8,096	32,617	24.82%
Columbia County	9	14	64.29%
Cowlitz County	3,412	12,831	26.59%
Ferry County	374	1,230	28.33%
Franklin County	1,700	6,405	26.54%
Garfield County	13	27	48.15%
Grant County	2,729	9,620	28.37%
Grays Harbor County	2,674	8,877	30.12%
Island County	786	3,552	22.13%
Jefferson County	599	2,117	28.29%
King County	38,294	125,259	30.57%
Kitsap County	4,351	13,239	32.87%
Kittitas County	234	2,150	10.88%
Klickitat County	322	2,212	14.56%
Lewis County	2,780	9,504	29.25%
Lincoln County	1	10	10.00%
Mason County	1,382	5,095	27.12%
Okanogan County	1,583	5,881	26.92%
Pacific County	465	2,726	17.06%
Pend Oreille County	386	1,435	26.90%
Pierce County	20,980	65,522	32.02%
San Juan County	80	217	36.87%
Skagit County	2,588	12,114	21.36%
Skamania County	57	832	6.85%
Snohomish County	11,487	45,828	25.07%
Spokane County	16,022	48,537	33.01%
Stevens County	1,631	4,917	33.17%
Thurston County	22,353	51,906	43.06%
Wahkiakum County	0	9	0.00%
Walla Walla County	1,332	4,609	28.90%
Whatcom County	4,550	16,965	26.82%
Whitman County	499	2,195	22.73%
Yakima County	7,989	42,055	19.00%
Total	168,164	575,069	29.24%

Appendix D
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Participating Households by County, Qualifying Assistance Program & Service Code
SFY 2006

County	Service Code ¹	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Former CSVM*	Total
< Unknown >	100	0	0	0	0	0	0	0	0	0	0
	200	0	2	0	6	0	93	1	0	0	102
	300	0	2	0	19	0	526	12	3	0	562
Adams County	100	0	0	0	0	0	0	0	0	0	0
	200	1	41	0	9	0	71	25	0	0	147
	300	5	118	0	41	2	308	136	0	0	610
Asotin County	100	0	0	0	0	0	0	0	0	0	0
	200	6	38	0	29	0	41	45	0	0	159
	300	34	108	0	216	2	314	194	0	0	868
Benton County	100	0	0	0	0	0	0	0	0	0	0
	200	56	191	7	50	1	192	178	0	0	675
	300	148	391	7	185	6	609	481	0	0	1,827
Chelan-Douglas County	100	0	0	0	0	0	0	0	0	0	0
	200	65	101	0	110	0	272	153	0	0	701
	300	156	223	0	602	3	1,009	477	0	0	2,470
Clallam County	100	0	0	0	0	0	0	0	0	0	0
	200	35	107	0	81	0	170	87	0	0	480
	300	111	277	0	586	0	756	294	0	0	2,024
Clark County	100	0	0	0	0	0	0	0	0	0	0
	200	95	469	14	384	12	913	625	0	0	2,512
	300	244	1,058	17	1,846	44	3,176	1,671	0	0	8,056
Columbia County	100	0	0	0	0	0	0	0	0	0	0
	200	0	0	0	1	0	0	0	0	0	1
	300	0	0	0	4	0	4	1	0	0	9
Cowlitz County	100	0	0	0	0	0	0	0	0	0	0
	200	50	238	1	176	1	374	295	0	0	1,135
	300	108	487	1	798	5	1,290	704	0	0	3,393

*Community Service Voice Mail

¹ Service Code Legend:

Code 100 – Waiver of Deposit.

Code 200 – Connection Fee Discount (50% - up to \$22.00)

Code 300 – Monthly Discount Rate

Appendix D
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Participating Households by County, Qualifying Assistance Program & Service Code
SFY 2006

County	Service Code ¹	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Former CSVM*	Total
Ferry County	100	0	0	0	0	0	0	0	0	0	0
	200	5	5	0	15	0	60	18	0	0	103
	300	29	24	0	73	3	178	63	0	0	370
Franklin County	100	0	0	0	0	0	0	0	0	0	0
	200	40	133	2	78	0	113	95	0	0	461
	300	93	325	3	555	10	395	315	0	0	1,696
Garfield County	100	0	0	0	0	0	0	0	0	0	0
	200	0	1	0	0	0	0	1	0	0	2
	300	0	3	0	2	0	5	3	0	0	13
Grant County	100	0	0	0	0	0	0	0	0	0	0
	200	43	215	1	119	1	320	234	0	0	933
	300	115	460	3	541	5	1,032	555	0	0	2,711
Grays Harbor County	100	0	0	0	0	0	0	0	0	0	0
	200	31	146	0	139	0	217	233	0	0	766
	300	85	383	0	754	3	869	561	0	0	2,655
Island County	100	0	0	0	0	0	0	0	0	0	0
	200	13	32	0	37	0	96	49	0	0	227
	300	26	70	0	171	2	330	154	0	0	753
Jefferson County	100	0	0	0	0	0	0	0	0	0	0
	200	13	32	0	16	0	67	48	0	0	176
	300	40	70	0	74	0	253	161	0	0	598
King County	100	0	0	0	0	0	0	0	0	0	0
	200	1,015	2,324	48	1,467	14	3,571	2,598	0	4	11,041
	300	2,885	6,141	77	8,679	180	13,353	6,760	0	7	38,082
Kitsap County	100	0	0	0	0	0	0	0	0	0	0
	200	141	261	0	211	3	429	331	0	0	1,376
	300	331	667	0	970	5	1,469	888	0	0	4,330
Kittitas County	100	0	0	0	0	0	0	0	0	0	0
	200	4	17	0	16	0	41	45	0	0	123
	300	12	20	0	31	0	56	54	0	0	173
Klickitat County	100	0	0	0	0	0	0	0	0	0	0
	200	3	5	0	5	0	18	6	0	0	37
	300	23	30	0	52	0	143	70	0	0	318

Appendix D
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Participating Households by County, Qualifying Assistance Program & Service Code
SFY 2006

County	Service Code ¹	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Former CSVm*	Total
Lewis County	100	0	0	0	0	0	0	0	0	0	0
	200	49	166	0	115	0	278	186	0	0	794
	300	143	385	0	646	3	1,074	512	0	0	2,763
Lincoln County	100	0	0	0	0	0	0	0	0	0	0
	200	0	0	0	0	0	0	0	0	0	0
	300	0	0	0	1	0	0	0	0	0	1
Mason County	100	0	0	0	0	0	0	0	0	0	0
	200	39	77	0	48	0	190	117	0	0	471
	300	88	180	0	185	1	638	281	0	0	1,373
Okanogan County	100	0	0	0	0	0	0	0	0	0	0
	200	45	65	0	82	0	145	137	0	0	474
	300	83	146	0	398	2	604	334	0	0	1,567
Pacific County	100	0	0	0	0	0	0	0	0	0	0
	200	4	7	0	15	0	15	10	0	0	51
	300	22	32	0	148	0	175	81	0	0	458
Pend Oreille County	100	0	0	0	0	0	0	0	0	0	0
	200	14	24	0	10	0	31	25	0	0	104
	300	44	58	0	60	2	142	77	0	0	383
Pierce County	100	0	0	0	0	0	0	0	0	0	0
	200	336	1,466	16	989	13	2,171	1,437	0	2	6,430
	300	890	3,765	23	4,726	64	7,648	3,751	0	4	20,871
San Juan County	100	0	0	0	0	0	0	0	0	0	0
	200	1	0	0	4	0	3	0	0	0	8
	300	4	3	0	14	0	41	17	0	0	79
Skagit County	100	0	0	0	0	0	0	0	0	0	0
	200	21	97	1	90	1	274	164	0	0	648
	300	81	250	1	516	5	1,137	581	0	1	2,572
Skamania County	100	0	0	0	0	0	0	0	0	0	0
	200	0	9	0	1	0	10	6	0	0	26
	300	1	9	0	6	2	16	9	0	0	43
Snohomish County	100	0	0	0	0	0	0	0	0	0	0
	200	294	490	4	485	2	1,110	680	0	0	3,065
	300	780	1,332	7	2,755	21	4,511	2,029	0	1	11,436

Appendix D
Washington Telephone Assistance Program (WTAP)
Telephone Service Waivers & Discounts
Participating Households by County, Qualifying Assistance Program & Service Code
SFY 2006

County	Service Code ¹	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Former CSV ^M *	Total
Spokane County	100	0	0	0	0	0	0	0	0	0	0
	200	333	931	23	752	6	1,975	1,365	0	2	5,387
	300	798	1,852	30	3,437	56	6,499	3,265	0	5	15,942
Stevens County	100	0	0	0	0	0	0	0	0	0	0
	200	21	55	0	64	1	98	81	0	0	320
	300	72	153	0	514	6	563	312	0	0	1,620
Thurston County	100	0	0	0	0	0	0	0	0	0	0
	200	91	315	0	3,468	5	578	380	0	1	4,838
	300	230	714	0	17,770	37	2,475	1,064	0	1	22,291
Walla Walla County	100	0	0	0	0	0	0	0	0	0	0
	200	18	85	0	75	1	109	104	0	0	392
	300	55	177	0	412	3	377	301	0	0	1,325
Whatcom County	100	0	0	0	0	0	0	0	0	0	0
	200	92	211	1	162	4	505	335	0	0	1,310
	300	209	458	2	1,030	15	1,902	914	0	0	4,530
Whitman County	100	0	0	0	0	0	0	0	0	0	0
	200	7	15	0	17	0	69	49	0	0	157
	300	15	39	0	52	2	237	149	0	0	494
Yakima County	100	0	0	0	0	0	0	0	0	0	0
	200	112	447	0	253	0	889	469	0	0	2,170
	300	262	1,055	0	1,434	15	3,670	1,462	0	0	7,898
State Totals	Service Code	GAU / GAX	TANF	Refugee	SSI / Copes	SSI State Supp.	Medical	Food Stamps	Chore Services	Former CSV ^M *	Total
	100	0	0	0	0	0	0	0	0	0	0
	200	3,093	8,818	118	9,579	65	15,508	10,612	0	9	47,802
300	8,222	21,465	171	50,303	504	57,784	28,693	3	19	167,164	

¹ No county on record.

*Community Service Voice Mail

Appendix E
Washington Telephone Assistance Program
Community Service Voice Mail (CSVM)
Participating Households by Agency and County
SFY 2006

Agency	Region/County	SFY 2006 CSVM Households
Benton Franklin County Action Committee	Asotin, Benton, Columbia, Franklin, Garfield, Klickitat, Skamania, Walla Walla, Whitman, Yakima	240
Chelan Douglas Community Action Council	Adams, Chelan, Douglas, Ferry, Grant , Kittitas, Okanogan, Stevens	88
Community Voice Mail National Office	Kitsap, Mason, Thurston	330
Council for the Homeless	Clark	404
Fremont Public Association	King	199
Metropolitan Development Council	Pierce	60
Opportunity Council	Island, Whatcom	671
Skagit County Community Action Agency	Skagit	184
Spokane Neighborhood Action Program	Spokane	505
Volunteers of America	Snohomish	142
Total CSVM Participants		2,823

Appendix F
Washington Telephone Assistance Program (WTAP)
Fiscal Summary – State Fiscal Years 2001 - 2006
July 1, 2000 to June 30, 2006

WTAP FUND ACTIVITY	YEAR 14 FY 01	YEAR 15 FY 02	YEAR 16 FY 03	YEAR 17 FY 04	YEAR 18 FY 05	YEAR 19 FY 06
Forfeit Of Deposit	\$16.00	\$736.00	\$784.00	\$80.00	\$70.00	\$0
Connection Discount	\$277,335.22	\$352,638.84	\$666,318.74	\$ 932,338.32	\$1,005,305.81	\$876,157.73
Change Of Service	\$0	\$0	\$0	\$0	\$0	\$0
Monthly Rate Discount	\$5,088,919.22	\$5,445,338.84	\$8,630,412.30	\$3,007,138.60	\$2,996,904.61	\$3,289,808.57
Telephone Company Administrative Costs	\$ 96,071.84	\$114,915.98	\$166,231.71	\$462,812.14	\$161,445.26	\$173,812.93
Total Telephone Company Cost	\$5,462,342.28	\$5,913,629.66	\$9,463,746.75	\$4,402,369.06	\$4,163,725.68	\$4,339,779.23
DSHS Administrative Costs	\$229,416.49	\$311,433.15	\$349,978.85	\$388,693.57	\$398,155.23	\$305,312.52
ISSD Computer Costs	\$259,793.67	\$195,012.72	\$56,149.80	\$40,753.17	\$33,310.46	\$23,260.72
Community Service Voice Mail	\$0	\$0	\$0	\$53,400.72	\$187,526.42	\$207,346.93
Total Operating Costs	\$5,951,552.44	\$6,420,075.53	\$9,869,875.40	\$4,885,216.52	\$4,782,717.79	\$4,875,699.40
Excise Tax Received	\$5,762,305.76	\$5,493,316.62	\$5,318,294.83	\$5,532,694.01	\$5,485,442.35	\$5,689,643.40
Increase/(Decrease) Fund Balance	\$(189,246.68)	\$(926,758.91)	\$(4,551,580.57)	\$647,477.49	\$702,724.56	\$813,944.00

Appendix F
Washington Telephone Assistance Program (WTAP)
Fiscal Summary – State Fiscal Years 2001 - 2006
July 1, 2000 to June 30, 2006

	SFY 2006	
Total Operating Costs	\$ 4,875,699.40	Percent of Total Operating Costs
Total Admin (DSHS + TC + ISSD)	\$ 502,386.17	10.3%
▪ Telephone Company (TC) Admin	\$ 173,812.93	3.6%
▪ DSHS Admin	\$ 305,312.52	6.3%
▪ ISSD Computer Costs	\$ 23,260.72	0.5%
CSVM	\$ 207,346.93	4.3%

	SFY 2005	
Total Operating Costs	\$ 4,782,717.79	Percent of Total Operating Costs
Total Admin (DSHS + TC + ISSD)	\$ 592,910.95	12.4%
▪ Telephone Company (TC) Admin	\$ 161,445.26	3.4%
▪ DSHS Admin	\$ 398,155.23	8.3%
▪ ISSD Computer Costs	\$ 33,310.46	0.7%
CSVM	\$ 187,526.42	3.9%

	SFY 2004	
Total Operating Costs	\$ 4,885,216.52	Percent of Total Operating Costs
Total Admin (DSHS + TC + ISSD)	\$ 892,258.88	18.3%
▪ Telephone Company (TC) Admin	\$ 462,812.14	9.5%
▪ DSHS Admin	\$ 388,693.57	8.0%
▪ ISSD Computer Costs	\$ 40,753.17	0.8%
CSVM	\$ 53,400.72	1.1%

Appendix G
 Washington Telephone Assistance Program (WTAP)
 Revenue & Disbursements by Company
 For The Period Ending June 2006

Vendor	Acct #	Forfeit Deposit	Connect Discount	Change of Service	Monthly Discounts	Admin. Cost	Total	Excise Tax Received
Accessline Communications Corp	Revenue only							\$ 18.48
ACN Communication Services	Revenue only							\$ 4,360.58
Advance Telcom Group, Inc.	Revenue only							\$ 23,282.28
Airlink Mobile, Inc.	Revenue only							\$ 0.98
Airespring Inc	Revenue only							\$ 121.66
Allegiance Telecom of Washington, Inc.	Revenue only							\$ 0
American Fiber Network, Inc.	Revenue only							\$ 812.00
ARC Networks, Inc.	Revenue only							\$ 0.42
Asotin Telephone Company	00100	\$ 0	\$ 232.50	\$ 0	\$ 3,356.34	\$ 391.30	\$ 3,980.14	\$ 2,148.16
AT & T Communications of Pacific NW	Revenue only							\$ 96,047.42
AT & T Local Services (formerly TCG - Seattle)	Revenue only							\$ 26,053.02
Bell Atlantic Communications Inc.	Revenue only							\$ 0.42
Broadwing Communications LLC	Revenue only							\$ 16,922.50
Budget Phone	Revenue only							\$ 35.00
Comcast (formerly ATT Broadband Phone of Washington)	03100	\$ 0	\$ 66.00	\$ 0	\$ 20,008.27	\$ 0	\$ 20,074.27	\$ 161,492.38
Comm South Companies, Inc	Revenue only							\$ 3.78
Computer 5 Inc	Revenue only							\$ 11,620.98

Appendix G
 Washington Telephone Assistance Program (WTAP)
 Revenue & Disbursements by Company
 For The Period Ending June 2006

Vendor	Acct #	Forfeit Deposit	Connect Discount	Change of Service	Monthly Discounts	Admin. Cost	Total	Excise Tax Received
Cordia Communications Corp	<i>Revenue only</i>							\$ 33.60
Cowiche (Century Tel)	00300	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 3,308.34
Cross Stream Communications	<i>Revenue only</i>							\$ 4,040.68
Cypress Communications	<i>Revenue only</i>							\$ 0
Electric Lightwave, Inc.	<i>Revenue only</i>							\$ 20,118.14
Ellensburg Telephone Company	00400	\$ 0	\$ 1,670.00	\$ 0	\$ 0	\$ 1,968.25	\$ 3,638.25	\$ 38,618.02
Ernest Communication, Inc	<i>Revenue only</i>							\$ 2,016.00
Eschelon Telecom of Washington	<i>Revenue only</i>							\$ 74,697.84
Excel Telecommunications, Inc	<i>Revenue only</i>							\$ 1,068.06
Focal Communication Corp.	<i>Revenue only</i>							\$ 3,693.90
Global Crossing Local Services	<i>Revenue only</i>							\$ 1,346.66
Global Crossing Telemanagement LLC	<i>Revenue only</i>							\$ 1,496.04
Granite Telecommunications LLC	<i>Revenue only</i>							\$ 11,001.90
Hat Island	<i>Revenue only</i>							\$ 166.46
Hood Canal Telephone Company, Inc	00700	\$ 0	\$ 0	\$ 0	\$ 642.96	\$ 447.24	\$ 1,090.20	\$ 3,432.94
ICG Telecom Group	<i>Revenue only</i>							\$ 0
IDT Corporation, dba Delaware IDT	<i>Revenue only</i>							\$ 1.82

Appendix G
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2006

Vendor	Acct #	Forfeit Deposit	Connect Discount	Change of Service	Monthly Discounts	Admin. Cost	Total	Excise Tax Received
Inland Telephone Company	00800	\$ 0	\$ 237.50	\$ 0	\$ 3,706.61	\$ 0	\$ 3,944.11	\$ 4,610.48
Integra Telecom, Inc	Revenue only							\$ 54,803.42
International Telcom LTD	Revenue only							\$ 207.76
Inter Island Telephone Company	03600	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 23,410.80
Inter Tel Netsolutions Inc.	Revenue only							\$ 5.88
Kalama Telephone Company	01000	\$ 0	\$ 132.50	\$ 0	\$ 1,675.21	\$ 744.00	\$ 2,551.71	\$ 4,961.18
LDMI Telecommunications Inc.	Revenue only							\$ 5.46
Level 3 Communications LLC	Revenue only							\$ 4,681.18
Level 3 Enhanced Services LLC	Revenue only							\$ 0.42
Lewis River (TDS Telecom)	01100	\$ 0	\$ 145.00	\$ 0	\$ 21,271.50	\$ 0	\$ 21,416.50	\$ 9,899.96
Local Access Communications	Revenue only							\$ 0
Marathon Communications, Inc.	Revenue only							\$ 248.36
Mashell Telecom, Inc.	01200	\$ 0	\$ 235.00	\$ 0	\$ 3,756.69	\$ 637.50	\$ 4,629.19	\$ 12,024.04
Matrix Telecom Inc.	Revenue only							\$ 1,767.78
McDaniel Telephone Company	01300	\$ 0	\$ 273.50	\$ 0	\$ 8,252.73	\$ 0	\$ 8,526.23	\$ 7,210.70
McGraw Communications Inc.	Revenue only							\$ 9.24
McLeodusa Telephone Services	Revenue only							\$ 25,906.02

Appendix G
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2006

Vendor	Acct #	Forfeit Deposit	Connect Discount	Change of Service	Monthly Discounts	Admin. Cost	Total	Excise Tax Received
MCI – Communications Services	<i>Revenue only</i>							\$ 42,421.82
MCI – WorldCom	<i>Revenue only</i>							\$ 45,898.58
M & L Enterprises (Skyline Telephone Co)	02900	\$ 0	\$ 0	\$ 0	\$ 2,023.00	\$ 0	\$ 2,023.00	\$ 242.90
New Access Communications LLC	<i>Revenue only</i>							\$ 1,696.10
Northstar Telecom Inc.	<i>Revenue only</i>							\$ 1,215.62
NOS Communications, Inc.	<i>Revenue only</i>							\$ 329.70
Pacific Telephone, Inc. (Century Tel)	01400	\$ 0	\$ 1,365.30	\$ 0	\$ 138,464.95	\$ 0	\$ 139,830.25	\$ 256,774.98
Pac-West Telecomm Inc.	<i>Revenue only</i>							\$ 111.02
Pend Oreille Telephone Company	02800	\$ 0	\$ 577.50	\$ 0	\$ 2,748.82	\$ 219.52	\$ 3,545.84	\$ 3,628.24
Pioneer Telephone Company	01500	\$ 0	\$ 58.50	\$ 0	\$ 0	\$ 53.80	\$ 112.30	\$ 1,398.32
PNG Telecommunications, Inc.	<i>Revenue only</i>							\$ 22.40
Preferred Carrier Services, Inc.	<i>Revenue only</i>							\$ 0
Preferred Long Distance, Inc.	<i>Revenue only</i>							\$ 3,215.80
Quantumshift Communications Inc.	<i>Revenue only</i>							\$ 166.60
Qwest Communications	02400	\$ 0	\$ 442,579.25	\$ 0	\$ 1,648,149.75	\$ 150,592.76	\$ 2,241,321.76	\$ 3,168,611.88
Rainier Cable	02700	\$ 0	\$ 20.00	\$ 0	\$ 1,166.00	\$ 262.50	\$ 1,448.50	\$ 0
SBC Long Distance LLC	<i>Revenue only</i>							\$ 1,434.44

Appendix G
 Washington Telephone Assistance Program (WTAP)
 Revenue & Disbursements by Company
 For The Period Ending June 2006

Vendor	Acct #	Forfeit Deposit	Connect Discount	Change of Service	Monthly Discounts	Admin. Cost	Total	Excise Tax Received
SBC Telecom, Inc.	<i>Revenue only</i>							\$ 222.04
Shared Communications, Inc	<i>Revenue only</i>							\$ 22,329.30
Sprint Northwest/United	02000	\$ 0	\$ 2,712.50	\$ 0	\$ 66,545.38	\$ 4,247.80	\$ 73,505.68	\$ 106,050.00
St. John Telephone Company	01600	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,075.90
Talk America, Inc.	<i>Revenue only</i>							\$ 229.04
Telephone Communication Group, Oregon	<i>Revenue only</i>							\$ 428.68
Telnet	03400	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Tel West Communications, LLC	03000	\$ 0	\$ 527.76	\$ 0	\$ 1,818.24	\$ 1,555.61	\$ 3,923.61	\$ 15,309.84
Tenino	01800	\$ 0	\$ 395.00	\$ 0	\$ 2,531.41	\$ 1,060.20	\$ 3,986.61	\$ 6,032.18
Teleport Communications Group Inc.	<i>Revenue only</i>							\$ 8.68
Time Warner Telecom Holdings, Inc.	<i>Revenue only</i>							\$ 13,829.90
Toledo Telephone Company	01900	\$ 0	\$ 275.00	\$ 0	\$ 767.44	\$ 1,974.80	\$ 3,017.24	\$ 4,023.04
Trinsic Communications Inc.	<i>Revenue only</i>							\$ 2,211.30
United Communications, Inc.	<i>Revenue only</i>							\$ 1,536.60
US Sprint Communications Company	<i>Revenue only</i>							\$ 5,368.74
VarTec Telecom, Inc.	<i>Revenue only</i>							\$ 799.26
VCI	03300	\$ 0	\$ 246,563.49	\$ 0	\$ 299,290.83	\$ 5,967.03	\$ 551,821.35	\$ 0

Appendix G
 Washington Telephone Assistance Program (WTAP)
 Revenue & Disbursements by Company
 For The Period Ending June 2006

Vendor	Acct #	Forfeit Deposit	Connect Discount	Change of Service	Monthly Discounts	Admin. Cost	Total	Excise Tax Received
Verizon Contel	00200	\$ 0	\$ 19,397.48	\$ 0	\$ 118,846.10	\$ 502.92	\$ 138,746.50	\$ 0
Verizon Northwest	00500	\$ 0	\$ 157,284.45	\$ 0	\$ 914,986.68	\$ 838.20	\$ 1,073,109.33	\$ 1,190,690.76
Verizon Select Services	Revenue only							\$ 0
Vycera Communications, Inc.	Revenue only							\$ 507.64
W@COM International LLC	Revenue only							\$ 0.98
Wahiakum West Telephone	02100	\$ 0	\$ 136.00	\$ 0	\$ 782.92	\$ 306.00	\$ 1,224.92	\$ 2,061.50
Whidbey Telephone Company	02200	\$ 0	\$ 397.50	\$ 0	\$ 0	\$ 202.50	\$ 600.00	\$ 22,695.82
Winstar Wireless, Inc	Revenue only							\$ 0
World Communications	Revenue only							\$ 5,312.58
Working Assets Funding Services	Revenue only							\$ 0
WTI LLC	Revenue only							\$ 2,891.56
X5 PDX LLC	Revenue only							\$ 498.68
X5 Solutions, Inc.	Revenue only							\$ 1,534.68
XO Communications Services	Revenue only							\$ 78,617.14
XO Washington, Inc	Revenue only							\$ 0
Ycom Telephone Company	02300	\$ 0	\$ 876.00	\$ 0	\$ 29,016.74	\$ 1,819.00	\$ 31,711.74	\$ 21,905.80
Z-Tel Communications, Inc	Revenue only							\$ 0

Appendix G
Washington Telephone Assistance Program (WTAP)
Revenue & Disbursements by Company
For The Period Ending June 2006

Vendor	Acct #	Forfeit Deposit	Connect Discount	Change of Service	Monthly Discounts	Admin. Cost	Total	Excise Tax Received
Total		\$ 0	\$ 876,157.73	\$ 0	\$ 3,289,808.57	\$ 173,812.93	\$ 4,339,779.23	\$ 5,689,643.40