

Policy 7.01 Implementation Plan for Office of the Deaf and Hard of Hearing (ODHH)

Annual Due Date: April 2 (Submit Regional Plan to the Assistant Secretary) and April 30 (Submit Assistant Secretary's Plan to OIP)

Implementation Plan

Progress Report

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
Build Community Partnerships: Introductions	Introduction letter with information packet sent to tribal Chairs with follow-up calls to set up presentations.	Tribal awareness will increase and information about ODHH, its' programs and services will be available.	Suzy Mannella* ODHH Tribal liaison Information Packet July 1, 2013 Follow-up calls: August 30, 2013	
Remove barriers to telecommunications by providing current and emerging telecommunication services and features	TRS' Native American outreach specialist will use the WA Relay Native American banner & brochures and host exhibits at health fairs, tribal festivals, trade shows and provide 6-10 outreach presentations at tribal centers. Specialist will encourage Native Americans to apply for telecommunication equipment	Deaf and Hard of Hearing Native Americans and their families will become familiar, recognize and benefit from telecommunication relay and equipment distribution	Mark Azure* Native American Outreach Specialist June 30, 2014	
Build Community Partnerships: Maintain communications and exchange resources between tribes and ODHH.	Tribal liaison to send monthly email to tribal representatives and increase the number of Native Americans subscribing to ODHH's E-News and/or newsletters. Exchange resources to be added in Tribal and ODHH newsletters Correspondence to inform families of the resources available relating to hearing loss	Communication and support between tribes and ODHH will be enhanced. Deaf and Hard of Hearing Native Americans and their families will become familiar and benefit from information & referrals and available client services.	Suzy Mannella* Tribal liaison June 30, 2014	

*Lead for ODHH team which includes Eric Raff, ODHH Director; Steve Peck, Telecommunication Relay Service (TRS) Manager; Kelly Robison, Telecommunication Equipment Distribution (TED) Manager; Claudia Foy, Social and Human Services (SHS) Manager, Suzy Mannella, Information Referral and Advocacy (IRA) Manager, Mark Azure, TRS Native American Outreach Specialist