One of the Quality Assurance Staff for DDD listed below will be contacting you soon.

Region 1
1-800-462-0624
Renee Ervin
Cheryl Alderman

Region 2
1-800-822-7840
Christine Fox

Region 3
1-800-788-2053
Danny Johnson
Lynne Cimler

Region 4
1-800-314-3296
Jessica Zinda
Martha Gluck

Region 5
1-800-248-0949
Bob Furman
Dennis Kaeser

Region 6
1-800-339-8227
Bruce Treichler
Kate Gallagher
Andrea Hymas

Washington State has been participating in the National Core Indicators (NCI) since 1999.

Our State’s NCI Coordinator is:
Lisa Weber, Senior Researcher
Division of Developmental Disabilities
PO Box 45310
Olympia, WA 98504-5310
Phone (360) 725-3411
Fax (360) 407-0955
TTY (360) 902-8455
weberla@dshs.wa.gov

The National Core Indicators is part of DDD’s quality assurance plan. For more information about Quality Assurance within the Division of Developmental Disabilities (DDD) contact:
Janet Adams, Office Chief
Quality Programs & Services
Division of Developmental Disabilities
PO Box 45310
Olympia, WA 98504-5310
Phone (360) 725-3408
Fax (360) 407-0955
TTY (360) 902-8455
adamsje@dshs.wa.gov

Visit the DDD website at:
http://www1.dshs.wa.gov/ddd/index.shtml
We Want to Know What You Think About Your Services.

We are visiting some DDD clients who receive services through DDD’s Home and Community Based Services (HCBS) Waivers.

Your name has been randomly chosen to participate in the face-to-face survey. We hope you will be willing to help us.

A DDD Staff member will ask permission to come to your home for about one hour. He/she will ask you when is the best time to visit.

He/she may also ask to bring a volunteer who represents the Developmental Disabilities Council (DDC) to help with the interview.

We will talk with you and your family or support staff about your services. We will ask if we’re doing a good job of providing the services on your plan. The information we gather will be used to make our services better for everyone.

Washington State is one of more than 20 states that participate in the National Core Indicators (NCI), a survey used by states to measure how an individual state is performing and compare that information with other states. States use these survey responses to make changes in the way they do business in order to improve services.

Reports of survey results do not include names or other information that might identify you.

For more information about the National Core Indicators, visit: www.hsri.org/nci