A Guide to Child Support Services for Relative Caregivers

The Division of Child Support (DCS) can help if you are taking care of someone else’s child. Parents are financially responsible for their child even though the child lives with you.

DSHS Phone Numbers
Constituent Relations 800-737-0617

Children’s Administration
Constituent Relations 800-723-4831
Children’s Response Hotline 800-833-8185

CPS Children’s Protective Services
ENDHARM hotline 866-363-4276
Runaway hotline 800-486-9612

CWS Children’s Welfare Services
Adoption hotline 800-562-5682

FRS Family Reconciliation Services
Domestic Violence Hotline 800-562-6025

Economic Services Administration
CSD Community Services Division
Constituent Relations 800-865-7801

DCS Division of Child Support
Information 800-457-6202

JRA Juvenile Rehabilitation Administration
Information 360-902-7804

HRSA Health & Recovery Services Administration
Medical Assistance
Customer Support Center 800-562-3022

MHD Mental Health Division
Information 888-713-6010
Consumer Affairs 800-446-0259

Other Administrations
ADSA Aging & Disability Services Administration
Information 800-422-3263

DFI Division of Fraud Investigations
Fraud Hotline 800-562-6906

DASA Division of Alcohol and Substance Abuse
Information 877-301-4557

DDD Division of Developmental Disabilities
Information 360-902-8444

IPSS Indian Policy & Support Services
Information 360-902-7819

– OR –

Call DCS at 800-457-6202 and ask us to mail the brochures you need.

DCS brochures with helpful information:
Ask for DCS brochures and specify English, Spanish, Cambodian, Chinese, Korean, Laotian, Vietnamese or Russian. Brochures are available online at www1.dshs.wa.gov/dcs/index.shtml select Resources then select Publications.

22-586 Establish paternity for your child’s sake
22-882 Child support when children are in foster care
22-576 Child support if you are on public assistance
22-274 Family violence and child support options
22-1133 Child support visitation and custody
22-001 Child support hearing rights
22-652 Review & Modification of a child support order
22-069 Automatic Child Support Payment EFT

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The Division of Child Support (DCS) Can:

- Establish paternity: Allows the child access to medical history and possible social security and other benefits.
- Establish and enforce child support orders: DCS collects money (from one or both of the child’s parents) using an existing court order or creates an administrative order.
- Enforce medical support: Allows the child coverage under the parent’s medical insurance plan.
- Help modify child support orders: Sometimes orders need changing to meet a child’s needs.

You can choose to not receive child support from DCS if you receive medical assistance. If this is your decision, DCS will only enforce the parent’s health insurance requirement for the child.

If you feel DCS services might result in harm to you or the child, you can claim “good cause” and if approved it could stop DCS from collecting child support from the parent. Call 877-980-9180 and ask to talk to your worker.

TANF and Child Support
You do not receive TANF and payments from DCS at the same time.

- While you receive public assistance (Temporary Assistance for Needy Families TANF), DCS sends child support payments to The Department of Social and Health Services (DSHS).
- When the money DCS collects is more than the monthly TANF benefit for two months in a row, we send the money to you. If this happens, the TANF grant stops.

You Automatically Receive DCS Services if the:

- Child receives TANF or medical benefits.
- Child is a foster care placement. We try to collect support from both parents.

You Can Apply for DCS Services if:

- You have custody of a child.
- You are receiving TANF or medical benefits.

You Can Also Apply When:

- Paternity needs to be established.
- The child support order needs changing.

Call 800-457-6202 or go on line at: http://www1.dshs.wa.gov/dcs/

When you no longer receive TANF or you apply for DCS services, we ask you to sign a “Declaration of Lawful Custody.” By signing this form, you are saying that you are the child’s legal custodian or that you have the legal custodian’s permission to care for the child.

Child Support Payments
Once DCS finds the parent’s employer or other kinds of income, we can deposit payments into your checking account or we can put the payments on a “VISA” card. To apply for direct deposit or the DCS Card call: 800-468-7422.

Medical Insurance or Medicaid
If the child’s parent has insurance coverage through an employer or union and the premium is within the amount shown in the child support order, DCS requires the parent to insure the child.

Foster Care
When DSHS Children’s Administration (CA) places a child in your home, federal law requires DCS to collect child support and enforce medical insurance from the child’s parents.

- If you are not a licensed foster home, you can apply for TANF.
- If you are a licensed foster parent, DCS sends child support to Washington State.
- If payments are more than the monthly cost of care, DCS puts the extra money in an Office of Accounting Services trust fund for the child. For more information call Children’s Administration at: 800-723-4831.
- If you do not want to receive public assistance, you can apply to DCS for services.

Tribal Services
The child may be entitled to tribal public assistance and other services. Call Indian Policy and Support Services at 360-902-7819 to find out about tribal membership benefits. Tribal information is available on line at: http://www.dshs.wa.gov/dcs/tribal

Finding help for the children’s parents
DSHS is committed to a “No Wrong Door” policy where you can find the services you need for the child’s parents including: unemployment, disability, chemical dependency or incarceration. Phone numbers for these services are printed on the back of this brochure. The Social Security and Veterans Administration may also provide benefits.