Learn about other DSHS services

www.dshs.wa.gov

Washington Connection Community Partnership Program

- **Learn about becoming a *Washington Connection* partner and help connect your customers to vital services:** www.dshs.wa.gov/esa/community-partnership-program/washington-connection-community-partnership-program
- **Learn about online services:**

www.washingtonconnection.org

Find out if your agency can become a Washington State Basic Food Employment and Training (BFET) provider

www.basicfoodet.org

Schedule an event!

Contact the Mobile CSO to schedule a mobile office for an event in your community.

We appreciate community partners who assist us by publicizing events in order to connect as many people as possible to DSHS services. Mobile CSO event flyers are provided to the event partner and distributed to any other public and private organizations who are willing to support our outreach efforts in their community.

Examples of Mobile CSO Community Events and Partners: Housing authorities, libraries, job fairs, public health clinics, temporary labor centers, senior centers, union gospel missions, grocery stores, churches, schools, colleges, food banks, resource centers, health fairs, and other community events

Mobile CSO events are not limited to regular DSHS business hours.

Contact us

Mobile CSO
PO Box 45440
Olympia, WA 98504-5440

Phone: (360) 725-4881
Email West CSO: CSDMobileCSOW@dshs.wa.gov
Email East CSO: CSDMobileCSOE@dshs.wa.gov

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Washington State Department of Social & Health Services
Transforming lives

DSHS 22-1430 (Rev. 4/15)

DSHS COMMUNITY SERVICES
CUSTOMER CONNECTION
Washington State Department of Social and Health Services

Mobile Community Services Office

Increasing access points for vital services through community partnerships

Transforming Lives

Cash Food Medical Assistance Child Care Subsidies

The Mobile Community Services Office (CSO) is a part of the DSHS Community Services Division's focus on streamlining access to vital safety net programs.

Statewide Access
There is one Mobile CSO located on each side of Washington State. Each mobile office focuses on the unique needs of its geographical area, delivering services and outreach to under-served communities. They also provide a strategic opportunity to get support to working families in rural areas, our aging citizens and the homeless.

Full Service
Each vehicle is a fully functional Mobile Community Services Office, equipped with all the amenities found in any of the 52 stationary Community Services Offices across the state. The Mobile CSOs include a wheelchair lift, five semi-private interview areas, a reception area that accommodates up to six persons, and a sun shade for protection from the elements outside.

Community Focus
By partnering with public and private organizations in Washington communities, DSHS has multiplied the places where people can access DSHS services such as Basic Food. Community partnerships also allow for distribution of local information and resources at Mobile CSO events.

Easy Access to Help
The Mobile CSOs are sent with experienced program specialists to areas around the state to accept and process applications for Basic Food, Cash, Medicare Savings Programs, Medicaid for Aged, Blind, or Disabled individuals, and the Child Care Subsidy Program. They conduct eligibility interviews, verify eligibility factors and authorize benefits to eligible households. Many times applicants can get their benefits the very same day.

Disaster Recovery
The Mobile CSOs also respond to communities affected by disaster. These offices ensure people can access regular DSHS assistance programs such as food. They can get benefits replaced for food lost in the disaster and apply for any disaster benefits that may be activated.

Visit our website

www.dshs.wa.gov/MobileOffice
and check out our calendar of events!

Please "like" us on Facebook.
www.facebook.com/dshsmobileoffice