Our program includes

- Comprehensive customer service to parents and partners.
- A two-way referral system for participants between your organization and Alternative Solutions.
- Access to a statewide database of over 3,000 community resources with the ability to connect your organization with numerous programs and services.
- A link for your clients to the Employment Pipeline, a direct employment service developed in partnership with the Department of Social and Health Services.

The Alternative Solutions Program

Department of Social and Health Services
Division of Child Support
P.O. Box 9162
Olympia, WA 98507

Phone: 360-664-5028
Fax: 360-664-5209
Email: AlternativeSolutions@dshs.wa.gov
Website: http://tiny.cc/DCSAlternativeSolutions

Washington State Department of Social & Health Services
Transforming lives

DSHS 22-1582 (Rev. 3/16)

A path to child support for our partners

The Alternative Solutions Program

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Our story

The Alternative Solutions Program is a statewide initiative within the Division of Child Support (DCS).

At DCS we value the noncustodial parent's role in their families and our communities.

While the majority of noncustodial parents pay their child support, some face difficulties in continuously meeting their financial obligations.

Our more comprehensive approach to child support services will address barriers such as unemployment, housing, addiction, medical, legal issues, and transition from justice systems.

The Alternative Solutions Program connects parents with governmental and community organizations in order to increase their employability, and improve their access to needed resources within their communities.

Our commitment

The Alternative Solutions Program is an ally, collaborating with numerous programs among our communities, and is knowledgeable in utilizing diverse resources tailored to the individual.

Our team consists of program experts who work compassionately to provide navigation for parents facing barriers and we are committed to providing individualized guidance, empowerment, and support.

One million American people are raised above the poverty line because of child support.

What we do

The Division of Child Support's Alternative Solutions Program:

- Offers a compassionate approach to child support, working one on one with parents to provide assisted services.
- Connects parents to community resources and governmental agencies to better suit your clients' needs.
- Delivers education and assistance regarding DCS services to help you better inform your clients of their rights and responsibilities, including webinars and on-site presentations.
- Provides easier access to the DCS Conference Board process for state debt write-off due to hardship, and modifications for child support orders.
- Works with parents to establish affordable monthly payments.

We hope that you will partner with us to positively transform the lives of Washington families.