



Resources

Call the toll-free domestic violence hotlines below for a referral to the advocacy agency near you (during business hours).

Washington State Hotline

800-562-6025

National Hotline (answered 24 hours a day)

800-799-SAFE (7233)
TTY 800-787-3224

CLEAR (free legal advice for low-income people in non-criminal matters)

888-201-1014

Websites

Washington State Coalition Against Domestic Violence

<http://wscadv.org/>

Contact the courts at

www.courts.wa.gov/

Division of Child Support

www.dshs.wa.gov/dcs/

Northwest Justice Project

www.washingtonlawhelp.org

Secretary of State Information

www.secstate.wa.gov/acp/

Email

DCS-CRU@dshs.wa.gov

Call the DCS office nearest you or call 800-442-KIDS (5437) to find the office handling your case.

Division of Child Support Offices:

Everett800-729-7580
425-438-4800

Kennewick800-345-9981
509-374-2000

Olympia800-345-9964
360-664-6900

Seattle800-526-8658
206-341-7000

Spokane800-345-9982
509-363-5000

Tacoma800-345-9976
253-597-3700

Vancouver800-345-9984
360-696-6100

Wenatchee800-535-1113
509-886-6800

Yakima800-441-0859
509-249-6000

Headquarters800-457-6202
360-664-5000



Transforming lives

DSHS 22-274 (Rev. 12/16)

Washington State's Child Support Program



How to work with child support when family violence is a problem

Are you afraid of retaliation,
harassment or threats because
of child support-related actions?



Transforming lives

Physical abuse and threats by one person against another are crimes.

Here are some ways to protect yourself and your family.

If you and the children are receiving TANF, call the Community Services Division (CSD)

- Call Center at 877-980-9180.
- Tell your case worker you are afraid of what will happen if child support is collected from the other parent.
- If you think providing information to the Division of Child Support (DCS) puts you or your children at risk, you can be excused from helping DCS collect child support. We call this a “good cause claim.”
- There are two types of good cause: either we proceed without your cooperation or we close the case until you decide it’s safe.
- If your good cause claim is denied, you can ask for a hearing.

Whether or not you receive TANF

- Call DCS at 800-457-6202.
- Tell us if you believe that our actions could endanger you and your family. We can put a Family Violence indicator on your case. The indicator stops us from sharing your information with other states. It also alerts us to your situation.

Other steps you can take:

- Send us a copy of any protection order.
- Ask for a Report of Family Violence form to report a threat or an actual event.
- Write DCS at PO Box 11520, Olympia, WA 98411.
- If you are not receiving TANF you can ask us to stop collecting child support. If collecting current support endangers you or your family, we may be able to stop collecting the support owed to you.
- If the other parent owes back support to Washington state, DCS will continue to collect it even if we stopped collecting current support.
- You can ask for a Conference Board hearing to have us stop collecting back child support owed to the state. The Conference Board process allows you to tell us why we should stop collecting.

If DCS stops collecting child support, the other parent’s duty to pay support does not end.

- If a child support order exists, the noncustodial parent still owes you support.
- Unpaid support is a debt that gets larger over time.
- Consult a DV advocate before you ask DCS to start collecting again. Collection of a large debt could cause you future safety problems.

To order a Safety Plan Pocket Guide (DSHS 22-276) call: 360-586-6360 or 800-865-7801 or go to the Department of Printing website <https://fortress.wa.gov/prt/printwa/wsprt>

More steps you can take

Call the police. Dial 911

You can file a report with the police. If you left home and must go back to get clothes and other valuables, ask the police to go with you.

Call the 24-hour Domestic Violence Hotline at 800-799-SAFE (7233)

Persons answering the hotline refer you to county programs that help with safety planning and will:

- Find a confidential shelter in your area
- Provide counseling with a trained victims advocate
- Put you in contact with others who can help and encourage you and your family.

