



PREPROPOSAL STATEMENT OF INQUIRY

CR-101 (June 2004)
(Implements RCW 34.05.310)
Do NOT use for expedited rule making

Agency: Department of Social and Health Services, Behavior Health and Service Integration Administration

Subject of possible rule making: The department is proposing new rules that update and clarify individual rights specific to Medicaid enrollees, and explain Division of Behavioral Health and Recovery's (DBHR) complaint process and grievance system. The proposed rules will provide definitions for terms and phrases used in the complaint process and grievance system rules. Other rules may need to be updated as a result of this rule making.

Statutes authorizing the agency to adopt rules on this subject:

Chapter 49.60 RCW, RCW 71.05.560, 71.24.035(5)(c), and 71.34.380
42 CFR§438.400

Reasons why rules on this subject may be needed and what they might accomplish: Rules are needed to inform consumers and/or Medicaid enrollees who apply for or receive behavioral health services of their right to express dissatisfaction regarding a mental health service or other behavioral health service and how to use the complaint and grievance system processes. The rules will also update and clarify individual rights specific to Medicaid enrollees. Other rules may need to be updated as a result of this rule making.

Identify other federal and state agencies that regulate this subject and the process coordinating the rule with these agencies: None

Process for developing new rule (check all that apply):

- Negotiated rule making
- Pilot rule making
- Agency study
- Other (describe)

DSHS welcomes the public to take part in developing the rules. Anyone interested should contact the staff person identified below. At a later date, DSHS will file a proposal with the Office of the Code Reviser with a notice of proposed rule making. A copy of the proposal will be sent to everyone on the mailing list and to anyone who requests a copy.

How interested parties can participate in the decision to adopt the new rule and formulation of the proposed rule before publication:

(List names, addresses, telephone, fax numbers, and e-mail of persons to contact; describe meetings, other exchanges of information, etc.) Contact:

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DATE
August 4, 2014

NAME (TYPE OR PRINT)
Katherine Vasquez

SIGNATURE

TITLE
DSHS Rules Coordinator

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STATE OF WASHINGTON
FILED

DATE: August 06, 2014
TIME: 10:20 AM

WSR 14-16-111